

GNCC Indoor/Outdoor Camera Set

GNCC Security Camera Set User Manual

Model: Indoor/Outdoor Camera Set

Brand: GNCC

1. INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your GNCC 1080P Indoor and Outdoor Security Camera Set. Please read this manual thoroughly before using the product to ensure proper functionality and safety.

1.1. Package Contents

Your GNCC Security Camera Set package should include:

- 1 x GNCC 1080P Indoor Camera
- 1 x GNCC 1080P Outdoor Camera
- Power Adapters
- Mounting Accessories
- User Manual (this document)



Figure 1.1: GNCC 1080P Indoor and Outdoor Security Cameras included in the set.

2. SETUP AND INSTALLATION

2.1. Before You Begin

- Ensure you have a stable 2.4GHz Wi-Fi network. 5GHz Wi-Fi is not supported.
- Download the **Osaio** app from your mobile device's app store.
- Have your Wi-Fi network name (SSID) and password ready.

2.2. Camera Placement

Consider the following when choosing camera locations:

- **Indoor Camera:** Ideal for hallways, living rooms, or study rooms. Place it on a flat surface or mount it to a wall/ceiling.
- **Outdoor Camera:** Suitable for outdoor security, such as monitoring entrances or yards. Ensure it is within Wi-Fi range and has access to a power outlet.
- Avoid placing cameras in direct sunlight or near strong light sources that may affect image quality.

2.3. Connecting the Cameras

1. **Power On:** Connect the camera to a power source using the provided power adapter. The camera will power on and enter pairing mode.
2. **Open Osaio App:** Launch the Osaio app on your smartphone. If you are a new user, create an account.
3. **Add Device:** Tap the "+" icon in the app to add a new device. Select the appropriate camera model.
4. **Connect to Wi-Fi:** Follow the in-app instructions to connect the camera to your 2.4GHz Wi-Fi network. You will be prompted to scan a QR code displayed on your phone screen with the camera lens.
5. **Pairing Confirmation:** Once the camera successfully connects, you will hear a confirmation sound, and the indicator light will change.
6. **Name Your Camera:** Assign a name to your camera (e.g., "Living Room Camera," "Front Door Camera") for easy identification.

Note: If there is a power outage, the camera will automatically reconnect to your Wi-Fi network once power is restored.

3. OPERATION

3.1. Live View and Recording

Access live video feeds from your cameras anytime, anywhere via the Osaio app. The cameras support 24/7 recording.

Always on watch, even on beach



Figure 3.1: Remote monitoring of your home from any location.

1080P

HDR



Figure 3.2: High-definition 1080P HDR video quality.



Figure 3.3: 24/7 continuous recording capability.

3.2. IR Night Vision

Both cameras are equipped with IR lamps to provide clear images even in complete darkness, ensuring round-the-clock surveillance.

