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› MEDION X15015 (MD 31641) 50" 4K Ultra HD Smart TV User Manual

MEDION X15015

MEDION X15015 (MD 31641) 50" 4K Ultra HD Smart TV User Manual

Model: X15015 (MD 31641)

1. INTRODUCTION

Thank you for choosing the MEDION X15015 (MD 31641) 50" 4K Ultra HD Smart TV. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your new television. Please read this manual thoroughly before using the product and retain it for future reference.



Front view of the MEDION X15015 Smart TV, showcasing its sleek design and the VIDAA smart TV interface with various streaming application icons.

The MEDION X15015 is a 125.6 cm (50 inch) Ultra HD Smart TV equipped with a Triple Tuner, CI+ slot, HDMI, USB, and Bluetooth connectivity. It supports HDR10 for enhanced contrast and color, offers PVR (Personal Video Recorder) functionality, and comes pre-installed with popular streaming apps like Netflix, Amazon Prime Video, Disney+, DAZN, and Paramount+ via the VIDAA Store. It also supports HbbTV for interactive services.

2. IMPORTANT SAFETY INFORMATION

Always observe the following safety precautions to prevent electric shock, fire, or damage to the product.

- **Power Supply:** Ensure the TV is connected to a power outlet with the correct voltage as indicated on the product label. Do not overload power outlets.
- **Ventilation:** Do not block ventilation openings. Allow sufficient space around the TV for proper airflow to prevent

overheating.

- **Liquid and Moisture:** Do not expose the TV to rain or moisture. Do not place objects filled with liquids, such as vases, on the TV.
- **Cleaning:** Unplug the TV from the power outlet before cleaning. Use a soft, dry cloth. Do not use liquid cleaners or aerosol cleaners.
- **Placement:** Place the TV on a stable, level surface to prevent it from falling. Keep the TV away from direct sunlight, heat sources, and strong magnetic fields.
- **Children:** Supervise children to ensure they do not climb on or play with the TV.
- **Servicing:** Do not attempt to service this product yourself. Refer all servicing to qualified service personnel.

3. PACKAGE CONTENTS

Please check that all items listed below are included in your package:

- MEDION X15015 (MD 31641) 50" 4K Ultra HD Smart TV
- Feet (TV Stand) including screws
- Remote Control (incl. 2 x AAA batteries)
- User Manual (this document)

