

NEO CHAIR Desk Chair - No Wheels

NEO Chair Criss Cross Armless Office Desk Chair (Beige) Instruction Manual

Model: Desk Chair - No Wheels | Brand: NEO CHAIR

1. INTRODUCTION

Thank you for choosing the NEO Chair Criss Cross Armless Office Desk Chair. This manual provides essential information for the safe assembly, operation, and maintenance of your new chair. Please read it thoroughly before use and retain it for future reference.

2. SAFETY INFORMATION

- For safe use, ensure the user's weight does not exceed 300 pounds.
- Improper use of adjustable features may lead to injury.
- Always use the chair on a stable, level surface.
- Keep small parts away from children during assembly.

3. PACKAGE CONTENTS

Please verify that all components are present before beginning assembly:

- Chair Seat and Backrest Assembly
- Metal Base
- Gas Lift Cylinder
- Installation Tools (Hex key, screws)
- Instruction Manual

4. ASSEMBLY INSTRUCTIONS

Assembly is straightforward and typically takes less than 30 minutes. All necessary tools are included.

1. **Attach the Gas Lift to the Base:** Insert the gas lift cylinder into the center hole of the metal base. Ensure it is securely seated.
2. **Attach the Seat to the Gas Lift:** Carefully align the mechanism under the seat cushion with the top of the gas lift cylinder. Press down firmly until the seat is securely attached.
3. **Verify Stability:** Once assembled, gently test the chair's stability before full use.



Figure 1: Chair Dimensions and Weight Capacity (300 lbs)

Armless Design & Tilt Function



Figure 2: Height Adjustment and 360° Swivel Mechanism

Assembly Video Guide

Video 1: COZY Product Overview - This video demonstrates the chair's features and provides a visual guide to its assembly and functionality.

5. OPERATING INSTRUCTIONS

- **Height Adjustment:** To adjust the seat height, pull the lever located under the seat upwards while applying or releasing weight from the seat. Release the lever at the desired height.
- **360° Swivel:** The chair seat can rotate a full 360 degrees, allowing for easy movement and access to different areas of your workspace without needing to reposition the entire chair.
- **Tilt Function:** The chair features a tilt function for reclining. Use the lever under the seat to unlock and lock the tilt mechanism.

- **Wide Seat Design:** The wide, U-shaped seat is designed to accommodate various sitting postures, including crossing your legs, providing enhanced comfort and reducing pressure on the hips.

Larger Seat Size

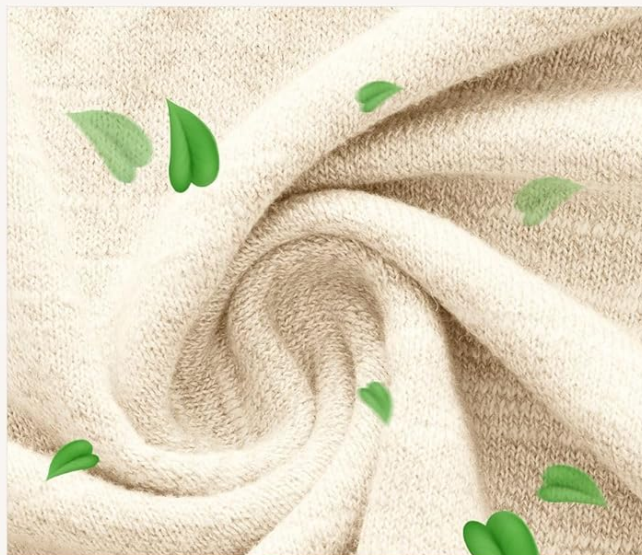
Enjoy any sitting posture you prefer



Figure 3: Wide Seat for Various Sitting Postures



Padded Backrest



Skin-friendly Fabric

Comfy & Supportive



High-density Foam

Figure 4: Padded Backrest, Skin-friendly Fabric, and High-Density Foam

6. MAINTENANCE

- **Cleaning:** Spot clean the fabric upholstery as needed using a mild detergent and a damp cloth. Avoid harsh chemicals that may damage the fabric.
- **Inspection:** Periodically check all screws and connections to ensure they are tight. Re-tighten if necessary.
- **Floor Protection:** The chair features non-slip, scratch-resistant pads on its base to protect your floors. Ensure these pads are clean and intact.

7. TROUBLESHOOTING

- **Chair is Wobbly:** Check all assembly screws and ensure they are tightened securely. Verify the gas lift is properly seated in the base.
- **Height Adjustment Not Working:** Ensure the gas lift lever is fully engaged or disengaged as required. If the issue

persists, the gas lift cylinder may need replacement.

- **Difficulty Swiveling:** Check for any obstructions around the base or under the seat. Ensure the chair is on a smooth, level surface.

8. SPECIFICATIONS

Feature	Detail
Brand	NEO CHAIR
Model Name	Desk Chair - No Wheels
Color	Beige
Product Dimensions	21"D x 25.5"W x 34"H
Material	Alloy Steel (Base), Fabric (Upholstery), Foam (Fill)
Maximum Weight Recommendation	300 Pounds
Special Features	Adjustable Height, No Wheels, Seat Lock, Swivel, Wide Seat
Product Care Instructions	Spot Clean
Assembly	Assembly required, instructions provided
Certifications	SGS-approved gas lift, BIFMA-certified metal base

9. WARRANTY AND SUPPORT

For any questions or concerns regarding your NEO Chair Criss Cross Chair, please contact our customer support. We are committed to ensuring your satisfaction with our products.
Please refer to your purchase documentation for specific warranty details.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question