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- › [PETNF](#) /
- › [PETNF 3 Gallon Stainless Steel Pet Water Fountain Instruction Manual](#)

## PETNF D2341

# PETNF 3 Gallon Stainless Steel Pet Water Fountain

Model: D2341

## IMPORTANT SAFETY INFORMATION

- Read all instructions before operating the appliance.
- Do not immerse the power adapter or plug in water.
- Ensure the fountain is placed on a level surface to prevent spills.
- Supervise pets during initial use to ensure proper adaptation.
- Unplug the fountain before cleaning or performing any maintenance.
- Keep the power cord away from chewing pets.

## PACKAGE CONTENTS

Verify that all components are present in the package:

- Stainless Steel Water Basin (3 Gallon)
- Stainless Steel Drinking Tray
- Water Pump with Power Cord
- Filter Housing
- Filter Cartridges (4 included)
- Water Spout/Tower

## SETUP INSTRUCTIONS

1. **Initial Cleaning:** Before first use, wash all stainless steel components (basin, tray) and the filter housing thoroughly with soap and water. Rinse well.
2. **Install Filter:** Place one filter cartridge into the filter housing. Ensure it is seated correctly.
3. **Assemble Pump:** Connect the water pump to the filter housing. Place the assembled pump and filter unit into the designated area within the stainless steel basin.

4. **Position Spout:** Attach the water spout/tower to the pump outlet.
5. **Place Drinking Tray:** Position the stainless steel drinking tray on top of the basin, ensuring it aligns properly and covers the pump and filter.
6. **Fill with Water:** Fill the basin with clean water up to the MAX line indicated on the side. Do not overfill. The fountain has a 54 oz emergency water storage capacity.
7. **Connect Power:** Plug the power adapter into a wall outlet. Ensure the power cord is routed safely and not accessible for pets to chew.

## **3 GALLONS** Super Large Capacity

No constant refills needed, great for multiple pets



Image: Two dogs drinking from the PETNF 3 Gallon Stainless Steel Pet Water Fountain, highlighting its large capacity for multiple pets.

## How to Maintain the Water Pump?

**Q: What to do if the water flow gets slow?**

**A:** Check for pump blockage, clean it, and restore normal flow.

**Q: What to do if the pump stops working?**

**A:** Disassemble and clean the pump. Check if the water level is below the MIN line. Add water to the MAX line. Replug and wait for 2–3 minutes for normal operation.

**Q: How to get the replacement pump if it stops working?**

**A:** Send message to us through Amazon customer service.



Image: A detailed diagram illustrating the 7-layer vertical filtration system, including sponge, ion exchange resin, non-woven fabric, and activated carbon layers.

## OPERATING INSTRUCTIONS

Once assembled and filled, the PETNF Pet Water Fountain will begin circulating water, providing a continuous flow that encourages pets to drink more. The quiet pump ensures minimal disturbance.

- The fountain's 3-gallon capacity reduces the frequency of refills, ideal for large dogs or multiple pets.
- The 1.2-inch deep drinking area minimizes splashing, keeping the surrounding area cleaner.
- The 7-inch comfortable height accommodates various pet sizes, promoting a natural drinking posture.

# Quiet Powerful Smart Pump

Ensures continuous flow for pets



Image: A dog and cat sleeping undisturbed near the PETNF pet water fountain, demonstrating its quiet pump operation (below 25dB).

Your browser does not support the video tag.

Video: Demonstration of the PETNF 3 Gallon Stainless Steel Pet Water Fountain in operation, showing water flow and overall design.

## MAINTENANCE

### Regular Cleaning

Regular cleaning is essential to maintain hygiene and prolong the life of your fountain. The SUS304 food-grade stainless steel construction helps prevent odor buildup and is easy to clean.

- **Daily:** Check water level and refill as needed.
- **Weekly:** Unplug the fountain. Disassemble all stainless steel parts (basin, tray) and wash them thoroughly with soap and water. All stainless steel components are dishwasher safe for maximum convenience. The smooth surface resists dirt buildup.
- **Monthly:** Perform a deep clean of the pump (see 'Pump Maintenance' below).