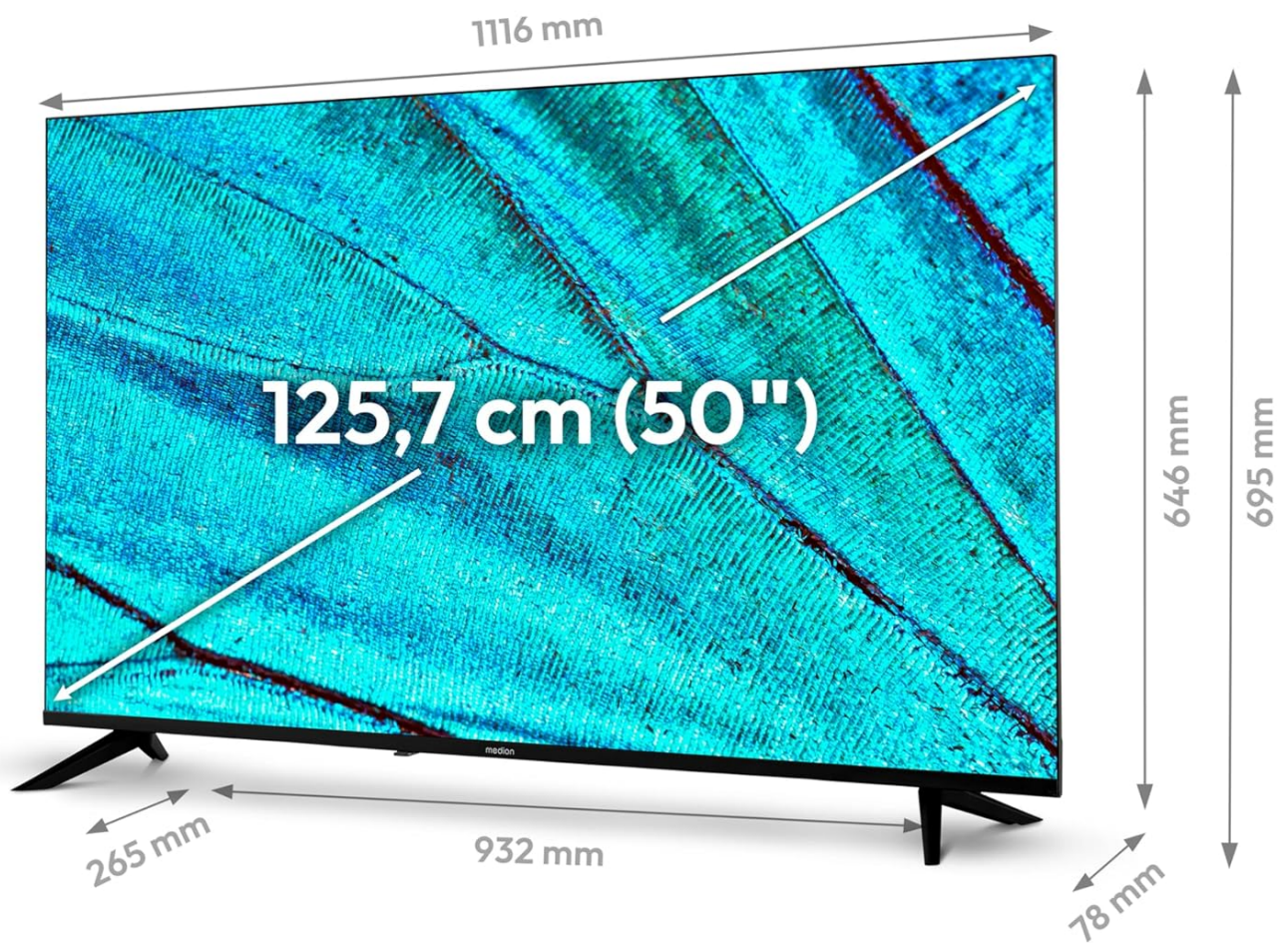
4. SETUP

4.1 Unpacking and Placement

Carefully remove the TV from its packaging. It is recommended to keep the original packaging for future transport or servicing. Place the TV on a flat, stable surface or mount it on a wall using a compatible VESA mount (200 x 200 mm, not included).



The MEDION X15015 TV positioned on a media console in a living room, illustrating typical placement.



Technical diagram showing the dimensions of the MEDION X15015 TV, including width (1116 mm), height with stand (695 mm), and screen diagonal (125.7 cm / 50 inches).

4.2 Attaching the Stand

1. Place the TV screen-down on a soft, clean surface to prevent scratches.
2. Align the TV feet with the corresponding slots on the bottom of the TV.
3. Secure the feet using the provided screws. Ensure they are tightened firmly.

4.3 Connecting Peripherals

Connect your external devices to the appropriate ports on the TV's rear panel.



Satellitenanschluss

Antennenanschluss

1 x LAN RJ-45

2 x USB 2.0

3 x HDMI® 2.0

AV In

Kopfhöreranschluss

Digital Audio Out

Stereo-Lautsprecher-Boxen

2 x 8 W RMS

VESA (200 x 200 mm)

Detailed view of the MEDION X15015 TV's rear panel, illustrating the available connectivity ports.

- **Antenna/Cable:** Connect your antenna or cable TV signal to the 'Antenna In' port.
- **Satellite:** Connect your satellite dish cable to the 'Satellite In' port.
- **HDMI:** Use HDMI cables to connect devices like Blu-ray players, game consoles, or set-top boxes to the HDMI 1, HDMI 2, or HDMI 3 ports.
- **USB:** Insert USB drives for media playback or PVR recording into the USB 1 or USB 2 ports.
- **LAN (RJ-45):** Connect an Ethernet cable for a wired internet connection.
- **AV In:** For older devices using composite video and stereo audio.
- **Digital Audio Out:** For connecting to external audio systems (e.g., soundbar, AV receiver).
- **Headphone:** For connecting headphones.

4.4 Initial Power On and Setup Wizard

1. Insert the provided AAA batteries into the remote control.

2. Connect the power cord to the TV and then to a wall outlet.
3. Press the Power button on the remote control or the TV.
4. Follow the on-screen instructions of the initial setup wizard to select language, country, network settings (Wi-Fi or wired), and perform channel scanning.

