

Beetel H95

Beetel H95 Hotel Landline Phone Instruction Manual

Model: H95

1. INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your Beetel H95 Hotel Landline Phone. Please read this manual thoroughly before using the device to ensure proper functionality and to familiarize yourself with all its features.



Image 1.1: The Beetel H95 Hotel Landline Phone, designed for guestroom use.

2. PACKAGE CONTENTS

Upon unpacking your Beetel H95 phone, please verify that all the following items are included:

- Beetel H95 Landline Phone Unit
- Handset
- Coiled Handset Cord
- Line Cord
- User Manual (this document)

3. PRODUCT OVERVIEW AND FEATURES

The Beetel H95 is a robust landline phone designed for hotel environments, offering a range of features to enhance guest and staff communication.

Key Features:

- **Two-Way Speakerphone:** Allows hands-free communication with adjustable receive volume.
- **Programmable Guest Service Keys (GSK):** Up to 10 customizable keys for quick access to hotel services.
- **Message Waiting Light (MWL) and MSG Key:** Visual indicator for new messages and a dedicated key to retrieve them.
- **Hearing Aid Compatible (HAC) Handset:** Designed for users with hearing aids.
- **Programmable Flash Timing:** Adjustable flash time from 100ms to 1000ms (default 300ms).
- **Busy Tone Disconnected Automatically:** Ensures the line is cleared for the next call.
- **Privacy Guard:** Automatically clears the last dialed number after a set period.
- **Programmable Pause Function:** Adjustable pause time (1S/2S/3S/3.6S/5S, default 3.6S).
- **In-Use LED Indication:** Visual indicator for active calls in handset and speaker modes.
- **SOS Function:** For emergency calls (refer to hotel specific programming).
- **Desktop/Wall Mountable:** Flexible installation options.
- **TEC Certified:** Complies with telecommunication engineering standards.



Image 3.1: Top view of the Beetel H95 phone, showing the keypad and handset.

4. SETUP INSTRUCTIONS

4.1 Connecting the Handset

1. Locate the coiled handset cord.
2. Plug one end of the coiled cord into the handset jack on the side of the phone unit.
3. Plug the other end into the handset.

4.2 Connecting to the Telephone Line

1. Locate the line cord.
2. Plug one end of the line cord into the 'LINE' jack on the back of the phone unit.
3. Plug the other end into the wall telephone jack.

3-STEP

ADJUSTABLE HANDSET RECEIVE VOLUME



Image 4.1: Back view of the Beutel H95, illustrating the connection ports for the line cord and handset.

4.3 Mounting Options

The Beutel H95 can be placed on a desktop or mounted on a wall.

- **Desktop Placement:** Simply place the phone on a flat, stable surface.
- **Wall Mounting:** Use the integrated wall mount slots on the back of the phone. Secure two screws (not included) into the wall, matching the spacing of the slots, and hang the phone. Ensure the handset hook is reversed to securely hold the handset when wall-mounted.

5. OPERATING INSTRUCTIONS

5.1 Making a Call

1. Lift the handset or press the **SPEAKER** button.
2. Listen for a dial tone.

3. Dial the desired telephone number.
4. To end the call, replace the handset or press the **SPEAKER** button again.

5.2 Receiving a Call

1. When the phone rings, lift the handset or press the **SPEAKER** button to answer.
2. To end the call, replace the handset or press the **SPEAKER** button again.

5.3 Using the Speakerphone

The Beetel H95 features a two-way speakerphone for hands-free communication.

1. To activate the speakerphone, press the **SPEAKER** button. The 'In-Use' LED will illuminate.
2. To adjust the speaker volume, use the **VOL** buttons during a speakerphone call.
3. To switch back to the handset, simply lift the handset.
4. To end the speakerphone call, press the **SPEAKER** button again.



Image 5.1: Illustration of the two-way speakerphone with adjustable volume.

5.4 Adjusting Handset Receive Volume

The handset receive volume can be adjusted in three steps.

1. During a call using the handset, locate the volume switch on the handset.
2. Slide the switch to your preferred volume level (Low, Medium, High).



Image 5.2: Demonstrating the 3-step adjustable handset receive volume.

5.5 Using Flash

The **FLASH** button is used for call waiting or transferring calls, depending on your telephone system's configuration.

1. During an active call, press the **FLASH** button to put the current call on hold and receive a new incoming call or initiate a transfer.

5.6 Redial

To redial the last number called:

1. Lift the handset or press the **SPEAKER** button.
2. Press the **REDIAL** button. The phone will automatically dial the last number.

5.7 Mute

To temporarily mute your microphone during a call:

1. During an active call, press the **MUTE** button. The other party will not hear your voice.
2. Press the **MUTE** button again to resume conversation.

