



[Manuals.plus](#) /

> [CASAINC](#) /

> CASAINC 27x16 Inch Thermostatic Shower System KCHS0021-LEDMB Instruction Manual

CASAINC KCHS0021-LEDMB

CASAINC 27x16 Inch Thermostatic Shower System KCHS0021-LEDMB Instruction Manual

Model: KCHS0021-LEDMB

INTRODUCTION

This manual provides detailed instructions for the installation, operation, maintenance, and troubleshooting of your CASAINC 27x16 Inch Thermostatic Shower System. Please read this manual thoroughly before installation and use to ensure proper function and safety. This system offers a luxurious full-body shower experience with multiple functions, LED lighting, and music playback capabilities.



Image: The CASAINC 27x16 Inch Thermostatic Shower System installed in a contemporary bathroom setting, showcasing its large overhead shower and body jets.

SAFETY INFORMATION

- **Professional Installation Recommended:** Due to the complexity of this shower system, professional plumbing and electrical installation is highly recommended to ensure correct setup and to prevent damage or injury.
- **Water Temperature:** The thermostatic control maintains a consistent water temperature. Always test the water temperature before stepping into the shower, especially for children or individuals with sensitive skin.
- **Electrical Components:** The LED and music features require electrical connection. Ensure all electrical work is performed by a qualified electrician and complies with local codes. Do not attempt to service electrical components yourself.
- **Cleaning:** Use only mild, non-abrasive cleaners. Harsh chemicals can damage the finish and internal components.
- **Water Pressure:** Ensure your home's water pressure is within the recommended range for optimal

performance.

PACKAGE CONTENTS

Verify that all components listed below are included in your package. If any parts are missing or damaged, please contact customer support.



Image: An overhead view of all components included in the shower system package, laid out on a flat surface.

- 27x16 Inch Oversized Stainless Steel Top Spray Shower Head
- Thermostatic Control Valve Panel
- 6 Enlarged Body Jets
- 2-in-1 Handheld Shower with Sliding Rod
- Shower Hose
- Mounting Hardware and Accessories
- Remote Control for LED/Music
- Power Adapter for LED/Music

- Instruction Manual (this document)

SPECIFICATIONS

Brand	CASAINC
Model Number	KCHS0021-LEDMB
Color	Matte Black
Material	Brass, Stainless Steel
Finish Type	Matte Black
Number of Handles	2
Mounting Type	Ceiling Mount
Head Size	27x16 inches
Included Components	Combo Set (Shower Head, Control Valve, Body Jets, Handheld Shower)

