

Super General KSGR620

Super General KSGR620 Top-Mount Refrigerator-Freezer User Manual

Model: KSGR620

1. INTRODUCTION

Thank you for choosing the Super General KSGR620 Top-Mount Refrigerator-Freezer. This appliance is designed to provide efficient and reliable food preservation with its 463-liter capacity, No-Frost cooling system, and Inverter Compressor technology. This manual provides essential information for the safe installation, operation, maintenance, and troubleshooting of your new refrigerator-freezer. Please read it thoroughly before use and keep it for future reference.

2. SAFETY INFORMATION

To ensure safe operation and reduce the risk of injury or damage, please observe the following safety precautions:

- **Electrical Safety:** Ensure the appliance is connected to a properly grounded power outlet with the correct voltage (220 Volts). Do not use extension cords or multiple socket adapters.
- **Ventilation:** Maintain adequate space around the refrigerator for proper air circulation. Blockage of ventilation openings can lead to overheating and reduced efficiency.
- **Flammable Materials:** Do not store explosive substances or highly flammable materials inside or near the appliance.
- **Children:** This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure they do not play with the appliance.
- **Cleaning:** Always unplug the appliance before cleaning or performing any maintenance.
- **Damage:** If the power cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons to avoid a hazard.

3. PRODUCT OVERVIEW

The Super General KSGR620 is a top-mount refrigerator-freezer featuring a freezer compartment at the top and a larger

refrigerator compartment below. It is designed with a sleek silver finish and includes an Inverter Compressor for energy efficiency and quiet operation. The No-Frost system prevents ice buildup, eliminating the need for manual defrosting.





Figure 3.1: Front view of the Super General KSGR620 Refrigerator-Freezer. This image displays the appliance's overall silver exterior with the freezer door on top and the refrigerator door below.



Figure 3.2: Interior view of the refrigerator compartment. This image shows the multiple adjustable glass shelves, door bins, and the fruit and vegetable crispener drawer at the bottom.





Figure 3.3: Interior view of the freezer compartment. This image highlights the two shelves within the top freezer section, designed for organized storage of frozen items.

4. SETUP AND INSTALLATION

4.1 Unpacking

- Carefully remove all packaging materials, including foam and adhesive tape.
- Inspect the appliance for any shipping damage. Report any damage to your retailer immediately.
- Remove any protective films from the surfaces.

4.2 Placement

- Place the refrigerator on a firm, level floor that can support its weight (72 kg).
- Ensure adequate ventilation. Allow at least 10 cm (4 inches) of space at the back and sides, and 30 cm (12 inches) at the top for proper air circulation.
- Avoid direct sunlight or proximity to heat sources (e.g., oven, radiator) to maintain cooling efficiency.
- The appliance is designed for freestanding installation.

4.3 Leveling

Adjust the leveling feet at the bottom of the refrigerator to ensure it is stable and level. This prevents vibrations and ensures proper door sealing.

4.4 Power Connection

- After placement, wait at least 2-4 hours before plugging in the appliance. This allows the refrigerant to settle.
- Plug the power cord into a dedicated, grounded 220V AC outlet.

4.5 Initial Operation

Once plugged in, the refrigerator will begin cooling. Allow it to operate for several hours (e.g., 4-6 hours) empty before loading food to ensure it reaches the desired temperature.

5. OPERATING INSTRUCTIONS

5.1 Temperature Control

The refrigerator and freezer compartments have separate temperature controls. Refer to the internal control dial or panel (if present) to adjust the temperature settings. Generally, a medium setting is suitable for most uses. Adjust as needed based on ambient temperature and food load.

5.2 Food Storage Guidelines

- **Refrigerator Compartment:** Store fresh foods such as fruits, vegetables, dairy products, and cooked meals. Use the crisper drawer for fruits and vegetables to maintain their freshness.
- **Freezer Compartment:** Ideal for long-term storage of frozen foods, meat, and ice. Ensure food is properly sealed to prevent freezer burn.
- Avoid placing hot food directly into the refrigerator; allow it to cool down first.
- Do not overload the shelves, as this can obstruct air circulation and reduce cooling efficiency.

