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CIS ZR-G400-LZ

User Manual for CIS ZR-G400-LZ Hearing Aids

Miniature Hearing Amplifiers with Noise Cancelling and LED Power Display

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1. INTRODUCTION

This manual provides comprehensive instructions for the safe and effective use of your CIS ZR-G400-LZ Miniature Hearing Amplifiers. Please read this manual thoroughly before operating the device and retain it for future reference. These hearing aids are designed to amplify sound for individuals with hearing difficulties, featuring noise cancellation and a clear sound output.

2. PRODUCT OVERVIEW

2.1. Components

The CIS ZR-G400-LZ hearing aid system includes:

- Two miniature in-ear hearing amplifiers (left and right)
- Portable charging case with LED power display
- USB charging cable
- Various ear tips for comfortable fit



Figure 2.1: The CIS ZR-G400-LZ hearing aids shown within their portable charging case, which features an LED display indicating charge level.

2.2. Key Features

- **Miniature Design:** Compact and discreet, resembling earphones.
- **Noise Cancelling:** Advanced chip technology to reduce external noise and extract clear sound.
- **Rechargeable:** Built-in rechargeable batteries for convenience.
- **LED Power Display:** Charging case indicates battery level.
- **Crystal Clear Sound:** Designed to provide clear and resonant voice amplification.
- **Cochlear Structure Accord:** Ergonomic design for comfortable in-ear fit.
- **Hotkey Operation:** Simple button controls for power and volume adjustment.



NO SQUEALING

**AS SOON AS IT GETS NEAR
YOUR EAR**

Compared to the same model in the market, we have completely solved the problem of squealing when wearing hearing aids

Figure 2.2: Illustration demonstrating the anti-squealing technology, which prevents feedback when the hearing aid is near the ear.

REDUCE EXTERNAL NOISE.

EXTRACT CLEAR SOUND

This hearing aid uses advanced chip to extract the sound of life clearly, while filtering out the noise.



Figure 2.3: Visual representation of the digital intelligent chip's function in reducing external noise and extracting clear, resonant sound.

COMPACT & LIKE HEADPHONES

The appearance is like earphones, beautiful and small.



The appearance of earphones is beautiful and natural. The design conforms to the cochlear structure and is comfortable to wear.

Size:

0.8" * 0.6" * 1.0"

Weight

3.7g

Figure 2.4: Depiction of the compact, earphone-like design of the hearing aids, including their dimensions (0.8"x0.6"x1.0") and weight (3.7g).

3. SETUP

3.1. Initial Charging

Before first use, fully charge the hearing aids and their charging case. Connect the USB charging cable to the charging case and a suitable power source. The LED display on the case will indicate the charging progress. A full charge for the charging box takes approximately 2 hours.

POWER DISPLAY MORE CAPACITY

Fully Charged
 $\leq 2\text{hrs}$
For Charging Box

Working Time
 $\geq 10\text{hrs}$
For Hearing Aid

Backup Power
 $\geq 60\text{hrs}$
enough to charge a pair of hearing
aids six times



Show the charge of the charging ease

Figure 3.1: Information on charging times and battery capacity, showing the charging case can fully charge the hearing aids multiple times.

3.2. Fitting the Hearing Aids

Follow these steps to prepare your hearing aids for use:

1. Remove the hearing aid from its packaging.
2. Select the appropriate ear tip size for a comfortable and secure fit.
3. Gently insert the hearing aid into your ear canal. Ensure it sits snugly without causing discomfort.
4. If necessary, consult a healthcare professional for assistance in customizing the fit.

4. OPERATING INSTRUCTIONS

4.1. Power On/Off

To power on the hearing aid, long press the touchpad control button on the device. To power off, long press the button again.

4.2. Volume Adjustment

Once powered on, click the touchpad control button to cycle through the four available volume levels. Adjust to a comfortable listening level.



Figure 4.1: Close-up view of the hearing aid demonstrating the single button for long press (on/off) and short click (volume adjustment).

4.3. Wearing the Hearing Aid

Wear the hearing aid as directed by a healthcare professional or as needed for improved hearing in various environments. Ensure the device is securely seated in your ear to prevent accidental dislodgement.

5. MAINTENANCE

5.1. Cleaning

Regular cleaning is essential for optimal performance and hygiene. Use a soft, dry cloth to wipe the surface of the hearing aids and the charging case. Do not use water or cleaning solvents directly on the devices. Periodically check and clean ear tips for wax buildup.

5.2. Storage

When not in use, store the hearing aids in their charging case. Keep the case and hearing aids in a cool,

dry place, away from direct sunlight and extreme temperatures.

5.3. Battery Care

To prolong battery life, fully charge the devices before long periods of inactivity. Avoid completely draining the battery frequently.

6. TROUBLESHOOTING

If you experience issues with your CIS ZR-G400-LZ hearing aids, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Device does not turn on.	Low battery.	Place hearing aids in the charging case and ensure the case is charged. Charge fully.
No sound or very low sound.	Volume too low; ear tip blocked; device not properly seated.	Increase volume. Clean ear tip. Re-insert device correctly.
Squealing or feedback noise.	Improper fit; ear tip too small; device not fully inserted.	Ensure the hearing aid is properly seated in the ear canal. Try a larger ear tip for a better seal. Adjust volume.
Volume adjustment not working.	Temporary software glitch.	Turn the device off and then on again. Ensure the button is being clicked, not long-pressed.

7. SPECIFICATIONS

Brand	CIS
Model Number	ZR-G400-LZ
Item Weight	3.84 ounces (total package)
Package Dimensions	4.33 x 3.58 x 1.46 inches
Power Source	Battery Powered (Rechargeable)
Fit Type	In-Ear
Compatible Devices	Tablet, Television, Smartphone
Charging Time (Charging Box)	≤ 2 hours
Working Time (Hearing Aid)	≥ 10 hours
Backup Power (Charging Box)	≥ 60 hours (enough to charge a pair of hearing aids six times)

8. WARRANTY AND SUPPORT

For information regarding warranty coverage, technical support, or service, please contact CIS customer service directly. Refer to the product packaging or the manufacturer's official website for contact details.

Note: This product is intended to amplify sound for individuals with hearing impairment. It is not a medical device and should not replace professional medical advice or treatment. Consult a healthcare professional for any hearing concerns.