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MSI PRO MP243XP

MSI PRO MP243XP 24-inch IPS Monitor User Manual

Model: PRO MP243XP

1. Introduction

This user manual provides comprehensive instructions for the setup, operation, maintenance, and troubleshooting of your MSI PRO MP243XP 24-inch IPS Computer Monitor. Please read this manual thoroughly before using the product to ensure proper functionality and safety.

2. Safety Information

Always observe the following safety precautions to prevent damage to the monitor and to ensure your personal safety:

- Do not expose the monitor to rain or moisture.
- Do not block ventilation openings.
- Use only the power adapter supplied with the monitor.
- Avoid placing the monitor on unstable surfaces.
- Disconnect the power cable during lightning storms or when unused for long periods.

3. Package Contents

Verify that all items are present in the package:

- MSI PRO MP243XP Monitor
- Monitor Stand (Base and Neck)
- Power Adapter
- HDMI Cable
- User Manual (this document)

- Warranty Card

4. Product Overview

4.1. Monitor Features

- 23.8-inch IPS Panel with Full HD (1920 x 1080) Resolution
- 100Hz Refresh Rate and 1ms (MPRT) Response Time
- TÜV Certified Display for Eye Protection (Less Blue Light PRO, Anti-Flicker)
- Adaptive-Sync Technology
- Adjustable Stand with Tilt, Swivel, Pivot, and Height Adjustment
- Built-in Speakers
- VESA Mountable (100x100mm)
- HDMI and DisplayPort Connectivity

4.2. Monitor Components



Figure 4.2.1: Front View

This image shows the front of the MSI PRO MP243XP monitor, highlighting its slim bezels and the control buttons located on the bottom right.



Figure 4.2.2: Rear View and Ports

This image displays the rear of the monitor, showing the various input/output ports including DisplayPort, HDMI, and the DC power jack. The VESA mount points are also visible.

5. Setup

5.1. Assembling the Stand

1. Carefully remove the monitor and stand components from the packaging.
2. Attach the stand neck to the monitor panel by aligning the tabs and pushing until it clicks into place.
3. Attach the stand base to the neck and secure it with the captive screw.
4. Place the assembled monitor on a stable, flat surface.



Figure 5.1.1: Stand Assembly

This image illustrates the process of attaching the monitor panel to the stand neck and then securing the base, demonstrating the tool-less assembly feature.

5.2. Connecting the Monitor

1. Connect the HDMI or DisplayPort cable from your computer's graphics card to the corresponding input port on the monitor.
2. Connect the power adapter to the monitor's DC input and then plug the power cord into a wall outlet.
3. Press the power button on the monitor to turn it on.



Figure 5.2.1: Connecting Cables

This image highlights the various input ports on the back of the monitor, including DisplayPort, HDMI, and the power input, illustrating how to connect your devices.

Your browser does not support the video tag.

Video 5.2.1: PRO MP243XP Features Overview

This video provides a visual overview of the MSI PRO MP243XP monitor's key features, including connectivity options, adjustable stand, and eye care technologies. It demonstrates the ease of setup and various functionalities.

6. Operating the Monitor

6.1. Adjusting the Stand

The monitor stand allows for various ergonomic adjustments:

- **Height Adjustment:** Gently push or pull the monitor up or down to adjust its height.
- **Tilt Adjustment:** Hold the top and bottom edges of the monitor and gently tilt it forwards or backwards.
- **Swivel Adjustment:** Rotate the monitor left or right on its base.
- **Pivot Adjustment:** Rotate the monitor 90 degrees to switch between landscape and portrait orientation.



Figure 6.1.1: Stand Adjustments
This image visually demonstrates the full range of motion for the monitor stand, including height, tilt, swivel, and pivot adjustments, allowing users to customize their viewing experience.

6.2. On-Screen Display (OSD) Menu

The OSD menu allows you to adjust various display settings. Use the control buttons on the bottom right of the monitor to navigate the menu.

Menu Item	Description

Menu Item	Description
Brightness/Contrast	Adjusts the overall brightness and contrast of the display.
Color Temperature	Changes the color warmth (e.g., Cool, Normal, Warm, User).
Input Source	Selects the active video input (HDMI, DisplayPort).
Game Mode	Optimizes display settings for gaming (e.g., FPS, RTS).
Eye Care	Activates features like Less Blue Light PRO and Anti-Flicker for reduced eye strain.

