

[manuals.plus](#) /

› [Trueque](#) /

› [Trueque Wireless Keyboard and Mouse Combo KC303 User Manual](#)

## Trueque KC303

# Trueque Wireless Keyboard and Mouse Combo KC303 User Manual

Model: KC303



## 1. INTRODUCTION

This manual provides detailed instructions for the setup, operation, and maintenance of your Trueque Wireless Keyboard and Mouse Combo, Model KC303. This 2.4GHz wireless peripheral set is designed for compatibility with various operating systems, offering a comfortable and efficient user experience.

## 2. PACKAGE CONTENTS

Please verify that all items listed below are included in your package:

- Wireless Keyboard (1 unit)
- Wireless Mouse (1 unit)
- Magnetic Wrist Rest (1 unit)
- USB Receiver (1 unit)
- Type-C Adapter (1 unit)
- User Manual (1 unit)



Image: Contents of the Trueque Wireless Keyboard and Mouse Combo package, including keyboard, mouse, wrist rest, USB receiver, and Type-C adapter.

### 3. PRODUCT OVERVIEW

The Trueque KC303 combo features a full-size keyboard with retro round keycaps and a matching ergonomic mouse. Key features include a detachable magnetic wrist rest, foldable tilt legs, and 2.4GHz wireless connectivity via a single USB receiver.

#### Keyboard Features:

- **Retro Round Keycaps:** Detachable for easy cleaning and a unique aesthetic.
- **Detachable Magnetic Wrist Rest:** Provides ergonomic support and can be positioned as desired.
- **Foldable Legs:** Allows for adjustable typing angles (approximately 8 degrees).
- **Full-Size Layout:** Includes a numeric keypad for enhanced productivity.
- **Multimedia Function Keys:** Access common functions (F1-F12) with the Fn key.

#### Mouse Features:

- **Ergonomic Design:** Contoured to fit the hand, reducing strain.
- **Adjustable DPI:** Three DPI levels (1000/1500/2000) for varied cursor sensitivity.



Image: The Trueque Wireless Keyboard and Mouse Combo, showcasing the purple keyboard with round keycaps, matching mouse, and detachable wrist rest.

# PERSONALIZED MAGNETIC PALM REST

Increased Comfort, Reduce Wrists Fatigue



Image: A close-up view of the keyboard highlighting the magnetic wrist rest and the adjustable foldable legs, which provide an ergonomic typing angle.

## 4. SETUP INSTRUCTIONS

Follow these steps to set up your Trueque Wireless Keyboard and Mouse Combo:

### 4.1. Battery Installation

- Keyboard:** Open the battery compartment on the underside of the keyboard. Insert two (2) AAA batteries (not included), ensuring correct polarity.
- Mouse:** Open the battery compartment on the underside of the mouse. Insert one (1) AA battery (not included), ensuring correct polarity.

