

[Manuals.plus](#) /

> [OUKITEL](#) /

> OUKITEL C38 Unlocked Cell Phone User Manual

OUKITEL OUKITEL C38

OUKITEL C38 Smartphone User Manual

Comprehensive guide for your OUKITEL C38 Unlocked Cell Phone.

PRODUCT OVERVIEW

The OUKITEL C38 is an advanced unlocked cell phone designed for a seamless user experience. It features a large FHD+ display, powerful octa-core processor, high-resolution cameras, and a long-lasting battery, making it suitable for various daily tasks and entertainment.



Figure 1: Front and back view of the OUKITEL C38 Smartphone, showcasing its sleek design and dual camera module.

WHAT'S IN THE BOX

Upon unboxing your OUKITEL C38, you will find the following items:

- 1 x OUKITEL C38 Smartphone
- 1 x Charger
- 1 x Type-C Cable
- 1 x Maintenance Card
- 1 x Card Pin (SIM ejector tool)



Figure 2: All items included in the OUKITEL C38 retail packaging, neatly arranged.

SETUP

Inserting SIM/SD Card

The OUKITEL C38 supports dual SIM cards (1 nano SIM + 1 micro SD/TF card). To insert your SIM or SD card:

1. Locate the SIM card tray on the side of the phone.
2. Insert the provided card pin into the small hole next to the tray to eject it.
3. Carefully pull out the tray.
4. Place your Nano SIM card(s) and/or Micro SD/TF card into the designated slots on the tray. Ensure the gold contacts are facing down.
5. Gently push the tray back into the phone until it clicks into place.

Your browser does not support the video tag.

Video 1: A demonstration of inserting SIM cards and powering on the OUKITEL C38 Android 13 Cellphone.

Initial Power On and Setup

Press and hold the power button located on the side of the device until the OUKITEL logo appears. Follow the on-screen prompts to complete the initial setup, including language selection, Wi-Fi connection, and Google account sign-in.

OPERATING YOUR DEVICE

Display and Navigation

The OUKITEL C38 features a 6.6-inch FHD+ 2K display with a resolution of 1080x2408 pixels and a 20:9 aspect ratio. Its 480 nits peak brightness ensures clear visibility. Navigate the Android 13 operating system using intuitive touch gestures.

5150mAh Long Lasting Battery



5150mAh

792H Standby 26H Music 20H Calling 10H Web 9H Video 7H Game

Figure 3: The vibrant 6.6-inch FHD+ 2K display of the OUKITEL C38, ideal for media consumption.

Performance and Storage

Powered by the MediaTek MT8788 octa-core processor, the C38 offers smooth performance. It comes with 6GB of RAM, expandable up to 24GB (with 16GB virtual memory), and 256GB of internal storage, expandable up to 1TB via external storage.

6.6 Inch FHD+ 2K Display

↖ ↗ 2408*1080
↙ ↘ Resolution

📏 20: 9
Aspect Ratio

☀️ 480 nits
Peak Brightness

📱 85%
Screen-to-Body Ratio



Figure 4: Illustration of the OUKITEL C38's 24GB RAM and 256GB ROM, highlighting its massive storage and multitasking capabilities.

Camera Features

Capture high-quality photos and videos with the C38's advanced camera system:

- **Rear Camera:** 48MP main camera for stunning images with optimal color reproduction.
- **Front Camera:** 32MP front camera with beauty selfie mode for vibrant and clear selfies.