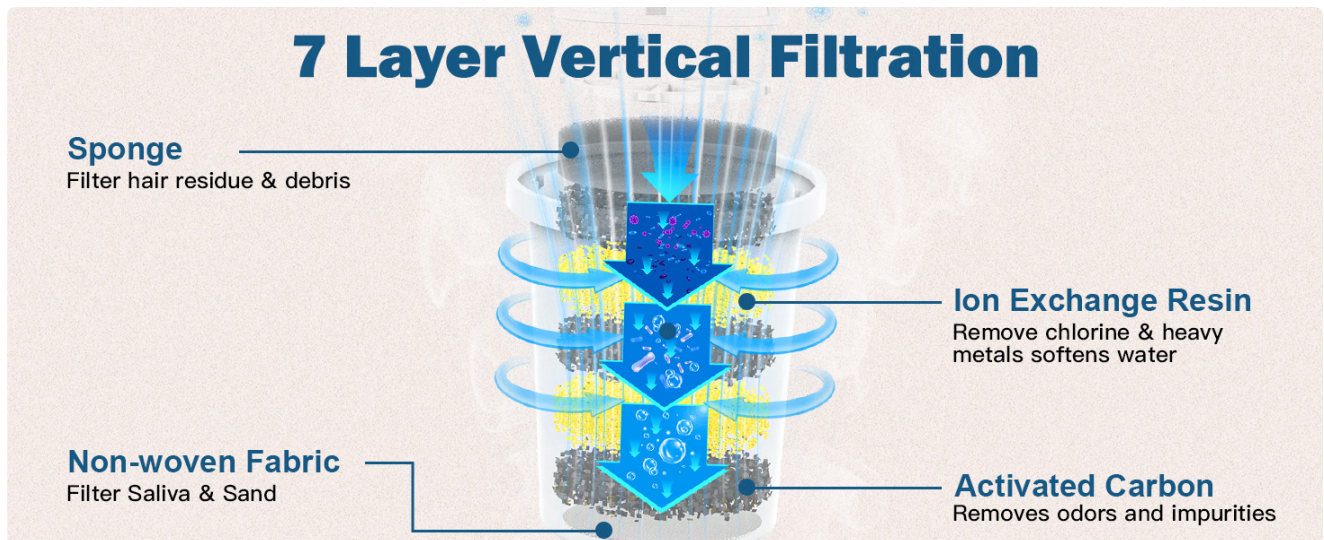


Image: A woman placing stainless steel components of the fountain into a dishwasher, illustrating the dishwasher-safe feature for easy cleaning.

## Filter Replacement

The 7-layer filtration system effectively removes pet hair, dirt, heavy metals, and softens water. Filters should be replaced regularly to ensure optimal water quality.

- Replace the filter cartridge every 2-4 weeks, or more frequently if you have multiple pets or pets that tend to track debris into the water.
- To replace, unplug the fountain, remove the drinking tray, lift out the filter housing, and replace the old filter with a new one. Rinse the new filter before installation.

## Pump Maintenance

The pump requires periodic cleaning to prevent blockages and ensure continuous water flow.

- Unplug the fountain and remove the pump from the basin.
- Disassemble the pump by carefully removing the cover and impeller.
- Clean all pump components with a small brush to remove any hair, debris, or mineral buildup.
- Reassemble the pump and place it back into the fountain.



Image: An illustration detailing steps for pump maintenance, including cleaning for slow flow and troubleshooting for a non-working pump.

## Note for Heavy Droolers

For breeds known for heavy drooling (e.g., Saint Bernards, Newfoundlands), more frequent cleaning and filter changes may be necessary to maintain water freshness and fountain performance.

