

## Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

manuals.plus /

› [HiFuture](#) /

› [HiFuture Futuremate2 Pro Open Ear TWS Instruction Manual](#)

## HiFuture Futuremate2 Pro

# HiFuture Futuremate2 Pro Open Ear TWS Instruction Manual

Model: Futuremate2 Pro

## INTRODUCTION

Thank you for choosing the HiFuture Futuremate2 Pro Open Ear TWS earphones. This manual provides essential information for the proper setup, operation, maintenance, and troubleshooting of your device. Please read this manual carefully before use and retain it for future reference.

## SETUP

### 1. Unboxing and Components

Carefully remove all items from the packaging. The package should contain:

- HiFuture Futuremate2 Pro Open Ear TWS Earphones
- Charging Case
- USB Charging Cable
- User Manual (this document)

### 2. Charging the Earphones and Case

Before first use, fully charge the earphones and the charging case.

1. Connect the USB charging cable to the charging port on the case and to a compatible USB power adapter (not included).
2. The indicator light on the charging case will show the charging status. Refer to the indicator light section for details.
3. Place the earphones into the charging case. Ensure they are correctly seated; the earphones will begin charging automatically.
4. Charging typically takes approximately 1-2 hours for the earphones and 2-3 hours for the charging

case.

### 3. Bluetooth Pairing

To connect your Futuremate2 Pro earphones to a device:

1. Ensure the earphones are charged.
2. Open the charging case. The earphones will automatically enter pairing mode, indicated by a flashing LED light on the earphones.
3. On your device (smartphone, tablet, etc.), enable Bluetooth.
4. Search for available Bluetooth devices and select "HiFuture Futuremate2 Pro" from the list.
5. Once connected, the earphone LED light will stop flashing or change to a solid color, indicating a successful connection.
6. The earphones will automatically reconnect to the last paired device when taken out of the case, if Bluetooth is enabled on the device.

## OPERATING INSTRUCTIONS

---

### 1. Power On/Off

- **Power On:** Open the charging case, and the earphones will power on automatically. Alternatively, press and hold the touch control area on both earphones for 3 seconds.
- **Power Off:** Place the earphones back into the charging case and close the lid. Alternatively, press and hold the touch control area on both earphones for 5 seconds.

### 2. Wearing the Earphones

The Futuremate2 Pro features an open-ear design for comfort and situational awareness.

1. Identify the left (L) and right (R) earphones.
2. Gently hook the earphone over your ear, ensuring the speaker is positioned near your ear canal without entering it directly.
3. Adjust for a comfortable and secure fit.

### 3. Touch Controls

The earphones feature touch-sensitive controls for various functions:

- **Play/Pause:** Single tap on either earphone.
- **Next Track:** Double tap on the right earphone.
- **Previous Track:** Double tap on the left earphone.
- **Volume Up:** Triple tap on the right earphone.
- **Volume Down:** Triple tap on the left earphone.
- **Answer/End Call:** Single tap on either earphone during an incoming call.
- **Reject Call:** Press and hold on either earphone for 2 seconds during an incoming call.
- **Activate Voice Assistant:** Press and hold on either earphone for 2 seconds (when not on a call).

## MAINTENANCE

---

## 1. Cleaning

- Regularly clean the earphones and charging case with a soft, dry, lint-free cloth.
- Do not use abrasive cleaners, alcohol, or chemical solvents.
- Keep charging contacts clean and free of debris.

## 2. Storage

- When not in use, store the earphones in their charging case to protect them and keep them charged.
- Store in a cool, dry place, away from extreme temperatures and direct sunlight.

## 3. Battery Care

- Avoid fully discharging the battery frequently.
- Charge the device regularly, even if not in frequent use, to maintain battery health.
- Do not attempt to replace the built-in Lithium Polymer batteries yourself. Contact authorized service personnel.

## TROUBLESHOOTING

If you encounter issues with your HiFuture Futuremate2 Pro earphones, try the following solutions:

Problem	Possible Solution
Earphones not powering on	Ensure earphones are charged. Place them in the charging case and close the lid, then open again.
Cannot pair with device	Make sure Bluetooth is enabled on your device. Ensure earphones are in pairing mode (flashing LED). Forget the device from your Bluetooth list and try pairing again. Move closer to your device.
No sound or low volume	Check volume levels on both earphones and your connected device. Ensure earphones are properly connected. Try reconnecting.
One earphone not working	Ensure both earphones are charged. Place both back in the case, close, then reopen. Try resetting the earphones (refer to manufacturer's website for specific reset instructions if needed).
Charging issues	Check the charging cable and adapter. Ensure charging contacts on earphones and case are clean. Try a different charging cable or power source.

## SPECIFICATIONS

- **Brand:** HiFuture
- **Model:** Futuremate2 Pro
- **Color:** Black (as per product specifications, actual product color may vary)
- **Dimensions (Product):** 12 x 4.2 x 4.2 cm
- **Weight (Product):** 80 g

- **Battery Type:** Lithium Polymer (built-in)
- **Connectivity:** Wireless (Bluetooth)
- **ASIN:** B0D1R925DY

## WARRANTY AND SUPPORT

---

The HiFuture Futuremate2 Pro earphones come with a standard manufacturer's warranty. Please refer to the warranty card included in your product packaging or visit the official HiFuture website for detailed warranty terms and conditions.

For technical support, troubleshooting assistance, or warranty claims, please contact HiFuture customer service through their official website or the contact information provided in your product documentation.