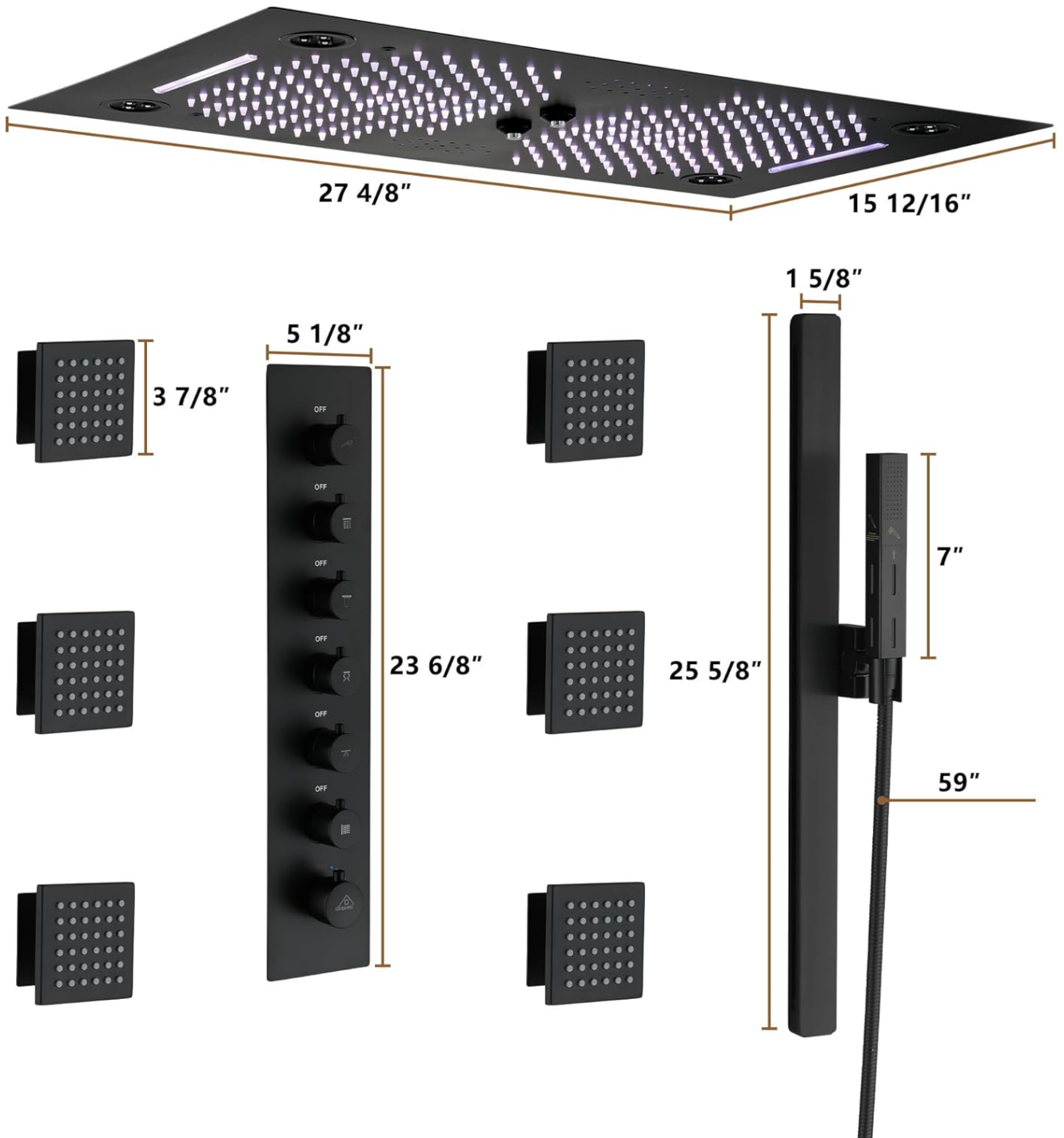


Image: A diagram illustrating the precise dimensions of the shower head, control panel, body jets, and handheld shower components.

SETUP AND INSTALLATION

Installation of this thermostatic shower system requires expertise in plumbing and electrical wiring. It is strongly recommended to hire a certified professional for installation to ensure safety, proper functionality, and compliance with local building codes.

Key Installation Considerations:

- **Rough-in Valve:** The system includes a robust brass rough-in valve. Ensure adequate space and proper alignment within the wall for the valve and its connections.
- **Ceiling Reinforcement:** For the 27x16 inch ceiling-mounted shower head, ensure the ceiling structure can support its weight and the plumbing connections.

- **Water Supply:** Connect to hot and cold water lines according to standard plumbing practices. The thermostatic valve requires both for proper operation.
- **Electrical Connection:** The LED lighting and music features require a dedicated electrical connection. Follow all electrical safety guidelines and local codes.
- **Body Jet Placement:** Plan the placement of the six body jets for optimal coverage and massage effect.
- **Adjustable Sliding Rod:** Install the sliding rod for the handheld shower at a comfortable height, considering all users. The rod allows for vertical adjustment of the handheld shower.



Image: A visual representation of the freely adjustable lifting rod, demonstrating how it can be set to different heights for various users (man, woman, child).

OPERATING INSTRUCTIONS

Shower Functions:

Your CASAINC shower system offers six distinct functions that can be operated individually or simultaneously:

4 MODES BATHING AVAILABLE

Enjoy the ultimate SPA shower at home

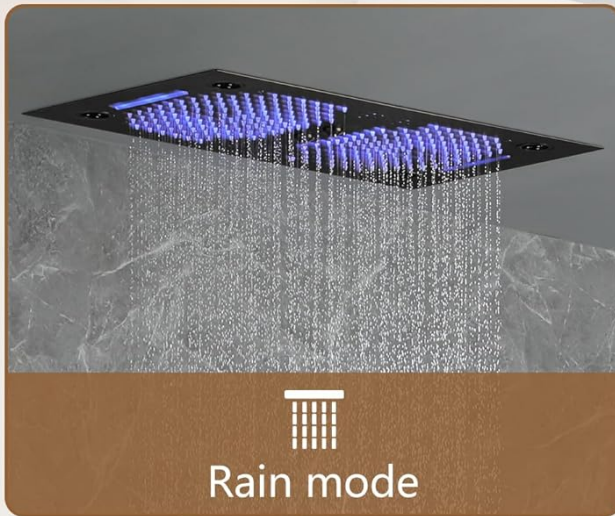


Image: A display showing four distinct bathing modes: Rain, Waterfall, Mist, and Twirling Deep Massage, available from the overhead shower.