5.3 No-Frost System

This appliance features a No-Frost cooling system in both the refrigerator and freezer compartments. This technology circulates cold air to prevent ice buildup, eliminating the need for manual defrosting and ensuring consistent cooling performance.

5.4 Inverter Compressor

The Inverter Compressor adjusts its speed according to cooling demand, leading to more stable temperatures, reduced energy consumption, and quieter operation compared to conventional compressors.

6. MAINTENANCE

6.1 Cleaning the Interior

- Always unplug the refrigerator before cleaning.
- Clean the interior regularly with a solution of mild detergent and warm water.
- Wipe dry thoroughly with a soft cloth.
- Removable shelves and drawers can be washed separately.

6.2 Cleaning the Exterior

- Wipe the exterior surfaces with a soft, damp cloth. For stubborn stains, use a mild, non-abrasive cleaner.
- Clean the door seals regularly to ensure a tight seal and prevent energy loss.

6.3 Power Outages

In case of a power outage, keep the refrigerator and freezer doors closed to maintain the internal temperature for as long as possible. Food can remain frozen for several hours if the doors are not opened frequently.

6.4 Vacation Mode

If you plan to be away for an extended period, consider emptying the refrigerator, unplugging it, cleaning it thoroughly, and leaving the doors slightly ajar to prevent odors and mold growth.

7. TROUBLESHOOTING

Before contacting service, please check the following common issues and solutions:

Problem	Possible Cause	Solution
Refrigerator does not operate	No power supply; power cord not plugged in; circuit breaker tripped.	Check power connection; reset circuit breaker.
Appliance is not cooling sufficiently	Door not closed properly; excessive door opening; temperature setting too high; poor ventilation; too much food loaded.	Ensure door is sealed; reduce door openings; adjust temperature; ensure proper clearance; do not overload.
Unusual noises	Appliance not level; objects touching the back wall; normal operating sounds (e.g., refrigerant flow, compressor).	Level the appliance; move objects away; normal sounds are not a fault.
Water leakage inside the refrigerator	Drain hole blocked; door not sealing properly.	Clear the drain hole (usually at the back of the refrigerator compartment); check door seals for obstructions or damage.

8. SPECIFICATIONS

The following table details the technical specifications for the Super General KSGR620 Refrigerator-Freezer:

Feature	Specification
Brand Name	Super General
Model Info	KSGR620
Product Dimensions (D x W x H)	69.1 x 70 x 188 cm
Item Weight	72 Kilograms
Total Capacity	463 Liters (16.4 Cu/ft)
Refrigerator Fresh Food Capacity	356 Liters
Freezer Capacity	107 Liters
Annual Energy Consumption	311 Kilowatt Hours
Installation Type	Freestanding
Form Factor	Freezer Top
Special Features	Inverter Compressor
Color	Silver
Voltage	220 Volts
Crispers/Drawers	1
Defrost System	Frost Free
Door Hinges	Reversible
Shelves	3 (Refrigerator)
Certification	Energy Star
Number of Doors	2
BEE Star Rating	4 Star



Figure 8.1: Energy Efficiency Label for the Super General KSGR620. This label provides details on the appliance's energy consumption and capacity. For verification, visit sls.gov.sa and use DID 154651.

9. WARRANTY AND SUPPORT

9.1 Warranty Information

The Super General KSGR620 Refrigerator-Freezer comes with a 2-year manufacturer warranty. Please retain your purchase receipt as proof of purchase for warranty claims. The warranty covers manufacturing defects under normal use conditions.

9.2 Customer Support

For technical assistance, service requests, or warranty inquiries, please contact Super General customer support using

the details below:



Figure 9.1: Super General Service Center Contact Details. This image provides the unified number and additional contact numbers for customer support.

Unified Number: 920009364

Additional Contact: +966 544351542

Additional Contact: +966 12 617 8700

Website: www.meetksa.com

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question