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## DORTALA DO-EP25064US-SL-CA

# DORTALA Countertop Ice Maker User Manual

Model: DO-EP25064US-SL-CA

## 1. IMPORTANT SAFETY INSTRUCTIONS

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Read all instructions before using the appliance. Follow basic safety precautions to reduce the risk of fire, electric shock, or injury.

- Ensure the power outlet matches the voltage specified on the appliance.
- Do not immerse the power cord, plug, or appliance in water or other liquids.
- Unplug from the outlet when not in use and before cleaning.
- Keep the appliance away from heat sources and direct sunlight.
- Do not operate with a damaged cord or plug.
- This appliance is for household use only.
- Keep ventilation openings clear of obstructions.
- Use only potable water for ice production.

## 2. PRODUCT OVERVIEW

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The DORTALA Countertop Ice Maker is designed for efficient and convenient ice production in your home, office, or for parties. It features a self-cleaning function and an intuitive LCD control panel.



Figure 2.1: Front view of the DORTALA Countertop Ice Maker with a water bottle installed and ice cubes.

### Key Features:

- **Crystal-clean square ice cubes:** Utilizes a Nickel Brass compressor for pure, clear ice.
- **High-efficiency ice making:** Produces 24 ice cubes every 15 minutes, with a daily yield of 40 LBS.
- **Safe operation with LCD control panel:** Intuitive display with alerts for ice full and water shortage.
- **User-friendly auto self-cleaning:** Initiates a 20-minute self-cleaning cycle with a simple button press.
- **Two ways of adding water:** Top inlet for manual refilling or supporting seat for bottled water (2-5L).
- **Adjustable ice cube thickness:** Customize ice thickness by adjusting ice-making time.
- **Durable construction:** Crafted from stainless steel with a 3-tier structure for temperature preservation.

## 3. SETUP AND INSTALLATION

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## Unpacking:

1. Remove all packaging materials.
2. Inspect the ice maker for any damage. If damaged, do not operate and contact customer support.
3. Clean the interior and exterior of the ice maker before first use (refer to Maintenance section).

## Placement:

- Place the ice maker on a flat, stable surface.
- Ensure adequate ventilation around the unit. Maintain at least 6 inches of space from walls or other appliances.
- Avoid placing the unit in direct sunlight or near heat sources.
- Ensure the power cord is easily accessible and not pinched.

## Water Supply:

The DORTALA ice maker offers two methods for water supply:

1. **Manual Refilling:** Open the dust-proof lid on the top inlet and pour potable water directly into the 3.2L water tank.
2. **Bottled Water:** Place a 2-5L bottled water jug onto the supporting seat on top of the unit for automated filling.

# TWO WAYS OF ADDING WATER

A dust-proof lid included



Figure 3.1: Illustration of the two water adding methods.

## 4. OPERATING INSTRUCTIONS

### Control Panel Overview:

# Digital LCD Display

Clear and intuitive control panel

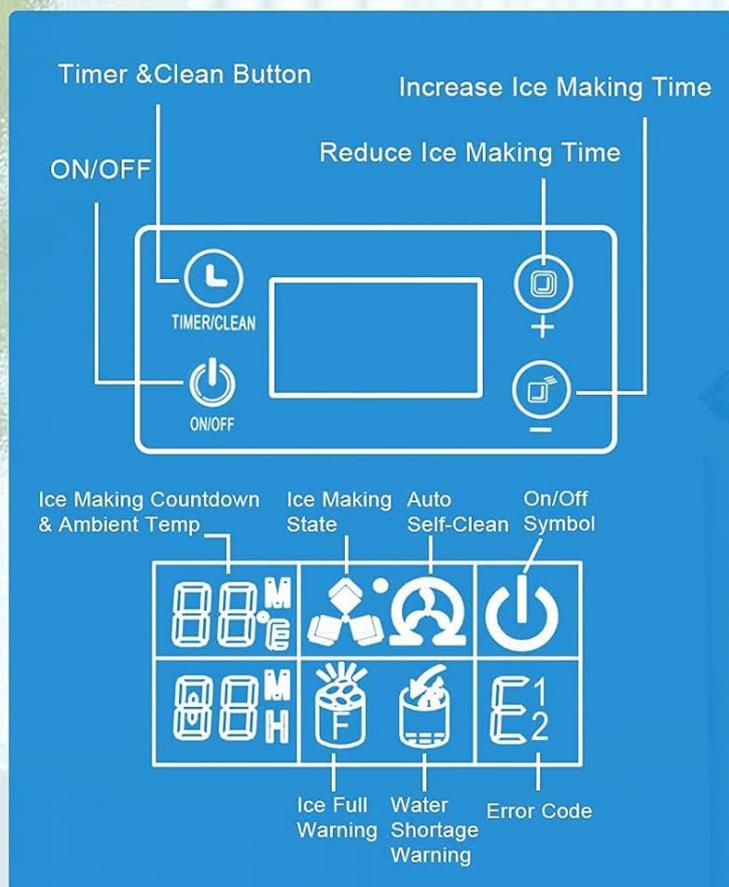


Figure 4.1: Digital LCD Display and Control Buttons.