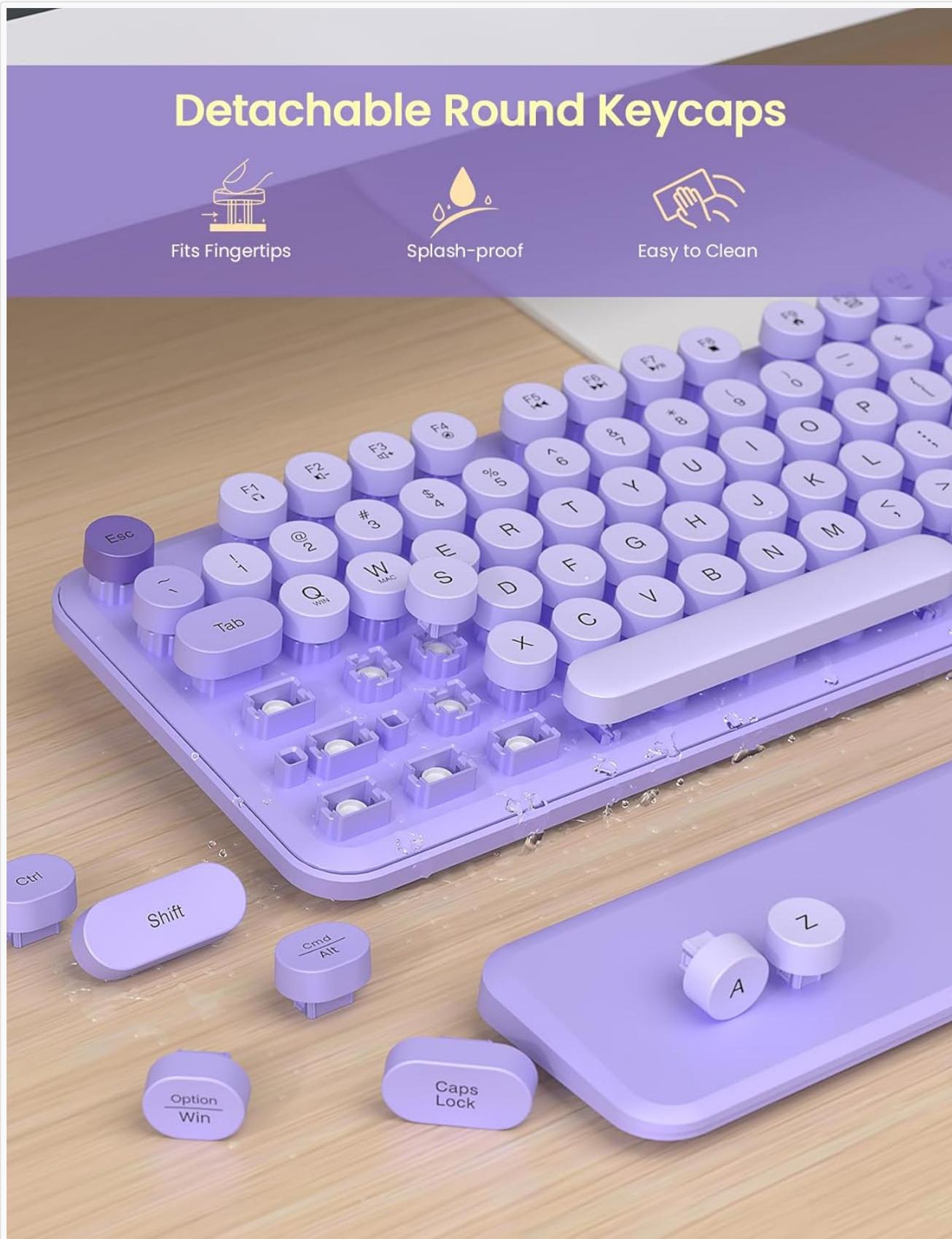


Image: Diagram illustrating the battery compartments for the keyboard (2x AAA batteries) and mouse (1x AA battery).

#### 4.2. Connect the USB Receiver

1. Locate the single USB receiver inside the mouse's battery compartment.
2. Plug the USB receiver into an available USB-A port on your computer. If your computer only has USB-C ports, use the provided Type-C adapter.
3. The keyboard and mouse will automatically connect to the receiver. No additional drivers are typically required.



Image: Close-up of the USB receiver and the included Type-C adapter for broader compatibility.

### 4.3. Power On

Turn on the power switches located on the underside of both the keyboard and the mouse.

### 4.4. System Compatibility

To optimize performance for your operating system, use the following key combinations:

- For **Windows** systems: Press **Fn + Q**
- For **Mac OS** systems: Press **Fn + W**

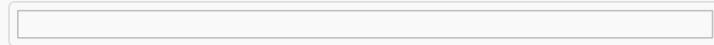


Image: Illustration demonstrating how to switch between Windows (Fn+Q) and Mac (Fn+W) layouts for optimal system compatibility.

### 4.5. Adjust Ergonomics

- **Wrist Rest:** Position the magnetic wrist rest in front of the keyboard for comfortable palm support.
- **Foldable Legs:** Flip out the foldable legs on the underside of the keyboard to achieve a preferred typing angle.

## 5. OPERATING INSTRUCTIONS

### 5.1. Basic Use

Once connected, the keyboard and mouse are ready for immediate use. Simply begin typing or moving the mouse.

