

Samsung LS32DM500ENXGO

SAMSUNG 32-Inch M5 (M50D) Series FHD Smart Monitor User Manual

Model: LS32DM500ENXGO | Brand: Samsung

INTRODUCTION

The Samsung Smart Monitor M5 (M50D) is an integrated streaming TV and desktop monitor solution. It allows users to stream content directly, access live TV channels, and manage multiple tasks with a single mouse and keyboard across various devices. The monitor features the Samsung Gaming Hub for instant gameplay, embedded productivity applications like Microsoft 365, and multiple connectivity ports. It also includes a SmartThings IoT hub for managing smart home devices and offers tools for workout tracking and vision accessibility.



Figure 1: Front view of the Samsung 32-inch M5 Smart Monitor.

SETUP

What's in the Box

- Power Cable
- Remote Control
- Batteries
- Stand

Physical Assembly

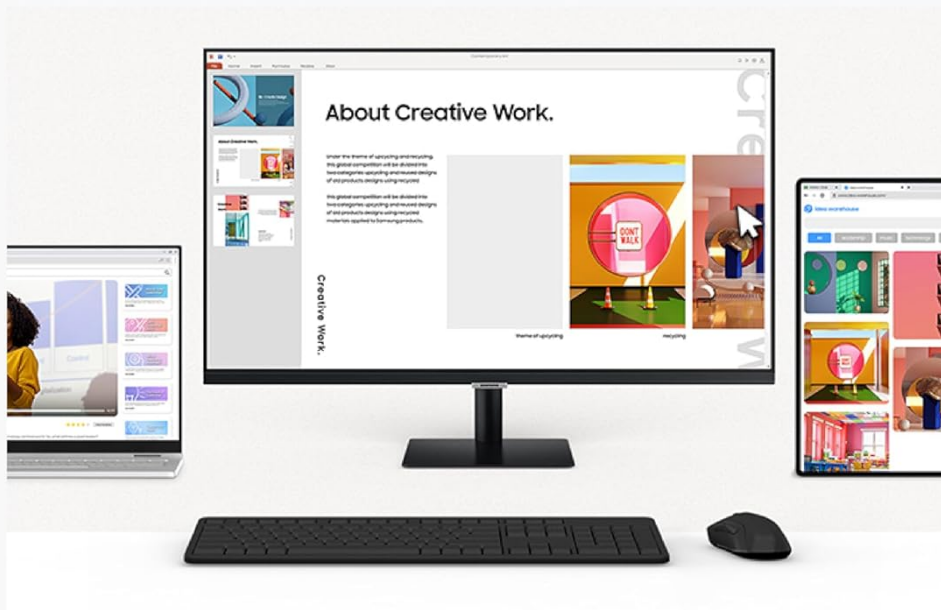
Carefully remove all components from the packaging. Attach the stand to the monitor following the instructions provided in the quick setup guide. Ensure all connections are secure before powering on the device.

Connections

The monitor is equipped with multiple ports for various devices. Connect the power cable to the monitor and a power outlet. Use HDMI ports for video input from computers, gaming consoles, or other media devices. USB-A ports are available for connecting peripherals such as a mouse, keyboard, or external storage.

One mouse and keyboard across devices

Maximize your multitasking capabilities by controlling multiple devices with a single mouse and keyboard. Seamlessly drag and drop content across the Smart Monitor, a Galaxy Tab, and a Galaxy mobile device, effortlessly streamlining your workflow.*



* Each device must be registered with a single Samsung account and connected to the same Wi-Fi network. MultiControl requires updated Galaxy phones and tablets with One UI 5.1 or above and Galaxy Book series devices released in 2021 or later with Samsung Settings v1.5(Inter) or Samsung Settings v3.3(ARM). Some models may have limited feature support. Screen images simulated for illustrative purposes.

Figure 2: Rear view of the monitor detailing available ports.

Initial Power On

After connecting the power cable, press the power button on the monitor or the remote control. Follow the on-screen prompts to complete the initial setup, including network connection and Samsung account login. A stable internet connection is required for full smart features.

OPERATING INSTRUCTIONS

Smart TV and Streaming

The Smart Monitor M5 provides direct access to Over-The-Top (OTT) content and Samsung TV Plus for live channels and on-demand content. Navigate through the smart hub using the remote control to select your desired streaming applications.

Watch, play, work in style



Figure 3: Monitor displaying the Smart Hub interface with streaming applications.

Gaming Hub

Access the Samsung Gaming Hub to play games from various streaming partners without needing a separate PC or console. A separate controller may be required for certain games. An internet connection is necessary for this feature.



Figure 4: The Samsung Gaming Hub interface.

Workspace and Productivity

The monitor allows remote access and control of your PC. Embedded productivity applications, such as Microsoft 365, enable a streamlined working environment without requiring a connected computer. A Microsoft account and subscription may be necessary for full functionality.



Instant access to your favorite OTT content

Stream OTT content directly from the monitor or tune into Samsung TV Plus* to get live TV channels and on-demand content at zero cost. Need to make the most out of a small space or simply want a second TV? The Smart Monitor is the best choice.