6.3. Using MSI Display Kit App

The MSI Display Kit application provides advanced control over your monitor settings directly from your computer. It allows for split window layouts, color settings, and other tools for device management.



Figure 6.3.1: MSI Display Kit Application

This image shows the user interface of the MSI Display Kit application, demonstrating its capabilities for managing display settings, including color calibration and window arrangement.

7. Maintenance

7.1. Cleaning the Monitor

- Always unplug the monitor before cleaning.
- Use a soft, lint-free cloth to wipe the screen and exterior surfaces.
- For stubborn marks, dampen the cloth lightly with water or a mild, non-abrasive screen cleaner.
- Do not spray cleaner directly onto the screen.

7.2. Storage

When storing the monitor for an extended period, ensure it is kept in a cool, dry place, away from direct sunlight and extreme temperatures. It is recommended to store it in its original packaging to protect it from dust and physical damage.

8. Troubleshooting

If you encounter issues with your monitor, refer to the following table for common problems and solutions:

Problem	Possible Cause	Solution
No image on screen	Power cable not connected; Incorrect input source selected; Graphics card issue.	Check power connections; Select correct input source via OSD; Test with another display or graphics card.
Image is blurry or distorted	Incorrect resolution; Loose video cable; Graphics driver issue.	Set display resolution to 1920x1080; Reconnect video cable securely; Update graphics drivers.
No sound from speakers	Volume too low; Muted; Incorrect audio output selected on computer.	Increase monitor volume; Unmute; Select monitor as audio output in OS settings.
Monitor flickers	Refresh rate mismatch; Cable issue; External interference.	Set refresh rate to 100Hz; Try a different video cable; Check for nearby electronic devices.

If the problem persists after trying these solutions, please contact MSI customer support.

9. Specifications

Feature	Detail
Model Name	MSI PRO MP243XP
Panel Size	23.8 inches
Panel Type	IPS
Resolution	1920 x 1080 (FHD)
Refresh Rate	100Hz
Response Time	1ms (MPRT)
Aspect Ratio	16:9
Viewing Angle	178° (H) / 178° (V)
Connectivity	1x HDMI (1.4b), 1x DisplayPort (1.2a), 1x Headphone-out, 1x DC Jack
VESA Mounting	100 x 100 mm

Feature	Detail
Dimensions (WxDxH)	7.91 x 21.34 x 19.76 inches
Weight	14.11 pounds

10. Warranty and Support

10.1. Warranty Information

The MSI PRO MP243XP monitor comes with a 3-year limited warranty, including 1 year global warranty. Please refer to the included warranty card for detailed terms and conditions. Keep your proof of purchase for warranty claims.

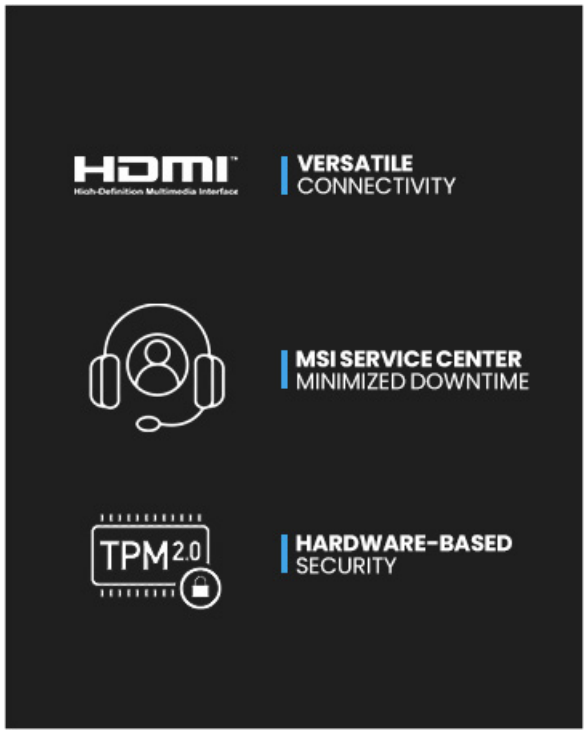


Figure 10.1.1: Warranty Information

This image displays the MSI 3-Year Limited Warranty logo, indicating the product's coverage period and commitment to customer satisfaction.

10.2. Customer Support

For technical assistance, product inquiries, or warranty service, please visit the official MSI support website or contact their customer service team. You can find contact information on the MSI website or in your product's documentation.
Official MSI Support Website: www.msi.com/support

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