

Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

manuals.plus /

- > [Anker Soundcore](#) /
- > [Anker Soundcore K20i True Wireless Earbuds User Manual](#)

Anker Soundcore K20i

Anker Soundcore K20i True Wireless Earbuds User Manual

Model: K20i | Brand: Anker Soundcore

1. INTRODUCTION

The Anker Soundcore K20i are true wireless earbuds designed for comfortable, extended listening. They feature Bluetooth 5.3 connectivity, IPX5 water resistance, and up to 36 hours of total playback with the charging case. Enjoy powerful bass and clear calls with AI noise reduction.



Image: Anker Soundcore K20i earbuds and charging case in black, white, purple, and blue.

2. PACKAGE CONTENTS

Ensure all items are present in your product package:

- Soundcore K20i True Wireless Earbuds
- Charging Case

- USB-C & USB-A Charging Cable
- Safety Manual & Quick Start Guide



Image: The Anker Soundcore K20i earbuds, their charging case, and the included USB-C charging cable.

3. SETUP

3.1. Charging

Before first use, fully charge both the earbuds and the charging case.

1. Place the earbuds into the charging case. Close the case to begin charging the earbuds.
2. Connect the charging case to a power source using the provided USB-C cable.



Image: The Anker Soundcore K20i earbuds resting in their open charging case, with the USB-C charging port visible at the front of the case.

3.2. Pairing

Follow these steps to pair your earbuds with a Bluetooth-enabled device:

1. Open the charging case. The earbuds will automatically enter Bluetooth pairing mode.
2. On your device (smartphone, PC), enable Bluetooth and search for 'Soundcore K20i'.
3. Select 'Soundcore K20i' to connect.

soundcore
by Anker

インナーイヤー型イヤホンで
自然なつけ心地を



Soundcore K20i

Image: The Anker Soundcore K20i earbuds removed from their charging case, indicating they are ready for Bluetooth pairing.

4. OPERATING INSTRUCTIONS

4.1. Wearing the Earbuds

For optimal comfort and sound quality, ensure the earbuds are properly seated in your ears.

- Insert the earbuds into your ears and gently rotate them until they fit snugly and comfortably.
- Each earbud weighs approximately 3.3g, designed for extended comfortable wear without ear tips.

快適なインナーイヤertype

片耳約3.3gの軽さとイヤータップのない
インナーイヤードesignを採用
長時間快適にご利用いただけます



Image: A diagram illustrating the correct way to position the Anker Soundcore K20i earbud in the ear canal for a secure and comfortable fit.

4.2. Basic Controls

The Soundcore K20i earbuds feature touch controls for various functions. Specific actions for single, double, or triple taps can often be customized via the Soundcore app.

4.3. Soundcore App

Enhance your listening experience by downloading the Soundcore app. The app allows you to:

- Customize sound settings and adjust the equalizer.
- Locate your earbuds if misplaced.
- Update earbud firmware.

