VTech ES2051

VTech ES2051 DECT Cordless Phone User Manual

Twin Handset with Answering Machine, Call Block, and Handsfree Speakerphone

1. INTRODUCTION

This user manual provides comprehensive instructions for the VTech ES2051 DECT Cordless Phone system. It covers setup, operation, maintenance, and troubleshooting for your twin handset phone, featuring an integrated answering machine, nuisance call blocker, and handsfree speakerphone capabilities. Please read this manual thoroughly to ensure proper use and to take full advantage of all features.

2. WHAT'S IN THE BOX

Please check that your package contains the following items:

- 2 Base Units
- 2 cordless handsets
- 2 chargers
- 2 battery packs
- Telephone line cord
- Quick start guide

3. SETUP

3.1 Installing Batteries

Each handset requires 2 AAA rechargeable batteries (included). Open the battery compartment cover on the back of the handset and insert the batteries, observing the correct polarity (+ and -). Close the cover securely.

3.2 Connecting the Base Unit

Connect one end of the telephone line cord to the LINE socket on the base unit and the other end to your telephone wall socket. Connect the small end of the power adapter to the POWER socket on the base unit and plug the large end into a mains power outlet. For the second handset, connect its charger to a mains power outlet.

3.3 Charging the Handsets

Place each handset on its respective base unit or charger. The charging indicator on the handset will

illuminate. For optimal battery performance, charge the handsets for at least 16 hours before initial use.

Image: The VTech ES2051 DECT Cordless Phone system, showing the main base unit with one handset docked, and a second handset with its charging cradle. This illustrates the twin handset setup.

4. OPERATING INSTRUCTIONS

4.1 Basic Call Functions

- **Making a Call:** Dial the number and press the **Call** button.
- **Receiving a Call:** When the phone rings, press the **Call** button.
- **Ending a Call:** Press the **End** button or place the handset back on the base/charger.

Image: Two VTech ES2051 DECT cordless handsets and the main base unit are displayed in a modern living room setting, highlighting the twin handset feature.

4.2 Handsfree Speakerphone

During a call, press the **Speakerphone** button to activate handsfree mode. Press it again to switch back to handset mode.

4.3 Call Blocking

The nuisance call blocker allows you to stop unwanted calls. You can save up to 100 names and numbers in the call block list. Refer to the quick start guide for specific steps on how to add numbers to the block list.

Image: The VTech ES2051 DECT Cordless Phone base unit and handset are shown with a graphic indicating the 'Call Blocker' feature, emphasizing its ability to block nuisance and unwanted calls.

4.4 Digital Answering System

The integrated digital answering system can record up to 30 minutes of messages. You can set up your outgoing message, play back messages, and delete them directly from the base unit or a handset. The base unit features a digital message counter.

Image: The VTech ES2051 DECT Cordless Phone base unit and handset are displayed, with a speech bubble suggesting a message, illustrating the digital answering system's function.

4.5 Easy, One-touch Features

The phone includes features like Mute/Alarm, adjustable ring volume and melodies, and a high-quality handsfree speakerphone, all accessible with ease.

Easy, One-touch Features

Mute/Alarm

Adjustable
ring volume and melodies

High quality
handsfree speakerphone

Image: The VTech ES2051 DECT Cordless Phone is shown with icons representing its easy, one-touch features, including Mute/Alarm, adjustable ring volume, and handsfree speakerphone.

4.6 Volume Booster

Activate the Volume Booster function to amplify incoming sound, enhancing clarity and loudness, particularly useful for those with weakened hearing.

Volume Booster

Amplifies incoming sounds to enchance the clarity and loudness.

Image: A VTech ES2051 DECT Cordless Handset is shown with a graphic illustrating sound waves, indicating the Volume Booster feature that amplifies incoming audio.

4.7 Backlit Display and Keypad

The handset features a backlit LCD screen and keypad, illuminating the entire keypad for easier viewing and operation in dim light conditions.

Backlit Display and Keypad

The entire LCD and keypad illuminates, allowing for easier viewing in dim light.

Image: The VTech ES2051 DECT Cordless Phone base unit and handset are displayed, highlighting the illuminated LCD screen and keypad for improved visibility in low light.

4.8 Intercom Between Base and Handset

Utilize the handset-to-handset intercom function to communicate between the two handsets without using the telephone line. This is useful for internal communication within your home.

Intercom Between Base and Handset

With the handset to handset intercom function, you can call each other easily - no more shouting in the house.

Image: Two VTech ES2051 DECT Cordless Handsets are shown with arrows indicating communication between them, illustrating the intercom function.

4.9 3-Way Conference

The 3-way calling feature allows you to conference a call with two internal callers (handsets) and one external caller into a single conversation.

3-Way Conference

With 3-way calling, you can conference a call with two internal callers and 1 external caller into the call.

Image: Three individuals are depicted using phones, visually representing the 3-way conference call capability of the VTech ES2051 system.

5. MAINTENANCE

5.1 Cleaning

Clean the phone and base unit with a soft, slightly damp cloth. Do not use abrasive cleaners or solvents. Ensure no liquid enters the unit.

5.2 Battery Care

To prolong battery life, avoid overcharging by not leaving the handsets on the charger for extended periods once fully charged. If the phone will not be used for a long time, remove the batteries.

6. TROUBLESHOOTING

If you experience issues with your VTech ES2051, please refer to the following common problems and solutions:

- **No Dial Tone:** Ensure the telephone line cord is securely connected to both the base unit and the wall socket. Check that the power adapter is plugged in correctly.
- **Cannot Make/Receive Calls:** Verify that the phone line is active. Check battery charge level on the handset.
- **Poor Sound Quality/Static:** Move the handset closer to the base unit. Avoid placing the base unit

near other electrical appliances that may cause interference.
- **Handset Not Charging:** Ensure the handset is correctly seated in the charging cradle and that the charging contacts are clean.
- **Answering Machine Not Recording:** Check if the answering machine memory is full. Ensure the answering machine is turned on.

7. Specifications

Feature	Detail
Brand	VTech
Model	ES2051
Telephone Type	Cordless DECT
Answering System Type	Digital
Caller Identification	Yes
Batteries Required	4 AAA (included)
Item Weight	0.78 Kilograms
Package Dimensions	18.5 x 14 x 11 cm
Colour	Black
UPC	796575179615

8. Warranty and Support

For warranty information and technical support, please refer to the documentation provided with your purchase or visit the official VTech website. Keep your proof of purchase for any warranty claims.

Documents - VTech – ES2051

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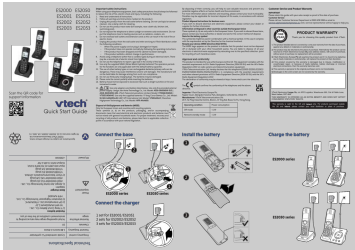
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UKCA Declaration of Conformity Manufacturer Name: VTech Telecommunications Limited Address: 23/ ... , Abingdon, Oxfordshire, OX14 3YT, United Kingdom Product Model Name: DECT phone Model No.: ES2050/ **ES2051** /ES2052 We, Vtech Telecommunications Limited. hereby declares that the above equipment has be...
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