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eufy 11S MAX

eufy RoboVac 11S MAX & Charging Base User Manual

MODEL: 11S MAX

1. Introduction and Overview

Welcome to the eufy RoboVac 11S MAX user manual. This guide provides essential information for setting up, operating, and maintaining your new robotic vacuum cleaner and its charging base. The eufy RoboVac 11S MAX is designed to provide efficient and automated cleaning for your home, featuring powerful suction and intelligent navigation.
Key features include:

- **Intelligent Cleaning Power:** BoostIQ Technology automatically increases suction power on various surfaces.
- **Superior Protection:** Anti-scratch tempered glass-top cover, infrared sensors for obstacle evasion, and drop-sensing technology.
- **Extended Cleaning Performance:** Up to 100 minutes of runtime on hardwood floors.
- **Additional Charging Base:** Allows for easier return to charge after cleaning.



Image 1.1: eufy RoboVac 11S MAX and Charging Base.

2. Product Components

Your eufy RoboVac 11S MAX package includes the following components:

- eufy RoboVac 11S MAX Robotic Vacuum Cleaner
- Charging Base (x2, if bundled)
- Remote Control
- Cleaning Tool
- Side Brush
- AC Power Adapter
- User Manual (this document)

3. Setup

Proper setup of your RoboVac and Charging Base is crucial for optimal performance.

3.1 Charging Base Placement

Place the Charging Base on a hard, level surface and flat against a wall. Ensure there are no obstacles within 3 ft (1 m) to the left and right, and 6 ft (2 m) in front of the Charging Base. Keep the Charging Base plugged in to ensure the RoboVac can return automatically for recharging.

Important: To avoid signal interference, it is recommended to place the additional Charging Base in a different room from the original one.



Image 3.1: Correct placement of the Charging Base.

