

## SOAR NFL-TWS6-49ER

# SOAR NFL Wireless Sport Earbuds User Manual

Model: NFL-TWS6-49ER

Brand: SOAR

## INTRODUCTION

This manual provides detailed instructions for the operation and maintenance of your SOAR NFL Wireless Sport Earbuds. Please read this manual thoroughly before using the product to ensure proper function and longevity.

## SAFETY INFORMATION

- Do not expose the earbuds or charging case to extreme temperatures, humidity, or liquids.
- Avoid dropping or subjecting the device to strong impacts.
- Do not attempt to disassemble or modify the earbuds or charging case. This will void the warranty.
- Keep out of reach of children and pets.
- Use only the provided charging cable or a certified equivalent.
- Prolonged listening at high volume levels may cause hearing damage. Adjust volume to a safe level.

## PACKAGE CONTENTS

Verify that all items are present in your package:

- SOAR NFL Wireless Sport Earbuds (Left and Right)
- Portable Charging Case
- USB Charging Cable
- Silicone In-Ear Gels (various sizes)
- User Manual (this document)



Image: SOAR NFL Wireless Sport Earbuds packaging, illustrating the contents.

## PRODUCT OVERVIEW

The SOAR NFL Wireless Sport Earbuds are designed for comfort and convenience, featuring Bluetooth 5.0 connectivity and a portable charging case.



Image: The SOAR NFL Wireless Sport Earbuds and their charging case, displaying the San Francisco 49ers team branding.



Image: A view of multiple SOAR NFL Wireless Sport Earbuds charging cases, highlighting the compact design and the earbuds within an open case.

## SETUP

### Initial Charging

Before first use, fully charge the earbuds and the charging case.

1. Place both earbuds into the charging case.
2. Connect the USB charging cable to the charging port on the case and to a power source (e.g., USB wall adapter, computer USB port).
3. The LED indicators on the case will illuminate to show charging status. They will turn off or change color when fully charged.

## Bluetooth Pairing

The earbuds feature auto-pairing functionality for easy connection.

1. Ensure the earbuds are charged.
2. Open the charging case. The earbuds will automatically enter pairing mode.
3. On your device (smartphone, tablet, laptop), enable Bluetooth and search for available devices.
4. Select "SOAR Earbuds" (or similar name) from the list of devices.
5. Once connected, a voice prompt will confirm successful pairing.
6. For subsequent uses, the earbuds will automatically connect to the last paired device when removed from the case.

## OPERATING INSTRUCTIONS

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### Power On/Off

- **Power On:** Open the charging case, or long-press the touch control area on each earbud for 3 seconds.
- **Power Off:** Place the earbuds back into the charging case and close the lid, or long-press the touch control area on each earbud for 5 seconds.

### Music Playback

- **Play/Pause:** Single tap the touch control area on either earbud.
- **Next Track:** Double tap the right earbud.
- **Previous Track:** Double tap the left earbud.
- **Volume Up:** Triple tap the right earbud.
- **Volume Down:** Triple tap the left earbud.

### Call Management

- **Answer/End Call:** Single tap the touch control area on either earbud.
- **Reject Call:** Long-press the touch control area on either earbud for 2 seconds.

### Voice Assistant

- **Activate Voice Assistant:** Long-press the touch control area on either earbud for 2 seconds (when not on a call).

### Versatile Audio Options

These earbuds offer multiple ways to enjoy audio:

- **Bluetooth:** Connect wirelessly to your smartphone, tablet, or other Bluetooth-enabled devices.
- **FM Radio:** The earbuds may support FM radio functionality. Refer to your device's specific instructions for tuning.
- **USB/AUX:** For devices without Bluetooth, connect via USB or AUX cable (if supported by your specific model and accessories).

## CHARGING

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The charging case provides portable power for your earbuds, offering up to 32 hours of total battery life

(including case charges).

- **Charging Earbuds:** Place earbuds into the charging case. They will automatically begin charging. The LED indicators on the earbuds will show charging status.
- **Charging Case:** Connect the USB cable to the case's charging port and a power source. The LED indicators on the case will show its charging status.



Image: The SOAR NFL Wireless Sport Earbuds charging case, shown clipped to a backpack, highlighting its portability and convenient charging on the go.

## MAINTENANCE AND CARE

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- Clean the earbuds and charging case regularly with a soft, dry cloth.
- Do not use abrasive cleaners or solvents.
- Ensure charging contacts on both earbuds and case are clean and free of debris.
- Store the earbuds in their charging case when not in use to protect them and maintain battery life.
- Avoid exposing the product to extreme temperatures or direct sunlight for extended periods.

## TROUBLESHOOTING

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Problem	Possible Solution
Earbuds not pairing.	<ul style="list-style-type: none"> <li>◦ Ensure earbuds are charged.</li> <li>◦ Turn off Bluetooth on your device and turn it back on.</li> <li>◦ Forget/remove the earbuds from your device's Bluetooth list and re-pair.</li> <li>◦ Restart your device.</li> </ul>
No sound from earbuds.	<ul style="list-style-type: none"> <li>◦ Check device volume and earbud volume.</li> <li>◦ Ensure earbuds are properly connected to your device.</li> <li>◦ Try playing different audio.</li> </ul>
Earbuds not charging.	<ul style="list-style-type: none"> <li>◦ Ensure the charging cable is securely connected.</li> <li>◦ Check the power source.</li> <li>◦ Clean the charging contacts on the earbuds and case.</li> </ul>
Poor sound quality.	<ul style="list-style-type: none"> <li>◦ Ensure earbuds are clean and free of debris.</li> <li>◦ Try different sized silicone ear gels for a better fit.</li> <li>◦ Move closer to your connected device to avoid interference.</li> </ul>

## SPECIFICATIONS

<b>Model Name:</b>	True Wireless Earbuds V.6
<b>Model Number:</b>	NFL-TWS6-49ER
<b>Connectivity Technology:</b>	Wireless (Bluetooth 5.0)
<b>Battery Life:</b>	Up to 32 Hours (with charging case)
<b>Included Components:</b>	Plastic + PCBA + speaker
<b>Item Weight:</b>	0.21 Pounds
<b>Water Resistance Level:</b>	Not Water Resistant
<b>Earpiece Shape:</b>	Rounded tips
<b>Manufacturer:</b>	Prime Brands Group Inc.
<b>UPC:</b>	192129112167

## WARRANTY AND SUPPORT

Your SOAR NFL Wireless Sport Earbuds come with a **1-year manufacturer's warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use.

The warranty does not cover:

- Damage caused by accident, abuse, misuse, flood, fire, earthquake, or other external causes.
- Damage caused by operating the product outside the permitted or intended uses described by SOAR.
- Damage caused by service performed by anyone who is not a representative of SOAR or an authorized SOAR Service Provider.
- Products or parts that have been modified to alter functionality or capability without the written permission of SOAR.

For warranty claims or technical support, please contact Prime Brands Group Inc. customer service.

Please have your proof of purchase and product model number ready.

For the most up-to-date support information, please visit the official SOAR website or contact their customer service directly.