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## Roku SS1000R

# Roku Home Monitoring System SE (Model SS1000R) User Manual

Comprehensive instructions for setup, operation, and maintenance.

## 1. INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your Roku Home Monitoring System SE, Model SS1000R. Please read this manual thoroughly before using the system to ensure proper functionality and safety.



**Figure 1:** Roku Home Monitoring System SE packaging. The image displays the product box, featuring the main components: the central hub, a keypad, a motion sensor, and two entry sensors. The box is predominantly purple with the Roku logo prominently displayed.

## 2. SYSTEM COMPONENTS

The Roku Home Monitoring System SE (Model SS1000R) includes the following components:

- **Roku Hub:** The central unit that connects all sensors and communicates with the Roku Smart Home app.
- **Roku Keypad:** Used for arming and disarming the system, and for emergency functions.
- **Roku Motion Sensor:** Detects movement within its field of view.
- **Roku Entry Sensor:** Detects when a door or window is opened or closed.

## 3. SETUP INSTRUCTIONS

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### 3.1 Unboxing and Preparation

1. Carefully remove all components from the packaging.
2. Verify that all listed components are present.
3. Choose a central location for the Roku Hub, preferably near your Wi-Fi router.

### 3.2 Roku Smart Home App Installation

1. Download the Roku Smart Home app from your device's app store (iOS or Android).
2. Open the app and create a new account or log in with an existing Roku account.
3. Follow the on-screen prompts to add a new device and select the Roku Home Monitoring System.

### 3.3 Hub and Sensor Installation

1. **Roku Hub:** Connect the power adapter to the hub and plug it into a wall outlet. The hub will power on automatically.
2. **Roku Keypad:** Install the included batteries. Mount the keypad in a convenient location near an entry point using the provided self-adhesive backing or screws.
3. **Roku Motion Sensor:** Install the included batteries. Mount the sensor in a corner or on a wall, ensuring it covers the desired area. Avoid pointing it directly at heat sources or windows.
4. **Roku Entry Sensor:** Install the included batteries. Attach the two parts of the entry sensor to a door or window frame and the moving part (door/window) using the self-adhesive backing, ensuring they are aligned and within 1 cm of each other when closed.
5. Follow the Roku Smart Home app instructions to pair each component with the hub.

## 4. OPERATING THE SYSTEM

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### 4.1 Arming and Disarming

- **Arm Away:** Press the "Away" button on the keypad and enter your PIN. All sensors will be active.
- **Arm Home:** Press the "Home" button on the keypad and enter your PIN. Perimeter sensors (entry sensors) will be active, while interior motion sensors may be inactive (configurable in app).
- **Disarm:** Press the "Disarm" button on the keypad and enter your PIN. All sensors will be inactive.
- Alternatively, arm and disarm the system using the Roku Smart Home mobile app.

### 4.2 Notifications and Alerts

When a sensor is triggered while the system is armed, you will receive instant notifications on your smartphone via the Roku Smart Home app. If professional monitoring is enabled, the monitoring center will also be alerted.

### 4.3 Voice Control

The system is compatible with Google Assistant. You can use voice commands to check system status or arm/disarm the system (PIN required for disarming via voice).

## 5. MAINTENANCE

### 5.1 Battery Replacement

Sensors and the keypad operate on batteries. The Roku Smart Home app will notify you when battery levels are low. Refer to the specific sensor's guide for battery type and replacement instructions. Ensure to use the correct battery type for optimal performance and safety.

### 5.2 Cleaning

Clean the exterior of the hub, keypad, and sensors with a soft, dry cloth. Do not use liquid cleaners or abrasive materials.

### 5.3 Firmware Updates

Periodically, firmware updates may be released to improve system performance and add new features. These updates are typically managed through the Roku Smart Home app and are often applied automatically or with user confirmation.

## 6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Sensor not connecting to Hub	Out of range, low battery, interference.	Move sensor closer to Hub, replace batteries, check for obstructions.
Keypad not responding	Low battery, connection issue.	Replace keypad batteries, re-pair with Hub via app.
False alarms	Improper sensor placement, environmental factors.	Adjust motion sensor sensitivity, reposition sensors away from vents or direct sunlight.
No app notifications	App settings, phone settings, internet connectivity.	Check app notification settings, ensure phone notifications are enabled, verify internet connection for Hub and phone.

For further assistance, please refer to the support section or contact Roku customer service.

## 7. SPECIFICATIONS

Feature	Detail
Model Number	SS1000R
Brand	Roku
Color	White
Power Source	Corded Electric (Hub), Battery (Sensors, Keypad)
Connectivity Technology	Wireless
Compatible Devices	Google Assistant, Roku Smart Home App (iOS/Android)
Installation Type	Self-Adhesive

Feature	Detail
Alert Type	Motion, Entry
Control Method	App, Keypad, Voice
Included Components	Roku Hub, Roku Keypad, Roku Motion Sensor, Roku Entry Sensor
Item Weight	8 ounces (total package)

## 8. WARRANTY INFORMATION

Roku products typically come with a limited manufacturer's warranty. For specific details regarding the warranty period, coverage, and terms for your Roku Home Monitoring System SE (Model SS1000R), please refer to the warranty card included in your product packaging or visit the official Roku support website. Keep your proof of purchase for warranty claims.




## 9. CUSTOMER SUPPORT



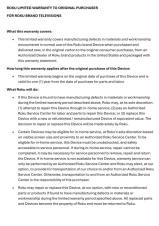
If you encounter any issues or have questions not covered in this manual, please contact Roku Customer Support:

- **Online Support:** Visit the official Roku support website for FAQs, troubleshooting guides, and contact options.
- **Roku Smart Home App:** Access support resources directly through the app.

For professional monitoring services, contact Noonlight directly for support related to dispatch and emergency services.

### Related Documents - SS1000R

	<p><a href="#">Roku TV Remote Control User Manual</a></p> <p>This manual provides instructions and compatibility information for a Roku TV remote control, detailing its functions, buttons, and supported TV models. It also lists incompatible Roku devices.</p>
	<p><a href="#">Roku Indoor Camera Quick Start Guide: Setup and Installation</a></p> <p>Get started quickly with the Roku Indoor Camera. This guide covers what's included, setup steps, component identification, status light meanings, and where to find help.</p>
	<p><a href="#">Roku Wireless Speakers Quick Start Guide - Setup and Tips</a></p> <p>Get premium sound with Roku Wireless Speakers. This quick start guide provides setup instructions, tips for sound settings, voice commands, and Bluetooth pairing.</p>

	<p><a href="#">Roku Wireless Bass Pro Quick Start Guide: Setup and Connection</a></p> <p>Get started quickly with the Roku Wireless Bass Pro subwoofer. This guide provides step-by-step instructions for setup, connection, and placement.</p>
	<p><a href="#">Roku Gallery Collection: High-Definition Art Packs for HD1000</a></p> <p>Explore the Roku Gallery Collection, featuring six high-definition art packs for your Roku HD1000. Discover classic art, nature scenes, aquariums, space, holidays, and clocks. Learn how to set up and customize your viewing experience with detailed artist and photographer information.</p>
	<p><a href="#">Roku Limited Warranty for Televisions - Original Purchaser</a></p> <p>This document outlines the limited warranty terms and conditions for Roku brand televisions provided to the original purchaser. It details coverage, duration, service procedures, exclusions, and legal limitations governed by California law.</p>