Logitech 920-012837

Logitech Combo Touch Keyboard Case User Manual

Brand: Logitech | Model: 920-012837

1. INTRODUCTION

The Logitech Combo Touch keyboard case is designed to enhance your iPad Air experience, offering versatile modes for typing, sketching, viewing, and reading. It features a flexible kickstand, a full-size detachable keyboard, and a large Multi-Touch trackpad. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your device.

Figure 1.1: Logitech Combo Touch Keyboard Case with iPad in typing mode.

This product is compatible with iPad Air 11-inch (M2), iPad Air (4th & 5th gen - 2020, 2022) models A2316, A2324, A2325, A2072, A2588, A2589, A2591, and iPad M3. Its slim and lightweight design ensures portability while providing robust protection against scuffs and scratches.
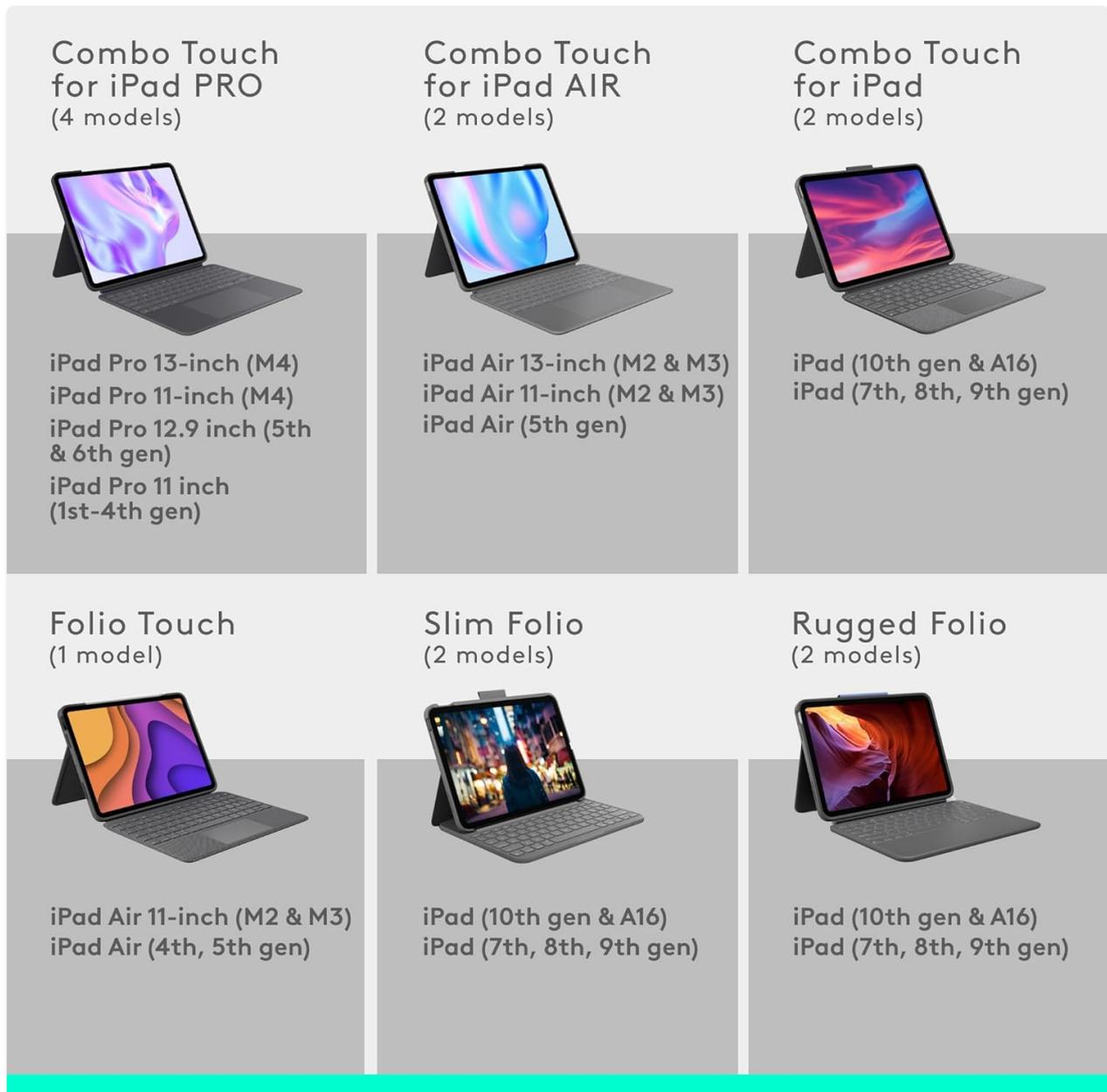

