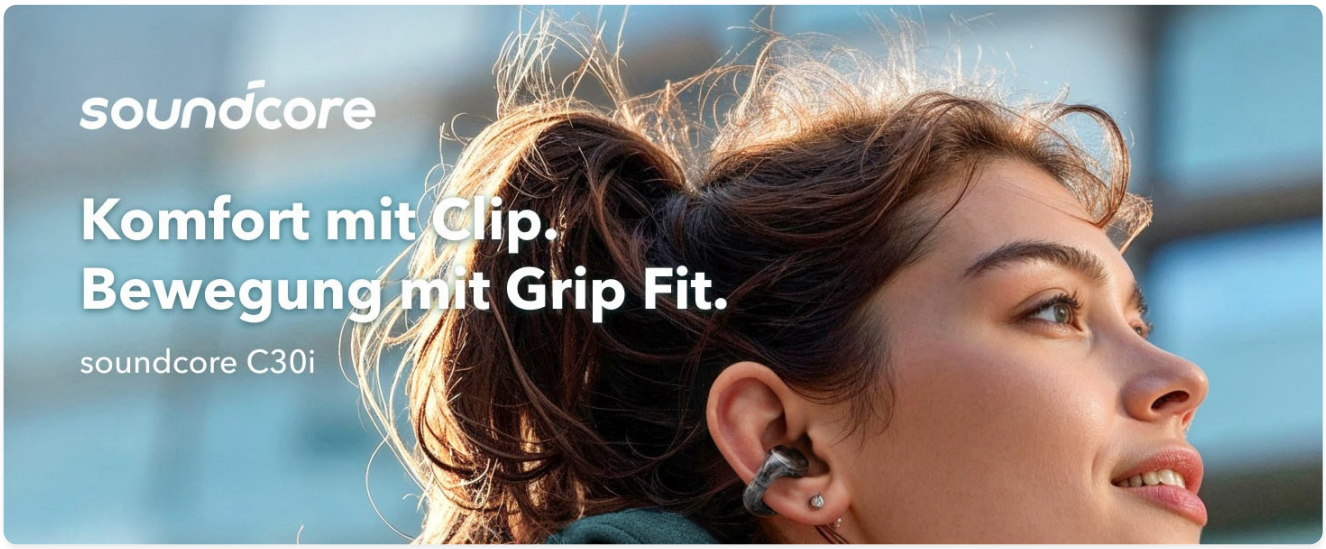
soundcore A3330

soundcore C30i Open-Ear Earbuds User Manual

Model: A3330

Introduction

Thank you for choosing the soundcore C30i Open-Ear Earbuds. These earbuds are designed to provide a comfortable, stable, and high-quality audio experience while keeping you aware of your surroundings. Featuring a lightweight clip-on design, powerful drivers, and IPX4 water resistance, the C30i is perfect for sports, fitness, and daily use.



Overview of soundcore C30i features including open-ear design, removable ear clips, audio drivers, battery life, water protection, and multipoint connection.

Setup

1. Charging

Before first use, fully charge the earbuds and the charging case. Place the earbuds into the charging case. Connect the charging case to a power source using the provided USB-C cable.

2. Wearing the Earbuds

The soundcore C30i features an innovative open-ear clip design for breathable comfort and a secure fit. To wear, gently clip the earbuds onto the thinnest part of your ear, ensuring the sound outlet is positioned correctly for optimal audio performance.



Proper placement of the earbud on the ear.

3. Attaching Ear Clips (Optional)

For additional stability, especially during intense activities, you can attach the provided ear clips. Choose between M and L sizes for the best fit.

1. Select the appropriate size (M or L) ear clip.
2. Align the ear clip with the back of the earbud.
3. Gently snap the ear clip onto the earbud until it is securely attached.



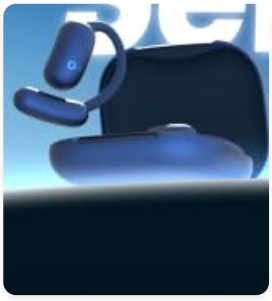
Steps for attaching the optional ear clips.

4. Bluetooth Pairing

1. Open the charging case. The earbuds will automatically enter pairing mode.
2. On your device (smartphone, tablet, etc.), enable Bluetooth.
3. Search for "soundcore C30i" in the list of available devices and select it to connect.

5. Soundcore App

Download the soundcore app from the App Store (iOS) or Google Play Store (Android) to unlock full features, customize controls, adjust EQ settings, and update firmware.



Customize your listening experience with the soundcore app.

Operating the Earbuds

Touch Controls

The soundcore C30i features customizable touch controls on the back of each earbud. You can activate, deactivate, or adjust these controls via the soundcore app.

- **Music Playback:**
  - Double tap: Play/Pause
  - Triple tap: Next Track
- **Call Management:**
  - Double tap: Answer Call
  - Press and hold for 2 seconds: Reject/End Call



Touch controls for music.



Touch controls for calls.

Multipoint Connection

The soundcore C30i supports multipoint connection, allowing you to connect to two devices simultaneously (e.g., a laptop and a smartphone). Switch between devices seamlessly via the soundcore app.



Seamless switching between two connected devices.

3D Sound

Immerse yourself in music on the go. The soundcore app allows you to activate the 3D Sound effect for an even more immersive audio experience.

Maintenance

To ensure the longevity and optimal performance of your soundcore C30i earbuds, follow these maintenance guidelines:

- **Cleaning:** Regularly wipe the earbuds and charging case with a soft, dry, lint-free cloth. Do not use harsh chemicals or abrasive materials.
- **Water Exposure:** While the earbuds are IPX4 water-resistant, they are not waterproof. Avoid submerging them in water or exposing them to heavy rain for extended periods. Dry them thoroughly if they get wet.
- **Storage:** When not in use, store the earbuds in their charging case to protect them from dust and damage. Store in a cool, dry place.

Troubleshooting

No Sound or Intermittent Connection

- Ensure the earbuds are charged.
- Check that Bluetooth is enabled on your device and the earbuds are connected.
- Move the earbuds closer to your device and away from any potential interference sources (e.g., Wi-Fi routers, other Bluetooth devices).
- Try resetting the earbuds (see below).

Earbuds Not Charging

- Ensure the charging cable is securely connected to both the case and the power source.
- Check the charging contacts on the earbuds and inside the case for any debris or obstruction. Clean gently with a dry cotton swab if necessary.
- Try a different charging cable or power adapter.

Resetting the Earbuds

If you experience persistent issues, you may need to reset your earbuds. Refer to the soundcore app or the official soundcore support website for specific reset instructions for the C30i model.

Specifications

Feature	Detail
Model Number	A3330
Dimensions	10.8 x 10.8 x 3.8 cm
Weight	110 grams
Connectivity	Wireless (Bluetooth 5.3)
Drivers	12mm x 17mm Dynamic Drivers
Water Resistance	IPX4
Battery Life	Up to 10 hours (30 hours with charging case)
Fast Charging	10 min charge = 3 hours playback

What's in the Box

The soundcore C30i package includes the following components:

- soundcore C30i Earbuds
- Charging Case
- USB-C Charging Cable (30cm)
- User Manual
- Ear Clips (M/L sizes)



All items included in the package.

Warranty and Support

soundcore products come with a limited warranty. For detailed warranty information, product registration, and technical support, please visit the official soundcore website or contact their customer service. Keep your proof of purchase for warranty claims.
Official Website: us.soundcore.com

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question