See what's lurking in the shadows

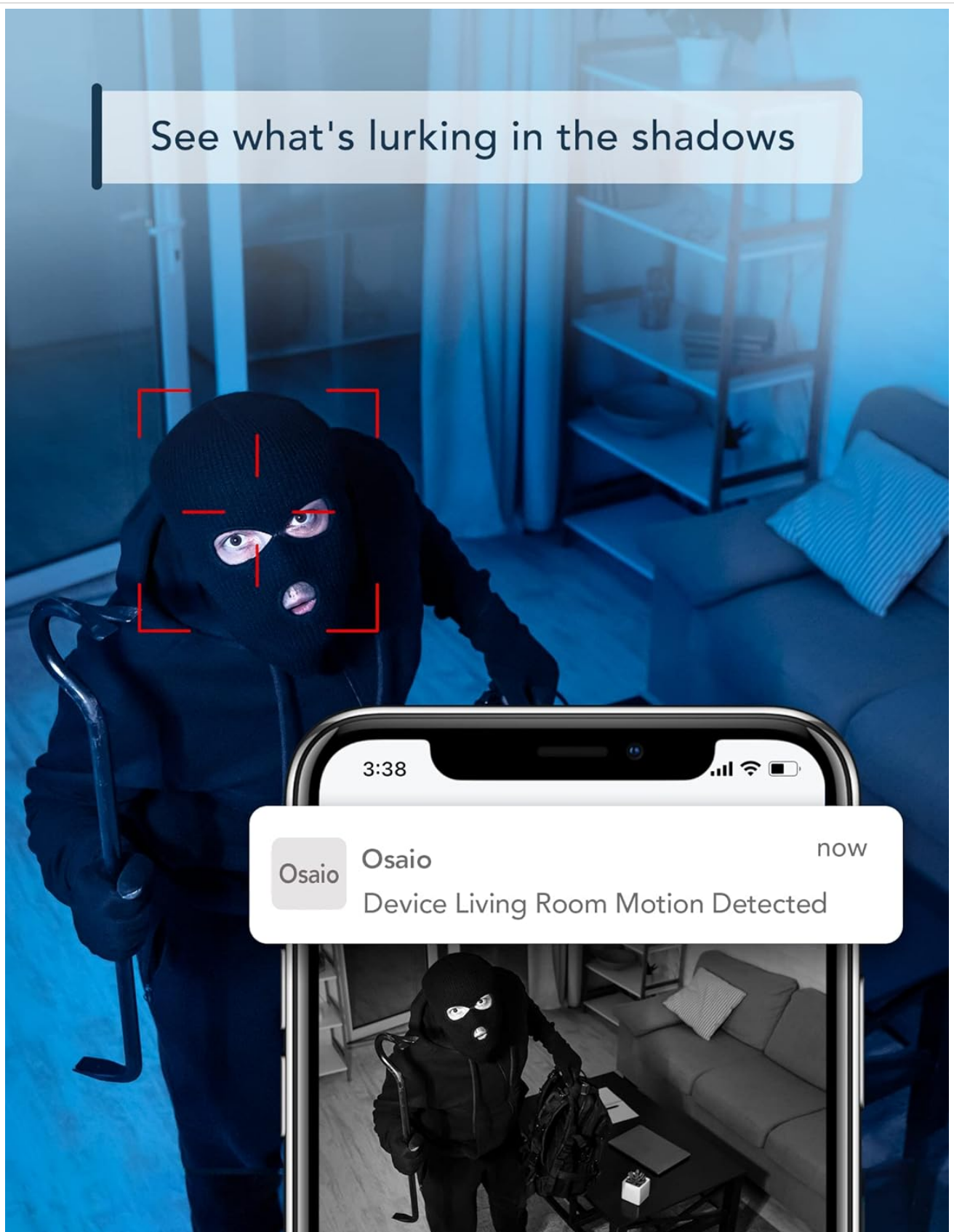


Figure 3.4: Night vision capability for clear monitoring in low light conditions.

3.3. Two-Way Audio

The built-in microphone and speaker allow you to hear and speak to anyone near the camera through the Osaio app. This feature is useful for communicating with family, friends, or pets, or deterring unwanted visitors.



Figure 3.5: Utilizing two-way audio for communication.

3.4. Motion Detection and Alerts

The cameras are equipped with motion detection capabilities. When motion is detected, you will receive instant alerts on your Osaio app.

APP NOTIFY



Figure 3.6: Instant notifications for detected events.

3.5. Flexible Storage Options

Recorded video can be saved using one of the following methods:

- **Micro SD Card:** Supports up to 128GB (not included). Insert the Micro SD card into the designated slot on the camera.
- **Cloud Storage Service:** Subscription required. Refer to the Osaio app for details on cloud storage plans.

Note: Recording video requires either an SD card or a cloud service subscription.

