

## Vente-unique VIAZO

# Vente-unique Electric Sliding Gate Instruction Manual

Model: VIAZO

## INTRODUCTION

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This manual provides comprehensive instructions for the installation, operation, and maintenance of your Vente-unique VIAZO Electric Sliding Gate. Please read this manual thoroughly before beginning installation or operation to ensure safe and efficient use of the product. Proper installation and maintenance are crucial for the longevity and optimal performance of your gate system.

## PRODUCT OVERVIEW

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The Vente-unique VIAZO Electric Sliding Gate system is designed to provide both security and aesthetic appeal to your property. It features a robust aluminum construction with a louver design, offering durability and resistance to various weather conditions. The system includes the gate panel, a sliding rail, and an electric motor for automated operation, with an option for manual override.



Figure 1: Vente-unique VIAZO Electric Sliding Gate in an outdoor setting.

### Key Components:

- **Sliding Gate Panel:** Constructed from durable aluminum with a 1.2 mm metal thickness and a louver infill.
- **Sliding Rail (CODY):** Made of steel, designed for smooth gate movement. Includes 4 traction rails.
- **Sliding Gate Motor (CODY):** PVC construction, suitable for outdoor use, includes a user manual, 2 transmitters, a base plate, hardware, screws, and 2 limit switches.



Figure 2: CODY Electric Sliding Gate Motor.

## SAFETY INFORMATION

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Always prioritize safety during installation, operation, and maintenance. Failure to follow these safety guidelines may result in injury or damage to the product.

- Read all instructions carefully before installation and use.
- Ensure all electrical connections are made by a qualified electrician and comply with local regulations.
- Keep children and pets away from the gate area during operation.
- Do not attempt to repair or modify the gate or motor system yourself. Contact qualified personnel for service.
- Regularly inspect the gate and its components for signs of wear, damage, or obstruction.
- In case of power failure, use the manual override mechanism carefully.

## PACKAGE CONTENTS

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Verify that all components listed below are present and undamaged before beginning assembly.

- 1 x VIAZO Sliding Gate (Anthracite Grey, Aluminum)
- 1 x CODY Sliding Rail (Silver, Steel) with 4 traction rails
- 1 x CODY Sliding Gate Motor (Grey, PVC)
- 1 x User Manual for Motor
- 2 x Transmitters for Motor
- 1 x Base Plate for Motor

- 1 x Set of Hardware and Screws
- 2 x End Switches
- 1 x Handle
- 1 x Key Lock
- 1 x Door Stopper

## SETUP AND INSTALLATION

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Installation of the Vente-unique VIAZO Electric Sliding Gate requires careful attention to detail and adherence to safety protocols. It is highly recommended that installation be performed by experienced professionals to ensure proper functionality and safety.

1. **Site Preparation:** Ensure the ground where the gate and rail will be installed is level, stable, and free of obstructions. Proper drainage should be considered.
2. **Rail Installation:** Securely install the CODY sliding rail along the intended path of the gate. The rail must be perfectly straight and level to allow smooth operation.
3. **Gate Assembly:** Assemble the VIAZO gate panel according to the included assembly instructions. This typically involves attaching the handle, key lock, and door stopper.
4. **Gate Mounting:** Carefully position the gate onto the installed rail. Ensure the gate moves freely along the rail before proceeding.
5. **Motor Installation:** Mount the CODY sliding gate motor on its base plate next to the gate, ensuring it is aligned correctly with the gate's drive mechanism.
6. **Electrical Connection:** This step **MUST** be performed by a qualified electrician. Connect the motor to the power supply following all local electrical codes and the specific wiring diagrams provided with the motor's user manual.
7. **Limit Switch Adjustment:** Adjust the end switches to define the fully open and fully closed positions of the gate.
8. **Transmitter Pairing:** Pair the provided transmitters with the motor unit according to the motor's user manual.



Figure 3: Gate and Rail System Layout.

## OPERATING INSTRUCTIONS

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The VIAZO gate offers both electric and manual operation modes.

### Electric Operation:

- **Using Transmitters:** Press the designated button on one of the two provided transmitters to open or close the gate. Pressing the button again during operation will stop the gate.
- **Safety Features:** The motor is equipped with safety features such as obstacle detection. If the gate encounters an obstruction, it should stop or reverse. Do not rely solely on these features; always ensure the path is clear.

### Manual Operation:

In case of power outage or motor malfunction, the gate can be operated manually.

1. Locate the manual release mechanism on the CODY motor unit.
2. Insert the key (if applicable) and turn it to disengage the motor.
3. Manually slide the gate open or closed.
4. Once manual operation is no longer needed, re-engage the motor mechanism to restore electric operation.

## MAINTENANCE

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Regular maintenance ensures the longevity and reliable operation of your Vente-unique VIAZO gate.