### 5.2. Multimedia Function Keys

The keyboard features dedicated multimedia function keys (F1-F12) that can be accessed by pressing the **Fn** key simultaneously with the desired function key. These include controls for music, volume, email, and more.

## WHAT WILL YOU RECEIVE

Wireless Keyboard \*1  
Wireless Mouse \*1  
Magnetic Wrist Rest \*1  
USB Receiver \*1  
Type-C Adapter \*1  
USER Manual \*1



Image: An overview of the keyboard's multimedia function keys (Fn + F1-F12) for quick access to various controls.

### 5.3. Mouse DPI Adjustment

Press the DPI button located on the top of the mouse (behind the scroll wheel) to cycle through the three DPI settings (1000/1500/2000) to adjust cursor sensitivity.

### 5.4. Smart Power Saving Mode

To conserve battery life, both the keyboard and mouse will enter a smart sleep mode after 10 minutes of inactivity. To wake them up:

- **Keyboard:** Press any key.
- **Mouse:** Move the mouse or click any button.



Image: Visual representation of the smart power management feature, showing how the keyboard and mouse enter sleep mode after inactivity and how to reactivate them.

## 6. MAINTENANCE

Proper maintenance ensures the longevity and performance of your device.

### 6.1. Cleaning Keycaps

The retro round keycaps are detachable for easy cleaning. Gently pull the keycaps upwards to remove them. Clean with a soft, damp cloth and mild soap if necessary. Ensure keycaps are completely dry before reattaching.

