

[Manuals.plus](#) /

› [Aqara](#) /

› Aqara Smart Lock U200 Instruction Manual

Aqara 348984c7-1a60-4b08-b1f5-00c0a2053d1f

Aqara Smart Lock U200 Instruction Manual

1. INTRODUCTION

The Aqara Smart Lock U200 is an advanced keyless entry solution designed to enhance home security and convenience. It integrates seamlessly with various smart home platforms, offering multiple unlocking methods and smart features for a connected living experience.



Aqara Smart Lock U200 product image showing the lock and keypad in black.

2. SETUP AND INSTALLATION

2.1. Compatibility Check

Before beginning installation, ensure your door's lock cylinder is compatible with the Aqara Smart Lock U200. The U200 is designed for single-cylinder deadbolt locks and can be installed over existing door locks without drilling or screwing, provided compatibility.

Check if your lock cylinder is compatible

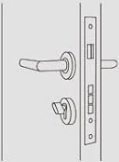
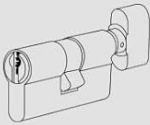
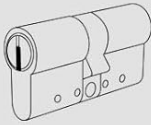
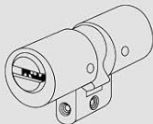
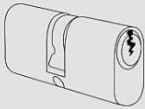
	Complexity		Complexity
 EU Mortise Lock	Simple Subject to the cylinder	 EU or Scandi Knob Cylinder	Moderate Before purchasing, ensure the existing knob can be removed. Then, attach the suitable adapter from the package to the cylinder tailpiece. Screw or 3M Adhesive Installation
 EU Profile Cylinder	Simple Screw Installation	 UK Lift Lever Lock	Moderate The adhesive area for this type of door lock is small, and may require additional reinforcement. The calibration process will be optimized via OTA updates in the future. Screw or 3M Adhesive Installation
 Scandi Profile Cylinder	Simple 3M Adhesive Installation	 Swiss Cylinder	Difficult You may need to replace some lock cylinder parts. It is recommended to consult a locksmith before purchasing. 3M Adhesive Installation
 UK Oval Cylinder	Simple 3M Adhesive Installation	 Assa 2000	Difficult You may need to replace some lock cylinder parts. It is recommended to consult a locksmith before purchasing. Professional Locksmith Installation

Diagram illustrating various lock cylinder types and their compatibility levels (Simple, Moderate, Difficult) with the Aqara Smart Lock U200, including EU Mortise Lock, EU Profile Cylinder, Scandi Profile Cylinder, UK Oval Cylinder, EU or Scandi Knob Cylinder, UK Lift Lever Lock, Swiss Cylinder, and Assa 2000.

2.2. Installation Process

The Aqara Smart Lock U200 is designed for straightforward installation. For a detailed step-by-step guide, please refer to the official installation video below.

Your browser does not support the video tag.

This video provides a comprehensive guide for installing the Aqara Smart Lock U200, demonstrating the process for both EU Mortise Locks and US Deadbolt Locks, including steps for mounting the plate, inserting the cylinder, and securing the unit.

3. OPERATING YOUR SMART LOCK

3.1. Unlocking Methods

The U200 offers a variety of convenient and secure unlocking methods:

- **Apple Home Key:** Unlock your door using your iPhone or Apple Watch. (Requires Apple 2-in-1 Matter controller & Border Router).
- **Fingerprint:** Utilize the integrated fingerprint sensor for quick and secure access.
- **Password:** Enter a personalized passcode on the keypad.
- **NFC:** Use an Aqara NFC card (not included) for tap-to-unlock functionality.
- **App Control:** Control the lock via the Aqara Home app using Bluetooth for local access or Thread for remote access.
- **Temporary Passwords:** Generate one-time or periodic passwords for guests or service providers.
- **Mechanical Key:** A traditional key is provided for emergency situations.