- **Cleaning:** Clean the gate panels and rail regularly with a mild detergent and water to remove dirt and debris. Avoid abrasive cleaners.
- **Lubrication:** Periodically lubricate the gate rollers, hinges, and any moving parts of the rail system with a suitable lubricant to ensure smooth operation.
- **Inspection:**
  - Check the rail for any obstructions, damage, or misalignment.
  - Inspect electrical wiring for fraying or damage.
  - Test the safety features, such as obstacle detection, regularly.
  - Ensure all bolts and fasteners are tight.
- **Professional Service:** Consider annual professional inspection and servicing to identify and address potential issues before they become major problems.

## TROUBLESHOOTING

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This section addresses common issues you might encounter with your electric sliding gate.

| Problem                                | Possible Cause  | Solution  |
|--|---|---|
| Gate does not open/close electrically. | No power, remote battery dead, motor disengaged, obstruction. | Check power supply. Replace remote battery. Re-engage motor. Clear obstructions.    |
| Gate moves slowly or with difficulty.  | Dirty/dry rail, damaged rollers, misaligned rail.             | Clean and lubricate rail/rollers. Inspect rollers for damage. Check rail alignment. |
| Gate stops unexpectedly.               | Obstacle detected, limit switch issue, motor overheating.     | Clear path. Check limit switch settings. Allow motor to cool down.                  |

If the problem persists after attempting these solutions, contact customer support or a qualified technician.

## SPECIFICATIONS

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| Feature       | Detail                                   |
|---------------|--|
| Product Name  | Vente-unique VIAZO Electric Sliding Gate |
| Model Number  | VIAZO                                    |
| Gate Material | Aluminum                                 |

| Feature                        | Detail                   |
|--------------------------------|--------------------------|
| Metal Thickness                | 1.2 mm                   |
| Gate Filling Type              | Full, Louver             |
| Gate Color                     | Anthracite Grey          |
| Gate Dimensions (L x H x D)    | 390 cm x 178 cm x 4.6 cm |
| Total Length (including posts) | 416 cm                   |
| Total Height (including posts) | 180 cm                   |
| Gate Weight                    | 107.25 kg                |
| Rail Material                  | Steel                    |
| Rail Color                     | Silver                   |
| Motor Material                 | PVC                      |
| Motor Color                    | Grey                     |
| Motor Dimensions (L x H x D)   | 31.7 cm x 27 cm x 17 cm  |
| Opening System                 | Sliding                  |
| Opening Mechanism              | Manual / Electric        |
| Max. Opening Angle             | 100°                     |
| Manufacturer                   | Vente-unique             |
| ASIN                           | B0D2V21LM2               |
| First Available Date           | May 4, 2024              |

## WARRANTY AND SUPPORT

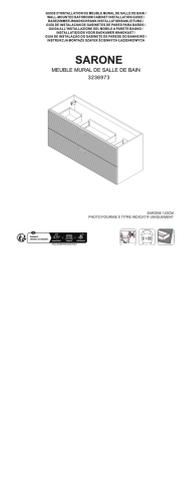
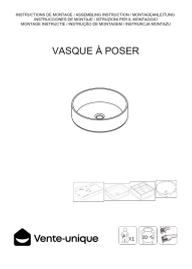
For warranty information and customer support, please refer to the documentation provided with your purchase or contact Vente-unique directly through their official website or customer service channels. Keep your proof of purchase for warranty claims.

Vente-unique is committed to providing quality products and support. For technical assistance, spare parts, or any inquiries regarding your VIAZO Electric Sliding Gate, please reach out to their dedicated support team.



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## Related Documents

|   |  |
|---|--|
|    | <p><a href="#">HAMBURG AMBURGO Furniture Assembly Instructions</a></p> <p>Comprehensive guide for assembling the HAMBURG AMBURGO furniture unit by Vente-unique. Includes detailed parts list, hardware identification, step-by-step assembly instructions, and safety recommendations.</p>  |
|    | <p><a href="#">Vente-unique Vasque à Poser Basin: Installation, Care, and Natural Stone Guide</a></p> <p>Comprehensive guide for the Vente-unique Vasque à Poser basin, covering natural stone characteristics, step-by-step installation, and essential care and maintenance instructions. Includes product specifications and contact information.</p> |
|   | <p><a href="#">SARONE Wall-Mounted Bathroom Cabinet Installation Guide</a></p> <p>Detailed installation guide for the SARONE wall-mounted bathroom cabinet (Model 3236973). Includes parts list, hardware, step-by-step assembly instructions, and safety/care information. Features multilingual support.</p>   |
|  | <p><a href="#">Vente-unique TEANA &amp; TEANA 2 Vanity Unit Assembly Instructions</a></p> <p>Comprehensive assembly guide for Vente-unique TEANA and TEANA 2 vanity units, including parts lists, step-by-step instructions, safety guidelines, and maintenance tips for your bathroom furniture.</p>  |



[\[pdf\]](#) User Manual Instructions

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Name Quantity ... g/ Manual de instrucciones/Manuale di istruzioni/Handleiding/  
Manual de instrues/Instrukcja obsługi **VIAZO** Porte en aluminium Star C-D  
AVERTISSEMENT: ncessite un entretien rapide pour s assurer que...  
lang:en score:39 filesize: 13.27 M page\_count: 67 document date: 2025-04-22