1. **Rain Mode:** Provides a gentle, widespread rainfall experience from the overhead shower.
2. **Waterfall Mode:** Delivers a broad, cascading sheet of water from the overhead shower.
3. **Mist Mode:** Creates a fine, enveloping mist from the overhead shower.
4. **Twirling Deep Massage Mode:** Offers a rotating, focused water stream for a deep massage effect from the overhead shower.
5. **Body Jets:** Six enlarged 3.9-inch body jets provide a hydro-massage for your torso and back. Each jet features four holes for fuller, softer water coverage.
6. **2-in-1 Handheld Shower:** Offers two spray modes: a standard spray for general use and a high-pressure cleaning spraygun for targeted cleaning.

UPGRADED-DESIGN BODY JETS

Bring better shower experience



Upgraded Version

4 Holes
Enlarged Size

Old Version

Single Holes
Regular Size

Image: A visual comparison highlighting the upgraded 3.9-inch body jets with four holes for improved water coverage, contrasted with older, smaller single-hole designs.

Smart Features (LED & Music):

- **LED Chromotherapy:** The shower head features 64 mesmerizing LED colors that activate with water flow (no batteries required). Use the provided remote control to select specific colors, cycle through colors, or set a dynamic color display.
- **Bluetooth Music Playback:** Connect your device via Bluetooth to the integrated speaker in the shower head to enjoy music or podcasts during your shower. Refer to the separate Bluetooth pairing instructions for detailed steps.

Thermostatic Control:

The advanced thermostatic control system maintains a consistent water temperature, preventing sudden fluctuations. The system includes a 100°F (38°C) safety lock to prevent accidental scalding, making it safe for all users.

- **Temperature Adjustment:** To adjust the temperature above 100°F, press the safety button on the thermostatic knob and rotate to your desired setting.

- **Consistent Temperature:** The system is designed to deliver water at your set temperature, even if other water sources in your home are used.

ANTI-SCALD THERMOSTATIC SHOWER SYSTEM

Can use all functions at a time



Image: The anti-scald thermostatic control panel, illustrating the 100°F temperature lock mechanism for safety.

Handheld Shower Operation:

The 2-in-1 handheld shower offers versatility for personal showering and cleaning tasks.

