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HiFuture FutureMate2Pro-bl

HiFuture FutureMate 2Pro Headphones User Manual

MODEL: FUTUREMATE2PRO-BL

1. INTRODUCTION

Welcome

Thank you for choosing the HiFuture FutureMate 2Pro Open-Ear Comfort Headphones. This manual provides essential information for setting up, operating, and maintaining your new headphones. Please read this manual thoroughly before using the product to ensure proper function and longevity.

Important Safety Information

- Do not expose the headphones to extreme temperatures or humidity.
- Avoid dropping or subjecting the headphones to strong impacts.
- Do not disassemble or attempt to repair the headphones yourself. This will void the warranty.
- Keep out of reach of children.
- Dispose of the product and batteries responsibly according to local regulations.

2. PRODUCT OVERVIEW

About Your FutureMate 2Pro Headphones

The HiFuture FutureMate 2Pro Open TWS Earbuds are designed for comfort and performance. They feature an open-ear design, a reliable 10-meter wireless range, and a sleek, ergonomic build for secure extended wear. The headphones come with a smooth metal shining texture and a minimalist aesthetic. They are equipped with an advanced ENC (Environmental Noise Cancellation) calling system, four microphones, and an advanced wireless V5.4 chipset, ensuring reliable performance in various conditions.

Key Features

- Advanced ENC (Environmental Noise Cancellation) calling system with four microphones.
- Equipped with an advanced wireless V5.4 chipset for stable connectivity.
- IPX5 waterproof rating, ensuring reliable performance in various weather conditions.

- Open-ear comfort design for extended wear.
- 10-meter Bluetooth wireless range.

Product Components



Figure 2.1: FutureMate 2Pro headphones in their charging case. The black charging case holds the two open-ear headphones, which feature a metallic silver finish on the earbud portion and a black ear hook.



Figure 2.2: Side view of a single FutureMate 2Pro headphone, highlighting its sleek design and the product name.



Figure 2.3: Close-up of a FutureMate 2Pro headphone with water droplets, illustrating its IPX5 water resistance.



Figure 2.4: The FutureMate 2Pro headphone worn on an ear, demonstrating its open-ear design and highlighting the advanced ENC calling system.



Figure 2.5: An internal view of the FutureMate 2Pro headphone, showcasing the advanced wireless V5.4 chipset.

3. Setup

Charging the Headphones

1. Place the FutureMate 2Pro headphones into their charging case. Ensure they are correctly seated in their respective slots.
2. Connect the charging case to a power source using a compatible USB-C cable (not included).
3. The indicator light on the charging case will show the charging status. Refer to the specific light patterns for full charge indication (usually solid green or off).
4. Allow approximately 1-2 hours for a full charge.

Pairing with Your Device

1. Ensure the headphones are charged.
2. Open the charging case. The headphones will automatically enter pairing mode (indicated by a flashing LED light on the headphones).
3. On your device (smartphone, tablet, computer), enable Bluetooth.
4. Search for available Bluetooth devices. Select "FutureMate 2Pro" from the list.
5. Once connected, the LED indicator on the headphones will stop flashing or change to a solid light, and you will hear an audible confirmation.

6. If pairing fails, turn off Bluetooth on your device, place the headphones back in the case, close it, then reopen and try again.

4. Operating

Wearing Your Headphones

The FutureMate 2Pro headphones feature an open-ear design with ear hooks for a secure and comfortable fit. Gently place the ear hook over your ear, positioning the speaker unit just outside your ear canal. Adjust for optimal comfort and sound.

Basic Controls

The FutureMate 2Pro headphones utilize touch controls. Specific functions may vary slightly based on firmware updates or connected device. Refer to the following common controls:

- **Power On/Off:** Headphones automatically power on when removed from the case and power off when placed back in the case.
- **Play/Pause:** Single tap on either headphone.
- **Next Track:** Double tap on the right headphone.
- **Previous Track:** Double tap on the left headphone.
- **Answer/End Call:** Single tap on either headphone during an incoming call.
- **Reject Call:** Press and hold on either headphone during an incoming call.
- **Activate Voice Assistant:** Triple tap on either headphone.
- **Volume Control:** Typically controlled via your connected device. Some models may support touch-and-hold for volume adjustment; refer to specific product documentation if available.

5. Maintenance

Cleaning and Care

- Wipe the headphones and charging case with a soft, dry, lint-free cloth.
- Do not use abrasive cleaners, alcohol, or chemical solvents.
- Ensure charging contacts are clean and free of debris.

Water Resistance (IPX5)

The FutureMate 2Pro headphones are IPX5 waterproof, meaning they are resistant to a sustained, low-pressure water jet spray. This makes them suitable for workouts and light rain. However, they are not designed for submersion in water. Do not expose them to strong water jets, swimming, or showering.

- After exposure to sweat or water, wipe the headphones dry before placing them back in the charging case to prevent corrosion.
- Ensure the charging port is dry before connecting the charging cable.

Storage

When not in use, store the headphones in their charging case to protect them and keep them charged. Store in a cool, dry place away from direct sunlight and extreme temperatures.

6. Troubleshooting

Common Issues and Solutions

- **Headphones not powering on:** Ensure the headphones are charged. Place them in the charging case and connect the case to a power source.
- **Cannot pair with device:**
  - Ensure Bluetooth is enabled on your device.
  - Make sure the headphones are in pairing mode (flashing LED).
  - Turn off Bluetooth on your device and turn it back on.
  - Forget "FutureMate 2Pro" from your device's Bluetooth list and try pairing again.
  - Ensure the headphones are within the 10-meter range of your device.
- **No sound or intermittent sound:**
  - Check the volume level on both the headphones and your connected device.
  - Ensure the headphones are properly connected to your device.
  - Try disconnecting and reconnecting the Bluetooth connection.
  - Move closer to your device to avoid interference.
- **Charging case not charging:** Ensure the USB-C cable is securely connected to both the case and the power source. Try a different cable or power adapter.

7. Specifications

Technical Specifications

- **Model Number:** FutureMate2Pro-bl
- **Manufacturer:** HIFUTURE
- **Product Dimensions:** 12 x 4.2 x 4.2 cm
- **Item Weight:** 80 g
- **Batteries:** 1 Lithium Polymer battery required (included)
- **Wireless Technology:** Bluetooth V5.4
- **Wireless Range:** Up to 10 meters
- **Water Resistance:** IPX5
- **Calling System:** Advanced ENC (Environmental Noise Cancellation) with four microphones
- **ASIN:** B0D1R7D1WD
- **Date First Available:** 20 May 2024

8. Warranty and Support

Warranty Information

HiFuture products are manufactured to the highest quality standards. For specific warranty terms and conditions, please refer to the warranty card included with your product or visit the official HiFuture website. Keep your proof of purchase for warranty claims.

Customer Support

For further assistance, technical support, or inquiries regarding your HiFuture FutureMate 2Pro headphones, please visit the official HiFuture website or contact their customer service department. Contact information can typically be found on the product packaging or the official brand website.

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