24GB RAM+256GB ROM

Massive Storage, Retain Important Data and Moments

 **24GB RAM**
6GB+18GB Virtual

 **256GB ROM**
1TB Expandable

 **MTK MT8788**
Octa-Core

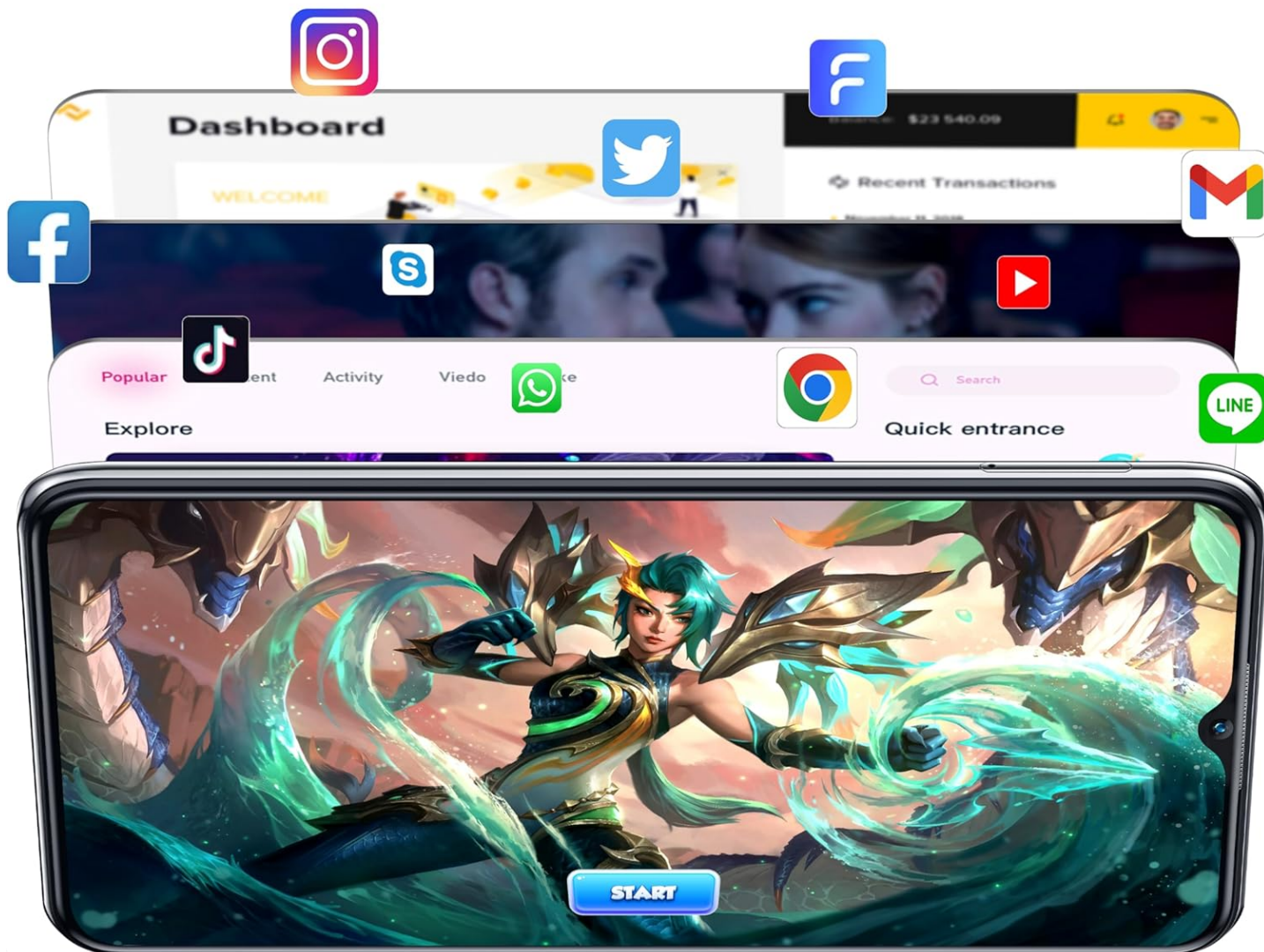


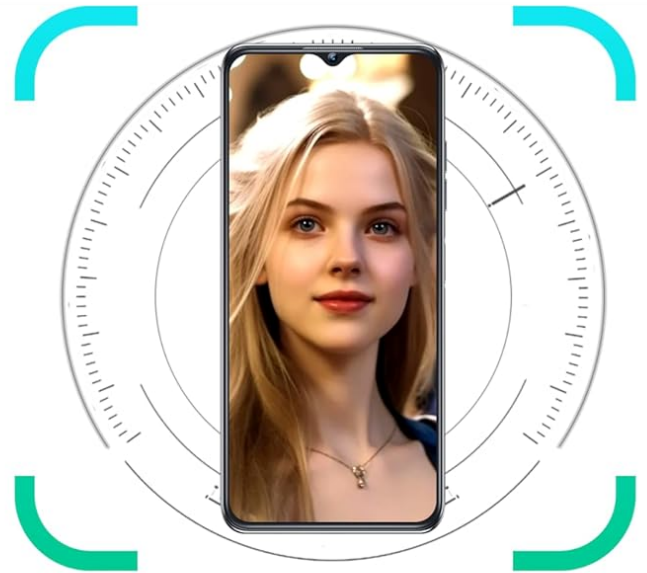
Figure 5: Detailed view of the OUKITEL C38's 48MP main camera and 32MP front camera, emphasizing their photographic capabilities.