- **ON/OFF Button:** Powers the unit on or off.
- **Timer/Clean Button:** Initiates self-cleaning (press for >5 seconds) or sets a 24-hour timer.
- **+/- Buttons:** Adjust ice making time (thickness) or timer settings.
- **LCD Display:** Shows ice making countdown, ambient temperature, ice making state, self-clean symbol, ice full warning, water shortage warning, and error codes.

## First Use:

1. Plug the ice maker into a grounded electrical outlet.
2. Fill the water tank with potable water.
3. Press the ON/OFF button to start the ice making process.
4. Allow the unit to run for a few cycles and discard the first few batches of ice to ensure cleanliness.

## Adjusting Ice Thickness:





Figure 4.3: Ice Production Metrics.

When the ice storage basket is full, the machine will automatically stop ice production. It will resume once ice is removed. The LCD display will indicate "Ice Full" or "Water Shortage" warnings when applicable.

## 5. MAINTENANCE AND CLEANING

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### Automatic Self-Cleaning Function:

The DORTALA ice maker features an automatic self-cleaning function for hassle-free maintenance.

1. Ensure the water tank is filled.
2. Press and hold the "Timer" button for more than 5 seconds to initiate the 20-minute self-cleaning cycle.
3. After the cycle, drain the water through the drainage hole at the bottom of the unit.

### Manual Cleaning:

- Unplug the appliance before cleaning.
- Clean the interior with a soft cloth and a mild detergent. Rinse thoroughly.
- Wipe the exterior with a damp cloth. Do not use abrasive cleaners or solvents.
- Regularly clean the ice scoop and ice basket.
- Ensure the drainage hole is clear of debris.

## Storage:

If storing the ice maker for an extended period, ensure it is completely dry and clean. Store in a cool, dry place away from direct sunlight.

## 6. TROUBLESHOOTING

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Refer to the following table for common issues and their solutions. If the problem persists, contact customer support.

Problem	Possible Cause	Solution
Ice maker not producing ice.	No water in tank; Power issue; Ambient temperature too high.	Fill water tank; Check power connection; Move unit to cooler location.
"Water Shortage" indicator on.	Water tank is empty.	Refill the water tank.
"Ice Full" indicator on.	Ice basket is full.	Remove ice from the basket.
Ice cubes are too thin/thick.	Ice making time setting.	Adjust ice making time using +/- buttons.
Unusual noise during operation.	Unit not level; Internal component issue.	Ensure unit is on a level surface; Contact customer support if noise persists.

## 7. SPECIFICATIONS

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## SIZE



## TECHNICAL SPECIFICATION

Power:	115V/60HZ
Water Tank:	3.2L
Ice Making Rate:	40 lbs Per Day
Ice Shape:	Square
Ice Making Cycle:	15-20 min
Ice Storage Capacity:	2.4 lbs
Material:	Stainless Steel, PP
Component List:	An Ice Maker, An Ice Spoon, An Ice Basket

Figure 7.1: Product Dimensions and Technical Specifications.

Specification	Value
Model	DO-EP25064US-SL-CA
Color	Silver
Material	Stainless Steel, PP
Product Dimensions (L x W x H)	10" x 14" x 15" (25 x 36 x 38 cm)
Power	115V/60Hz
Refrigerant	R290 1.13Oz/32g
Ice Yield per Day	18KG/40 lbs per Day

Specification	Value
Ice Shape	Square
Ice Making Cycle	15-20 min
Ice Storage Capacity	1.2 KG/2.4 lbs
Water Tank Capacity	3.2L
Net Weight	10 kg/21 Lbs

## 8. WARRANTY AND SUPPORT

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For warranty information and customer support, please refer to the product packaging or contact DORTALA directly through their official website or the retailer where the product was purchased.

Manufacturer: DORTALA

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Manufacturer reference: DO-EP25064US-SL-CA