

ZENS ZEDC27B/00

Zens Travel Charger Pro 2 User Manual

Model: ZEDC27B/00

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1. INTRODUCTION

The Zens Travel Charger Pro 2 is a compact and versatile wireless charging solution designed for convenience on the go. It features a Qi2 charging module for compatible smartphones and an official Apple Watch charger, allowing simultaneous charging of multiple devices. This manual provides essential information for the proper setup, operation, and maintenance of your device.

2. WHAT'S IN THE BOX

Upon unpacking, please ensure all the following items are present:

- Zens Travel Charger Pro 2
- USB-C Cable
- Travel Case
- Cable Tie

**Note:** A power adapter is not included and must be purchased separately. For optimal performance, a power adapter with sufficient wattage (e.g., 20W or higher) is recommended.



Image: The Zens Travel Charger Pro 2 shown with its USB-C cable, travel case, and cable tie.

### 3. PRODUCT FEATURES

- **Powerful 15W Wireless Charging:** Provides up to 15W of power for MagSafe or Qi2-compatible devices, ensuring efficient charging for iPhones, Android phones, and other Qi2 devices.
- **Magnetic Precision Alignment:** Features a strong magnetic connection for secure and precise alignment, keeping your Qi2-enabled device perfectly positioned during charging.
- **Flexible Viewing Modes:** Supports charging in both landscape and portrait orientations, suitable for video calls, media streaming, or multitasking.
- **Dual Charging with Integrated Kickstand:** Allows simultaneous charging of your iPhone (or Android phone) and Apple Watch. The built-in kickstand offers a stable setup for bedside or desktop use.
- **Travel-Ready Design:** Includes a durable travel case and cable tie for organized and secure transport of your charger and USB-C cable.
- **Apple StandBy Mode Compatible:** Fully supports Apple's StandBy mode, enabling enhanced display features and smart functions while your iPhone is charging.

### 4. SETUP INSTRUCTIONS

#### 4.1 Connecting to Power

1. Connect the provided USB-C cable to the USB-C port on the Zens Travel Charger Pro 2.
2. Connect the other end of the USB-C cable to a compatible USB power adapter (not included). For optimal performance, use a power adapter that supports Power Delivery (PD) with an output of 20W or higher.
3. Plug the power adapter into a wall outlet. The charger is now ready for use.

## 4.2 Initial Placement

Place the charger on a stable, flat surface. Ensure there is adequate space around the device for proper ventilation.



Image: The Zens Travel Charger Pro 2 shown in its compact, folded state, ready for setup or travel.

## 5. OPERATING INSTRUCTIONS

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### 5.1 Charging a Qi2/MagSafe Compatible Phone

1. Unfold the charger to reveal the main charging surface.
2. Place your Qi2 or MagSafe-compatible phone onto the main charging surface. The magnets will align the phone automatically.
3. Ensure the phone is centered on the charging surface for optimal charging. The phone display will indicate charging status.

### 5.2 Charging an Apple Watch

1. Locate the Apple Watch charging module, which extends from the main unit.
2. Place your Apple Watch onto the charging module. The magnetic connection will secure the watch.
3. Ensure the watch is properly seated for charging. The watch display will show charging status.



Made for  
 **WATCH**



Image: The Zens Travel Charger Pro 2 actively charging an iPhone and an Apple Watch at the same time.





Image: A detailed view of the Apple Watch charging module, showing the Zens branding.

### 5.3 Using the Kickstand and Flexible Viewing Modes

1. The charger features a built-in kickstand. Gently pull the kickstand outwards from the main unit until it locks into position.
2. With the kickstand deployed, you can place your phone on the main charging surface in either landscape or portrait orientation. This is ideal for viewing content or using StandBy mode.
3. To fold the kickstand back, gently push it until it retracts into the main unit.



Image: The Zens Travel Charger Pro 2 demonstrating the adjustable kickstand, showing its range of motion.



Image: The Zens Travel Charger Pro 2 set up on a train table, charging an iPhone horizontally, ideal for media consumption.

### 5.4 Apple StandBy Mode

When your iPhone is charging wirelessly on the Zens Travel Charger Pro 2 in landscape orientation, it will automatically activate Apple's StandBy mode (requires iOS 17 or later). This feature transforms your iPhone into a smart display, showing widgets, live activities, and more.

## 6. MAINTENANCE

- **Cleaning:** Disconnect the charger from power before cleaning. Use a soft, dry, lint-free cloth to wipe the surfaces. Avoid using abrasive cleaners, solvents, or aerosol sprays.
- **Storage:** When not in use, especially during travel, store the charger in its provided travel case to protect it from dust and damage.
- **Handling:** Handle the device with care. Avoid dropping it or subjecting it to strong impacts.

