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› NEO CHAIR Criss Cross Chair with Wheels Instruction Manual

NEO CHAIR Desk Chair - Wheel

NEO CHAIR Criss Cross Chair with Wheels Instruction Manual

Model: Desk Chair - Wheel

INTRODUCTION

Thank you for choosing the NEO CHAIR Criss Cross Chair with Wheels. This manual provides essential information for the safe assembly, operation, and maintenance of your new chair. Please read these instructions carefully before use and retain them for future reference.



MOBILE



WIDE



COMFY



STURDY

Image: The NEO CHAIR Criss Cross Chair with Wheels, designed for comfort and versatility in a home office environment.

SAFETY INFORMATION

- Ensure all components are present and undamaged before assembly. Do not use if any parts are missing or broken.
- Assemble the chair on a soft, clean surface to prevent scratches.
- Do not stand on the chair. Use it only for sitting.
- Do not exceed the maximum weight recommendation of 300 pounds.
- Keep children away from moving parts during assembly and adjustment.

- Regularly check all screws and connections to ensure they remain tight.

PACKAGE CONTENTS

Before beginning assembly, verify that all the following components are included in your package:

- Seat Cushion
- Backrest
- Star Base
- Casters (5 pieces)
- Gas Lift Cylinder
- Seat Plate Mechanism
- Screws and Allen Wrench (if applicable)

STURDY & SAFE



360° Swivel Casters



Metal Base



Gas Lift



Image: Key components of the chair, including the casters, metal base, and gas lift cylinder, highlighting their sturdy and safe design.

ASSEMBLY INSTRUCTIONS

Follow these steps to assemble your NEO CHAIR Criss Cross Chair. No additional tools are required.

1. **Attach Casters to Base:** Invert the star base. Firmly push each of the five casters into the holes at the end of each leg of the star base until they click securely into place.
2. **Insert Gas Lift:** Place the assembled star base upright. Insert the larger end of the gas lift cylinder into the center hole of the star base.
3. **Attach Seat Plate to Seat Cushion:** Position the seat cushion upside down. Align the seat plate mechanism with the pre-drilled holes on the underside of the seat cushion. Ensure the front of the seat plate faces the front of the seat. Secure with the provided screws using the Allen wrench.
4. **Connect Seat Assembly to Gas Lift:** Carefully place the assembled seat cushion (with seat plate attached) onto the top of the gas lift cylinder. Press down firmly to secure.
5. **Attach Backrest:** Align the backrest with the mounting points on the seat plate mechanism. Secure with the provided screws.

OPERATING INSTRUCTIONS

Your NEO CHAIR is designed with several adjustable features to enhance your comfort.

ADJUSTABLE FEATURES



Height Adjustable



Rocking Mode



360° Swivel



Armless Design

Image: Visual representation of the chair's adjustable height, rocking mode, 360-degree swivel, and armless design.

Height Adjustment

To adjust the seat height, locate the lever on the right side beneath the seat. While seated, pull the lever up to lower the seat. To raise the seat, stand up slightly and pull the lever up. Release the lever at your desired height.

Rocking Mode / Tilt Function

The chair features a rocking mode. To activate or deactivate the rocking function, use the knob located beneath the seat. Turn the knob clockwise to tighten the tilt tension (less rocking) or counter-clockwise to loosen it (more rocking). The chair can recline up to 30 degrees.

360° Swivel and Casters

The chair offers a full 360-degree swivel for easy movement and access. The smooth-rolling casters allow the chair to move effortlessly across various floor types, including carpet, wood, and tile.



Image: The chair demonstrating its 360-degree swivel capability and close-up of the smooth-rolling casters.

Smooth Casters



✓ Suitable for any surface: Carpet · Wood · Tile



Carpet



Wood



Tile

Image: Illustration of the chair's smooth casters, highlighting their compatibility with carpet, wood, and tile surfaces.

Armless Design

The armless design allows for flexible movement and easy integration into various spaces, including under desks or vanity tables.

Armless Design

Easy and flexible movement at all times



Image: The armless design of the chair, illustrating how it can be easily tucked under a desk for space efficiency.

MAINTENANCE

- **Cleaning:** Wipe clean with a damp cloth. Avoid harsh chemicals or abrasive cleaners that may damage the fabric or finish.
- **Regular Checks:** Periodically inspect all bolts and screws to ensure they are tight. Re-tighten if necessary.
- **Caster Care:** Keep casters free of hair and debris to ensure smooth rolling.

TROUBLESHOOTING

Issue: Chair does not adjust height or slowly sinks.

Solution: The gas lift cylinder may be faulty. Contact customer support for assistance. Ensure the height adjustment lever is fully engaged.

Issue: Chair wobbles or feels unstable.

Solution: Check all assembly screws and bolts to ensure they are securely tightened. Verify that the casters are fully inserted into the star base.

Issue: Casters do not roll smoothly.

Solution: Inspect casters for any trapped debris, hair, or obstructions. Clean them thoroughly. Ensure the chair is used on an appropriate surface.

SPECIFICATIONS



Image: Diagram illustrating the chair's dimensions, including seat width, depth, and adjustable height range.

Feature	Detail
Brand	NEO CHAIR
Model Name	Desk Chair - Wheel

Color	Blue-w
Product Dimensions	21"D x 25.5"W x 35.6"H
Seat Depth	20 inches
Maximum Weight Recommendation	300 Pounds
Special Features	Adjustable Height, Cushion Availability, Ergonomic, Rolling, Swivel
Back Style	Cushion Back
Arm Style	Armless
Fill Material	Sponge
Furniture Finish	Leather (Note: Product description indicates fabric, this may be a generic spec)
Item Weight	26.5 pounds
Tilting	Yes (up to 30 degrees)
Recommended Uses	Gaming, Reading, Home Office

WARRANTY AND SUPPORT

For warranty information or customer support, please refer to the documentation included with your purchase or contact NEO CHAIR directly through their official website or the retailer where the product was purchased. Keep your proof of purchase for any warranty claims.

For additional assistance, you may visit the [NEO CHAIR Store on Amazon](#).

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question