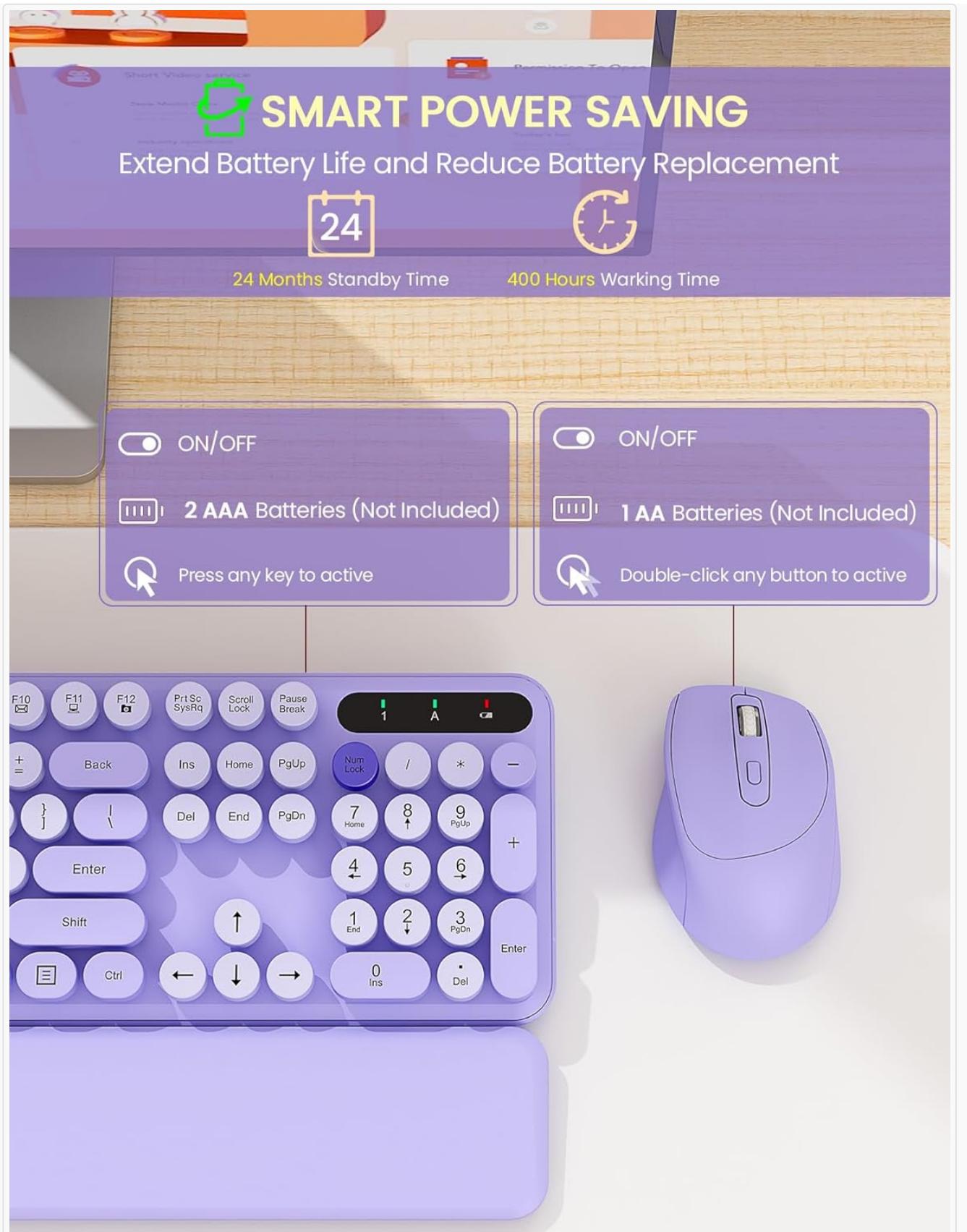


Image: A close-up of the keyboard with several keycaps removed, demonstrating their detachable nature for cleaning.

## 6.2. General Cleaning

Wipe the keyboard, mouse, and wrist rest with a soft, slightly damp cloth. Avoid using harsh chemicals or abrasive materials. The wrist rest is washable.

## 6.3. Battery Replacement

Replace batteries when performance degrades or the low battery indicator (if present) illuminates. Refer to Section 4.1 for battery types and installation.

## 7. TROUBLESHOOTING

If you encounter issues with your Trueque Wireless Keyboard and Mouse Combo, please refer to the following common solutions:

- **No Response from Keyboard/Mouse:**

- Ensure both the keyboard and mouse are powered on.
- Check battery levels and replace if necessary.
- Ensure the USB receiver is securely plugged into a working USB port on your computer. Try a different USB port.
- Restart your computer.

- **Lag or Intermittent Connection:**

- Ensure the distance between the keyboard/mouse and the USB receiver is within the effective range (up to 33ft/10m).
- Minimize interference from other 2.4GHz wireless devices.
- Ensure the USB receiver is not obstructed by metal objects.

- **Keyboard Layout Incorrect (e.g., @ key types "):**

- Verify that the correct system compatibility mode is selected (Fn+Q for Windows, Fn+W for Mac).

- **Missing USB Receiver:**

- The USB receiver is typically stored inside the mouse's battery compartment. If it is not found, please contact Trueque customer support for assistance.

## 8. SPECIFICATIONS

Feature	Detail
Model Number	KC303
Connectivity Technology	2.4GHz USB Wireless
Wireless Range	Up to 33 feet (10 meters)
Keyboard Battery	2 x AAA batteries (not included)
Mouse Battery	1 x AA battery (not included)
Mouse DPI Levels	1000 / 1500 / 2000 DPI

Feature	Detail
Keyboard Dimensions	17.2 x 5.1 x 1.5 inches (approx.)
Item Weight	2.07 pounds (approx.)
Compatible Devices	PC, Laptop, Mac, Windows, Linux, Chrome, Chromebook, Notebook, Macbook Pro, Macbook Air, iMac, Television, Dell XPS 13/15, Inspiron, HP ENVY, Pavilion
Special Features	Ergonomic, Round Keycaps, Detachable Wrist Rest, Foldable Legs, Smart Sleep Mode