## 7. TROUBLESHOOTING

Issue	Possible Cause	Solution
Device not charging or charging intermittently.	<ul style="list-style-type: none"><li>◦ Incompatible or insufficient power adapter.</li><li>◦ Device not properly aligned on the charging surface.</li><li>◦ Thick phone case interfering with charging.</li><li>◦ Foreign objects between charger and device.</li></ul>	<ul style="list-style-type: none"><li>◦ Ensure you are using a power adapter of 20W or higher, preferably with Power Delivery (PD) support.</li><li>◦ Reposition your device to ensure it is centered and magnetically aligned.</li><li>◦ Remove any thick or metallic phone cases.</li><li>◦ Remove any foreign objects (e.g., credit cards, keys) from the charging area.</li></ul>



Issue	Possible Cause	Solution
Device or charger gets warm during charging.	<ul style="list-style-type: none"><li>◦ Normal operation for wireless charging.</li><li>◦ Poor alignment or thick case causing inefficiency.</li></ul>	<ul style="list-style-type: none"><li>◦ A slight increase in temperature is normal.</li><li>◦ Ensure proper alignment and remove thick cases to improve efficiency and reduce heat.</li><li>◦ Avoid charging in direct sunlight or hot environments.</li></ul>
Kickstand becomes loose or does not hold position.	<ul style="list-style-type: none"><li>◦ Wear and tear or mechanical damage.</li></ul>	<ul style="list-style-type: none"><li>◦ If the kickstand mechanism is damaged, contact customer support for assistance.</li></ul>
Apple Watch charging is slow or not working.	<ul style="list-style-type: none"><li>◦ Watch not properly seated.</li><li>◦ Incompatible Apple Watch model.</li></ul>	<ul style="list-style-type: none"><li>◦ Ensure the Apple Watch is correctly placed on the magnetic module.</li><li>◦ Verify your Apple Watch model is compatible (see Compatibility section).</li></ul>

## 8. SPECIFICATIONS

Model Number	ZEDC27B/00
Brand	ZENS
Wireless Charging Output (Phone)	Up to 15W (Qi2/MagSafe compatible)
Wireless Charging Output (Apple Watch)	Up to 5W (Fast Charging compatible)
Input Voltage	Requires 20W+ USB-C PD power adapter (not included)
Connector Type	USB-C
Color	Black
Item Weight	8.4 ounces (approx. 238 grams)
Package Dimensions	5.24 x 4.76 x 2.48 inches

## 9. COMPATIBILITY

The Zens Travel Charger Pro 2 is compatible with a wide range of devices:




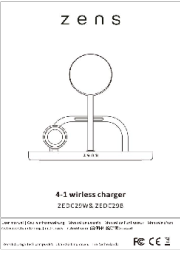
- **Qi2/MagSafe Compatible Phones:** All MagSafe & Qi2 compatible phones up to 15W, including iPhone 12, 13, 14, 15, and 16 series.
- **Apple Watch:** All Apple Watch Series (up to 5W fast charging), including Apple Watch Ultra 1 & 2, Apple Watch Series 9, Apple Watch Series 8, Apple Watch SE, Apple Watch Series 7, Apple Watch Series 6, Apple Watch SE (1st generation), Apple Watch Series 5, Apple Watch Series 4, Apple Watch Series 3, Apple Watch Series 2, Apple Watch Series 1, Apple Watch (1st generation).
- **AirPods:** All AirPods with a MagSafe case (3rd generation AirPods & AirPods Pro 2nd generation).

## 10. WARRANTY AND SUPPORT

Zens products are designed for quality and reliability. For warranty information, technical support, or any questions regarding your Zens Travel Charger Pro 2, please visit the official Zens website or contact their customer service.



Related Documents - ZEDC27B/00

	<p><a href="#">Zens Qi2 Nightstand Charger: User Guide, Safety, and Warranty Information</a></p> <p>Explore the Zens Qi2 Nightstand Charger (ZESC20 series) with this comprehensive guide. Learn about setup, safety precautions, compatibility, WEEE disposal, and warranty terms from Zens International B.V.</p>
	<p><a href="#">ZENS Stand+Dock Fast Wireless Charger (ZEDC06 Series) User Manual</a></p> <p>Comprehensive user manual for the ZENS Stand+Dock Fast Wireless Charger (ZEDC06 Series), covering setup, safety guidelines, warranty information, and service procedures.</p>
	<p><a href="#">ZENS Dual+Watch Fast Wireless Charger ZEDC05B+ZEDC05W - User Manual &amp; Warranty</a></p> <p>Comprehensive user manual for the ZENS Dual+Watch Fast Wireless Charger (models ZEDC05B, ZEDC05W). Get setup instructions, safety guidelines, troubleshooting tips, and warranty details.</p>
	<p><a href="#">Zens 4-1 Wireless Charger ZEDC29W &amp; ZEDC29B User Manual</a></p> <p>Official user manual for the Zens 4-1 Wireless Charger (models ZEDC29W &amp; ZEDC29B). Includes setup instructions, safety guidelines, compatibility, warranty, and technical specifications.</p>