# Note for Heavy Droolers

More cleaning may be needed — or another fountain type might be a better fit

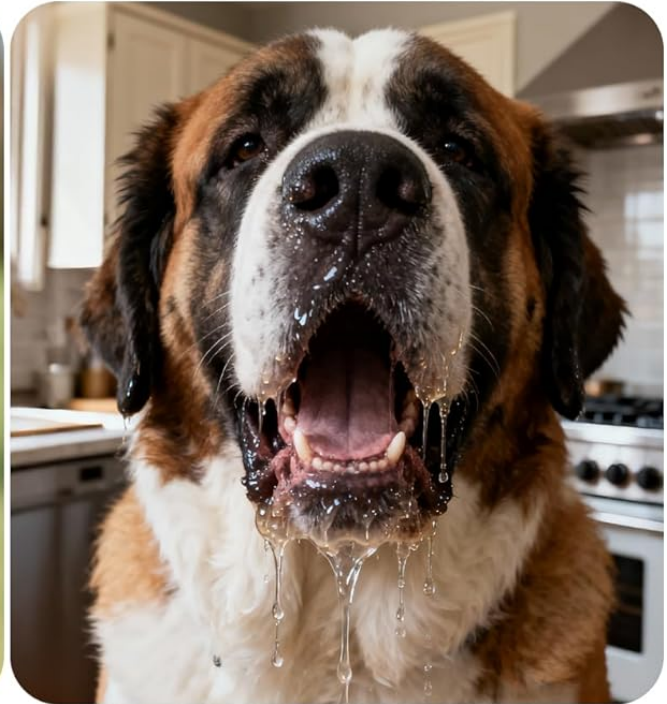
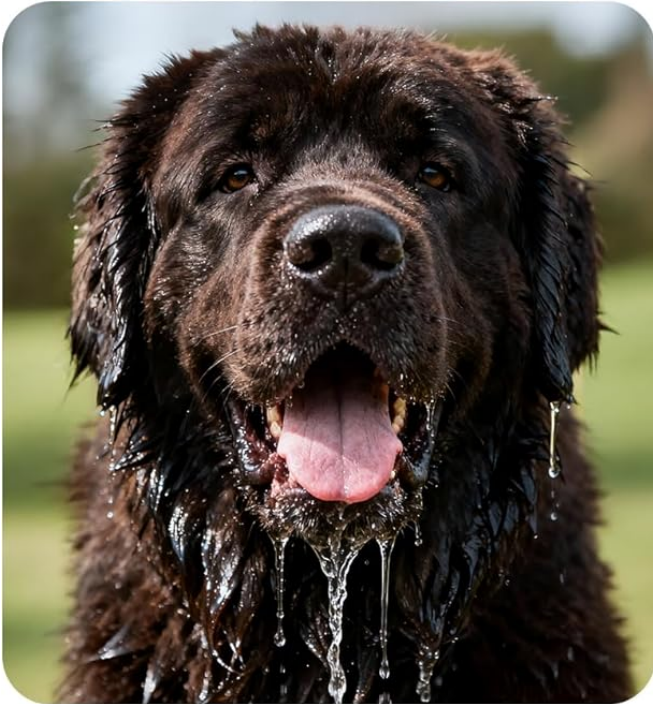
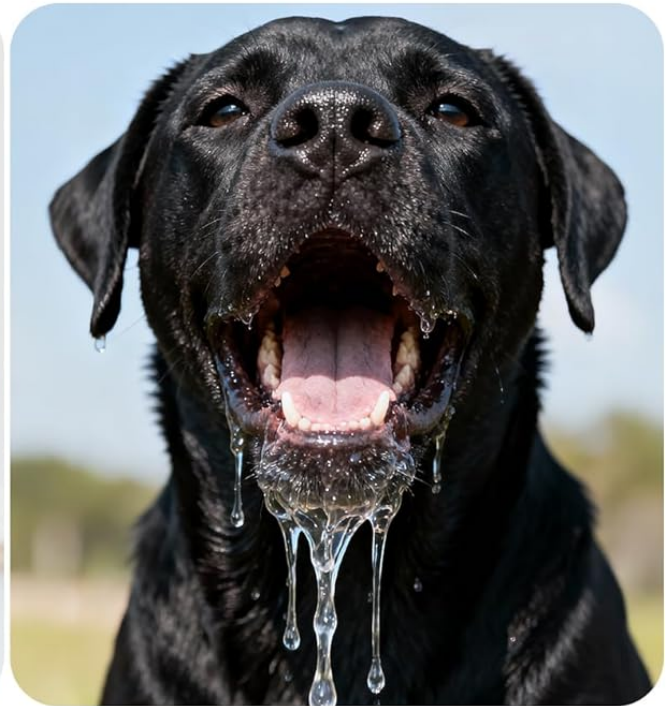


Image: A collage of dogs known for heavy drooling, accompanied by a note advising more frequent cleaning for such breeds.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Water flow is slow or intermittent.	Pump blockage (hair, debris), low water level, clogged filter.	<ul style="list-style-type: none"> <li>• Check for pump blockage and clean it.</li> <li>• Ensure water level is above the MIN line.</li> <li>• Replace the filter cartridge.</li> </ul>
Pump stops working.	Pump blockage, insufficient water, power interruption.	<ul style="list-style-type: none"> <li>• Disassemble and clean the pump thoroughly.</li> <li>• Check if the water level is below the MIN line; add water to MAX line.</li> <li>• Unplug and replug the power adapter. Wait 2-3 minutes for normal operation.</li> </ul>
Water tastes or smells unpleasant.	Old water, dirty fountain components, expired filter.	<ul style="list-style-type: none"> <li>• Empty and refill with fresh water.</li> <li>• Clean all fountain components thoroughly.</li> <li>• Replace the filter cartridge.</li> </ul>

## SPECIFICATIONS

- **Model:** D2341
- **Material:** SUS304 Food-Grade Stainless Steel
- **Capacity:** 3 Gallons (approx. 11.3 Liters)
- **Emergency Water Storage:** 54 oz
- **Dimensions (LxWxH):** 15 x 5 x 12 inches
- **Item Weight:** 4.27 pounds
- **Drinking Area Depth:** 1.2 inches
- **Fountain Height:** 7 inches
- **Filtration System:** 7-Layer Vertical Filtration (Activated Carbon, Ion Exchange Resin, Non-woven Fabric, Sponge)
- **Noise Level:** <25dB (Quiet Pump)
- **Target Audience:** Cats, Dogs (Medium/Large/Extra Large breeds recommended)
- **Indoor Use Only**

## WARRANTY AND SUPPORT

### Warranty Information

The PETNF 3 Gallon Stainless Steel Pet Water Fountain comes with a **One Year Warranty**. This warranty covers manufacturing defects and includes a **one-year pump replacement option** for a hassle-free experience.

### Customer Support

For any questions, concerns, or to claim your pump replacement under warranty, please contact PETNF customer service through Amazon's messaging system. Provide your order details and a description of the issue for prompt

assistance.

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