5. OPERATING YOUR TV

5.1 Remote Control Overview

The remote control allows you to access all functions of your MEDION Smart TV.



The remote control for the MEDION X15015 TV, featuring quick-access buttons for popular streaming services.

- **Power Button:** Turns the TV on/off or to standby mode.

- **Number Buttons (0-9):** For direct channel selection.
- **Input:** Selects the input source (HDMI, AV, TV, etc.).
- **Volume +/-:** Adjusts the volume level.
- **Channel +/-:** Changes TV channels.
- **Navigation Buttons (Up/Down/Left/Right/OK):** For menu navigation and selection.
- **Back/Exit:** Returns to the previous menu or exits the current menu.
- **Smart TV Buttons:** Dedicated buttons for Netflix, Prime Video, YouTube, and other streaming services for quick access.

5.2 Basic Functions

- **Turning On/Off:** Press the Power button on the remote.
- **Changing Channels:** Use the Channel +/- buttons or number buttons.
- **Adjusting Volume:** Use the Volume +/- buttons.
- **Selecting Input Source:** Press the 'Input' button and select your desired source (e.g., HDMI 1, TV).

5.3 Smart TV Features (VIDAA OS)

Your MEDION TV runs on the VIDAA operating system, providing a smart and intuitive user experience.

Schnell & einfach auf zahlreiche Apps und Streamingdienste zugreifen

VIDAA



The VIDAA smart TV interface, showing various pre-installed and downloadable applications.

- **Home Screen:** Access the home screen to find your favorite apps, inputs, and settings.
- **App Store (VIDAA Store):** Download and install additional applications from a wide selection of entertainment, news, and utility apps.
- **Pre-installed Apps:** Quickly access Netflix, Amazon Prime Video, Disney+, DAZN, Paramount+, YouTube, and more using dedicated remote buttons or the home screen.
- **HbbTV:** Access interactive services from broadcasters (if available in your region).
- **Wi-Fi & Bluetooth:** Connect to your home network wirelessly and pair Bluetooth devices like headphones or soundbars.

5.4 Media Playback and PVR

- **USB Media Player:** Insert a USB drive into one of the USB ports to play photos, music, or videos directly on your TV.
- **PVR (Personal Video Recorder):** Connect a USB storage device (e.g., external hard drive) to record live TV

programs. Refer to the on-screen menu for PVR setup and recording options.

6. MAINTENANCE AND CARE

- **Screen Cleaning:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, slightly dampen the cloth with water or a specialized screen cleaner (do not spray directly on the screen).
- **Cabinet Cleaning:** Wipe the TV cabinet with a soft, dry cloth.
- **Do Not Use:** Avoid using abrasive cleaners, waxes, or solvents as they can damage the TV's finish.
- **Power Off:** Always unplug the TV from the power outlet before cleaning.

7. TROUBLESHOOTING

If you encounter issues with your TV, refer to the following common problems and solutions:

Problem	Possible Cause / Solution
No power	Check if the power cord is securely plugged into the TV and the wall outlet. Ensure the wall outlet has power. Try a different outlet.
No picture, but sound is present	Ensure the correct input source is selected. Check cable connections (HDMI, AV). The backlight may be off; try pressing any button on the remote.
No sound, but picture is present	Check volume level and mute status. Ensure external audio systems are properly connected and powered on. Check audio settings in the TV menu.
"No Signal" message	Verify antenna/cable/satellite connection. Ensure the correct input source is selected. Perform a channel scan if using antenna/cable.
Cannot connect to Wi-Fi	Ensure Wi-Fi is enabled on the TV. Check your router and internet connection. Re-enter the Wi-Fi password. Try restarting both the TV and the router.
Remote control not working	Check and replace batteries. Ensure there are no obstructions between the remote and the TV's IR sensor.