5.8 Hold

To place a call on hold:

1. During an active call, press the **HOLD** button. The call will be placed on hold.
2. Press the **HOLD** button again or lift the handset to resume the call.

6. PROGRAMMABLE FEATURES

6.1 Programming Guest Service Keys (GSK)

The Beetel H95 offers up to 10 programmable Guest Service Keys (GSK) for one-touch dialing to hotel services (e.g., Front Desk, Room Service, Concierge).

1. Lift the handset.
2. Press the **STORE** button.
3. Dial the telephone number you wish to store (e.g., '0' for Front Desk).
4. Press the desired GSK button (e.g., 'FRONT DESK').
5. Replace the handset. The number is now stored.

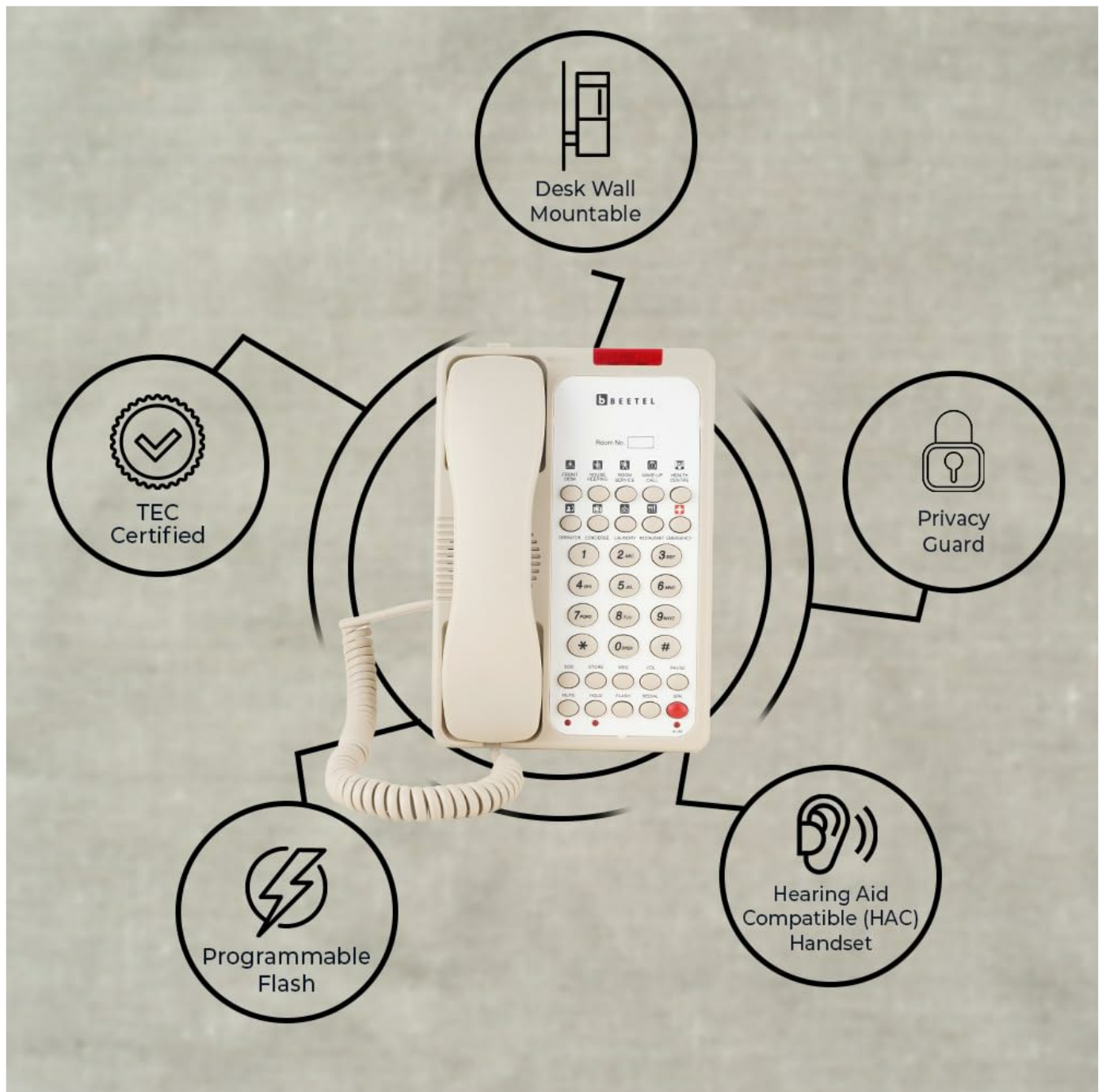


Image 6.1: Highlighting the programmable guest service keys on the Beetel H95.