2-IN-1 BRASS HAND SHOWER

Twist to change flow settings

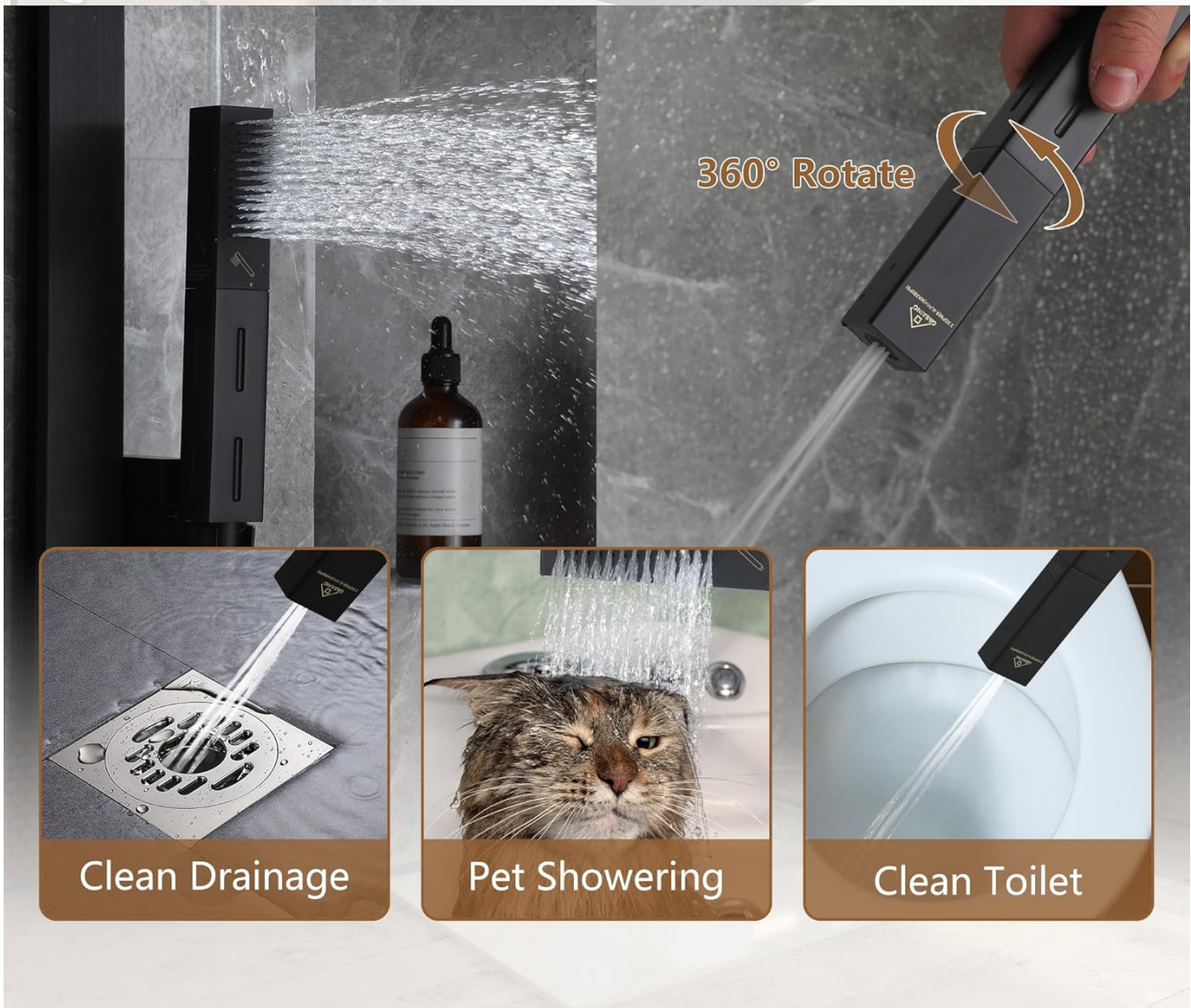


Image: The 2-in-1 brass handheld shower, demonstrating its ability to switch between standard spray and high-pressure cleaning modes, useful for drain cleaning, pet showering, and toilet cleaning.

- **Mode Selection:** Twist the head of the handheld shower to switch between the standard spray and the high-pressure cleaning spraygun.
- **Adjustable Angle:** The handheld shower holder on the sliding rod can be rotated 360° to adjust the spray angle.

Official Product Video:

Video: A demonstration of the Multi Functional Luxurious Shower System by MM CASA INC, showcasing its various spray modes and features.

MAINTENANCE

Regular maintenance will ensure the longevity and optimal performance of your CASAINC shower system.

- **Gentle Cleaning:** Clean the shower system regularly with a soft cloth and mild soap or a non-abrasive bathroom cleaner. Avoid using harsh chemicals, abrasive sponges, or scouring powders, as these can

damage the matte black finish and internal components.

- **Finish Care:** For the stainless steel components, a gentle polisher can be used to maintain its shine. Always wipe dry after cleaning to prevent water spots.
- **Spigot Cleaning:** Over time, mineral buildup can occur in the rubber spigots of the shower head and body jets. To clean, gently rub the rubber nozzles to dislodge any deposits. For deeper cleaning, individual rubber spigots can be carefully removed and cleaned.
- **Anti-Scale Deposit:** The system is designed with anti-scale features, but regular cleaning helps prevent hard water buildup, especially in areas with hard water.

TROUBLESHOOTING

If you encounter any issues with your shower system, refer to the common problems and solutions below. If the problem persists, contact customer support.

Problem	Possible Cause	Solution
LED lights not working	Electrical connection issue, component failure.	Check the electrical connection to the LED system. If the issue persists after a significant period of use (e.g., 1.5 years), the LED component may require replacement. Contact customer support.
Inconsistent water temperature	Thermostatic valve malfunction, insufficient hot/cold water supply.	Ensure both hot and cold water supplies are fully open. If the thermostatic valve is not maintaining a consistent temperature, it may require inspection by a professional plumber.
Low water pressure	Mineral buildup in nozzles, insufficient home water pressure, flow restrictor.	Clean the shower head and body jet nozzles to remove any mineral buildup. Verify your home's water pressure meets the system's requirements (2.5 GPM). Consult a plumber if home water pressure is consistently low.
Bluetooth music not connecting	Device not paired, Bluetooth signal interference, speaker issue.	Ensure the shower system's Bluetooth is active and your device is in pairing mode. Move closer to the shower system to reduce interference. Refer to the separate Bluetooth pairing guide.

WARRANTY & SUPPORT

Warranty Information:

Your CASAINC Thermostatic Shower System is backed by a **Lifetime-Limited-Maintenance Warranty**. This warranty covers manufacturing defects and ensures free replacement of accessories or products for non-human quality problems. Please retain your proof of purchase for warranty claims.

Customer Support:

For any questions, technical assistance, or warranty claims, please contact CASAINC customer support. Our dedicated team is available to address your concerns and provide support.

- **Online Support:** Visit the official CASAINC website for FAQs, troubleshooting guides, and contact forms.
- **Email Support:** Refer to your purchase documentation for the customer service email address.
- **Phone Support:** Refer to your purchase documentation for the customer service phone number.

When contacting support, please have your model number (KCHS0021-LEDMB) and proof of purchase readily

available.