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## JBL JBLTFLEXGWHTAM

# JBL Tune Flex True Wireless Earbuds User Manual

Model: JBLTFLEXGWHTAM

## 1. INTRODUCTION

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This manual provides essential information for the proper use and maintenance of your JBL Tune Flex True Wireless Earbuds. Please read this guide thoroughly before using the product to ensure optimal performance and longevity.



Image: JBL Tune Flex True Wireless Earbuds in Ghost Edition White.

## 2. WHAT'S IN THE BOX

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- JBL Tune Flex True Wireless Earbuds
- Charging Case
- USB-C Charging Cable
- Multiple Sizes of Eartips (3 sizes)



Image: Included accessories: USB-C charging cable and various sizes of eartips.

## 3. SETUP

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### 3.1 Initial Charge

Before first use, fully charge the earbuds and charging case. Connect the provided USB-C cable to the charging case and a power source. The LED indicators on the case will show charging status.



Image: JBL Tune Flex earbuds inside their charging case.

### 3.2 Pairing with a Device

1. Open the charging case. The earbuds will automatically enter pairing mode.
2. On your device (smartphone, tablet, etc.), enable Bluetooth.
3. Select "JBL Tune Flex" from the list of available devices.
4. Once connected, a confirmation sound will play, and the LED on the earbuds will indicate a successful connection.

## 4. OPERATING INSTRUCTIONS

### 4.1 Power On/Off

- **Power On:** Open the charging case, or press and hold the touch control area on both earbuds for 2 seconds.
- **Power Off:** Place the earbuds back into the charging case and close the lid, or press and hold the touch control area on both earbuds for 5 seconds.

### 4.2 Touch Controls

The JBL Tune Flex earbuds feature intuitive touch controls. Functions can be customized via the JBL Headphones App.

- **Single Tap:** Play/Pause music, Answer/End call.
- **Double Tap:** Skip forward, Reject call.
- **Triple Tap:** Skip backward.
- **Tap and Hold:** Activate Voice Assistant, Switch Noise Control modes (ANC/Ambient Aware/Off).

### 4.3 Active Noise Cancelling (ANC) & Smart Ambient

The earbuds offer Active Noise Cancelling to minimize external distractions and Smart Ambient technology to keep you aware of your surroundings.

- **Active Noise Cancelling:** Reduces ambient noise for an immersive listening experience.
- **Ambient Aware:** Allows you to hear your surroundings without removing the earbuds.
- **TalkThru:** Lowers music volume and amplifies speech, enabling quick conversations.

Switch between these modes using the touch controls or the JBL Headphones App.



Image: A single JBL Tune Flex earbud, highlighting its design.

## 5. JBL HEADPHONES APP

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Enhance your listening experience by downloading the free JBL Headphones App. The app allows you to:

- Customize your listening experience.
- Adjust touch control gestures.
- Find your earbuds.
- Control environmental noise settings.
- Manage Smart Audio & Video modes.

## 6. CHARGING

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The earbuds provide up to 8 hours of playback on a single charge, with an additional 24 hours from the charging case, totaling 32 hours. A quick 10-minute charge provides 2 hours of playback.

- To charge the earbuds, place them in the charging case.
- To charge the case, connect it to a USB power source using the provided USB-C cable.

## 7. MAINTENANCE

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- Keep the earbuds and charging case clean and dry.
- Use a soft, dry cloth to clean the surfaces.
- Avoid exposing the product to extreme temperatures.
- The earbuds are IPX4 water resistant and sweatproof, but the charging case is not. Avoid exposing the charging case to water.

## 8. TROUBLESHOOTING

- **No Sound:** Ensure earbuds are charged and properly paired. Check device volume.
- **Pairing Issues:** Turn off Bluetooth on your device, then turn it back on. Try re-pairing. Ensure earbuds are in pairing mode.
- **Earbuds Not Charging:** Ensure the charging cable is securely connected and the power source is active. Clean charging contacts on earbuds and case.
- **Poor Sound Quality:** Ensure eartips provide a good seal. Try different eartip sizes.

## 9. SPECIFICATIONS

Feature	Specification
Model Name	JBL Tune Flex
Audio Driver Size	12 mm
Frequency Response	20 Hz - 20 kHz
Sensitivity	110 dB
Impedance	32 Ohms
Bluetooth Version	5.2
Noise Control	Active Noise Cancellation
Battery Life (Earbuds)	Up to 8 hours
Battery Life (Total with Case)	Up to 32 hours
Charging Time (10 min quick charge)	2 hours playback
Water Resistance	IPX4 (Earbuds only)
Control Method	Touch
Material	Plastic
Item Weight	5.1 ounces

## 10. PRODUCT VIDEO OVERVIEW

Your browser does not support the video tag.

Video: An official overview of the JBL Tune Flex True Wireless Earbuds, demonstrating key features and design.

## 11. WARRANTY AND SUPPORT

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For warranty information and customer support, please refer to the documentation included with your product or visit the official JBL website. This product is an Amazon Renewed item and may have specific warranty terms associated with renewed products. Please check your purchase details for more information.