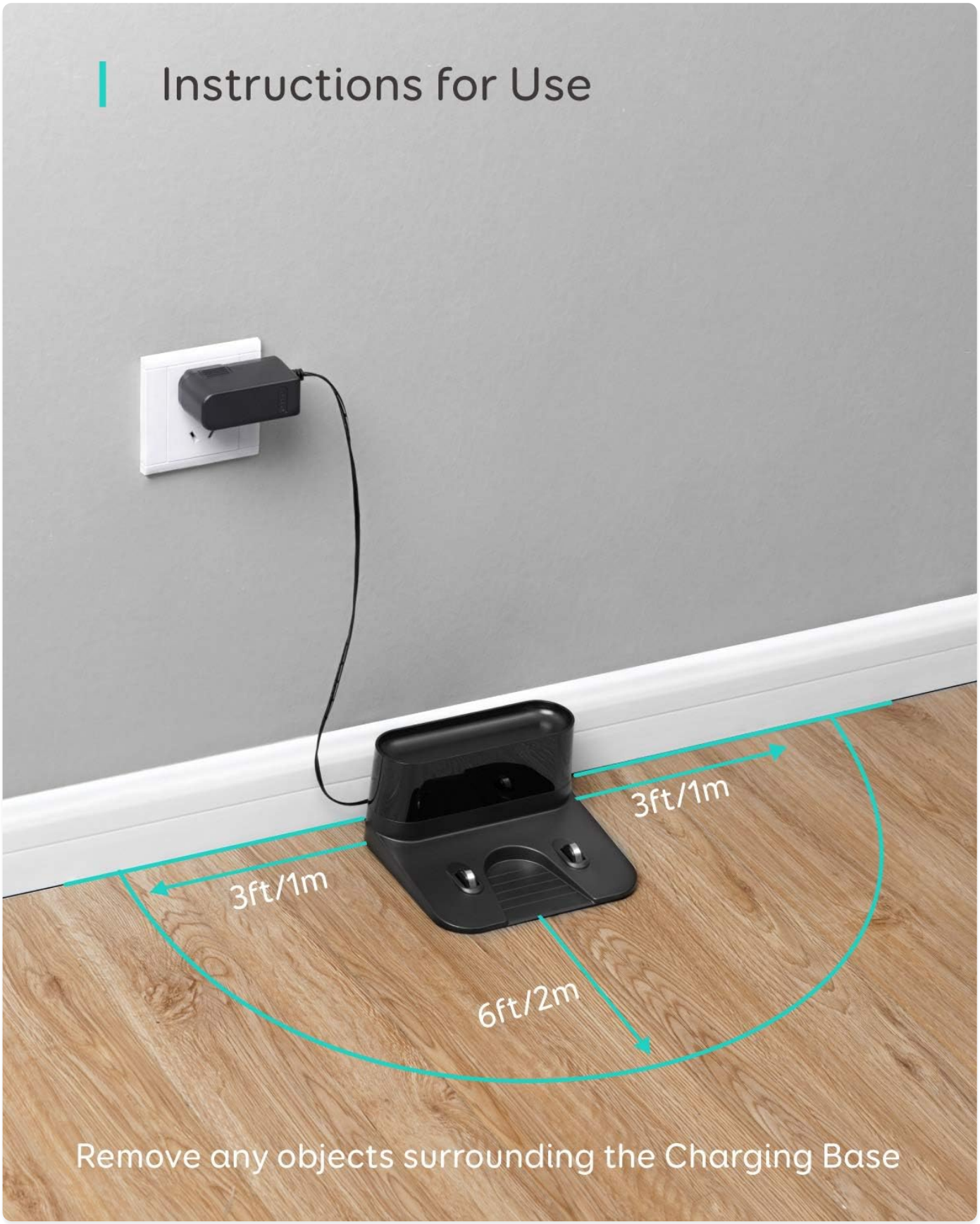


Image 3.2: Incorrect placement of the Charging Base.



Image 3.3: Clear area around the Charging Base.

4. Operation

The eufy RoboVac 11S MAX is designed for ease of use, offering various cleaning modes to suit your needs.

4.1 Starting a Clean

Press the power button on the RoboVac or use the remote control to start a cleaning cycle. The RoboVac will automatically begin cleaning based on its current mode.

4.2 BoostIQ Technology

The RoboVac features BoostIQ Technology, which automatically increases suction power within 1.5 seconds when needed, such as when transitioning from hard floors to carpets, ensuring a thorough clean.



Image 4.1: Powerful Suction with BoostIQ Technology.

