

Hisense AX5120G

Hisense AX5120G 5.1.2Ch Sound Bar User Manual

Model: AX5120G

1. INTRODUCTION

This user manual provides detailed instructions for the setup, operation, and maintenance of your Hisense AX5120G 5.1.2Ch Sound Bar with Wireless Subwoofer. Please read this manual thoroughly before using the product to ensure proper functionality and safety.

The Hisense AX5120G is designed to enhance your audio experience with 5.1.2 channel surround sound, Dolby Atmos, and a powerful 420W output. It features Bluetooth 5.3, 4K HDMI Pass Through, Roku TV Ready compatibility, DTS:X, and multiple connectivity options including HDMI, AUX, ARC, Optical, and USB.

2. WHAT'S IN THE BOX

Verify that all components are present in the packaging:

- Soundbar
- Wireless Subwoofer
- HDMI Cable
- User Manual & Quick Start Guide (QSG)
- Remote Control (with 2 AAA batteries included)
- Power Cords for Soundbar and Subwoofer



Image: All components of the Hisense AX5120G sound system, including the soundbar, wireless subwoofer, and two wireless rear speakers.

3. SETUP

3.1 Placement

- **Soundbar:** Place the soundbar centrally below your television. Ensure it is on a stable, flat surface or mounted securely to a wall.
- **Wireless Subwoofer:** Position the wireless subwoofer anywhere in the room, preferably near the soundbar, for optimal bass performance. Ensure it is within range for wireless connection.
- **Wireless Rear Speakers:** Place the two wireless rear speakers behind your listening position, one on the left and one on the right, to create an immersive surround sound experience.

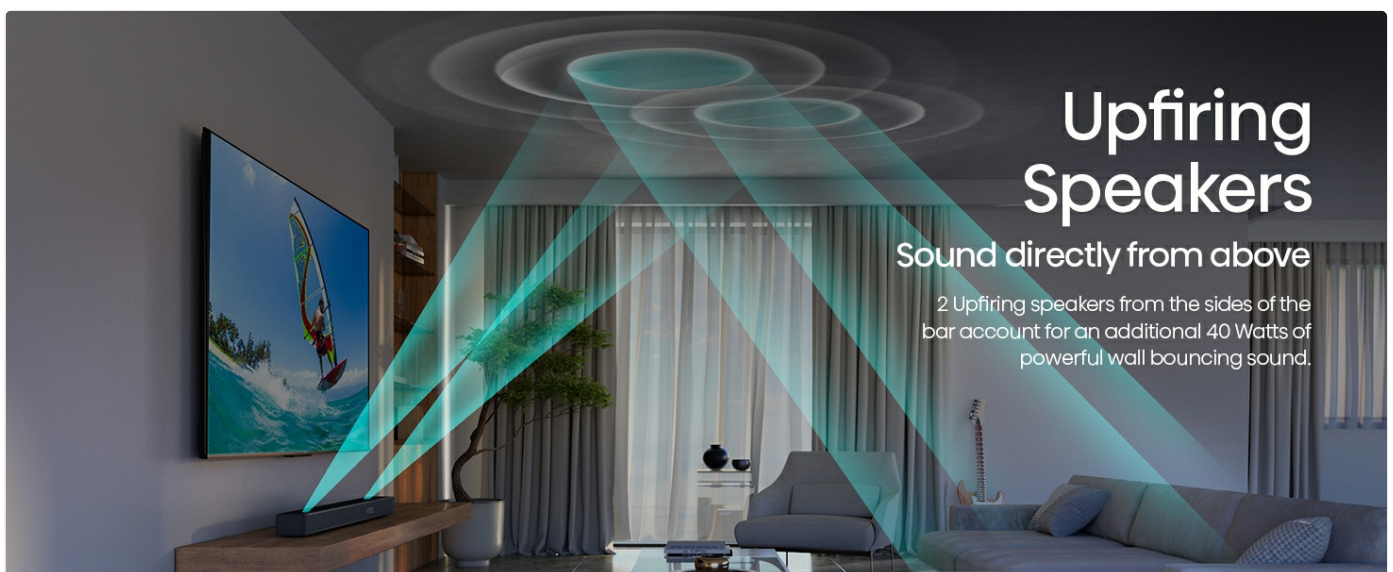


Image: Diagram illustrating the dimensions of the soundbar, subwoofer, and rear speakers for proper placement.

