PAWPRO PAWPRO Ultimate

PAWPRO Ultimate Electric Dog Training Collar

Additional/Replacement Receiver Collar User Manual

Introduction

This document provides instructions for the PAWPRO Ultimate Additional or Replacement Receiver Collar. This collar is designed to be used exclusively with the PAWPRO Ultimate remote control system. It cannot function independently. Use this manual to correctly set up, operate, and maintain your new receiver collar.
The PAWPRO Ultimate system is engineered to assist in dog training through various modes, promoting better behavior and communication between you and your pet.

Setup

1. Initial Charging

Before first use, fully charge the receiver collar. Connect the charging cable to the collar's charging port and a standard USB power adapter. The charging indicator light will show the charging status. A full charge typically takes approximately 2 hours and provides up to 15 days of battery life, depending on usage.

2. Fitting the Collar

Proper fit is crucial for the effectiveness and safety of the training collar. The collar is suitable for dogs weighing 5lbs to 135lbs. Ensure the contact points on the receiver make direct contact with your dog's skin. The collar should be snug enough that two fingers can barely fit under the strap, but not so tight as to cause discomfort or restrict breathing.
The collar is adjustable and made from hypoallergenic materials. Regularly check the fit to prevent pressure sores, especially during initial use.

3. Pairing the Collar to the Remote

This additional receiver collar must be paired with your existing PAWPRO Ultimate remote control. Follow these steps for easy pairing:

1. **Step 1:** Turn on your PAWPRO Ultimate remote control. Select an available channel (e.g., Channel 2, if Channel 1 is used for another collar).
2. **Step 2:** Turn on your new receiver collar by pressing and holding the power button for approximately 2 seconds.
3. **Step 3:** Press the power button on the receiver collar 3 times consecutively to enter Pairing Mode. The indicator light on the collar will flash rapidly.

4. **Step 4:** Within 10 seconds of entering Pairing Mode, press any function button (e.g., Beep, Vibration, or Shock) on your remote control. The collar's indicator light will stop flashing and remain solid, indicating successful pairing.

If pairing is unsuccessful, repeat the steps. Ensure the collar and remote are within close proximity during the pairing process.



Image: Detailed steps for pairing the PAWPRO Ultimate receiver collar with the remote control.

Operating the Collar

This receiver collar functions as part of the PAWPRO Ultimate training system. All training commands are initiated from the PAWPRO Ultimate remote control (sold separately). Refer to your PAWPRO Ultimate remote control manual for detailed instructions on using each training mode.

Training Modes

The PAWPRO Ultimate system offers 4 safe training modes:

- **Beep Mode:** 8 adjustable levels of audible tone.
- **Vibration Mode:** 16 adjustable levels of vibration.
- **Safe Shock Mode:** 99 adjustable levels of static stimulation. Use with caution and at the lowest effective level.
- **Light Mode:** Provides a night-light function for visibility in low-light conditions.



Image: Overview of the 4 training modes and their adjustable levels.

Waterproof Design

The receiver collar is IPX7 waterproof, meaning it can withstand immersion in water up to 1 meter for 30 minutes. This allows for training in various environments, including near water. Ensure the charging port cover is securely closed when the collar is exposed to water.

Range

When used with the PAWPRO Ultimate remote, the system offers an extended range of up to 4 miles in optimal conditions. This allows for training over considerable distances, such as during outdoor activities.

Maintenance

Cleaning the Collar

Regularly clean the receiver collar and strap to ensure hygiene and proper function. Use a damp cloth to wipe down the surfaces. Avoid harsh chemicals or abrasive cleaners. Ensure the collar is completely dry before charging or use.

Battery Care

- Charge the collar fully before storing it for extended periods.
- Avoid exposing the collar to extreme temperatures.
- If the collar will not be used for a long time, charge it periodically (e.g., every 3 months) to maintain battery health.

Contact Points

Periodically check the contact points for any debris or corrosion. Clean them gently if necessary. Ensure they are securely attached to the receiver.

Troubleshooting

Problem	Possible Cause	Solution
Collar not turning on	Low battery; Power button not pressed correctly	Charge the collar fully; Press and hold the power button for 2 seconds.
Collar not pairing with remote	Incorrect pairing steps; Remote not on correct channel; Collar too far from remote	Review and repeat pairing steps (see Setup section); Ensure remote is on an unused channel; Keep collar and remote close during pairing.
Collar not responding to commands	Collar not paired; Low battery on collar or remote; Out of range; Loose contact points	Ensure collar is paired; Charge both devices; Move closer to the dog; Check and adjust collar fit.
Stimulation/Vibration seems weak or inconsistent	Poor contact with dog's skin; Low battery; Incorrect level setting	Adjust collar fit to ensure good contact; Charge the collar; Increase the stimulation/vibration level on the remote.

Specifications

Feature	Detail
Model Number	PAWPRO Ultimate
Product Dimensions	15.75 x 0.79 x 0.04 inches
Item Weight	3.88 ounces
Battery Type	1 A battery (included, rechargeable)
Charging Time	Approximately 2 hours
Battery Life	Up to 15 days (depending on usage)
Waterproof Rating	IPX7
Material	Nylon or Silicone
Target Species	All dog sizes and breeds (5lbs to 135lbs)
Included Components	Receiver collar

Warranty & Support

Warranty Information

The PAWPRO Ultimate receiver collar is covered by a **2-year manufacturer warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear.
Please retain your proof of purchase for warranty claims.

Customer Support

If you encounter any difficulties with your PAWPRO Ultimate receiver collar or have questions not addressed in this manual, please contact our customer service team for assistance.
Email: help@pawproshop.com
Our US Customer Service Team is available to provide support and guidance.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question