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Eureka NEY101GR

EUREKA Portable Carpet and Upholstery Cleaner Instruction Manual

Model: NEY101GR | Brand: Eureka

1. Important Safety Instructions

Always follow basic safety precautions when using an electrical appliance to reduce the risk of fire, electric shock, or injury.

- Read all instructions before using this appliance.
- Use only cleaning solutions recommended by Eureka. Always perform a spot test on an inconspicuous area before full application.
- Unplug the appliance from the electrical outlet when not in use and before cleaning or servicing.
- Do not allow children or pets to play with or near the appliance.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.

2. Product Overview

The EUREKA NEY101GR Portable Carpet and Upholstery Cleaner is designed for effective spot and stain removal on various surfaces.



Figure 2.1: Main unit with hose and cleaning tool.

It features a dual-tank system to keep clean water/solution separate from dirty recovery water. The clean water tank has a capacity of 50.7oz, and the dirty water tank has a capacity of 27oz.



Figure 2.2: Dual-tank system for clean and dirty water.

The cleaning tool features a brush for scrubbing, a spray nozzle for solution application, and a powerful suction head for extraction.

3. Setup

Before first use, ensure all components are present and undamaged. Familiarize yourself with the clean and dirty water tanks, and the cleaning tool.

3.1 Filling the Clean Water Tank

- Remove the clean water tank from the main unit by pulling up the handle.
- Open the tank cap.
- Fill the tank with warm water up to the indicated fill line (Small Area or Large Area, depending on your cleaning

needs).

- Add the appropriate amount of Eureka Spot & Stain cleaning solution as per the instructions on the solution bottle.
- Securely close the tank cap and place the tank back into the main unit until it clicks into place.

3.2 Attaching the Cleaning Tool

- Connect the hose from the main unit to the cleaning tool handle. Ensure a secure connection.
- The cleaning tool features a brush for scrubbing, a spray nozzle, and a suction head.

Video 3.1: Product demonstration including setup and initial use. (Creator: Seller)

4. Operating Instructions

Follow these steps for effective spot and stain removal.

4.1 Cleaning Process

- Plug the power cord into a suitable electrical outlet.
- Press the power button on the main unit to turn on the cleaner. The unit will begin vacuuming.
- Hold the cleaning tool about an inch above the stained area. Press the trigger on the handle to spray the cleaning solution onto the stain.
- Release the trigger and gently scrub the stain with the brush on the cleaning tool.
- Press the cleaning tool firmly against the surface and pull it slowly towards you to suction up the dirty water. Repeat until the stain is removed and the area is dry.



Figure 4.1: Cleaning a carpet stain with the tool.



Figure 4.2: Powerful spray and suction in action.

Video 4.1: Demonstration of portable carpet and upholstery cleaner in use. (Creator: Seller)

4.2 Tips for Different Surfaces

- For car interiors: The compact design and long hose allow easy access to car seats and floor mats.



Figure 4.3: Cleaning car interiors.

- For stairs: The 5.5 feet hose and 16 feet cord provide extended reach for stairs and other hard-to-reach areas.



Figure 4.4: Cleaning stairs.

5. Maintenance and Cleaning

Regular maintenance ensures optimal performance and longevity of your cleaner.

5.1 Emptying and Rinsing Tanks

- Once the dirty water tank reaches the 'Max' fill line, or after each use, remove it from the main unit.
- Open the dirty water tank cap and pour out the dirty water.
- Rinse both the dirty water tank and the clean water tank with clean water. Allow them to air dry before reassembling.



Figure 5.1: Easy maintenance design for cleaning tanks and tools.

5.2 Cleaning the Cleaning Tool and Hose

- To clean the brush tool, press the release button on the tool head to detach the clear cover. Rinse the brush and cover with clean water.
- To clean the hose, ensure the dirty water tank is empty. Fill a bowl or sink basin with clean water. Turn on the unit and submerge 1/3 of the brush head into the water for 2-3 seconds so that clean water is sucked through the hose.
- Empty the dirty water tank and repeat until the hose is clean.

6. Troubleshooting

If you encounter issues with your cleaner, refer to the common problems and solutions below.

6.1 No Spray

- Check if the clean water tank is empty. Refill if necessary.
- Ensure the clean water tank is properly seated and clicked into place.
- Verify that the cleaning solution is mixed correctly and not too concentrated, which can cause blockages.

6.2 No Suction or Poor Suction

- Check if the dirty water tank is full. Empty if necessary.
- Ensure the dirty water tank is properly seated and clicked into place.
- Inspect the hose and cleaning tool head for any blockages or debris. Clean as per maintenance instructions.
- Ensure the cleaning tool head is pressed firmly against the surface during suction.

6.3 Poor Cleaning Performance

- Pre-treat stubborn stains with the cleaning solution before operating the machine.
- Ensure you are using the correct concentration of cleaning solution.
- Use slow, overlapping strokes for thorough cleaning.

7. Specifications

- **Model Name:** Portable Carpet and Upholstery Cleaner, Spot Cleaner Perfect for Pets
- **Item Model Number:** NEY101GR
- **Brand:** Eureka
- **Color:** Green
- **Item Weight:** 10.14 pounds
- **Product Dimensions:** 17.13 x 10.04 x 12.79 inches
- **Power Source:** Corded Electric
- **Clean Water Tank Capacity:** 50.7oz
- **Dirty Water Tank Capacity:** 27oz
- **Hose Length:** 5.5 feet
- **Cord Length:** 16 feet

8. Warranty and Support

Your EUREKA NEY101GR Portable Carpet and Upholstery Cleaner is eligible for extended protection plans.

- **Protection Plans:** Available 2-Year and 3-Year Protection Plans for extended coverage.
- **Cleaning Solution:** Extra Eureka Spot & Stain cleaning solution can be purchased by searching for B0CMQRQTJ1.

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