

## Anycash Y812

# Anycash Y812 Bluetooth Thermal Label Printer User Manual

Model: Y812

## INTRODUCTION

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This manual provides comprehensive instructions for the setup, operation, and maintenance of your Anycash Y812 Bluetooth Thermal Label Printer. Please read this manual thoroughly before using the device to ensure proper functionality and to prevent damage.



Figure 1: Anycash Y812 Bluetooth Thermal Label Printer. This image shows the compact white printer actively printing a shipping label, alongside a smartphone demonstrating mobile label creation and a stack of 4x6 labels.

## PACKAGE CONTENTS

Before proceeding with the setup, verify that all items listed below are included in your package:

- Y812 Bluetooth Label Printer
- USB Flash Driver
- Power Cable + USB Cable + USB C Adapter
- 4x6 Thermal Labels (sample roll)
- User Manual (this document)

# Package Contains



Figure 2: Package Contents. This image displays the Y812 printer, 4x6 labels, USB cable, power adapter, power cord, Type-C adapter, USB flash drive, and the user manual.

## SETUP

### 1. Power Connection

1. Connect the power adapter to the printer's power input port.
2. Plug the power cable into a standard electrical outlet.
3. Turn on the printer using the power button. The indicator light should illuminate.

### 2. Loading Thermal Labels

The Anycash Y812 printer supports thermal labels with a width of 1.57" to 4.3" (40-104mm), including common 4"x6" shipping labels. Ensure you use direct thermal labels as this printer does not require ink or toner.

1. Open the top cover of the printer.

2. Insert the roll of thermal labels into the label compartment, ensuring the printable side of the labels faces upwards.
3. Feed the leading edge of the labels through the printer's feed slot until it protrudes slightly from the front.
4. Close the top cover. The printer will automatically detect and calibrate the label size.



Figure 3: Label Width Support. This image illustrates the printer's compatibility with various label sizes, ranging from 1.57" to 4.3" wide, including 4x6 inch shipping labels, 3x2 inch, 2.25x1.25 inch, 2x2 inch, 3x5 inch, and circular labels.

### 3. Connectivity Options

The Anycash Y812 offers both Bluetooth and USB connectivity for versatile printing.

#### Bluetooth Connection (iOS & Android)

1. Download the "FlashLabel" application from your device's app store (Apple App Store for iOS, Google Play Store for Android).
2. Ensure Bluetooth is enabled on your mobile device.
3. Turn on the Anycash Y812 printer.
4. Open the "FlashLabel" app and follow the in-app instructions to connect to the printer via Bluetooth. The app will

guide you through the pairing process.



Figure 4: Bluetooth Connection Steps. This image provides a visual guide to connecting the printer via Bluetooth using the FlashLabel app, showing steps from turning on Bluetooth to initiating print.

### USB Connection (Windows, Mac OS, Chrome OS)

For desktop computers, connect the printer using the provided USB cable. Please note that Mac OS exclusively operates through USB connection; Bluetooth printing is not supported for Mac OS.

1. Connect one end of the USB cable to the printer's USB port.
2. Connect the other end of the USB cable to an available USB port on your computer. Use the USB C adapter if your computer requires it.
3. Insert the provided USB Flash Driver into your computer. This drive contains the necessary drivers for Windows, Mac OS, and Chrome OS.
4. Follow the on-screen instructions to install the printer drivers. Refer to the driver installation guide on the USB drive for detailed steps specific to your operating system.

# Print via Bluetooth & USB Cable



Figure 5: Connectivity Options. This image illustrates the dual connectivity of the printer, showing Bluetooth connection to iOS/Android devices and USB connection to Windows, Mac OS, Linux, and Chrome OS computers.

## OPERATING INSTRUCTIONS

### Printing a Label

Once the printer is set up and connected, you can proceed with printing your labels.

1. Prepare your label file (e.g., shipping label PDF, image file) on your connected device.
2. **For Mobile Devices (via FlashLabel app):**

- Open the FlashLabel app.
- Select "Open PDF" to import a PDF label or "Print picture" for image labels.
- Adjust the label as needed within the app (e.g., rotate, crop).
- Tap the print icon and confirm the print settings.

- Tap "Print now" to send the label to the printer.

### 3. For Computers (via USB):

- Open your label file in the appropriate software (e.g., PDF viewer, image editor, shipping platform interface).
- Select "Print" from the application's menu.
- Choose the Anycash Y812 printer from the list of available printers.
- Adjust print settings such as paper size (e.g., 4x6 inches) and orientation if necessary.
- Click "Print" to send the label to the printer.