8. TECHNICAL SPECIFICATIONS

Below are the key technical specifications for the MEDION X15015 (MD 31641) Smart TV:

Filme & Serien in 4K UHD genießen

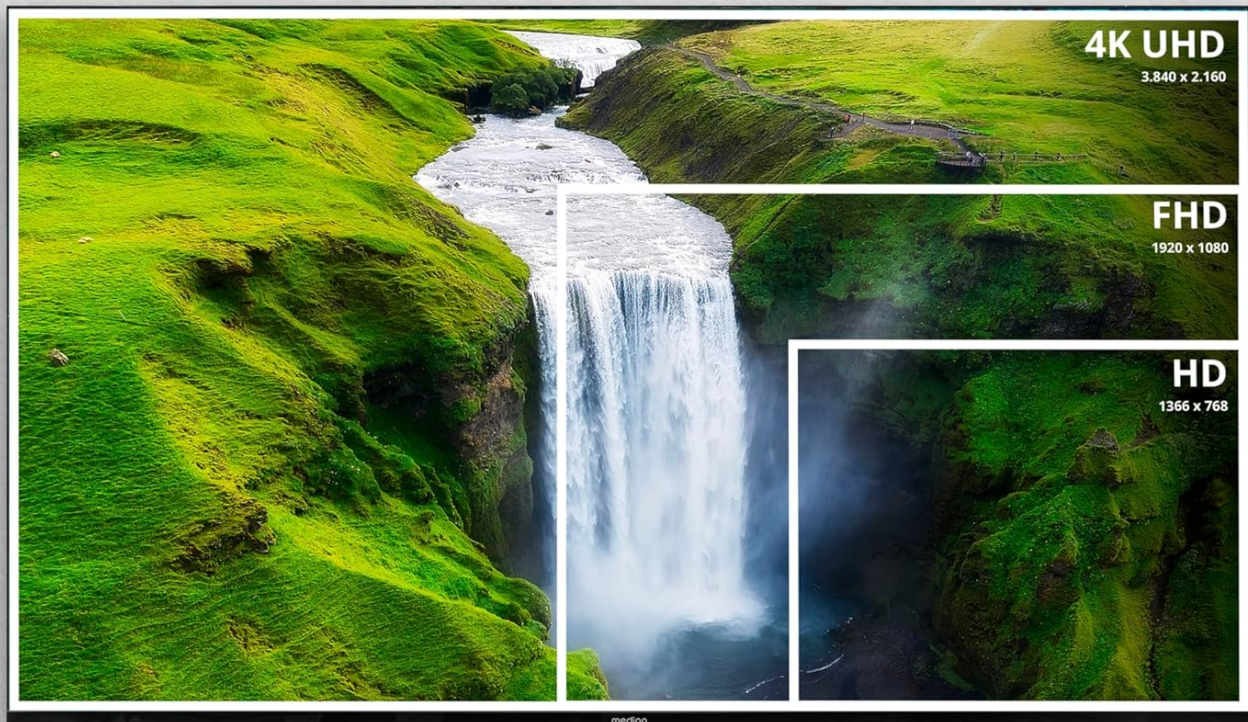


Illustration of 4K Ultra HD resolution compared to lower resolutions, highlighting the superior image quality.

Feature	Specification
Model Name	MD 31641 / X15015
Screen Size	125.5 cm (50 inches)
Display Technology	LED LCD
Resolution	4K Ultra HD (3840 x 2160 pixels)
HDR Support	HDR10
Refresh Rate	60 Hz
Operating System	VIDAA

Feature	Specification
Connectivity	Wi-Fi, Bluetooth, 3x HDMI 2.0, 2x USB 2.0, LAN (RJ-45), AV In, Digital Audio Out, Headphone
Tuner Technology	DVB-T2 (Triple Tuner HD, CI+)
Audio Output	Stereo, 2 x 8 W RMS
Power Consumption (SDR)	52.8 W
Power Consumption (HDR)	54.0 W
Energy Efficiency Class	E
Product Dimensions (with stand)	1116 x 695 x 265 mm (W x H x D)
Item Weight	8.7 kg

For detailed product information and energy efficiency data, please refer to the official EPREL database:
<https://eprel.ec.europa.eu/qr/1870370>

9. WARRANTY AND SUPPORT

MEDION products are designed for reliability and performance. In the unlikely event that you require support or warranty service, please contact MEDION customer care.

- **Manufacturer:** MEDION
- **Customer Care Service:** Medion Service
- **Email:** connect@medion.com
- **Phone:** 020122099577
- **Address:** Am Zehnthof 77, 45307 Essen, Germany

Please retain your proof of purchase for warranty claims. Specific warranty terms and conditions may vary by region and are detailed in the warranty card included with your product or available on the MEDION website.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

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Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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