

FUKUMARU PTM-801

FUKUMARU Automatic Pet Food Dispenser (Model PTM-801) User Manual

Model: PTM-801 | Brand: FUKUMARU

INTRODUCTION

This manual provides detailed instructions for the FUKUMARU Automatic Pet Food Dispenser, Model PTM-801. Designed to simplify pet feeding, this device features 2.4GHz WiFi connectivity, a 5-liter capacity, and supports up to 10 meals per day with timer control. Please read this manual thoroughly before use to ensure proper operation and maintenance.

PRODUCT OVERVIEW

The FUKUMARU PTM-801 is an advanced automatic pet food dispenser designed for convenience and pet health. Key features include:

- **Freshness Preservation:** Equipped with a secure rotor, dispenser lock, integrated desiccant bag, and sealing strip to maintain food freshness and prevent pet access.
- **Versatile Feeding Options:** Easily converts between single and dual bowl configurations. Includes support bars for elevated feeding, reducing strain on your pet's joints and spine.
- **Easy Cleaning:** Bowls, turbine, and food container are fully detachable and washable for thorough hygiene.
- **WiFi Connectivity:** Connects via 2.4GHz WiFi for remote scheduling and control via a mobile application.
- **Large Capacity:** 5-liter food tank suitable for various dry pet food types.



Image: FUKUMARU Automatic Pet Food Dispenser PTM-801 shown with dual bowls and a smartphone displaying the control app.

SETUP INSTRUCTIONS

- 1. Unpack Components:** Carefully remove all parts from the packaging. Verify that all components are present: main dispenser unit, food tank, lid, desiccant bag, two food bowls, and optional support bars for elevated feeding.
- 2. Assemble Bowls:**
 - Attach the food bowls to the base unit. For dual feeding, use both bowls. For single feeding, one bowl can be used.
 - If elevated feeding is desired, insert the support bars into the designated slots on the base and

attach the bowls to the top of the bars.

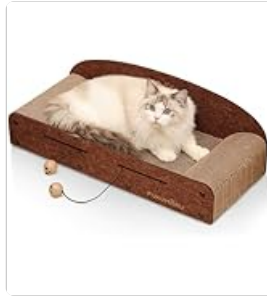


Image: Illustration of the dual bowl setup, potentially with elevated support bars.

3. **Install Desiccant Bag:** Open the lid of the food tank and place the desiccant bag into its designated compartment to help keep food fresh. Replace the desiccant bag periodically (e.g., monthly).
4. **Fill Food Tank:** Pour dry pet food into the food tank. Ensure the food is of appropriate size for the dispenser mechanism. Close the lid securely to maintain freshness.
5. **Connect Power:** Plug the AC power adapter into the dispenser and then into a wall outlet. The device will power on.
6. **Download Mobile App:** Search for the "FUKUMARU" app (or specified app name if available, otherwise generic) on your smartphone's app store (iOS or Android) and install it.
7. **Connect to WiFi:**
 - Ensure your smartphone is connected to a 2.4GHz WiFi network. The dispenser only supports 2.4GHz WiFi.
 - Open the app and follow the on-screen instructions to add your device. This typically involves selecting the device type, entering your WiFi password, and potentially pressing a pairing button on the dispenser.



Image: Example of the mobile application interface for device control and scheduling.

OPERATING INSTRUCTIONS

Scheduling Meals via App

1. **Access Feeding Plan:** In the FUKUMARU app, navigate to the "Feeding Plan" or "Schedule" section for your device.
2. **Set Meal Times:** Add new meal times. The dispenser supports up to 10 meals per day.
3. **Adjust Portion Sizes:** For each meal, specify the number of portions to dispense. Refer to your pet's dietary needs and the food's serving recommendations.
4. **Save Settings:** Confirm and save your feeding schedule. The dispenser will now automatically dispense food at the programmed times.

Manual Feeding

To dispense food immediately outside of the schedule:

- **Via App:** Use the "Feed Now" or "Quick Feed" option in the mobile app to dispense a single portion or a specified number of portions.
- **Via Device Button:** Press the manual feed button on the dispenser's control panel (if available, refer to device specific buttons). Each press typically dispenses one portion.

Dispenser Lock

The dispenser features a lock mechanism to prevent pets from accessing the food tank or manually dispensing food. Ensure the lock is engaged when not adjusting settings or refilling.

MAINTENANCE AND CLEANING

Regular cleaning ensures hygiene and optimal performance of your pet food dispenser.

1. **Disassemble:** Unplug the dispenser from power. Remove the food bowls, food tank, and the internal turbine mechanism.
2. **Wash Components:** The bowls, turbine, and food container are detachable and can be hand-washed with mild soap and water. Rinse thoroughly.
3. **Clean Main Unit:** Wipe the main dispenser unit with a damp cloth. Do not submerge the main unit in water.
4. **Dry Thoroughly:** Ensure all washed parts are completely dry before reassembling to prevent mold or food spoilage.
5. **Replace Desiccant:** Replace the desiccant bag in the lid every 2-4 weeks, or as needed, to maintain food freshness.



Image: Details of the desiccant bag compartment and detachable internal components for cleaning.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Dispenser not powering on.	Power adapter not connected or faulty outlet.	Ensure the power adapter is securely plugged into the dispenser and a working wall outlet.
Food not dispensing.	Food tank empty, food jammed, or dispenser lock engaged.	Check food level. Clear any food jams in the dispensing mechanism. Ensure the dispenser lock is disengaged.

Problem	Possible Cause	Solution
WiFi connection failed.	Incorrect WiFi password, 5GHz network used, or dispenser too far from router.	Verify WiFi password. Ensure you are connecting to a 2.4GHz network. Move the dispenser closer to the WiFi router. Restart the dispenser and try connecting again.
Food tastes stale quickly.	Desiccant bag needs replacement or lid not sealed properly.	Replace the desiccant bag. Ensure the food tank lid is securely closed and the sealing strip is intact.

SPECIFICATIONS

Feature	Detail
Model Number	PTM-801
Dimensions (L x W x H)	21 x 20 x 36 cm (8.3 x 7.9 x 14.2 inches)
Weight	2.46 kg (5.42 lbs)
Capacity	5 Liters
Material	Polyethylene terephthalate
Connectivity	2.4GHz Wi-Fi
Power Source	AC Cable Electric
Care Instructions	Hand wash only (detachable parts)
Target Species	Cat, Dog (Small to Medium)

WARRANTY AND SUPPORT

Your FUKUMARU Automatic Pet Food Dispenser comes with a **30-day warranty period** from the date of purchase.

For any issues or support inquiries, FUKUMARU aims to resolve problems within **24 hours**. Please contact customer support through the mobile application or the official FUKUMARU website for assistance.