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› THOMSON 50-inch QLED Plus Google Smart TV (Model 50QG6C14) User Manual

Thomson 50QG6C14

THOMSON 50-inch QLED Plus Google Smart TV User Manual

Model: 50QG6C14

INTRODUCTION

This manual provides essential information for setting up, operating, and maintaining your new THOMSON 50-inch QLED Plus Google Smart TV. Please read these instructions carefully before using your television and retain them for future reference.

IMPORTANT SAFETY INFORMATION

Always follow basic safety precautions when using this product to reduce the risk of fire, electric shock, and injury to persons. Keep the TV away from moisture, direct sunlight, and heat sources. Ensure proper ventilation. Do not block ventilation openings. Use only attachments/accessories specified by the manufacturer.

PACKAGE CONTENTS

Before installation, check that all items listed below are included in the package:

- THOMSON 50-inch QLED Plus Google Smart TV (Model 50QG6C14)
- Remote Control
- Power Cable
- User Manual (this document)
- Stand (if applicable, check packaging for assembly instructions)
- AA Batteries for Remote Control

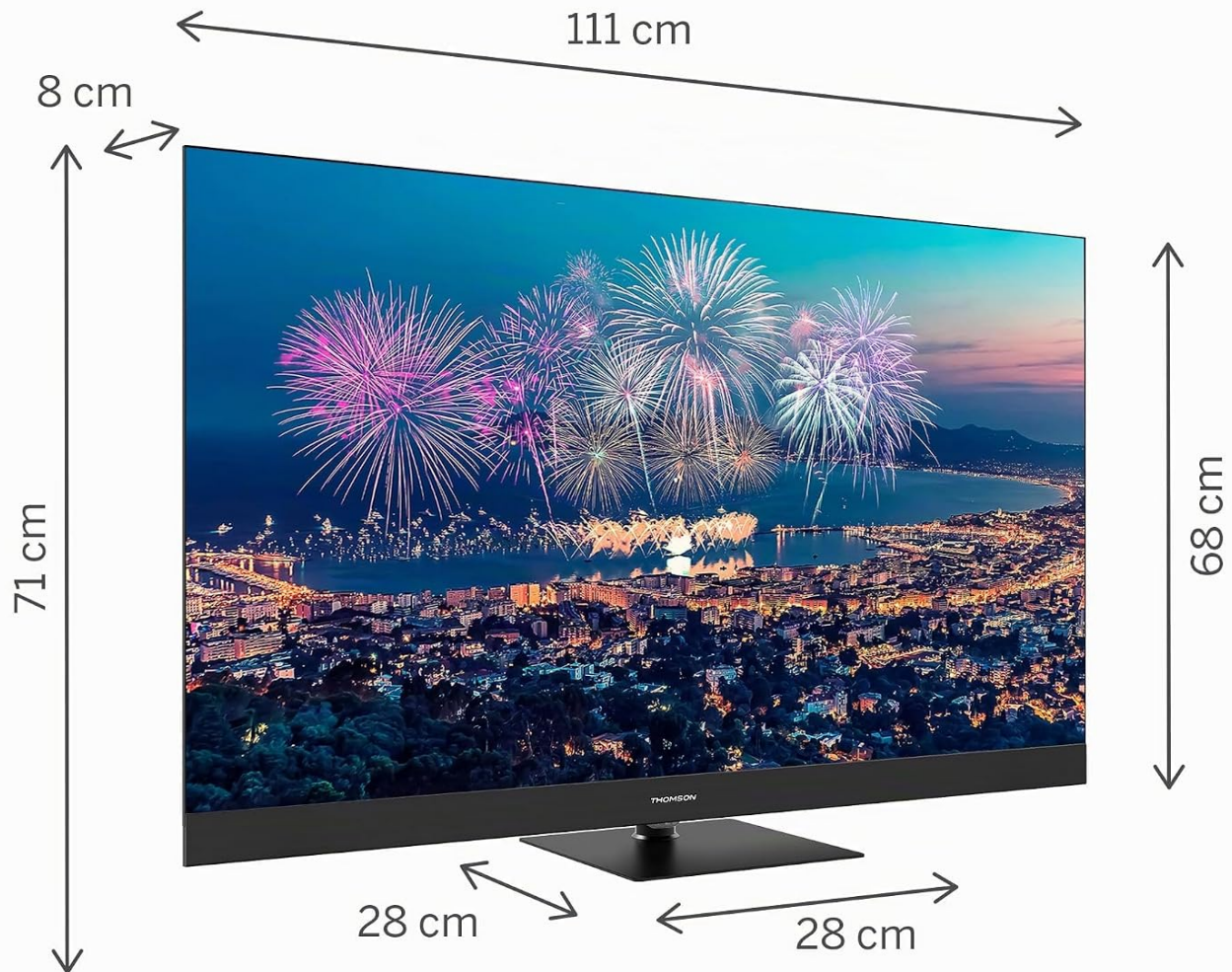


Image: Front view of the THOMSON 50-inch QLED Plus Google Smart TV, showcasing its slim bezels and integrated front speaker.

SETUP

1. Attaching the Stand (Optional)

If you are not wall-mounting your TV, you will need to attach the included stand. Place the TV face down on a soft, flat surface to prevent screen damage. Align the stand with the mounting holes on the bottom of the TV and secure it with the provided screws. Refer to the separate stand assembly guide for detailed instructions if included.

2. Wall Mounting (Optional)

Your TV supports VESA wall mounts with a 200 x 200 mm standard. Use M6 screws (not included) with a length appropriate for your specific wall mount. Consult a professional for wall mounting to ensure safety and proper installation.

3. Connecting Devices

Connect your external devices such as cable boxes, Blu-ray players, gaming consoles, or sound systems to the TV's ports. The TV features multiple connectivity options:

- **HDMI Ports (x2):** For high-definition audio and video devices.
- **USB Ports (x3: 2x USB 2.0, 1x USB 3.0):** For connecting USB storage devices or other peripherals.
- **Antenna/Cable Input:** For connecting an antenna or cable TV signal.

