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FJZKTEG f17heceecc90

FJZKTEG Outdoor Tuya WiFi Waterproof Smart Door Lock

Model: f17heceecc90 | Brand: FJZKTEG

INTRODUCTION

This instruction manual provides detailed guidance for the installation, operation, and maintenance of your FJZKTEG Outdoor Tuya WiFi Waterproof Smart Door Lock. This advanced lock offers multiple unlocking methods, including double-sided fingerprint recognition, digital code, IC card, and app control, ensuring secure and convenient access. Its robust waterproof design makes it suitable for various outdoor environments.



SETUP

1. Components Overview

Before installation, familiarize yourself with the lock's components. The package includes the main lock panel with fingerprint sensor and keypad, the internal mechanism, IC cards, mechanical keys, and a remote control (for TTLock Code remote version).



Image: Detailed view of the FJZKTEG Smart Lock components, including the external panel, internal mechanism, and accessories for the TTLock App Version.



Image: Diagram illustrating the internal wiring, interfaces, and battery compartment of the FJZKTEG Smart Lock.

2. Installation Guidelines

The FJZKTEG Smart Door Lock is designed for various door types, including wooden, steel, iron, and other metal doors, with a suitable thickness range of 20-80mm. Ensure the door frame and existing hardware are compatible before proceeding with installation. Professional installation is recommended for optimal performance and security.

3. Power Supply

The lock can be powered in two ways:

- **4x AA 1.5V Batteries:** Insert four AA batteries into the designated battery compartment. Ensure correct polarity.
- **12V DC Input:** The lock supports an external 12V DC power supply for continuous operation.

An emergency charging port (Micro USB) is available for temporary power in case of battery depletion.

Two Ways of Power Supply



B. 4 pcs AA 1.5V batteries



Support Wiring Extra Exit Button
Convenient way to unlock



Image: Illustration of the two power supply methods for the FJZKTEG Smart Lock: 12V DC input and 4x AA 1.5V batteries.

4. App Installation and Connection

This smart lock supports both Tuya and TLock applications for remote management and control. Please note the specific features and language support for each app:

- **Tuya App:** The Tuya WiFi version supports a voice system in 9 languages (Arabic, English, Indonesian, Portuguese, French, Russian, Spanish, Thai, Vietnamese), offering greater flexibility for users.
- **TLock App:** The TLock version does not include the multi-language voice system.

Download the appropriate app from your smartphone's app store (Google Play Store or Apple App Store). Follow the in-app instructions to register an account and pair your smart lock. Ensure your lock is within WiFi range for Tuya connectivity.



Image: The FJZKTEG Smart Lock highlighting its Tuya compatibility and IP66 waterproof rating, suitable for outdoor use.

OPERATING INSTRUCTIONS

Your FJZKTEG Smart Door Lock offers multiple convenient ways to unlock:



Image: Visual representation of the various unlocking methods supported by the FJZKTEG Smart Lock: App, Fingerprint, Password, IC Card, and Mechanical Key.

1. Fingerprint Unlock

- The lock features a 360-degree biometric fingerprint sensor for quick recognition (0.25 seconds).
- It supports up to 100 unique fingerprints.
- To unlock, place your registered finger on the sensor. The lock will disengage upon successful recognition.

2. Digital Code (Password) Unlock

- The lock supports up to 100 password users.
- Utilize the anti-peeping password feature: you can enter any random numbers before or after your correct password to prevent others from observing your code.
- Enter your password on the touch keypad, followed by the '#' key to confirm.

3. IC Card Unlock

- The built-in high-sensitivity card reader chip ensures high recognition rates and accuracy.
- The lock can store up to 100 IC cards.
- Simply present a registered IC card to the card reader area on the lock panel to unlock.

4. App Unlock (Tuya / TTLock)

- Through the connected app (Tuya or TTLock), you can remotely unlock the door from anywhere with an internet connection.
- The app allows for real-time unlock notifications, viewing unlock records, and managing user access (adding/deleting fingerprints, passwords, IC cards).
- For Tuya WiFi version, enjoy intelligent control and remote management features.

5. Mechanical Key Unlock

- In case of electronic failure or depleted batteries, use the provided mechanical keys for emergency access.
- Insert the key into the cylinder hole and turn to unlock.

6. Remote Control Unlock

- For models equipped with a remote control (e.g., Ttlock Code(Remote) version), press the unlock button on the remote to disengage the lock.

MAINTENANCE

1. Battery Replacement

- When the battery level is low, the lock will provide an audible or visual alert.
- To replace, open the battery compartment cover, remove the old AA batteries, and insert new ones, ensuring correct polarity.
- Regularly check battery status to avoid unexpected lockouts.

2. Cleaning

- Clean the lock's exterior with a soft, damp cloth. Avoid abrasive cleaners or solvents that could damage the finish or electronic components.
- Ensure the fingerprint sensor and keypad are free from dirt and debris for optimal performance.

TROUBLESHOOTING

- **Lock not responding:** Check battery levels. If using external power, ensure the connection is secure. Use the mechanical key for emergency access.
- **Fingerprint not recognized:** Ensure your finger is clean and dry. Re-register your fingerprint if issues persist.
- **Password not working:** Verify the correct password is being entered. Try the anti-peeping feature.
- **App connectivity issues:** Ensure your smartphone is connected to the internet and the lock is within WiFi range (for Tuya version). Restart the app and the lock if necessary.
- **Lock mechanism stuck:** Do not force the lock. Check for any obstructions in the door frame or latch.

If problems persist, refer to the support section for further assistance.

SPECIFICATIONS

Feature	Detail
Model	G23 (f17heceecc90)
Material	Zinc Alloy
Available Color	Black+Grey
Panel Sizes	168mm (H) x 34mm (W) x 60mm (D)
Unlock Modes	Fingerprint, Password, IC Card, App, Mechanical Key, Remote
Supported Apps	Tuya App, TTLock App
Fingerprint Recognition Time	0.25 seconds
Fingerprint Users	100
Card Users	100
Password Users	100
Power Supply	4x AA batteries or 12V DC
Operating Temperature	-25°C to 55°C
Suitable Door Thickness	20-80mm
Waterproof Rating	IP66
Emergency Charging	Micro USB port

WARRANTY INFORMATION

Please refer to your purchase documentation or contact the retailer for specific warranty terms and conditions applicable to your FJZKTEG Smart Door Lock. Typically, products come with a limited warranty covering manufacturing defects from the date of purchase.

CUSTOMER SUPPORT

For technical assistance, troubleshooting, or any inquiries regarding your FJZKTEG Smart Door Lock, please contact your point of purchase or the manufacturer's customer service. Have your model number (f17heceecc90) and purchase details ready for faster service.

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