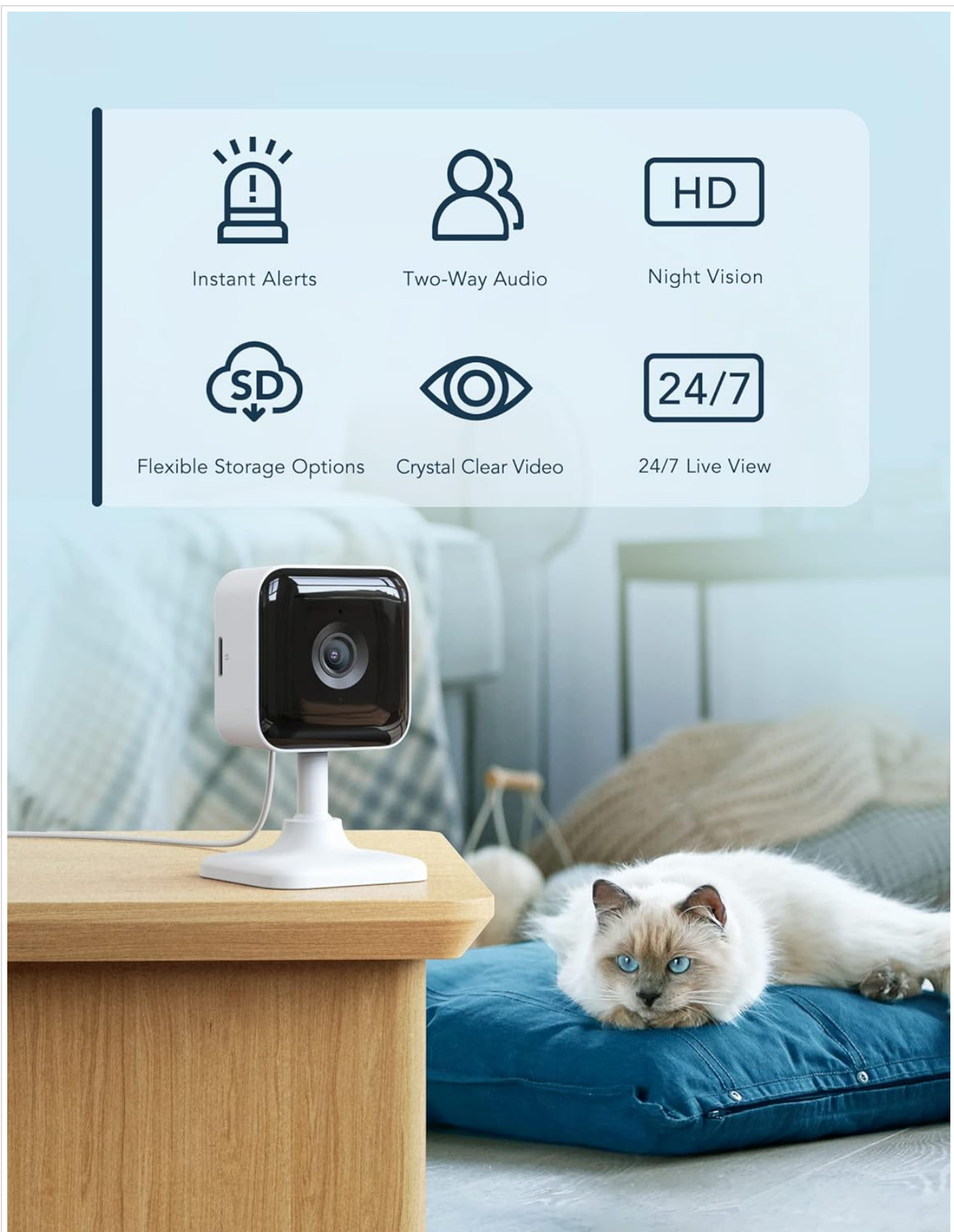


Figure 3.7: Overview of camera features including flexible storage.

4. MAINTENANCE

Regular maintenance helps ensure the longevity and optimal performance of your security cameras.

- **Cleaning:** Gently wipe the camera lens and body with a soft, dry cloth. Do not use harsh chemicals or

abrasive cleaners.

- **Firmware Updates:** Periodically check the Osaio app for available firmware updates. Keeping your camera's firmware up-to-date ensures the latest features and security enhancements.
- **Network Stability:** Ensure your Wi-Fi network remains stable and strong in the areas where cameras are installed for uninterrupted operation.
- **Power Supply:** Use only the original power adapters provided with the cameras.

5. TROUBLESHOOTING

If you encounter issues with your GNCC Security Camera Set, refer to the following common solutions:

Problem	Possible Cause / Solution
Camera fails to connect to Wi-Fi.	<ul style="list-style-type: none">• Ensure your Wi-Fi is 2.4GHz. 5GHz networks are not supported.• Check Wi-Fi password for accuracy.• Move the camera closer to the Wi-Fi router.• Restart your router and the camera.
No image or poor image quality.	<ul style="list-style-type: none">• Check power connection.• Clean the camera lens.• Ensure sufficient lighting for optimal image.• Verify network stability.
Motion detection alerts are not received.	<ul style="list-style-type: none">• Check app notification settings on your phone.• Ensure motion detection is enabled in the Osaio app.• Adjust motion sensitivity settings.
Two-way audio not working.	<ul style="list-style-type: none">• Check microphone and speaker permissions for the Osaio app on your phone.• Ensure volume is turned up on your phone.• Verify network connection stability.

6. SPECIFICATIONS

Feature	Detail
Brand	GNCC
Connectivity Protocol	Wi-Fi (2.4GHz only)
Video Capture Resolution	1080p
Night Vision	Yes (IR Lamps)
Two-Way Audio	Yes (Built-in Microphone & Speaker)

Feature	Detail
Storage Options	Micro SD Card (up to 128GB, not included), Cloud Storage (subscription required)
Motion Detection	Yes (Motion Only Alert Type)
Indoor/Outdoor Usage	Indoor, Outdoor
Control Method	App (Osaio App)
Compatible Devices	Smartphone
Controller Type	Amazon Alexa (Voice Control)

7. WARRANTY AND SUPPORT

7.1. Privacy and Security

GNCC prioritizes your privacy and security. You have full control over your video data, choosing between local Micro SD card storage or encrypted cloud storage. No one can access your data without your explicit permission.

7.2. Customer Service

For technical support, warranty inquiries, or any questions regarding your GNCC Security Camera Set, please contact GNCC Customer Service. Refer to the product packaging or the Osaio app for the most up-to-date contact information.

You can also visit the official GNCC store on Amazon for more information and support resources: [GNCC Amazon Store](#)