- **CI+ Slot:** For Conditional Access Modules (CAM) to decrypt encrypted channels.
- **Optical Digital Audio Output:** For connecting to external audio systems.



Image: Rear view of the THOMSON 50-inch QLED Plus Google Smart TV, highlighting the arrangement of HDMI, USB, and other connectivity ports.

4. Powering On

Insert the provided AA batteries into the remote control, observing the correct polarity. Connect the power cable to the TV and then to a wall outlet. Press the power button on the remote control or on the TV itself to turn it on. Follow the on-screen instructions for initial setup, including language selection, network connection (Wi-Fi), and Google account login.



Image: The remote control for the THOMSON Smart TV, featuring dedicated buttons for various functions and streaming services.

OPERATING YOUR TV

Basic Functions

- **Power On/Off:** Use the power button on the remote or TV.
- **Volume Control:** Use the Volume Up/Down buttons on the remote.
- **Channel Selection:** Use the Channel Up/Down buttons or number pad.
- **Input Source:** Press the "Input" button on the remote to switch between HDMI, Tuner, and other sources.

Google Smart TV Features

Your THOMSON TV comes with Google Smart TV, offering access to a vast library of content and smart features:

- **Streaming Services:** Access popular apps like Netflix, Prime Video, YouTube, Disney+, and Canal+ directly from your TV.
- **Google Assistant:** Use voice commands via the remote control to search for content, get recommendations, control smart

home devices, and more. Press the Google Assistant button on your remote to activate.

- **Chromecast Built-in:** Cast photos, videos, and music from your compatible smartphone, tablet, or computer directly to your TV screen. Ensure your device and TV are connected to the same Wi-Fi network.
- **App Store:** Download additional applications from the Google Play Store to customize your TV experience.

Picture and Sound Settings

Navigate to the TV's settings menu to adjust picture and sound preferences. Your TV features:

- **QLED Technology:** Delivers vibrant and realistic colors.
- **4K UHD Resolution:** Provides crystal-clear images with four times the resolution of Full HD.
- **HDR10 & Dolby Vision:** Enhances contrast, brightness, and color accuracy for compatible content.
- **Dolby Atmos Audio:** Offers an immersive, dynamic sound experience through the integrated front speaker.