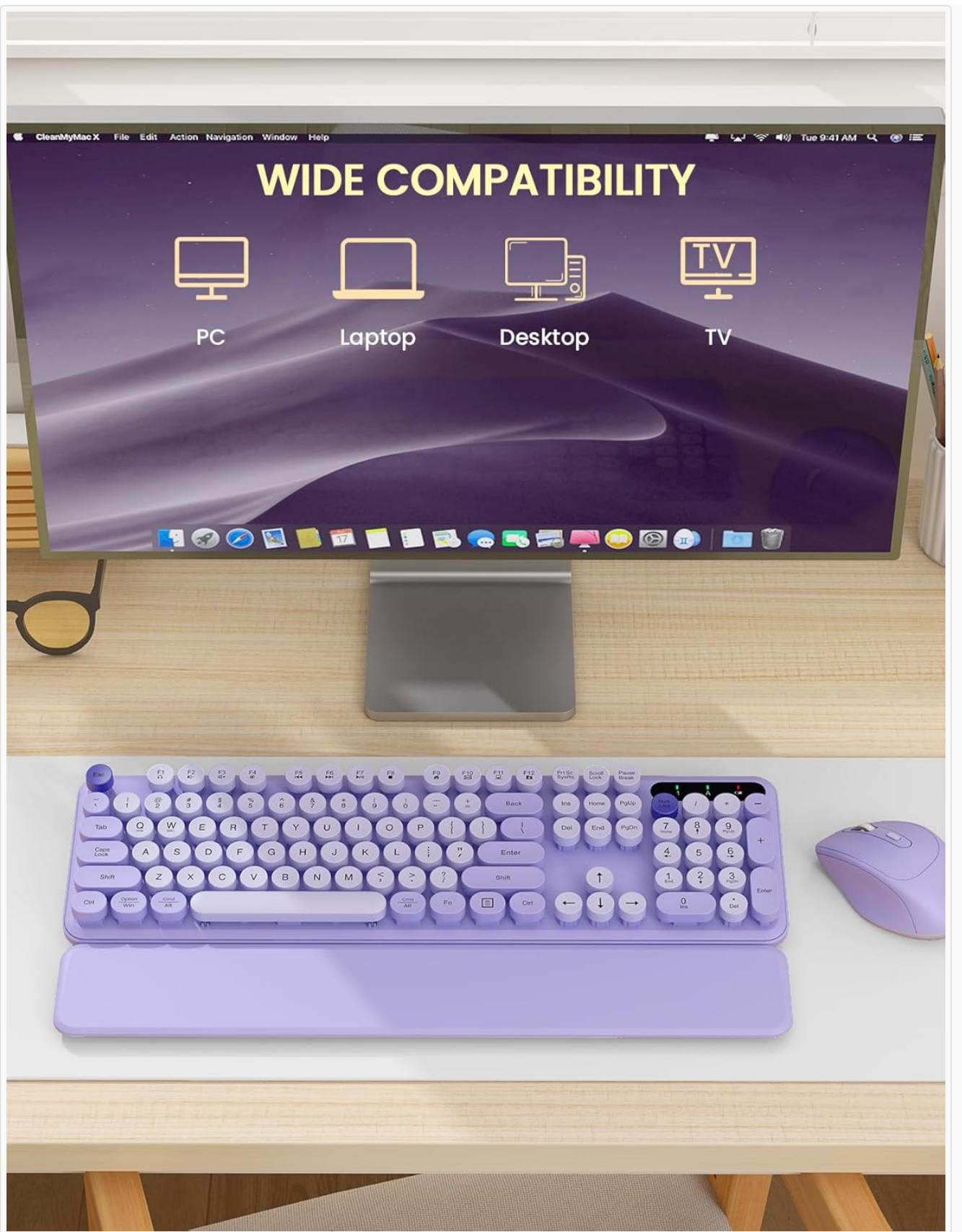


Image: Detailed dimensions of the Trueque Wireless Keyboard and Mouse Combo.

## 9. WARRANTY AND SUPPORT

Trueque provides a **12-month free warranty** for this product, ensuring quality and customer satisfaction.

### Customer Support:

For any questions, technical assistance, or warranty claims, please contact the Trueque support team:

- **Phone (US):** 1-866-608-6766
- **Operating Hours:** Monday - Friday, 9:00 AM - 1:00 PM PST and 2:00 PM - 6:00 PM PST



Image: Trueque customer support contact details, including phone number and operating hours.

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Documents - Trueque – KC303  
no relevant documents