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> Marsail Criss Cross Office Chair with Wheels Instruction Manual

Marsail MSOC13BE

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Model: MSOC13BE

INTRODUCTION

Thank you for choosing the Marsail Criss Cross Office Chair. This manual provides essential information for the proper assembly, operation, maintenance, and troubleshooting of your new chair. Designed for ultimate comfort and durability, this chair features a spacious seat, scratch-resistant PVC leather, and versatile adjustments to enhance your workspace or relaxation area.

SETUP AND ASSEMBLY

Your Marsail Criss Cross Office Chair is designed for straightforward assembly. Please follow these general steps. For detailed, step-by-step instructions, refer to the assembly guide included in your product packaging.

1. **Unpack Components:** Carefully remove all parts from the packaging and lay them out on a clean, soft surface to prevent scratches. Verify all components are present against the parts list in your packaging.
2. **Attach Casters to Base:** Insert the five PU caster wheels into the openings at the ends of the 5-leg base. Push firmly until they click into place.
3. **Install Gas Lift:** Place the SGS-certified gas lift cylinder into the center hole of the 5-leg base.
4. **Attach Seat to Gas Lift:** Carefully align the mechanism under the seat cushion with the top of the gas lift cylinder. Lower the seat onto the gas lift, ensuring it is securely seated.
5. **Attach Backrest:** Secure the backrest to the seat assembly using the provided screws and tools. Ensure all screws are tightened securely but do not overtighten.

Important Note: Assembly is typically quick and requires minimal tools, usually an Allen wrench, which is provided. Ensure all connections are stable before use.

OPERATING INSTRUCTIONS

The Marsail Criss Cross Office Chair offers several adjustable features to customize your comfort.

Height Adjustment

To adjust the chair's height, locate the lever on the right side, beneath the seat. While seated, pull the lever up to lower the chair. To raise the chair, stand up slightly and pull the lever up. Release the lever at your desired height.



Enhanced Sitting Comfort

Extra-thick seat cushion & back

Figure 1: Close-up view of the chair's adjustment levers. The lever on the right controls height (Up/Down), and the knob on the left adjusts tilt tension.

Tilt Function

The chair features a 90°-120° rocking tilt. To enable or disable the tilt, push the height adjustment lever inwards or pull it

outwards. To adjust the tension of the tilt, rotate the round knob located under the seat, typically on the left side. Turn clockwise to increase tension (making it harder to recline) and counter-clockwise to decrease tension (making it easier to recline).



Figure 2: A user demonstrating the chair's reclining tilt function, highlighting its flexibility for various postures.

360° Swivel and Rolling

The chair is equipped with a 360° swivel function, allowing for easy rotation without moving the base. The smooth-gliding

PU caster wheels enable effortless movement across various floor types, including carpets and hard floors.



Figure 3: The armless design allows the chair to fit neatly under desks, optimizing space. The smooth casters ensure easy mobility.

Cross-Legged Sitting

The extra-wide 26-inch seat is specifically designed to accommodate cross-legged sitting, providing enhanced comfort for extended periods of work, study, or relaxation.



Figure 4: The spacious seat allows users to comfortably sit cross-legged, promoting versatile seating positions.

MAINTENANCE

Proper care will ensure the longevity and appearance of your Marsail Criss Cross Office Chair.

Cleaning the PVC Leather

The upgraded PVC leather is scratch-resistant and easy to clean. For general cleaning, simply wipe the surface with a clean, damp cloth. For tougher spots, a mild soap solution can be used, followed by wiping with a clean, dry cloth. Avoid harsh chemicals or abrasive cleaners, as these can damage the material.

Upgraded Scratch - Resistant PVC Leather



Figure 5: The chair features upgraded PVC leather designed to resist scratches, making it pet-friendly and easy to maintain its appearance.

General Care

- Regularly check all screws and bolts to ensure they remain tight. Retighten as necessary.
- Avoid exposing the chair to direct sunlight for prolonged periods, as this may cause the material to fade or crack over time.
- Do not use sharp objects on the chair's surface to prevent punctures or tears.

- Keep the caster wheels clean from debris (hair, dust, etc.) to ensure smooth rolling.

TROUBLESHOOTING

If you encounter any issues with your Marsail Criss Cross Office Chair, please refer to the following common solutions:

Problem	Possible Cause	Solution
Chair does not adjust height	Gas lift lever not fully engaged or gas lift cylinder malfunction.	Ensure the lever is pulled completely. If the issue persists, the gas lift cylinder may need replacement. Contact customer support.
Chair wobbles or feels unstable	Loose screws or uneven floor surface.	Check and tighten all assembly screws. Ensure the chair is on a flat, even surface.
Casters do not roll smoothly	Debris caught in casters or damaged casters.	Remove any hair or debris from the caster wheels. If damaged, casters can be replaced.
Chair makes noise when moving	Loose connections or friction between parts.	Tighten all screws. Apply a small amount of silicone lubricant to moving parts if necessary.

If these steps do not resolve the issue, please contact Marsail customer support for further assistance.

SPECIFICATIONS

Chair Dimensions



Figure 6: Detailed dimensions of the Marsail Criss Cross Office Chair, including seat width, depth, and adjustable height range.

- **Brand:** Marsail
- **Model Name:** MSOC13BE
- **Color:** Beige
- **Product Dimensions:** 20"D x 26"W x 42.1"H
- **Seat Dimensions:** 26"W x 20"D (approximate, based on extra-wide seat description)
- **Seat Cushion Thickness:** 3.9"

- **Height Adjustment:** 3.9" range (from 17.3" to 21.3" seat height)
- **Back Style:** Padded Back
- **Special Features:** Adjustable Height, Rolling, Scratch Resistant, Space Saving, Upholstered Leather
- **Product Care Instructions:** Dry Clean, Wipe Clean
- **Recommended Uses:** Computer, Drafting, Office, Reading, Relaxing
- **Maximum Weight Recommendation:** 300 Pounds
- **Style:** Base (This specific model is 'Beige Base', but also available 'With Wheels')
- **Pattern:** Solid
- **Finish Type:** Powder Coated (for metal parts)
- **Room Type:** Bedroom, Dressing Room, Home Office
- **Age Range (Description):** Adult
- **Included Components:** Caster (for models with wheels)
- **Shape:** L-Shape
- **Arm Style:** Armless
- **Surface Recommendation:** Multiple Floors
- **Furniture Base Movement:** Swivel
- **Indoor/Outdoor Usage:** Indoor
- **Furniture Finish:** PVC Leather
- **Fill Material:** Foam
- **Cushion Style:** Boxed Edge
- **Leg Style:** Tapered Leg
- **Reclining Position Count:** 1 (90°-120° rocking tilt)
- **Assembly Required:** Yes
- **Item Weight:** 32 pounds

WARRANTY AND SUPPORT

Marsail is committed to providing high-quality products. For information regarding product warranty, returns, or technical support, please refer to the warranty card included with your purchase or visit the official Marsail website. You may also contact Marsail customer service directly through the retailer where you purchased the product.

Customer Service Contact: Please refer to your purchase documentation or the Marsail brand store for the most current contact information.

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