アプリで手軽なカスタマイズ

Soundcoreアプリを使用することで
音質の調整やイヤホンを探す機能など
様々な機能をご利用いただけます

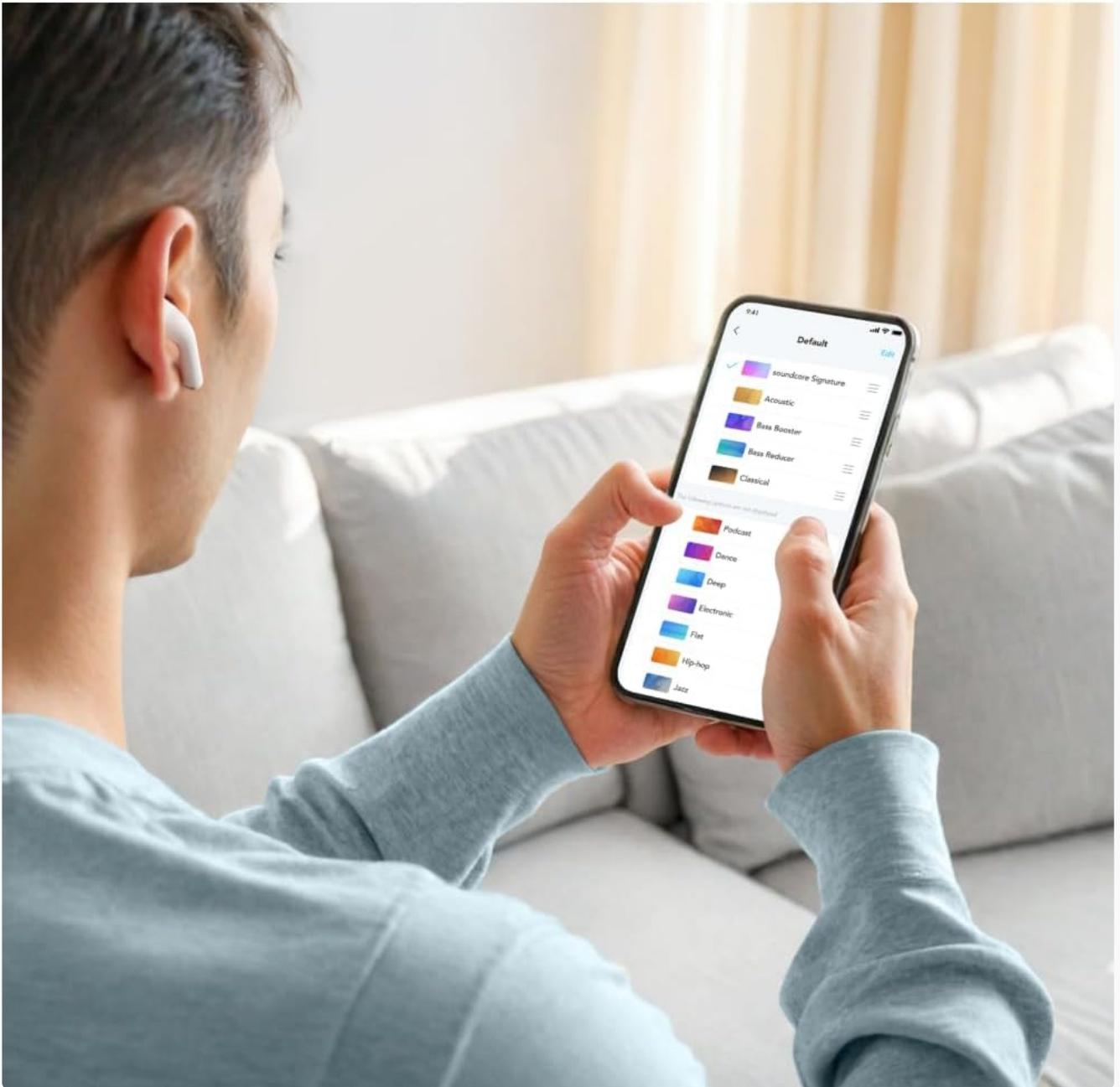


Image: A user interacting with the Soundcore application on a smartphone, displaying various sound customization options for the earbuds.

5. MAINTENANCE

5.1. Cleaning

Regular cleaning helps maintain optimal performance and hygiene:

- Regularly clean the earbuds and charging case with a dry, soft, lint-free cloth.
- Avoid using harsh chemicals or abrasive materials.

5.2. Water Resistance (IPX5)

The earbuds are IPX5 water-resistant, meaning they can withstand splashes and sweat. This makes them suitable for workouts and light rain. **Do not submerge them in water.**



Image: Two Anker Soundcore K20i earbuds covered in water droplets, illustrating their IPX5 water-resistant design.

5.3. Storage

Store the earbuds in their charging case when not in use to protect them from damage and ensure they remain charged.

6. TROUBLESHOOTING

If you encounter issues with your Soundcore K20i earbuds, try the following solutions:

- **Earbuds not pairing:** Ensure both earbuds are charged and within range of your device. Turn off and on your device's Bluetooth.
- **Only one earbud plays sound:** Try placing both earbuds back into the charging case, closing it for a few seconds, then reopening. Refer to the quick start guide for specific earbud reset instructions.
- **Poor sound quality:** Ensure the earbuds are properly seated in your ears. Try adjusting equalizer settings in the Soundcore app.
- **Charging issues:** Verify the charging cable is securely connected to both the case and the power source. Ensure the charging contacts on the earbuds and inside the case are clean.

7. SPECIFICATIONS

Feature	Specification
Model Name	Soundcore K20i

Feature	Specification
Connectivity Technology	Wireless (Bluetooth 5.3)
Ear Placement	In-Ear
Headphone Style	In-Ear
Impedance	16 Ohms
Noise Control	None (AI Noise Reduction for calls)
Playback Time (Earbuds)	Up to 6 hours
Total Playback Time (with Case)	Up to 36 hours
Fast Charging	10 minutes charge for approx. 2 hours playback
Earbud Weight (per earbud)	Approx. 3.3g
Product Weight	42.6g
Water Resistance	IPX5
Manufacturer Model Number	A3994
Compatible Devices	Smartphones, PCs, and other Bluetooth-compatible devices

8. WARRANTY AND SUPPORT

Anker Soundcore K20i comes with an **18-month product warranty** from the date of purchase. For registered members, an additional **6-month extended warranty** is provided, totaling 24 months of coverage.

For product or delivery-related inquiries, please contact customer support. Anker provides dedicated Japanese customer support.

ご購入後も安心

18ヶ月
製品保証

+

会員限定※

6ヶ月
延長保証

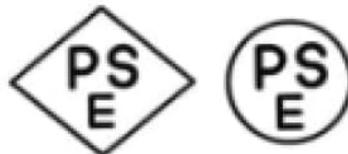
ご注文日から18ヶ月の間、不具合と思われる事象が生じた場合、同一製品との交換、又は修理対応等当社にて適切と判断する対応を承ります。加えて、Anker Japan 公式サイト会員を対象に24ヶ月保証へ自動延長します。

※Anker 公式オンラインストア会員



日本語カスタマーサポート

製品・配送に関するご質問は
カスタマーサポートまでお気軽に
ご連絡ください。



Anker グループのすべての対象製品 (モバイルバッテリー・急速充電器・イヤホン等) は、電気用品安全法 (PSE) の定める技術基準に適合しております。

Image: Details on Anker's 18-month product warranty, an additional 6-month extended warranty for members, and information for contacting Japanese customer support.