3.2 Connections

Connect the soundbar to your television or other audio sources using one of the following methods:

- **HDMI (eARC/ARC) Recommended:** Connect one end of the included HDMI cable to the HDMI OUT (ARC/eARC) port on the soundbar and the other end to the HDMI (ARC/eARC) port on your TV. This connection supports the highest quality audio formats, including Dolby Atmos, and allows for control of the soundbar using your TV remote (Roku TV Ready).
- **Optical:** Connect an optical cable (not included) from the OPTICAL port on the soundbar to the Optical Digital Audio Out port on your TV.
- **AUX:** Connect a 3.5mm audio cable (not included) from the AUX port on the soundbar to the audio output port on your device.
- **USB:** Insert a USB drive into the USB port for playing audio files directly.



Image: Close-up view of the soundbar's rear panel, highlighting the HDMI IN, HDMI OUT (ARC/eARC), USB, Optical, and AUX input ports.

3.3 Power Connection

- Connect the power cord to the AC IN port on the soundbar and then to a power outlet.
- Connect the power cord to the AC IN port on the wireless subwoofer and then to a power outlet.
- Connect the power cords to the AC IN ports on the wireless rear speakers and then to power outlets.

3.4 Wireless Pairing (Subwoofer and Rear Speakers)

The wireless subwoofer and rear speakers should automatically pair with the soundbar upon power-up. If pairing does not occur automatically, or if the connection is lost, follow these steps:

1. Ensure the soundbar, subwoofer, and rear speakers are powered on.
2. On the back of the subwoofer, press and hold the PAIR button until the indicator light flashes rapidly.
3. On the back of each rear speaker, press and hold the PAIR button until the indicator light flashes rapidly.
4. On the soundbar, press and hold the Bluetooth button on the remote or the soundbar itself for a few seconds until the display shows "PAIRING".
5. Once successfully paired, the indicator lights on the subwoofer and rear speakers will turn solid, and the soundbar display will confirm the connection.

Note: Some users have reported issues with rear speakers needing to be re-paired frequently. If this occurs, ensure all devices are within close proximity and free from interference. Power cycling all components may also help.

4. OPERATING INSTRUCTIONS

4.1 Remote Control Functions



Image: Detailed layout of the Hisense AX5120G soundbar remote control, showing all buttons and their corresponding functions.

- **On/Off:** Power the soundbar on or off.
- **Source:** Switch between input sources (HDMI, Optical, AUX, Bluetooth, USB).
- **Bluetooth:** Enter Bluetooth pairing mode or connect to a previously paired device.
- **SURR (Surround Sound):** Adjust surround sound effect levels.
- **EQ (Sound Effect):** Cycle through preset EQ modes (News, Movie, Sports, Game, Night, Standard, Music).
- **Volume Up/Down:** Adjust the master volume level.
- **Next/Previous:** Skip tracks during Bluetooth or USB playback.
- **Pause/Play:** Play or pause audio during Bluetooth or USB playback.
- **Bass Sound Up/Down:** Adjust the bass level.
- **Treble Sound Up/Down:** Adjust the treble level.
- **Dimmer Effect Up/Down:** Adjust the brightness of the soundbar's display.
- **Mute:** Mute or unmute the sound.

4.2 Bluetooth Operation

1. Press the Bluetooth button on the remote or soundbar to switch to Bluetooth mode. The soundbar display will show "BT".
2. On your mobile device, enable Bluetooth and search for "Hisense AX5120G".
3. Select the soundbar from the list of available devices to pair. Once connected, the soundbar display will show

"CONNECTED".

- You can now play audio from your device through the soundbar.