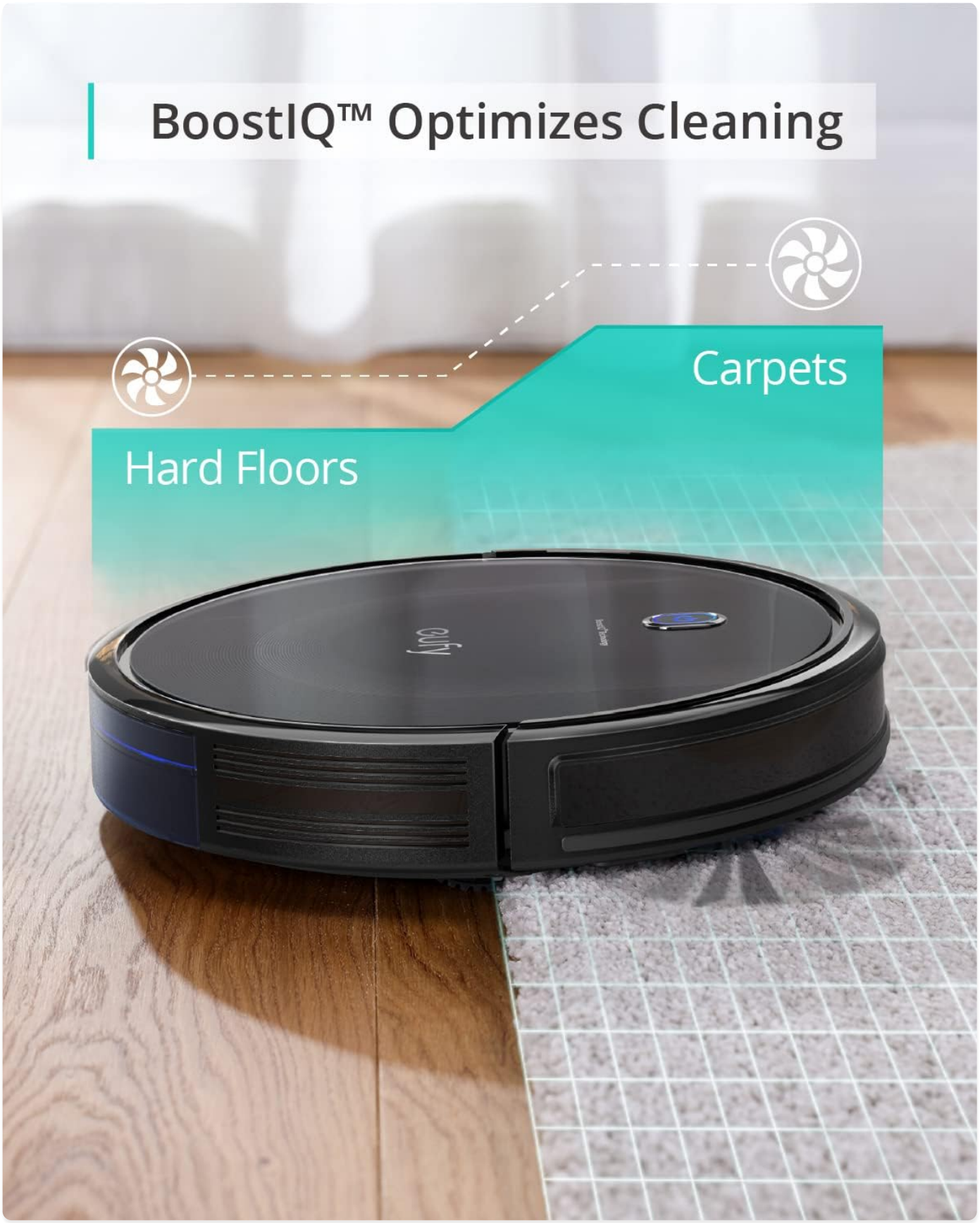


Image 4.2: BoostIQ Optimizes Cleaning on different surfaces.

4.3 Cleaning Modes

Utilize the remote control to select from various cleaning modes:

- **Auto Mode:** Standard cleaning for general floor maintenance.
- **Edge Clean:** Focuses on cleaning along walls and furniture edges.

- **Spot Clean:** Concentrates on a specific dirty area.
- **Quick Clean:** For a faster, less thorough clean.