* Features, services and app availability may vary by country and region. Samsung TV Plus and Universal Guide may not be available in some regions. Some features may require separate subscriptions. The user interface is subject to change without notice. Smart Monitor does not include a TV tuner, which is not necessary for streaming apps. Internet connection is required. Remote control specifications vary by country and region. Keyboard and mouse control compatibility varies by app. Access to the full range of smart features, such as network-based services, applications (including games and streaming services), and smart home functionality requires a Samsung account. Without logging in, functionality is limited to external devices, e.g. via HDMI.

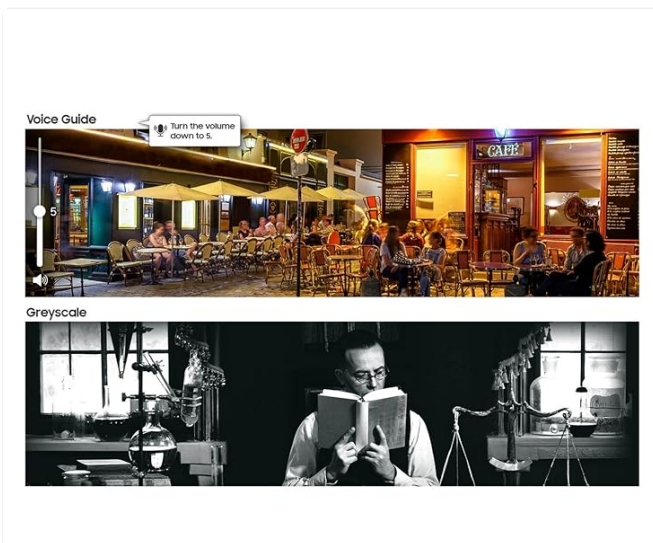
Figure 5: Monitor used for productivity with a connected laptop.

Multi-Device Control

Control multiple compatible devices, including Galaxy Tabs and mobile devices, using a single mouse and keyboard connected to the Smart Monitor. This feature facilitates seamless content transfer and workflow management.

Smart Home Control

Utilize the integrated SmartThings IoT hub to manage smart home devices. The 3D Map View provides an overview of devices in different rooms, allowing for easy control and monitoring of energy usage. Requires a Wi-Fi connection and registered SmartThings devices.



Designed for low vision users

The Smart Monitor is designed with accessibility in mind, particularly for low vision users. It comes equipped with tools that help them see and use the screen more easily, including color switching and audio descriptions for TV settings like the volume and channel.

Figure 6: SmartThings 3D Map View on the monitor.

Workout Tracker

Stream workout content or perform exercises while watching TV on the Smart Monitor. Pair a compatible Galaxy Watch to display real-time health data on the screen, enhancing your fitness routine.



Figure 7: Workout tracking feature with a Galaxy Watch.

Vision Accessibility Tools

The Smart Monitor includes accessibility tools designed for low vision users. These features include screen magnification, color switching options, and audio descriptions for TV settings to improve usability.



Figure 8: Examples of vision accessibility tools.

MAINTENANCE

Cleaning the Monitor

To clean the screen, gently wipe it with a soft, lint-free cloth. For stubborn marks, slightly dampen the cloth with water or a screen-safe cleaning solution. Avoid using harsh chemicals, abrasive materials, or direct spraying of liquids onto the screen. Ensure the monitor is powered off and unplugged before cleaning.

General Care

- Keep the monitor away from direct sunlight and heat sources.
- Avoid placing heavy objects on the monitor or its cables.
- Ensure proper ventilation around the monitor to prevent overheating.
- Protect the monitor from dust by covering it when not in use for extended periods.

TROUBLESHOOTING

No Power

- Check if the power cable is securely connected to both the monitor and the power outlet.
- Verify that the power outlet is functional by plugging in another device.
- Ensure the power button on the monitor or remote control has been pressed.

No Signal/Blank Screen

- Confirm that the input source (e.g., HDMI 1, HDMI 2) is correctly selected on the monitor.
- Check the connection cable between the monitor and the source device (e.g., PC, console).
- Ensure the source device is powered on and outputting a signal.

Network Connection Issues

- Restart your Wi-Fi router and modem.
- Go to the monitor's network settings and attempt to reconnect to your Wi-Fi network.
- Ensure the Wi-Fi password is entered correctly.

Remote Control Not Working

- Replace the batteries in the remote control.
- Ensure there are no obstructions between the remote control and the monitor's sensor.
- If the remote is paired via Bluetooth, try re-pairing it according to the on-screen instructions.

SPECIFICATIONS

Feature	Specification
Brand	Samsung
Series	M50D
Model Number	LS32DM500ENXGO
Screen Size	32 Inches
Screen Resolution	1920x1080 (FHD 1080p)
Max Screen Resolution	1920 x 1080 Pixels
Aspect Ratio	16:9
Screen Surface Description	Matte
Number of USB 3.0 Ports	1
Item Weight	13.7 pounds
Product Dimensions	76.2 x 28.2 x 20.4 inches
Color	Black
Voltage	240 Volts
Manufacturer	Samsung
Date First Available	June 4, 2024

WARRANTY AND SUPPORT

This Samsung Smart Monitor M5 (M50D) is covered by a limited manufacturer's warranty. For specific warranty terms, duration, and conditions, please refer to the warranty card included with your product or visit the official Samsung support website. Keep your proof of purchase for warranty claims.

Customer Support

For technical assistance, troubleshooting, or service inquiries, please contact Samsung Customer Support. Contact information can typically be found on the Samsung website or in the documentation provided with your monitor.

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