Combo Touch for iPad PRO (4 models)	Combo Touch for iPad AIR (2 models)	Combo Touch for iPad (2 models)
iPad Pro 13-inch (M4)	iPad Air 13-inch (M2 & M3)	iPad (10th gen & A16)
iPad Pro 11-inch (M4)	iPad Air 11-inch (M2 & M3)	iPad (7th, 8th, 9th gen)
iPad Pro 12.9 inch (5th & 6th gen)	iPad Air (5th gen)	
iPad Pro 11 inch (1st-4th gen)		

Folio Touch (1 model)	Slim Folio (2 models)	Rugged Folio (2 models)
iPad Air 11-inch (M2 & M3)	iPad (10th gen & A16)	iPad (10th gen & A16)
iPad Air (4th, 5th gen)	iPad (7th, 8th, 9th gen)	iPad (7th, 8th, 9th gen)

Figure 1.2: Compatibility chart for various iPad models with Combo Touch.

2. WHAT'S IN THE BOX

Upon unboxing your Logitech Combo Touch, ensure all components are present:

- Logitech Combo Touch Keyboard Case
- USB Cable (for charging, if applicable, though the keyboard is powered by iPad Smart Connector)

3. SETUP

Follow these steps to set up your Logitech Combo Touch keyboard case:

1. **Attach iPad to Case:** Gently align your iPad with the protective case portion of the Combo Touch. Ensure the iPad snaps securely into place, with all ports and buttons accessible. The case provides secure, form-fit protection.

2. **Connect Keyboard:** The keyboard connects magnetically to the case and utilizes the iPad's Smart Connector for power and data transfer. Simply align the magnetic connector on the keyboard with the corresponding pins on the case. No Bluetooth pairing or separate charging is required for the keyboard.

3. **Adjust Kickstand:** The integrated kickstand allows for flexible viewing angles. Extend the kickstand from the back of the case to prop up your iPad. Adjust it to your desired angle for comfortable typing or viewing.

Figure 3.1: The flexible kickstand allows for various viewing angles.

4. OPERATING

The Logitech Combo Touch offers multiple modes for diverse tasks:

- **Typing Mode:** With the keyboard attached and kickstand extended, you can type comfortably on the full-size, backlit keyboard. The keys are adjustable for brightness.

- **Trackpad Functionality:** The large Multi-Touch trackpad provides precise navigation and supports familiar iPadOS gestures like swiping, pinching, and double-tapping.

- **Sketch Mode:** Detach the keyboard and fold the kickstand to a low angle for comfortable sketching or drawing with your Apple Pencil (not included).

- **View Mode:** Detach the keyboard and use the kickstand to prop up your iPad for watching videos or making video calls.

