

Monster 2MNTW0396W0L2

Monster DNA Go Wireless Earbuds User Manual

Model: 2MNTW0396W0L2

1. INTRODUCTION

This manual provides detailed instructions for the Monster DNA Go Wireless Earbuds. Please read this manual thoroughly before using your earbuds to ensure proper operation and to maximize your listening experience. Keep this manual for future reference.

The Monster DNA Go earbuds feature Bluetooth connectivity, aptX Lossless Audio for high-quality sound, Clear Voice Capture for clear calls, and IPX5 water resistance for durability. They offer a rapid charging case and long-lasting battery life.

2. PACKAGE CONTENTS

- Monster DNA Go Wireless Earbuds (Left and Right)
- Charging Case
- USB-C Charging Cable
- Multiple Sets of Silicone Ear Tips (12 sets)
- User Manual (this document)



Image 2.1: Monster DNA Go Wireless Earbuds, charging case, and included USB-C charging cable.

3. PRODUCT OVERVIEW

The Monster DNA Go earbuds are designed for comfort and performance. Each earbud features a touch-sensitive surface for control and an ergonomic shape for a secure fit. The compact charging case protects the earbuds and provides additional battery life.

C O M F O R T A B L E

LIGHTWEIGHT FIT

Find your perfect fit for all-day comfort with 12 sets of silicone ear tips to ensure a snug feel. Enjoy hours of listening without feeling weighed down.



Image 3.1: Illustration of an earbud in an ear, highlighting the comfortable fit, along with a selection of ear tip sizes.

The earbuds come with 12 sets of silicone ear tips to ensure a personalized and comfortable fit for various ear shapes and sizes.

4. SETUP

4.1 Charging the Earbuds and Case

Before first use, fully charge the earbuds and charging case. Place the earbuds into the charging case. Connect the USB-C charging cable to the charging port on the case and plug the other end into a USB power source (e.g., wall adapter, computer USB port).

- The charging case provides a rapid 15-minute charge for the earbuds, yielding approximately 2 hours of playback time.
- A full charge provides up to 7.5 hours of playback for the earbuds, with the charging case extending total playback to up to 28 hours.
- The charging case also supports Qi wireless charging. Simply place the case on a compatible wireless charging pad (not included).

WIRELESS QI CHARGING

Enjoy the ease of wireless charging just lay them on a charging pad and let the power flow.

* Charging pad not included *



Image 4.1: The Monster DNA Go charging case being charged wirelessly on a compatible Qi charging pad.

4.2 Bluetooth Pairing

1. Ensure the earbuds are charged.
2. Open the charging case. The earbuds will automatically enter pairing mode, indicated by a flashing LED light on the earbuds.
3. On your device (smartphone, tablet, computer), enable Bluetooth.
4. Search for available Bluetooth devices and select "Monster DNA Go" from the list.
5. Once connected, the LED indicator on the earbuds will stop flashing.
6. The earbuds will automatically reconnect to the last paired device when removed from the case and within range.

5. OPERATING INSTRUCTIONS

5.1 Touch Controls

The Monster DNA Go earbuds feature touch controls on each earbud. Specific functions may vary slightly by device or operating system.

Action	Function
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Action	Function
Single Tap (Left/Right)	Play/Pause Music, Answer/End Call
Double Tap (Right)	Next Track
Double Tap (Left)	Previous Track
Triple Tap (Left/Right)	Activate Voice Assistant
Press and Hold (Left/Right)	Reject Call

5.2 Making and Receiving Calls

The earbuds are equipped with Clear Voice Capture technology, which uses echo cancellation and ambient noise suppression to ensure clear communication during calls.

- **Answering a Call:** Single tap either earbud.
- **Ending a Call:** Single tap either earbud.
- **Rejecting a Call:** Press and hold either earbud.



Image 5.1: A user demonstrating the Clear Voice Capture feature of the Monster DNA Go earbuds during a phone call.

5.3 Audio Playback

The Monster DNA Go earbuds deliver premium sound quality with 12mm drivers and aptX Lossless Audio support, providing crisp audio and robust bass.

- **Play/Pause:** Single tap either earbud.
- **Next Track:** Double tap the right earbud.
- **Previous Track:** Double tap the left earbud.



Image 5.2: An exploded view of the earbud, illustrating the 12mm dynamic driver responsible for audio output.

A P T X L O S S L E S S

AUDIO

aptX is designed to replicate the entire frequency of your music, reproducing pure sound and helping you hear everything as the artist intended.



Image 5.3: A user enjoying music with the Monster DNA Go earbuds, highlighting the aptX Lossless Audio capability.

6. MAINTENANCE

6.1 Water Resistance (IPX5)

The Monster DNA Go earbuds are rated IPX5 water-resistant, meaning they are protected against low-pressure water jets from any direction. This makes them suitable for workouts and outdoor activities where they may be exposed to sweat or light rain. They can also be cleaned under running water.

W A T E R R E S I S T A N T

IPX5

Perfect for active lifestyles, these earbuds are rain-proof, sweat-proof, and can even be cleaned under running water.



Image 6.1: A user engaged in physical activity, showcasing the IPX5 water resistance of the earbuds against sweat.

Note: The charging case is not water-resistant. Do not expose the charging case to water or moisture.

6.2 Cleaning and Storage

- Regularly clean the earbuds and charging contacts with a dry, soft cloth.
- Remove ear tips and clean them with mild soap and water, then dry thoroughly before reattaching.
- Store the earbuds in their charging case when not in use to protect them and keep them charged.
- Avoid extreme temperatures and direct sunlight.

7. TROUBLESHOOTING

If you encounter issues with your Monster DNA Go earbuds, refer to the following common solutions:

- **No Sound:**
 - Ensure earbuds are charged.
 - Check Bluetooth connection on your device.

- Adjust volume on both your device and the earbuds.
 - Try re-pairing the earbuds.
- **Earbuds Not Pairing:**
 - Ensure earbuds are charged and out of the case.
 - Turn off Bluetooth on other nearby devices that may be trying to connect.
 - Forget "Monster DNA Go" from your device's Bluetooth settings and try pairing again.
 - Place earbuds back in the case, close it, wait a few seconds, then open to re-initiate pairing mode.
- **Charging Issues:**
 - Ensure the charging cable is securely connected to both the case and the power source.
 - Check if the charging contacts on the earbuds and inside the case are clean and free of debris.
 - Try a different USB-C cable or power adapter.
- **Poor Sound Quality:**
 - Ensure ear tips provide a secure seal in your ear. Try different sizes.
 - Clean the earbud speakers if they appear obstructed.
 - Ensure your device is within Bluetooth range (up to 10 meters).

8. SPECIFICATIONS

Feature	Detail
Model Name	2MNTW0396W0L2
Connectivity Technology	Wireless (Bluetooth 5.0)
Bluetooth Range	Up to 10 meters (33 feet)
Audio Driver Type	Dynamic Driver (12mm)
Frequency Range	20 Hz - 20,000 Hz
Impedance	32 Ohm
Battery Life (Earbuds)	Up to 7.5 hours
Total Battery Life (with Case)	Up to 28 hours
Rapid Charge	15 minutes for 2 hours playback
Water Resistance	IPX5
Noise Control	None (Clear Voice Capture for calls)
Weight	12.3 ounces (total package)

9. WARRANTY AND SUPPORT

Monster products are designed and manufactured to the highest quality standards. For detailed warranty information and customer support, please refer to the warranty card included in your product packaging or visit the official Monster website.

Manufacturer: Lifeworks Technology Group, LLC.

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