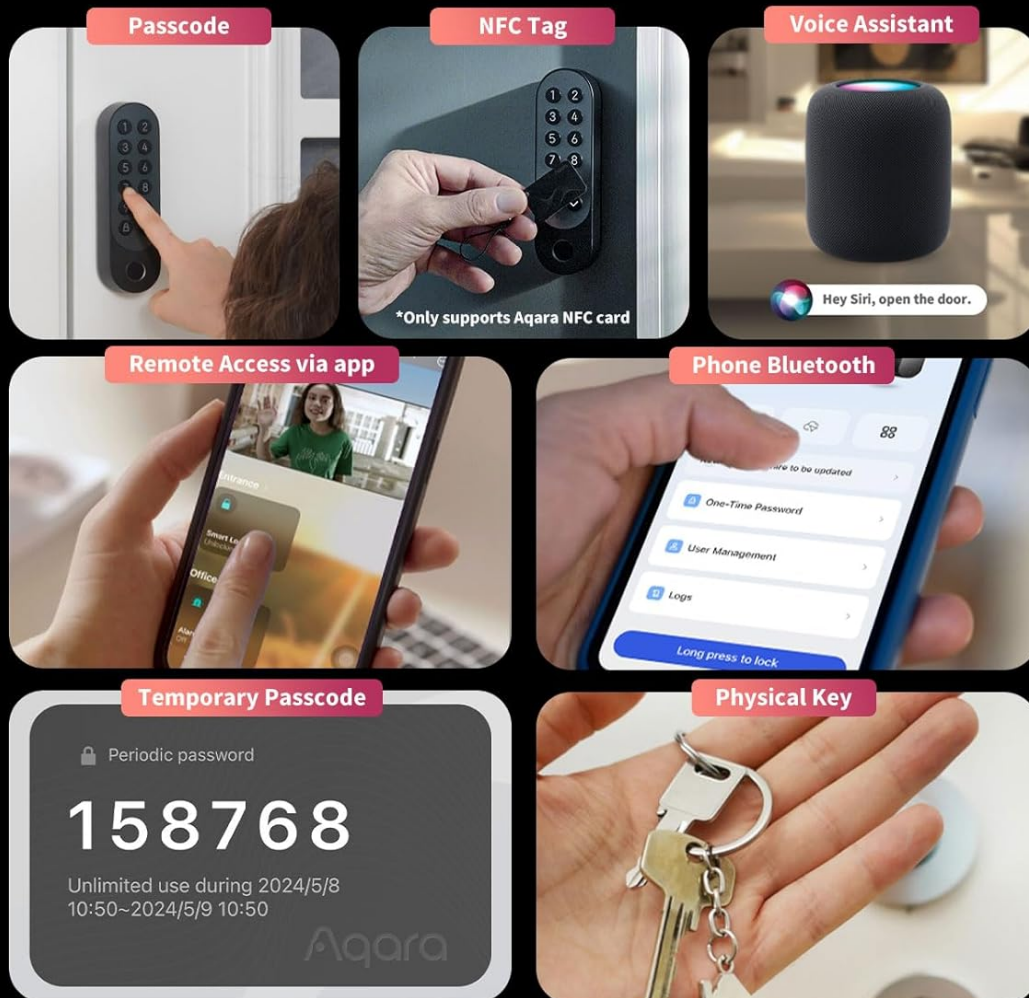
*Currently, only iPhones, Apple Watches, and Aqara NFC Cards available on Amazon support the NFC protocol

**Android devices are not yet compatible.

***Apple 2-in-1 Matter controller & Border router is required.

An Apple Watch and iPhone displaying the Apple Home Key interface, with a user unlocking the Aqara Smart Lock U200 by tapping their Apple Watch to the keypad.

Supplementary and Emergency Unlocking Options



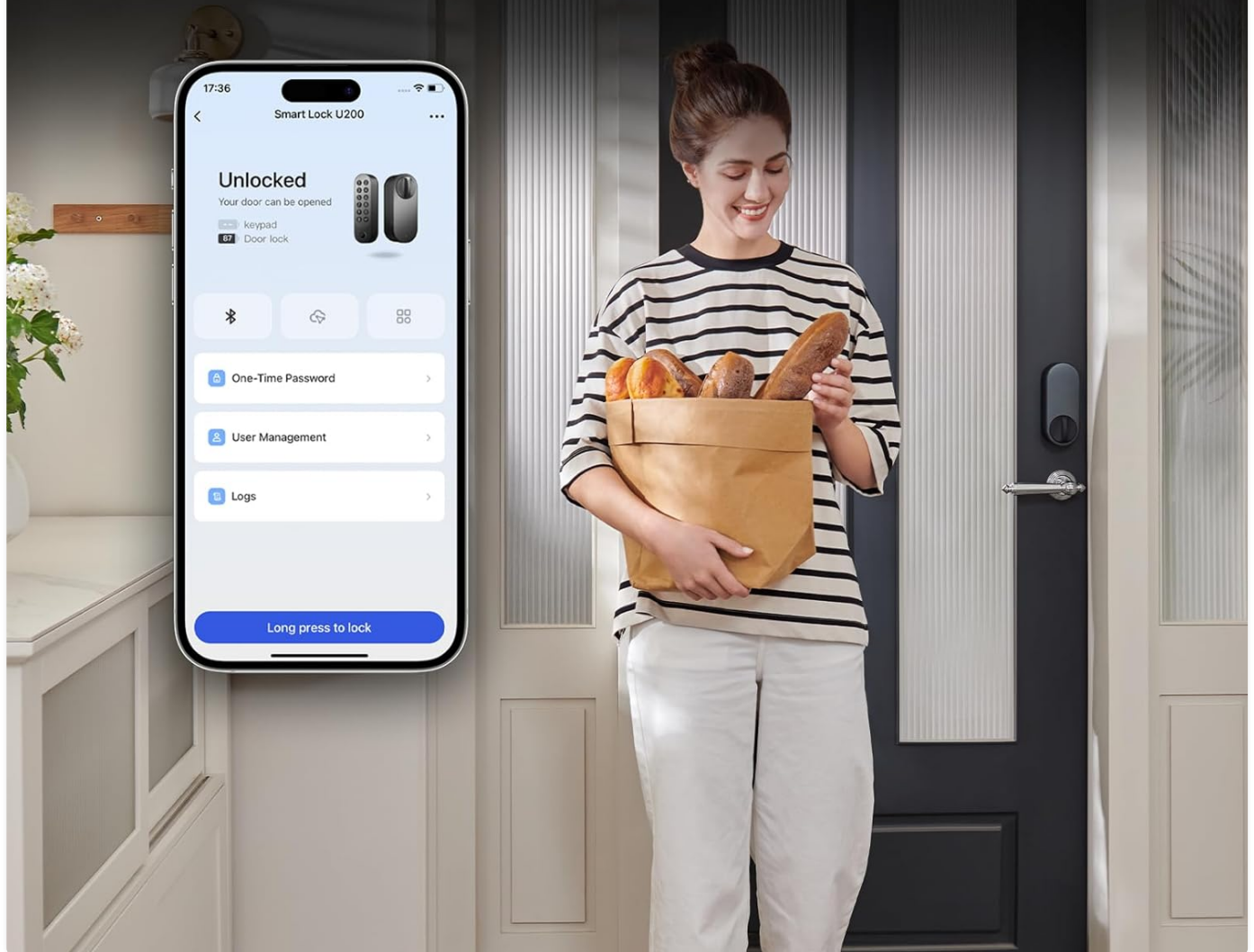
A collage of images illustrating various unlocking methods for the Aqara Smart Lock U200, including passcode entry, NFC tag use, voice assistant integration, remote access via app, phone Bluetooth control, temporary passcodes, and physical key usage.