- **Read Mode:** Detach the keyboard and fold the kickstand flat against the case for a comfortable handheld reading experience.
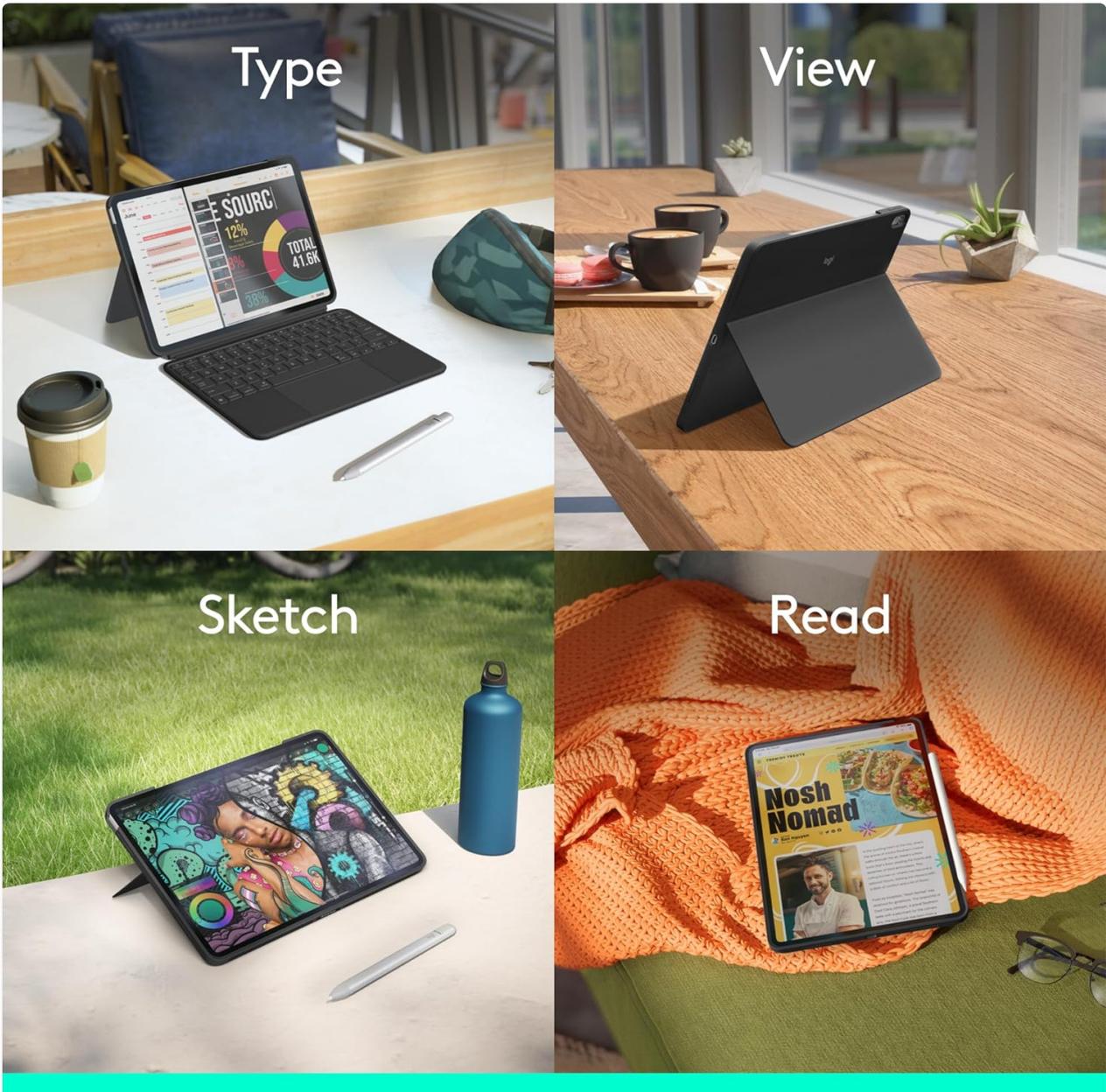

Figure 4.1: The four versatile use modes of the Combo Touch.

Detachable backlit keyboard

Figure 4.2: Close-up of the detachable backlit keyboard.

Figure 4.3: The large Multi-Touch trackpad for intuitive control.

Product Overview Video

Video 4.1: Official product video showcasing the Logitech Combo Touch iPad Air M2.

5. MAINTENANCE

To ensure the longevity and optimal performance of your Logitech Combo Touch:

- **Cleaning:** Use a soft, damp cloth to wipe down the exterior of the case and keyboard. Avoid harsh chemicals or abrasive materials. Ensure no liquid enters the keyboard or iPad connectors.

- **Storage:** When not in use, keep the keyboard attached to the case to protect both the iPad and the keyboard. Store in a cool, dry place away from direct sunlight.

- **Protection:** The case is designed to protect your iPad from scuffs and scratches. While sturdy, avoid dropping the device from significant heights or exposing it to extreme impacts.

Figure 5.1: The case provides secure, form-fit protection for your iPad.

6. TROUBLESHOOTING

If you encounter issues with your Logitech Combo Touch, try the following steps:

- **Keyboard Not Responding:**

    - Ensure the keyboard is securely attached to the Smart Connector on the iPad case.
    - Detach and re-attach the keyboard.
    - Restart your iPad.
    - Ensure your iPad's operating system is up to date.

- **Trackpad Not Working:**

    - Check keyboard connection as above.
    - Verify trackpad settings in iPadOS (Settings > General > Trackpad).

- **Backlight Not Functioning:**

    - Ensure the keyboard is connected.

- Adjust backlight brightness using the dedicated keys on the keyboard.

For further assistance, refer to the official Logitech support website or contact customer service.

7. SPECIFICATIONS

Feature	Detail
Brand	Logitech
Series	Combo Touch
Model Number	920-012837
Operating System	iOS
Item Weight	1.09 pounds
Product Dimensions	9.92 x 7.44 x 0.59 inches
Color	Midnight Black
Power Source	iPad (via Smart Connector)
Compatible Devices	iPad Air 11-inch (M2), (4th & 5th gen - 2020, 2022)
Connectivity Technology	Apple Smart Connector
Keyboard Description	Membrane
Number of Keys	84
Keyboard Backlighting	Single Color

8. WARRANTY AND SUPPORT

For detailed warranty information and customer support, please visit the official Logitech support website. You can find FAQs, troubleshooting guides, and contact options for technical assistance.

Logitech's official support page: www.logitech.com/support