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Tukio Q19

Tukio Bluetooth Headset Q19 Instruction Manual

Model: Q19

INTRODUCTION

Thank you for purchasing the Tukio Bluetooth Headset Q19. This manual provides detailed instructions for setting up, operating, and maintaining your headset to ensure optimal performance and longevity. Please read this manual carefully before use.

WHAT'S IN THE BOX

- 1 Wireless Business Headset
- 1 Charging Case
- 1 Type-C Charging Cable
- 3 Sets of Ear Tips (S, M, L)
- 1 Instruction Manual

PRODUCT OVERVIEW

The Tukio Q19 Bluetooth Headset is designed for clear communication and extended use, featuring Bluetooth 5.3 technology, a 13.4mm dynamic driver, and CVC 8.0 noise-canceling with ENC technology. It offers up to 18 hours of playtime on a single charge and 110 hours with the included 500mAh charging case. The ergonomic design ensures a comfortable fit for either ear.



Image: The Tukio Q19 Bluetooth Headset shown with its charging case, highlighting its compact design.

Deep Bass 45%

13.4MM Dynamic Speakers Provide Powerful Bass



13.4MM
Driver



HD Call



5.3
Bluetooth

Image: Diagram illustrating the 13.4mm dynamic speaker, responsible for audio output.

Hi-Fi Stereo Sound

Immerse yourself in the world of pristine audio – where crystal-clear tones, deep bass, and rich nuances converge for an unparalleled sonic experience

13.4mm

Titanium diaphragm
dynamic driver



Image: Illustration of the dual ENC noise-canceling microphones, designed to reduce background noise during calls.

SETUP

1. Charging the Headset and Case

Before first use, fully charge the headset and charging case.

- **Headset Charging:** Place the headset into the charging case. The headset will automatically begin charging.
- **Case Charging:** Connect the provided Type-C cable to the charging port on the case and to a USB power source. The LED display on the case indicates the charging status and battery level.
- A full charge for the headset takes approximately 1 hour. The charging case provides multiple recharges for extended use.



Image: The headset placed in its charging case, showing the digital LED battery indicator on the case.

2. Bluetooth Pairing

1. **Power On:** Press and hold the multi-function button on the headset for approximately 5 seconds until the indicator light flashes, indicating it is in pairing mode.
2. **Enable Bluetooth:** On your mobile phone or other Bluetooth-enabled device, go to the Bluetooth settings and enable Bluetooth.
3. **Select Device:** In the list of available devices, select "Q19" to connect. Once connected, the headset indicator light will stop flashing.
4. **Dual Device Connection:** The headset supports connecting to two devices simultaneously. After connecting to the first device, disable Bluetooth on the first device, then pair with the second device.

Re-enable Bluetooth on the first device, and the headset should connect to both.



Image: The headset wirelessly connected to both a laptop and a smartphone, demonstrating its dual device connection capability.

OPERATING INSTRUCTIONS

1. Wearing the Headset

The headset features an ergonomic design with adjustable components for a secure and comfortable fit on either ear.

- **Adjustable Ear Hook:** The ear hook can be rotated 360 degrees and is retractable to fit various ear shapes.
- **Boom Arm:** The microphone boom arm can be rotated to position the microphone optimally for your mouth.
- **Ear Tips:** Choose the ear tip size (S, M, L) that provides the best seal and comfort for your ear canal.

Comfortable Wear & Scure Fit

Rotating and adjustable earhooks allow the earphones to be worn comfortably on both ears



Image: Diagrams illustrating the 360-degree rotatable ear hook, adjustable boom arm, and the three sizes of ear tips (S, M, L) for a customized fit.

2. Headset Controls

The headset features intuitive touch and button controls for various functions:

| Action | Function |
|---|---|
| Press and hold (5s) | Power On/Off |
| Single Press | Answer/Hang up Call, Play/Pause Music |
| Press and hold (2s) | Reject Call |
| Double Press (X2) | Call Back Last Number, Next Song |
| Single Press '+' / '-' | Adjust Volume Up / Down |
| Double Click '-' button (during call) | Mute/Restore Microphone |
| Triple Press (X3) or Double Press Multi-function button | Activate Voice Assistant (Siri, Google Assistant) |

Dual Device Connection

Support connecting two Bluetooth devices at the same time, free switching



Image: Visual guide to the multi-function button and volume controls on the headset, detailing actions for power, calls, music, and voice assistant.



Image: Illustration demonstrating the mute function during a call, ensuring privacy by temporarily disabling the microphone.

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the headset and charging case. Avoid using harsh chemicals or abrasive materials.
- **Storage:** When not in use, store the headset in its charging case to protect it from dust and damage.
- **Temperature:** Avoid exposing the device to extreme temperatures (hot or cold) or direct sunlight.
- **Water Resistance:** This product is **not water resistant**. Avoid contact with liquids to prevent damage.

TROUBLESHOOTING

| Problem | Solution |
|--|---|
| Headset does not power on. | Ensure the headset is fully charged. Press and hold the multi-function button for 5 seconds. |
| Cannot pair with device. | Ensure Bluetooth is enabled on your device and the headset is in pairing mode (flashing indicator light). Select "Q19" from the Bluetooth device list. Try restarting both devices. |
| No sound or low volume. | Check the volume levels on both the headset and your connected device. Ensure the headset is properly connected and not muted. |
| Poor call quality or microphone issues. | Ensure the microphone boom arm is positioned correctly. Check for any obstructions. Move closer to your connected device. Ensure the microphone is not muted. |
| Headset does not hold a charge for long. | Ensure the headset is correctly seated in the charging case and the case itself is charged. Battery performance may decrease over time with prolonged use. |
| Uncomfortable fit. | Try different sizes of ear tips (S, M, L) to find the best fit. Adjust the ear hook and boom arm for optimal comfort and stability. |

SPECIFICATIONS

| Feature | Detail |
|-------------------------------------|--------------------------|
| Model Name | Q19 |
| Brand | Tukio |
| Connectivity Technology | Wireless (Bluetooth 5.3) |
| Bluetooth Range | 20 meters |
| Audio Driver Type | Dynamic Driver |
| Audio Driver Size | 13.4 mm |
| Headset Battery Life | Up to 18 Hours |
| Total Playtime (with Charging Case) | Up to 110 Hours |
| Headset Charging Time | Approximately 1 Hour |

| Feature | Detail |
|------------------------|--|
| Charging Case Capacity | 500mAh |
| Noise Control | CVC 8.0 & ENC |
| Control Type | Media Control, Voice |
| Headset Weight | 0.35 oz (approx. 10g) |
| Material | Plastic |
| Water Resistance Level | Not Water Resistant |
| Compatible Devices | Cellphones, Tablets (iOS, Android, PC) |

WARRANTY AND SUPPORT

Tukio is committed to providing quality products and customer satisfaction.

- **Warranty Service:** This product is covered by a 365-day warranty from the date of purchase. Please retain your proof of purchase for warranty claims.
- **Customer Support:** For any questions, technical assistance, or warranty inquiries, please contact our 24/7 online customer support. Refer to the contact information provided with your purchase or visit the official Tukio brand store.



Image: Icons representing 24/7 online customer support and a 365-day warranty service.