3.2. Smart Features

The Aqara Smart Lock U200 integrates advanced features for enhanced convenience and security:

- **Quiet Unlock Mode:** Activate this mode directly from the keypad to reduce noise during unlocking.
- **Auto Lock:** Thanks to the built-in gyroscope, the lock can detect if the door is left open and automatically lock it after closure (requires Aqara Home app).
- **Matter over Thread Support:** Seamlessly integrates with Matter-enabled ecosystems like Apple Home, Google Home, Amazon Alexa, and Samsung SmartThings, offering broad compatibility and remote access features when connected to a compatible Thread Border Router.

Automatic Locking Feature



A woman entering her home with groceries, while her smartphone displays the Aqara Smart Lock U200 app interface, highlighting the automatic locking feature.

Innovative Quiet Unlock Mode



***Activate this feature right from the keypad:
it's a standalone setting that doesn't require a hub or a Thread border router.**

A split image showing a child sleeping peacefully on one side and a person quietly entering a room with the Aqara Smart Lock U200 on the other, illustrating the quiet unlock mode.

Your browser does not support the video tag.

This video introduces the key features and benefits of the Aqara Smart Lock U200, showcasing its design, multiple unlocking methods, and smart home integration capabilities.

4. MAINTENANCE

4.1. Power Options and Battery Life

The U200 lock is powered by rechargeable Li-Ion batteries, providing up to 6 months of battery life based on typical usage (up to 8 daily unlocking/locking actions via fingerprint/NFC). The keypad accommodates 1.5V AAA batteries and supports hard-wired powering (requires 12V-24V AC or DC power supply).

Rechargeable Li-ion Battery, Multi-Power Options



A split image showing the Aqara Smart Lock U200 keypad in two different environmental conditions: one with water droplets indicating IPX5 rating, and the other covered in snow, demonstrating its durability in extreme temperatures.

4.2. Environmental Durability

The keypad is IPX5-rated for outdoor usage and operates flawlessly in extreme temperatures ranging from -15 °C to 66 °C.

5. TROUBLESHOOTING

For detailed troubleshooting steps and solutions to common issues, please refer to the official Troubleshooting Guide.

[Download Troubleshooting Guide \(PDF\)](#)

5.1. Enhanced Security Features

The U200 keypad includes Tamper Alert functions to notify you of unauthorized attempts. Advanced security is ensured through AES encryption and fingerprint module encryption binding, protecting your personal data and property access.

6. SPECIFICATIONS

Feature	Detail
Brand	Aqara
Color	Black
Power Source	Battery Powered
Compatible Devices	Smartphone
Item dimensions L x W x H	2.44 x 2.36 x 5.98 inches
Connectivity Technology	Wireless
Installation Type	Self-Adhesive
Alert Type	Motion
Item Weight	1.37 pounds
Voltage	12 Volts (DC)
Control Method	App
Battery Cell Composition	Lithium Ion
Battery Life	6 months
Included Components	Smart Door Lock, Fingerprint Keypad, Rechargeable Battery, Mounting Hardware
UPC	192784001349
Material	Polycarbonate
Special Features	Fingerprint
Batteries Included?	Yes
Batteries Required?	Yes

7. WARRANTY AND SUPPORT

7.1. Warranty Information

The Aqara Smart Lock U200 comes with a manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms and conditions.

7.2. Customer Support

For further assistance, technical support, or warranty claims, please visit the official Aqara website or contact their customer service directly. You can also find additional resources and FAQs on the [Aqara Store on Amazon](#).

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question