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Deskys Deskys Dual Ergo Edge Sit Stand Desk

Deskys Dual Ergo Edge Electric Standing Desk User Manual

Model: Deskys Dual Ergo Edge Sit Stand Desk (60 x 30 inch, Dark Bamboo / White)

1. INTRODUCTION

This manual provides essential information for the safe and efficient use of your Deskys Dual Ergo Edge Electric Standing Desk. Please read all instructions carefully before assembly and operation. Retain this manual for future reference.

Important Safety Information

- Always ensure the desk is properly anchored to the floor if required by local regulations.
- Do not exceed the maximum weight capacity of 308 lbs (140 kg).
- Exercise caution when adjusting the desk height to prevent collisions with objects or personal injury.
- Follow all assembly instructions precisely.
- Always unplug the desk from the power source before performing any adjustments, cleaning, or repairs.
- Keep the desk away from direct heat sources and liquids to prevent damage.

2. SETUP AND ASSEMBLY

Your Deskys Dual Ergo Edge Electric Standing Desk is designed for straightforward assembly, typically completed in under one hour. All necessary tools and instructions are included in the packaging.

Included Components

- Desk Top (Dark Bamboo, 60 x 30 inch)
- Motorized Electric Desk Legs (White Frame)
- Desk Frame
- Power Box
- Desk Hand Controller
- GPO Wall Plug
- Connecting Cords
- Hardware (Screws, etc.)
- Sticky Cable Ties

Assembly Steps

1. Unpack all components and verify against the included parts list.
2. Follow the step-by-step assembly guide provided in your package to attach the legs to the desktop and connect the electrical components.
3. Ensure all screws are securely tightened before connecting to power.
4. Utilize the provided sticky cable ties for organized cable management.



Image: The desk frame and desktop components ready for assembly, highlighting the ease of installation.

3. OPERATING INSTRUCTIONS

Your electric standing desk offers smooth and quiet height adjustments with intelligent features for enhanced usability.

Height Adjustment

- Use the **Up** (▲) and **Down** (▼) buttons on the hand controller to adjust the desk height.
- The desk can be adjusted between 23.6 inches (60 cm) and 49.2 inches (125 cm).

Memory Presets

The hand controller allows you to save up to four preferred height settings for quick, one-touch adjustments.

1. Adjust the desk to your desired height using the Up/Down buttons.
2. Press the **M** button. The display will flash 'S-'.
3. Immediately press one of the numbered preset buttons (**1, 2, 3, or 4**) to save the current height. The display will show 'S-1', 'S-2', etc., to confirm.
4. To recall a saved height, simply press the corresponding numbered preset button.



Image: The desk's control panel, showing the memory preset buttons (1-4) and the 'M' button for saving heights.

Anti-Collision System

The desk is equipped with smart sensors that detect resistance during height adjustment. If an obstruction is encountered, the desk will automatically stop and reverse slightly to prevent damage to the desk or objects.

4. MAINTENANCE

Proper care will ensure the longevity and optimal performance of your Desky standing desk.

Cleaning

- Always unplug the desk before cleaning.
- Wipe the desktop surface with a soft, damp cloth. For stubborn marks, a mild, non-abrasive cleaner can be used.
- Avoid harsh chemicals or abrasive materials that could damage the bamboo finish.
- Clean the frame and legs with a dry or slightly damp cloth. Ensure no moisture enters electrical components.

General Care

- Regularly check all screws and connections to ensure they remain tight.
- Avoid placing excessively hot or cold items directly on the desktop without protective coasters.
- Do not drag heavy objects across the desktop to prevent scratches.

5. TROUBLESHOOTING

If you encounter issues with your desk, refer to the following common solutions.

Common Issues and Solutions

- **Desk not moving:** Check if the power cord is securely plugged into both the wall outlet and the desk's power box. Ensure no cables are pinched or damaged.
- **Desk stops during adjustment:** This is likely the anti-collision system activating. Remove any obstructions and try adjusting again.
- **Uneven height:** Perform a reset procedure (refer to the detailed manual included with your product for specific steps, as this often involves holding down certain buttons).
- **Error codes on display:** Note the error code and consult the full product manual or contact customer support for specific guidance.

If these steps do not resolve the issue, please contact Desky customer support.

6. SPECIFICATIONS

Detailed technical specifications for your Desky Dual Ergo Edge Electric Standing Desk.

Brand	Desky
Model Name	Desky Dual Ergo Edge Sit Stand Desk
Desk Design	Standing Desk
Desktop Material	Dark Bamboo with Clear Polyurethane hard wearing finish
Frame Material	Alloy Steel (White)
Product Dimensions (D x W x H)	30"D x 55"W x 37"H (Note: 60x30 inch desktop variant)
Desktop Size	60 x 30 inches
Height Adjustable Range	23.6" - 49.2" (3-Stage Frame Design)
Maximum Weight Capacity	308 lbs (140 kg)
Motor System	Dual Motor Lifting System
Special Features	4 Height Memory Presets, Anti-Collision System, BIFMA Compliant, Tool Free Installation, Whisper Quiet Operation
Assembly Required	Yes
Item Weight	36 Pounds (approximate, frame and desktop combined)



Image: The desk demonstrating its robust weight capacity, supporting heavy items.

7. WARRANTY AND SUPPORT

Warranty Information

Your Desky Dual Ergo Edge Electric Standing Desk is covered by a **10-year supplier warranty**. This warranty covers manufacturing defects and ensures the quality and durability of your product. Please retain your proof of purchase for warranty claims.

Customer Support

For technical assistance, troubleshooting, or warranty inquiries, please contact Desky customer support. Refer to the contact information provided in your product packaging or visit the official Desky website for support details.

You can also visit the Desky Store on Amazon for more information and support resources.