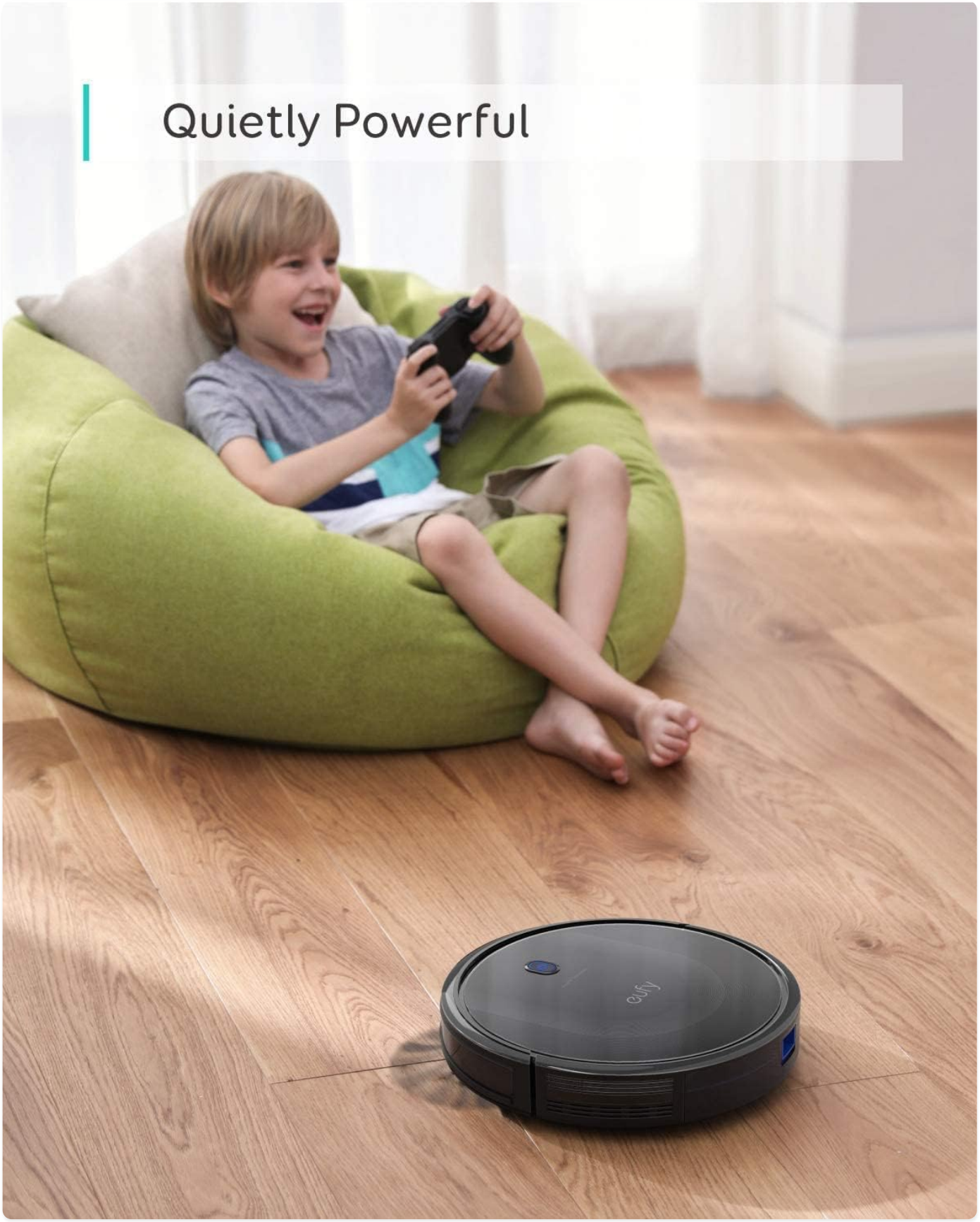


Image 4.3: Versatile Cleaning Modes.

4.4 Quiet Operation

The RoboVac 11S MAX operates at a noise level similar to a microwave, allowing for quiet cleaning without significant

disruption.



Image 4.4: Quietly Powerful Cleaning.

5. Maintenance

Regular maintenance ensures your RoboVac continues to perform effectively.

5.1 Dustbin and Filter Cleaning

Empty the dustbin after each use. Clean the filter regularly to maintain optimal suction power. The RoboVac uses a Cloth filter type.

5.2 Brush Cleaning

Periodically check and clean the main rolling brush and side brushes to remove tangled hair or debris. Use the provided cleaning tool for this purpose.

5.3 Sensor Cleaning

Wipe the drop-sensing and infrared sensors with a clean, dry cloth to ensure they function correctly and prevent obstacles or falls.

6. Troubleshooting

If you encounter issues with your RoboVac, refer to the following common solutions:

- **RoboVac not charging:** Ensure the Charging Base is plugged in and the RoboVac is properly docked. Clean the charging contacts on both the RoboVac and the base.
- **RoboVac getting stuck:** Clear obstacles from the cleaning path. Ensure the Charging Base has sufficient clear space around it.
- **Reduced suction power:** Empty the dustbin and clean the filter. Check for blockages in the brushes or suction inlet.
- **Unusual noises:** Check the main rolling brush and side brushes for tangled hair or debris.

For more detailed troubleshooting or persistent issues, please contact eufy customer support.

7. Specifications

Feature	Detail
Brand	eufy
Model	11S MAX
Special Feature	Automatic Dust Collection (BoostIQ Technology)
Included Components	Charging Base, Remote Control, Cleaning Tool, Side Brush, User Manual, AC Power Adapter
Filter Type	Cloth

Feature	Detail
Battery Life	100 minutes
Power Source	Battery Powered
Form Factor	Robotic
ASIN	B0D17V4FRY

8. Warranty and Support

eufy products are designed for reliability and performance. For warranty information, product registration, or technical support, please visit the official eufy website or contact their customer service team.

Website: www.eufylife.com

Please have your product model (11S MAX) and ASIN (B0D17V4FRY) ready when contacting support.

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