Geeni GN-CW078-199

Geeni Smart Indoor Pet Camera User Manual

Model: GN-CW078-199 | Brand: Geeni

1. Introduction

This manual provides detailed instructions for setting up, operating, maintaining, and troubleshooting your Geeni Smart Indoor Pet Camera. Designed to keep you connected to your home and beloved pets, this camera offers 2K Quad HD resolution, tilt function, night vision, and smart motion detection.

2. What's Included

- 1x Smart Camera
- Power Adapter
- 1x USB Cable
- 1x User Manual
- 1x Mounting Kit



Figure 2.1: Geeni Smart Indoor Pet Camera with its accompanying mobile application interface.

3. Setup

3.1 Physical Installation

Place the camera on a flat surface or mount it to a wall using the included mounting kit. The camera features an innovative hinge joint for precise tilting to achieve the perfect viewing angle.



Figure 3.1: The Geeni Smart Indoor Pet Camera can be set up on a flat surface or wall-mounted for optimal placement.

3.2 Power Connection

Connect the camera to the power adapter using the provided USB cable and plug it into a standard electrical outlet.

3.3 App Setup and Wi-Fi Connection

1. Download the Geeni smart app from your device's app store (available for iPhone and Android).
2. Create an account or log in.
3. Follow the in-app instructions to add your new camera. This typically involves scanning a QR code displayed by the app with the camera.
4. Ensure your mobile device is connected to a 2.4GHz Wi-Fi network during the setup process, as the camera operates on this frequency.

4. Operating Instructions

4.1 Live Video Monitoring

Access crystal-clear live video with 2K Quad HD resolution directly from the Geeni app. The camera

provides exceptional detail day or night.



Figure 4.1: View live video of your home anytime, anywhere, directly from your smartphone.

4.2 Motion Detection and Notifications

The camera is equipped with advanced IR motion detection. When activity is detected, prompt alert notifications are sent to your smartphone. You can also define custom motion zones within the app to focus on specific areas.



Figure 4.2: Receive instant notifications on your phone when motion is detected.



Figure 4.3: Customize motion detection areas to focus on specific zones within your home.

4.3 Two-Way Audio

Utilize the built-in microphone and speaker for clear, noise-proof conversations with anyone on camera, from anywhere.



Figure 4.4: Engage in instant two-way audio communication through the camera.

4.4 Night Vision

With auto-sensing activated night vision, the camera captures clear videos even in complete darkness, ensuring reliable surveillance around the clock.



Figure 4.5: Crisp and clear surveillance of your home, even in the dark, with night vision.

4.5 Multi-User Access and Smart Home Compatibility

Share camera views with multiple users via the Geeni smart app. The camera is also compatible with Alexa-enabled devices and Google Home, allowing for convenient voice control and live feed display on compatible smart displays.



Figure 4.6: Overview of key features including multi-user access and smart home integration.

4.6 Storage Options

The camera supports local storage via a Micro SD card (up to 128 GB). Cloud storage plans are also available for additional flexibility.

5. Maintenance

- **Cleaning:** Gently wipe the camera lens and body with a soft, dry cloth. Avoid using harsh chemicals or abrasive cleaners.
- **Software Updates:** Ensure your Geeni app and camera firmware are always up to date for optimal performance and security. Check the app regularly for update notifications.
- **Placement:** Ensure the camera is placed in a well-ventilated area and not exposed to extreme temperatures or direct sunlight.

6. Troubleshooting

6.1 Connection Issues

- **Camera Offline:** Ensure the camera is powered on and connected to your 2.4GHz Wi-Fi network. Restart the camera by unplugging and re-plugging it. Check your Wi-Fi router for proper operation.
- **Failed Setup:** Verify your Wi-Fi network is 2.4GHz. Ensure your phone is connected to the same 2.4GHz network during setup. Move the camera closer to the router if signal strength is weak.

6.2 Image/Video Quality

- **Blurry Image:** Clean the camera lens. Ensure there is adequate lighting in the environment, especially for non-night vision modes.
- **Poor Night Vision:** Ensure the area is completely dark for optimal night vision performance. Remove any obstructions blocking the camera's view.

6.3 Notifications

- **No Motion Alerts:** Check motion detection settings in the Geeni app. Ensure notifications are enabled for the app on your smartphone. Verify motion zones are correctly configured.

7. Specifications

Model Number:
GN-CW078-199

Indoor/Outdoor Usage:
Indoor

Video Capture Resolution:
2K Quad HD (1080p compatible)

Connectivity Technology:
Wireless (Wi-Fi 2.4GHz)

Controller Type:
Amazon Alexa, Google Assistant

Special Features:
2-Way Audio, HD Resolution, Motion Sensor, Night Vision

Mounting Type:
Tabletop Mount, Wall-Mountable

Power Source:
Corded Electric

Flash Memory Supported Size Maximum:
128 GB (Micro SD)

Item Dimensions (L x W x H):
2.5 x 3.65 x 5.85 inches

Item Weight:
5.6 ounces

Material:
Acrylonitrile Butadiene Styrene (ABS)



Figure 7.1: The camera provides ultra-high 2K resolution for sharp and detailed video recording.

8. Warranty and Support

8.1 Warranty Information

Your Geeni Smart Indoor Pet Camera comes with a**1 Year Warranty** from the date of purchase. Please retain your proof of purchase for warranty claims.

8.2 Customer Support

For further assistance, technical support, or warranty inquiries, please visit the official Geeni website or contact their customer service through the Geeni smart app. You can also visit the Geeni Store on Amazon for more information.

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