

Waterpik WF-20

Waterpik Cordless Pulse Portable Water Flosser (Model WF-20)

Instruction Manual

1. PRODUCT OVERVIEW

The Waterpik Cordless Pulse Portable Water Flosser (Model WF-20) is designed for effective and convenient oral hygiene. This bundle includes two units, each with two Classic Jet tips, making it ideal for multiple users or as a backup. Its ergonomic, non-slip design ensures comfortable handling, and its waterproof construction allows for safe use in the shower.

Key features include a rechargeable lithium-ion battery with a recharge indicator, two pressure settings (low and high) for customized cleaning, and a 6 oz (177.42 ml) removable reservoir providing up to 45 seconds of flossing time. Waterpik products are dentist-recommended and clinically proven to remove up to 99.9% of plaque bacteria, contributing to healthier gums and teeth. This model has earned the ADA Seal of Acceptance.



The Waterpik Cordless Pulse Portable Water Flosser, shown in blue and gray, features a compact design with a clear water reservoir and control buttons on the handle.

2. SETUP AND INITIAL USE

2.1 Charging the Device

The Waterpik Cordless Pulse Water Flosser is equipped with a rechargeable lithium-ion battery. Locate the USB-C charging port, typically covered by a protective flap to maintain waterproofing. Connect the provided USB-C to USB-A charging cable to the device and a suitable power source. The recharge indicator will show the charging status. Ensure the charging port and cable are dry before connecting. Do not submerge the charging port or cable in water.

2.2 Attaching a Tip

To attach a Classic Jet tip, insert the tip into the opening at the top of the flosser handle until it clicks into place. To remove a tip, press the tip eject button (usually located near the tip opening) and pull the tip out.

2.3 Filling the Reservoir

The flosser features a 6 oz (177.42 ml) removable reservoir. To fill, detach the reservoir from the main unit by pulling it down. Fill the reservoir with lukewarm water. **Avoid using extremely cold or hot water**, as this can cause discomfort or damage to your teeth and gums. Reattach the reservoir securely to the main unit.

Video demonstrating the features and usage of the Waterpik Cordless Pulse Water Flosser, including how to change tips, fill the reservoir, and adjust pressure settings.

3. OPERATING INSTRUCTIONS

3.1 Powering On and Selecting Pressure

Once the reservoir is filled and a tip is attached, select your desired pressure setting using the control buttons on the handle. The device offers two settings: low and high. For first-time users or those with sensitive gums, start with the low setting and gradually increase as comfortable. To turn the device on, slide the power switch to the 'on' position.

3.2 Flossing Technique

Lean over a sink and place the tip in your mouth. Close your lips enough to prevent splashing, but allow water to flow from your mouth into the sink. Aim the tip at the gumline at a 90-degree angle. Start with your back teeth and work your way to the front, pausing briefly between teeth. Follow the gumline and pause between teeth. Continue until you have cleaned the inside and outside of both your upper and lower teeth. The 6 oz reservoir provides approximately 45 seconds of continuous flossing.

Video showcasing the Waterpik Cordless Pulse Water Flosser, highlighting its benefits for users with braces and general flossing.

4. MAINTENANCE AND CARE

4.1 Cleaning the Reservoir

The removable reservoir is top-rack dishwasher safe for easy cleaning. For manual cleaning, detach the reservoir and wash it with warm, soapy water. Rinse thoroughly before reattaching.

4.2 Cleaning the Unit

Wipe the exterior of the flosser with a soft, damp cloth. Do not submerge the main unit in water, especially the charging port area, unless specifically designed for full submersion (this model is waterproof for shower use, but avoid prolonged submersion of the charging port). Ensure the unit is dry before charging.

4.3 Replacing Tips

Dental professionals recommend replacing water flosser tips every 3 months for optimal performance and hygiene. Replacement tips are available from Waterpik authorized retailers.

5. TROUBLESHOOTING

5.1 No Water Flow or Weak Pressure

- **Check Reservoir:** Ensure the reservoir is filled with water and securely attached.
- **Check Tip:** Verify the tip is properly inserted and not clogged. Remove and reinsert if necessary.
- **Battery Level:** A low battery can result in weak pressure. Recharge the device if the indicator shows low battery.
- **Prime the Unit:** If using for the first time or after extended storage, point the tip into the sink, turn the unit on to high pressure, and allow water to flow until steady.

5.2 Device Not Turning On

- **Battery Level:** Ensure the device is fully charged.
- **Power Switch:** Confirm the power switch is in the 'on' position.

5.3 Leaking

- **Reservoir Seal:** Ensure the reservoir is correctly seated and sealed to the main unit.
- **Tip Connection:** Verify the tip is firmly clicked into place.

6. SPECIFICATIONS

Feature	Detail
Model Number	WF-20
Brand Name	Waterpik
Power Source	Battery Powered (Lithium-ion)
Pressure Settings	2 (Low, High)
Reservoir Volume	6 oz (177.42 Milliliters)
Flossing Time per Fill	Up to 45 seconds
Product Benefits	Removes Plaque, Gum Health
Additional Features	Multiple Pressure Settings, Multiple Tips, Waterproof
Specification Met	ADA (American Dental Association)
Material Type	Plastic, Rubber, Metal
Unit Count	2 Count (in bundle)

7. WARRANTY AND SUPPORT

7.1 Manufacturer's Warranty

The Waterpik Cordless Pulse Portable Water Flosser is backed by a **2-year limited manufacturer's warranty**. Please retain your proof of purchase for warranty claims.

7.2 Customer Support

For product assistance, troubleshooting not covered in this manual, or warranty inquiries, please contact Waterpik customer support. Refer to the official Waterpik website or product packaging for the most current contact information.

© 2026 Waterpik. All rights reserved.