6.2 Programming Speed Dial (8 Numbers)

The phone supports 8 speed dial memories for frequently called numbers.

1. Lift the handset.
2. Press the **STORE** button.
3. Dial the telephone number you wish to store.
4. Press one of the numeric keys (0-7) where you want to store the number.
5. Replace the handset. The number is now stored.

To use speed dial: Lift the handset and press the numeric key (0-7) where the number is stored.



Image 6.2: Illustrating the 8 speed dial memory feature.

6.3 Setting Flash Timing

The flash timing can be adjusted to suit different PBX systems.

1. Lift the handset.
2. Press the **PROGRAM** button (if available, or consult your hotel's system administrator for specific programming codes).
3. Enter the code for flash timing adjustment (e.g., *#01# for 100ms, *#10# for 1000ms).
4. Replace the handset.

Note: Default Flash Time is 300ms. Consult your PBX administrator for correct settings.

6.4 Setting Pause Function

The pause function inserts a delay in the dialing sequence, useful for accessing external lines.

1. Lift the handset.
2. Press the **PROGRAM** button (if available, or consult your hotel's system administrator for specific programming codes).
3. Enter the code for pause timing adjustment (e.g., *#P1# for 1S, *#P5# for 5S).
4. Replace the handset.

Note: Default Pause Time is 3.6S. Consult your PBX administrator for correct settings.

7. SPECIAL FEATURES

7.1 Message Waiting Light (MWL)

The MWL illuminates to indicate that a new message is waiting for you. To retrieve the message:

1. Lift the handset.
2. Press the **MSG** button. The phone will automatically dial the message retrieval service.

BUSY TONE DISCONNECTED AUTOMATICALLY (AUTO CONNECT FOR NEXT CALL)



Image 7.1: The Message Waiting Light (MWL) and MSG key for message retrieval.

7.2 Hearing Aid Compatible (HAC) Handset

The handset is designed to be compatible with hearing aids, reducing interference and improving sound clarity for users with hearing devices.

7.3 Privacy Guard

This feature automatically clears the last dialed number from the phone's memory after a definite time, enhancing privacy.

7.4 Busy Tone Disconnected Automatically

After a busy tone, the phone automatically disconnects the line, ensuring it is ready for the next call without manual intervention.

7.5 In-Use LED Indication

An LED indicator illuminates when the phone is in use, either with the handset or in speakerphone mode, providing a

clear visual status.



Image 7.2: The In-Use LED indicator, showing when the phone is active.

7.6 SOS Function

The SOS function allows for quick dialing of a pre-programmed emergency number. This feature is typically configured by the hotel's system administrator. Consult your hotel's front desk or IT department for details on how to use this function and the number it dials.

8. MAINTENANCE

8.1 Cleaning

- Wipe the phone's exterior with a soft, damp cloth.
- Do not use abrasive cleaners, waxes, or solvents.
- Ensure the phone is disconnected from the wall jack before cleaning.

8.2 General Care

- Avoid exposing the phone to direct sunlight, high humidity, or extreme temperatures.
- Do not drop the phone or subject it to strong impacts.
- Keep the phone away from sources of electromagnetic interference.

9. TROUBLESHOOTING

If you encounter issues with your Beetel H95 phone, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No dial tone	Line cord disconnected or faulty.	Check line cord connections. Try another phone on the same line.
Cannot make or receive calls	Line cord issue, service outage, or phone malfunction.	Verify line cord. Contact your telephone service provider or hotel IT.
No sound from handset/speaker	Volume too low, handset cord loose, or faulty unit.	Adjust volume. Check handset cord connection.
Message Waiting Light (MWL) stays on	New message not retrieved or system error.	Press MSG key to retrieve messages. If it persists, contact hotel IT.
Keys not responding	Stuck key or internal fault.	Gently clean around keys. If problem persists, contact support.

If the problem persists after attempting these solutions, please contact your hotel's technical support or the Beetel customer service.

10. SPECIFICATIONS

Feature	Detail
Model Number	H95
Product Dimensions	15.5 x 23.1 x 9 cm
Item Weight	662 g
Colour	IVORY
Material	Plastic
Telephone Type	Corded
Power Source	Line Powered (No external batteries required for basic operation)
Mounting Type	Desktop / Wall Mountable
Certifications	TEC Certified

11. WARRANTY AND SUPPORT

The Beetel H95 Hotel Landline Phone comes with a standard manufacturer's warranty. For specific warranty terms and conditions, please refer to the warranty card included with your product or visit the official Beetel website. For technical support, service, or inquiries regarding your Beetel H95 phone, please contact Beetel customer service or your authorized dealer. Contact information can typically be found on the Beetel website or on the product packaging.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question