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## Hlisoundy JH-338-C

# Hlisoundy Rechargeable BTE Hearing Aids User Manual

Model: JH-338-C

## 1. INTRODUCTION

This manual provides comprehensive instructions for the safe and effective use of your Hlisoundy Rechargeable BTE (Behind-The-Ear) Hearing Aids. These devices are designed to amplify sound for individuals experiencing severe hearing loss, featuring noise-cancelling capabilities and a mini, invisible design for comfortable wear. Please read this manual thoroughly before operating the device to ensure proper function and longevity.



Figure 1: Hlisoundy BTE Hearing Aids in their charging dock.

## 2. WHAT'S IN THE BOX?

Upon opening the package, verify that all components are present and in good condition:

- 2 x Hearing Amplifiers (Left and Right)
- 1 x Instruction Manual
- 1 x Storage Box
- 8 x Ear Domes (various sizes)
- 1 x Cleaning Tool/Brush
- 1 x USB Charging Cable

# What's in the Box?



Hearing amplifiers: 2



Storage Box: 1



Ear Domes: 8



Cleaning Tools: 1



Cable: 1

Figure 2: Contents of the Hlisoundy Hearing Aid package.

## 3. SETUP AND FIRST USE

### 3.1. Charging the Device

Before first use, fully charge the hearing aids. The devices run on NiMH batteries, offering enhanced safety and environmental sustainability.

1. Connect the provided USB charging cable to the charging dock.
2. Plug the other end of the USB cable into a compatible USB power source (e.g., computer USB port, USB wall adapter).
3. Place the hearing aids into their respective slots in the charging dock. Ensure they are seated correctly.
4. The indicator light on the charging dock will illuminate to show charging status.
5. A full charge takes approximately 8.5 hours and provides up to 18 hours of working time.

# Rechargeable Hearing Amplifier

Runs on NiMH batteries, offering enhanced safety and environmental sustainability



8.5 Hrs

Charging Time



18 Hrs

Working Time

Figure 3: Charging and working time overview.

# USB directly charger

Charger it whenever and wherever

15  
H

Working  
Hours

2.5  
H

Chargering  
Time



Figure 4: USB direct charging method.

## 3.2. Selecting and Fitting Ear Domes

Proper fit is crucial for comfort and sound quality. The hearing aids come with multiple sizes of ear domes. Experiment to find the size that provides a comfortable and secure fit in your ear canal.

1. Gently remove the pre-installed ear dome if it does not fit.
2. Select an ear dome size that feels snug but not painful.
3. Carefully push the chosen ear dome onto the sound guide tube of the hearing aid until it is securely attached.

# SOFT LINE

Ear wires can be worn to fit different ear shapes



Figure 5: Adjusting ear wires for a comfortable fit.

# Curved Ear Wires

Modern and minimalist body shape, fit in the ear, comfortable and skin color for invisible.



Figure 6: Example of hearing aid placement with curved ear wires.

### 3.3. Inserting the Hearing Aid

1. Hold the hearing aid with the ear dome pointing towards your ear canal.
2. Gently insert the ear dome into your ear canal.
3. Place the main body of the hearing aid behind your ear, ensuring the ear hook rests comfortably over the top of your ear.
4. Adjust the ear wire and ear dome until the device feels secure and comfortable.

### 4. OPERATING THE DEVICE

Familiarize yourself with the controls on your Hlisoundy hearing aids:

# The Main Function



Figure 7: Main functional components of the hearing aid.

## 4.1. Power On/Off

- Locate the "ON/OFF" switching key on the side of the hearing aid.
- To turn on, slide the switch to the "ON" position.
- To turn off, slide the switch to the "OFF" position.

## 4.2. Volume Control

The hearing aids feature an adjustable volume control to tailor your listening experience.

- Locate the volume keys on the side of the hearing aid.
- To increase volume, slide the control upward.
- To decrease volume, slide the control downward.

# Volume Control

Solved the volume numbers



Figure 8: Volume control operation.

## 4.3. Noise Reduction Feature

These hearing aids incorporate a high-definition digital chip and double noise reduction technology to provide clear sound quality without jamming or delay.

# Noise reduction

High definition sound quality, no jamming, no delay restore the real sound



High-quality  
Digital chip



Comfortable  
listening



Double noise  
Reduction



After-sales  
service

Before  
noise reduction



Figure 9: Illustration of noise reduction effect.

## 5. MAINTENANCE AND CARE

Regular cleaning and proper care will extend the life of your hearing aids and ensure optimal performance.

### 5.1. Daily Cleaning

- After each use, gently wipe the hearing aid body and ear dome with a soft, dry cloth.
- Use the provided cleaning brush to remove any earwax or debris from the ear dome and sound guide tube.
- Ensure the sound guide tube is clear of obstructions.

### 5.2. Storage

- When not in use, store the hearing aids in the provided storage box.
- Store in a cool, dry place away from direct sunlight, heat, and moisture.

- Keep out of reach of children and pets.

### 5.3. Important Precautions

- Do not immerse the hearing aids in water or any liquid.
- Avoid dropping the devices or subjecting them to strong impacts.
- Do not use alcohol, solvents, or abrasive cleaners on the hearing aids.
- Remove hearing aids before showering, swimming, or using hairspray/perfume.

## 6. TROUBLESHOOTING

If you experience issues with your hearing aids, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No Sound or Weak Sound	Battery is low or depleted. Device is turned off. Volume is set too low. Ear dome or sound tube is blocked by earwax or debris.	Charge the hearing aids fully. Ensure the "ON/OFF" switch is in the "ON" position. Increase the volume using the volume control. Clean the ear dome and sound tube thoroughly with the cleaning brush. Replace ear dome if necessary.
Whistling or Feedback Noise	Improper fit of the ear dome. Ear dome is too small or not sealed properly in the ear canal. Earwax buildup in the ear canal.	Re-insert the hearing aid, ensuring a snug fit. Try a larger ear dome size. Consult a healthcare professional for earwax removal if needed.
Distorted Sound	Low battery. Ear dome or sound tube partially blocked. Device malfunction.	Charge the hearing aids. Clean the ear dome and sound tube. If the problem persists after cleaning and charging, contact customer support.
Hearing Aid Not Charging	Charging cable or dock is faulty. Hearing aid not properly seated in the dock. USB power source issue.	Ensure the cable is securely connected to both the dock and the power source. Verify the hearing aids are correctly placed in the charging slots. Try a different USB port or power adapter.

## 7. SPECIFICATIONS

Feature	Detail
Model Name	JH-338-BEIGE-FBA
Item Model Number	JH-338-C
Brand	Hlisoundy
Colour	Beige

Feature	Detail
Material	Acrylonitrile Butadiene Styrene (ABS) Silicone
Style	Both Ear (BTE)
Batteries	3 Product Specific batteries required. (included)
Product Dimensions	5.08 x 1.78 x 0.1 cm
Weight	240 Grams
Manufacturer	Jinghao
Charging Time	Approx. 8.5 hours
Working Time	Up to 18 hours

## 8. WARRANTY AND SUPPORT

Specific warranty information is not provided in this manual. For details regarding warranty coverage, returns, or technical support, please refer to the product packaging, the retailer's website where the product was purchased, or contact Hlisoundy customer service directly.

Always ensure you purchase from authorized sellers to guarantee product authenticity and access to support.