Battery Life and Charging

The OUKITEL C38 is equipped with a 5150mAh battery, providing up to 792 hours of standby time, 26 hours of music playback, and 20 hours of talk time. It also supports OTG reverse charging.

Face ID

Face Unlock your C38 smartphone instantly, securely and efficiently



Fingerprint ID

Quickly activate and unlock your phone with your finger naturally touching the buttons in a snap



Figure 6: Visual representation of the OUKITEL C38's 5150mAh battery, highlighting its extended usage times.

Security Features

For enhanced security, the OUKITEL C38 offers both Face ID unlock and side fingerprint unlock options.

8.8mm Ultra-Thin Body & Lightweight



Figure 7: Depiction of the Face ID and Fingerprint ID features for quick and secure phone unlocking.

MAINTENANCE

To ensure the longevity and optimal performance of your OUKITEL C38, follow these maintenance guidelines:

- Keep the device clean using a soft, dry cloth.
- Avoid exposing the phone to extreme temperatures or direct sunlight for prolonged periods.
- Protect the screen with a screen protector and use the provided protective case to prevent scratches and damage.
- Regularly clear unnecessary files and applications to maintain optimal performance and free up storage space.

TROUBLESHOOTING

If you encounter any issues with your OUKITEL C38, refer to the following common troubleshooting tips:

Problem	Possible Solution
Device not powering on	Ensure the battery is charged. Press and hold the power button for at least 10-15 seconds to force a restart.
Apps freezing or crashing	Clear app cache/data, update the app, or uninstall and reinstall. Ensure sufficient RAM is available.
Poor network signal	Check SIM card insertion. Ensure you are within network coverage. Restart the phone. Verify compatibility with your carrier (GSM carriers only, not CDMA).
Battery drains quickly	Reduce screen brightness, close background apps, disable unnecessary features (GPS, Bluetooth, Wi-Fi when not in use).
Overheating	Close demanding applications, reduce screen brightness, avoid direct sunlight. If persistent, contact support.

SPECIFICATIONS

Detailed technical specifications for the OUKITEL C38 Smartphone:

Model: OUKITEL C38

Dimensions: 6.47 x 2.97 x 0.36 inches

Weight: 6.9 ounces

Operating System: Android 13.0

CPU Model: MediaTek MT8788 Octa-Core Processor

RAM: 6GB (expandable to 24GB virtual)

Internal Storage: 256GB (expandable to 1TB via Micro SD/TF card)

Screen Size: 6.6 Inches FHD+ 2K Display

Resolution: 2408 x 1080

Refresh Rate: 60 Hz

Rear Camera: 48MP

Front Camera: 32MP

Battery Capacity: 5150mAh Lithium Polymer

Phone Talk Time: 26 Hours

Wireless Communication: Cellular, Bluetooth, Wi-Fi

GPS: Yes (GPS, GLONASS, Galileo)

Security: Face ID, Side Fingerprint Unlock

Color: White

Wireless Carrier Compatibility: GSM carriers (e.g., T-Mobile). *Not compatible with CDMA carriers (e.g., AT&T, Cricket Wireless, Verizon, Straight Talk, U.S. Cellular).*

WARRANTY AND SUPPORT

OUKITEL is committed to providing high-quality products and excellent customer service. All OUKITEL products come with a two-year maintenance warranty covering material and craftsmanship defects.

For further assistance or warranty claims, please contact OUKITEL customer service through their official channels or visit their store page on Amazon.

Android 13 OS



Figure 8: Information regarding OUKITEL's two-year maintenance support for their products.