4.3 EQ Modes

Press the EQ button on the remote to cycle through the 7 preset sound modes, optimizing audio for different content types:

- **News:** Enhances vocal clarity.
- **Movie:** Provides a dynamic and immersive cinematic experience.
- **Sports:** Accentuates crowd noise and commentary.
- **Game:** Optimized for gaming audio, enhancing effects and dialogue.
- **Night:** Reduces dynamic range for late-night listening.
- **Standard:** Default balanced sound profile.
- **Music:** Optimized for music playback.

4.4 Roku TV Ready (EzPlay)

If connected to a Roku TV via HDMI (eARC), the Hisense AX5120G Soundbar is fully compatible. You can use your Roku TV remote to control basic functions of the soundbar, such as power and volume, for a simplified user experience.

5. MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the surfaces of the soundbar, subwoofer, and rear speakers. Do not use liquid cleaners or abrasive materials, as they may damage the finish.
- **Ventilation:** Ensure that the ventilation openings on all components are not blocked. Proper airflow prevents overheating.
- **Storage:** If storing the unit for an extended period, disconnect it from the power supply and store it in a cool, dry place.
- **Battery Replacement:** Replace the remote control batteries (2 AAA) when the remote's range decreases or it stops responding.

6. TROUBLESHOOTING

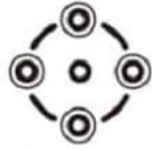
Problem	Possible Cause	Solution
No power	Power cord not connected or outlet not active.	Ensure all power cords are securely plugged into the soundbar, subwoofer, rear speakers, and a working power outlet.
No sound	Incorrect input source selected, volume too low, or cables not connected properly.	Press the SOURCE button on the remote to select the correct input. Increase the volume on the soundbar and your TV/device. Check all audio cables (HDMI, Optical, AUX) for secure connections. Ensure the soundbar is not muted.

Problem	Possible Cause	Solution
Subwoofer/Rear Speakers not pairing or losing connection	Out of range, interference, or pairing issue.	Ensure subwoofer and rear speakers are within close proximity to the soundbar. Perform manual pairing as described in Section 3.4. Move other wireless devices away from the sound system to reduce interference. Power cycle all components (unplug and replug).
Bluetooth connection issues	Device not in pairing mode, out of range, or previously paired device interfering.	Ensure the soundbar is in Bluetooth pairing mode. Move your Bluetooth device closer to the soundbar. Forget "Hisense AX5120G" from your device's Bluetooth list and re-pair.
Remote control not working	Batteries depleted or obstruction.	Replace the batteries (2 AAA). Ensure there is no obstruction between the remote and the soundbar's sensor.

7. SPECIFICATIONS

Feature	Detail
Model Name	AX5120G
Speaker Type	Soundbar with Wireless Subwoofer and Rear Speakers
Surround Sound Channel Configuration	5.1.2
Speaker Maximum Output Power	420 Watts
Audio Output Mode	Stereo
Connectivity Technology	Bluetooth, HDMI, Optical, AUX, USB
Wireless Communication Technology	Bluetooth 5.3
Input Voltage	120 Volts
Product Dimensions (Soundbar)	2.4"D x 36.2"W x 3.5"H
Subwoofer Diameter	8.4 Inches
Woofer Diameter	11.6 Inches
Tweeter Diameter	12 Inches
Item Weight	28.6 pounds (total package)
Color	Black
Material	Plastic, Metal
Included Components	Soundbar, Wireless Subwoofer, HDMI Cable, User Manual&QSG

Feature	Detail
Controller Type	Remote Control
Batteries Required	2 AAA (included for remote)



5.1.2 channel



Subwoofer

Dolby Atmos

Dolby Atmos

420W

Total Output



Image: Overhead view of the Hisense AX5120G soundbar, subwoofer, and rear speakers, displaying their respective dimensions.

8. WARRANTY AND SUPPORT

Warranty: This product comes with a 1 Year Warranty from the Manufacturer. Please refer to the warranty card included in your packaging for specific terms and conditions.

Customer Support: For technical assistance, troubleshooting, or warranty claims, please contact Hisense customer support. Refer to the contact information provided in the Quick Start Guide or visit the official Hisense website for the most up-to-date support details.

Online Resources: Additional support, FAQs, and updated manuals may be available on the Hisense product support page for the AX5120G model.



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