Bluetooth Connectivity

Connect Bluetooth-enabled devices such as headphones or speakers to your TV for a personalized audio experience. Go to the TV's settings menu, select "Remotes & Accessories," and then "Add accessory" to pair new devices. Ensure your Bluetooth device is in pairing mode.

MAINTENANCE

Cleaning Your TV

- **Screen:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, slightly dampen the cloth with water or a specialized screen cleaner. Never spray cleaner directly onto the screen.
- **Frame:** Use a soft, dry cloth to wipe the TV frame and stand.
- **General:** Always unplug the TV from the power outlet before cleaning. Avoid using abrasive cleaners, waxes, or solvents.

Software Updates

Your Google Smart TV may receive periodic software updates to improve performance and add new features. Ensure your TV is connected to the internet. You can check for updates manually in the settings menu under "System" > "About" > "System update."

TROUBLESHOOTING

If you encounter issues with your TV, refer to the following common problems and solutions:

Problem	Possible Solution
No power / TV does not turn on	Check if the power cable is securely connected to both the TV and the wall outlet. Ensure the wall outlet is functioning. Try pressing the power button on the TV itself.
No picture / Poor picture quality	Verify the correct input source is selected. Check all cable connections (HDMI, antenna). Adjust picture settings (brightness, contrast, sharpness). If using an antenna, check its connection and position.
No sound / Low sound	Increase the volume. Check if the TV is muted. Verify audio cable connections if using external speakers. Check audio output settings in the TV menu.
Remote control not working	Replace the batteries in the remote control. Ensure there are no obstructions between the remote and the TV. Re-pair the Bluetooth remote if necessary (refer to operating instructions).

Problem	Possible Solution
Wi-Fi connection issues	Ensure your Wi-Fi router is on and working. Restart the router and the TV. Re-enter the Wi-Fi password in the TV's network settings. Move the TV closer to the router if possible.
Bluetooth audio issues (e.g., low volume, short range)	Ensure the Bluetooth device is fully charged and within close proximity to the TV (recommended range is typically within 5 meters). Check the volume levels on both the TV and the Bluetooth device. Try re-pairing the device. If issues persist, test with another Bluetooth device to determine if the problem is with the TV or the accessory.
Apps not loading or crashing	Check your internet connection. Try restarting the TV. Clear the cache for the problematic app in the TV's app settings. Ensure the TV's software is up to date.

SPECIFICATIONS

Feature	Detail
Model Name	50QG6C14
Brand	Thomson
Screen Size	50 Inches (126.7 cm)
Display Technology	QLED
Resolution	4K UHD (3840 x 2160)
Refresh Rate	60 Hz
HDR Support	HDR10, Dolby Vision
Operating System	Android TV (Google Smart TV)
Smart Features	Google Assistant, Chromecast Built-in, Internet Applications (Netflix, Prime Video, YouTube, Disney+, Canal+)
Audio Technology	Dolby Audio, Dolby Atmos
Speaker Description	Integrated Front Speaker
Connectivity	Wi-Fi, Bluetooth 5.1, HDMI (x2), USB (x3: 2x USB 2.0, 1x USB 3.0), CI+, Triple-Tuner (Cable/Satellite/Antenna)
VESA Mounting Standard	200 x 200 mm
Dimensions (WxHxD)	111 cm x 71 cm x 8 cm (without stand)
Weight	11.7 kg (without stand)
Power Supply	22 VAC 5 Hz
Remote Control Batteries	AA Alkaline batteries
Color	Black

Feature	Detail
Year of Model	2025

WARRANTY INFORMATION

Your THOMSON 50QG6C14 QLED Plus Google Smart TV comes with a **3-year limited warranty**. This warranty covers manufacturing defects and ensures a clear image without dead pixels (A+ panel). For warranty claims or detailed terms and conditions, please refer to the warranty card included with your product or contact Thomson customer support. Spare parts availability in the EU is guaranteed for 3 years.

CUSTOMER SUPPORT

If you require further assistance or have questions not covered in this manual, please contact Thomson customer support. You can typically find contact information on the manufacturer's official website or on the product packaging. For online resources and frequently asked questions, visit the official Thomson support page.