The Y812 thermal label printer boasts a high printing speed of 180mm/s, capable of printing approximately 72 labels per minute with a clear 203 DPI resolution.



Figure 6: High-Speed and Clear Printing. This image highlights the printer's performance with indicators for 180 mm/s print speed, 72 labels/min output, and 203 DPI resolution.

## Supported Platforms and Applications

The Anycash Y812 printer is compatible with a wide range of shipping platforms and marketplaces, making it suitable for various business needs.

Major compatible platforms include:

- FedEx, UPS, USPS
- Amazon, Shopify, Etsy, eBay
- Other platforms such as Ordoro, Shippo, PayPal, DHL, ShippingEasy, J&T Express, ShipWorks, Stamps.com, Endicia, Easypost, Easyship, Kerry, Shipwire, Flash Express, Shopee, ShipStation, NinjaVan, XPS Ship.

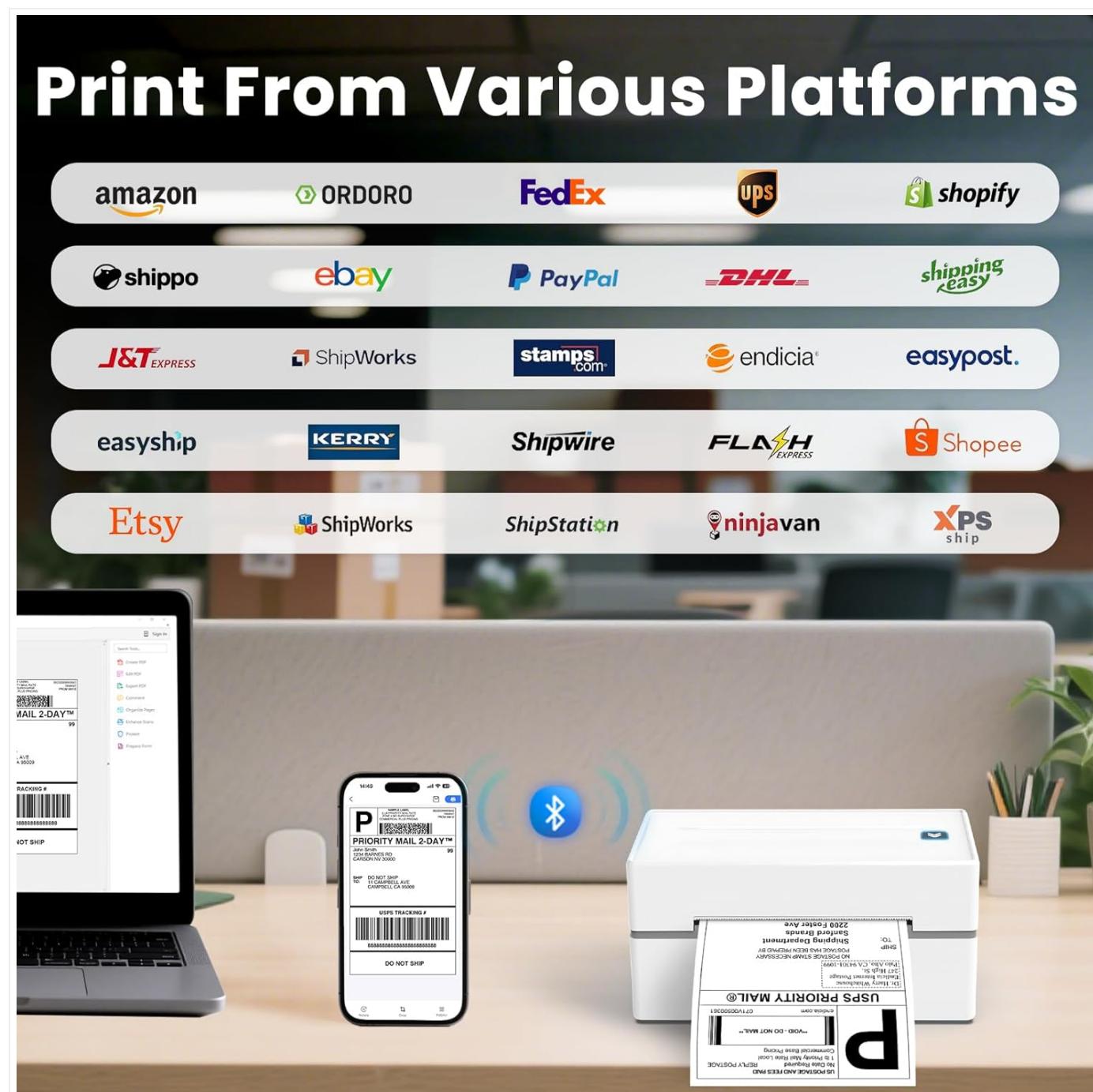


Figure 7: Wide Platform Compatibility. This image displays the logos of numerous shipping carriers and e-commerce platforms, indicating the printer's broad compatibility for label printing.

## MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your Anycash Y812 printer.

### Cleaning the Print Head

The print head is a critical component and should be cleaned periodically to maintain print quality. Use a cotton swab lightly dampened with isopropyl alcohol (70% or higher) to gently wipe the print head surface. Allow it to dry completely before closing the cover and resuming operation.

## Cleaning the Platen Roller

The platen roller helps feed the labels. Clean it with a lint-free cloth lightly dampened with isopropyl alcohol. Rotate the roller manually to clean its entire surface. Ensure it is dry before use.

## General Cleaning

Wipe the exterior of the printer with a soft, dry cloth. Avoid using abrasive cleaners or solvents that could damage the printer's surface.

## TROUBLESHOOTING

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This section addresses common issues you might encounter with your Anycash Y812 printer.

### Printer Not Responding / No Power

- Ensure the power cable is securely connected to both the printer and a working electrical outlet.
- Verify the power button is pressed and the indicator light is on.
- Try a different power outlet to rule out power supply issues.

### Bluetooth Connection Issues

- Make sure Bluetooth is enabled on your mobile device and the printer is within range.
- Restart both your mobile device and the printer.
- Ensure no other devices are actively connected to the printer via Bluetooth.
- Forget the printer in your device's Bluetooth settings and re-pair it through the FlashLabel app.
- Verify you are using the "FlashLabel" app and not attempting to pair directly through your phone's Bluetooth settings without the app.

### USB Connection Issues (Windows/Mac/Chrome OS)

- Ensure the USB cable is securely connected to both the printer and the computer. Try a different USB port.
- Verify that the printer drivers are correctly installed. Reinstall drivers from the provided USB Flash Driver if necessary.
- **For Mac OS users:** Remember that Bluetooth printing is not supported. Ensure you are connected via USB and have installed the correct drivers. If encountering issues with driver installation (as noted in some user reviews), ensure your VPN is off and try downloading drivers directly from the official Anycash support website if the USB drive is problematic.
- Restart your computer and the printer.

### Poor Print Quality / Blank Labels

- Check if you are using direct thermal labels and that they are loaded correctly with the printable side facing up.
- Clean the print head and platen roller as described in the Maintenance section.
- Ensure the label file resolution is adequate (203 DPI is the printer's native resolution).
- Adjust print density settings within the FlashLabel app or your computer's printer preferences if available.

### Labels Not Feeding Correctly / Paper Jams

- Ensure labels are loaded straight and not skewed.
- Verify the label roll is properly seated in the compartment and not too tight or loose.
- Remove any jammed labels carefully by opening the top cover and pulling them out gently.
- Clean any adhesive residue from the label path.

## SPECIFICATIONS

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Feature	Detail
Model Name	Y812
Printing Technology	Thermal
Connectivity Technology	Bluetooth, USB
Compatible Devices	Android, iOS, Windows (7 and later), Mac OS, Chrome OS
Maximum Print Speed (Monochrome)	180 mm/s (approx. 72 labels/min)
Maximum Print Resolution	203 DPI
Supported Label Width	1.57" to 4.3" (40-104mm)
Printer Output	Monochrome
Item Weight	3.01 pounds (1.37 Kilograms)
Product Dimensions	7.08"D x 3.93"W x 3.54"H
Memory Storage Capacity	8 MB
Included Components	Printer, USB Flash Driver, Power Cable, USB Cable, USB C Adapter, Sample 4x6 Thermal Labels, User Manual

## WARRANTY AND SUPPORT

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### Warranty Information

The Anycash Y812 Bluetooth Thermal Label Printer comes with a **12-month limited warranty** from the date of purchase. This warranty covers manufacturing defects and ensures peace of mind regarding the product's quality and performance. Please retain your proof of purchase for warranty claims.

### Technical Support

Anycash provides lifetime technical support for your Y812 printer. If you encounter any issues or require assistance with setup, operation, or troubleshooting, our customer service team is available to help.

Support can be accessed via:

- Online Chat
- Email
- Remote-desktop assistance

Please refer to the contact information provided on the Anycash official website or the FlashLabel app for the most current support channels.

## IMPORTANT SAFETY INFORMATION

- Do not expose the printer to water or excessive humidity.
- Avoid placing the printer in direct sunlight or near heat sources.
- Use only the provided power adapter and cables.
- Do not attempt to disassemble or repair the printer yourself. Contact support for assistance.
- Keep out of reach of children.

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