Excelltel EX-LD-858HF

User Manual: Big Button Phone for Seniors

Model: EX-LD-858HF | Brand: Excelltel

Introduction

Thank you for choosing the Excelltel EX-LD-858HF Big Button Phone for Seniors. This corded landline telephone is designed with enhanced accessibility features, including large buttons, hands-free functionality, and one-touch speed dialing, making communication effortless for seniors and individuals with vision or hearing impairments. This manual provides detailed instructions for setup, operation, and maintenance to ensure optimal performance and user satisfaction.

Safety Information

- Do not expose the phone to water or excessive moisture.
- Avoid placing the phone near heat sources or direct sunlight.
- Use only the provided telephone cord.
- Do not attempt to disassemble or repair the phone yourself. Contact qualified service personnel.
- Keep out of reach of small children to prevent choking hazards from small parts.

Package Contents

Please check the package for the following items:

- 1 x Landline Phone (EX-LD-858HF)
- 1 x Telephone Cord
- 1 x Handset
- 1 x Handset Cord
- 1 x User Manual

Product Overview

Familiarize yourself with the components of your new phone.



Front view of the Excelltel EX-LD-858HF Big Button Phone, showing the large keypad, photo speed dial buttons, and handset.



A close-up view highlighting the large, easy-to-read buttons on the phone's keypad, designed for enhanced visibility.

Key Features:

- **Large Buttons:** Easy to see and press for users with vision impairments.
- **Photo Speed Dial:** 9 customizable memory buttons for one-touch dialing with pictures.
- **Hands-free Function:** Built-in speaker for convenient hands-free conversations.
- **Adjustable Volume:** Control for both handset and ringer volume.
- **SOS Button:** Dedicated emergency one-touch dialing.
- **Redial and Flash Functions:** For quick call management.
- **Wall Mountable:** Option for space-saving installation.

Setup

1. Connecting the Phone

1. Connect one end of the coiled handset cord to the handset and the other end to the handset jack on the phone base.
2. Connect one end of the telephone line cord to the LINE jack on the phone base.
3. Connect the other end of the telephone line cord to your wall telephone jack.
4. Ensure all connections are secure. The phone is powered by the telephone line and does not require batteries or an external power adapter.



Rear view of the phone, illustrating the handset volume and ringer volume switches, along with the telephone line input.

2. Inserting Photos for Speed Dial

The phone features 9 photo speed dial buttons. You can insert small photos of your contacts for easy visual recognition.

1. Gently lift the clear plastic cover on each photo button.
2. Insert a small photo (approximately 1.5 x 1.5 inches) of the contact into the slot.
3. Replace the clear plastic cover to secure the photo.



Illustration demonstrating the process of replacing photos or pictures on the one-touch photo dial buttons.

3. Programming Speed Dial Numbers

To program a number to a photo speed dial button:

1. Ensure the phone is on-hook (handset is in the cradle).
2. Slide the **STORE** switch to the "STORE" position. The "IN USE" indicator light may illuminate.
3. Dial the telephone number you wish to save (up to 16 digits).
4. Press the desired photo speed dial button (e.g., the button with your family member's photo).
5. Slide the **STORE** switch back to the "AUTO" position. The number is now saved.
6. Repeat for all 9 photo speed dial buttons and the SOS button.

Note: For the SOS button, program an emergency contact number (e.g., a family member, neighbor, or emergency services if appropriate for the user's situation and local regulations).

Operating Instructions

1. Making a Call

- **Using Photo Speed Dial:** Lift the handset or press the **SPEAKER** button, then press the desired photo speed dial button. The phone will automatically dial the programmed number.
- **Manual Dialing:** Lift the handset or press the **SPEAKER** button, then dial the desired telephone number using the large numeric keypad.

2. Receiving a Call

When the phone rings, lift the handset or press the **SPEAKER** button to answer the call.

3. Using Hands-free (Speaker) Function

To use the phone in hands-free mode:

- Press the **SPEAKER** button to activate the speakerphone. The "IN USE" indicator light will illuminate.
- You can now talk and listen without holding the handset.
- To end the call, press the **SPEAKER** button again or place the handset back in the cradle.



A close-up view of the phone's speaker button, indicating its hands-free functionality for easier communication.

4. Adjusting Volume

- **Handset Volume:** On the side or back of the phone, locate the "HANDSET VOLUME" switch. Slide it to adjust the volume during a call (VHI/HI/LO).
- **Ringer Volume:** On the side or back of the phone, locate the "RINGER" switch. Slide it to adjust the ringer volume (HI/LO/OFF).



Switches on the phone's side or back for adjusting both the handset volume and the ringer volume to suit user preferences.

5. Using the SOS Button

The red SOS button is designed for emergency situations. When pressed, it will automatically dial the pre-programmed emergency number.

- In an emergency, simply press the large red**SOS** button.
- The phone will automatically dial the emergency contact number you have programmed.



A visual representation of the one-touch SOS button, designed for emergency dialing, with a hand pressing it.

6. Redial and Flash Functions

- **Redial:** Lift the handset or press **SPEAKER**, then press the **REDIAL** button to call the last dialed number.
- **Flash:** During a call, press the **FLASH** button to access call waiting or transfer features provided by your telephone service provider.

Maintenance

- Clean the phone's surface with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- Keep the phone free from dust and debris.
- Ensure the cords are not tangled or pinched to prevent damage.

Troubleshooting

Problem	Possible Cause	Solution
No dial tone.	Telephone cord is not connected properly or phone line issue.	Check all cable connections. Test with another phone if available to confirm line functionality.
Cannot hear caller / Caller cannot hear me.	Volume too low or faulty connection.	Adjust handset/speaker volume. Ensure handset cord is securely connected.
Speed dial not working.	Number not programmed correctly or STORE switch is in wrong position.	Re-program the speed dial number (ensure STORE switch is in "STORE" during programming and "AUTO" for use).
Ringer not working.	Ringer volume set to OFF or LO.	Adjust the RINGER switch to HI.

Specifications

- **Model:** EX-LD-858HF
- **Brand:** Excelltel
- **Telephone Type:** Corded
- **Material:** Acrylonitrile Butadiene Styrene (ABS)
- **Color:** White
- **Power Source:** Corded Electric (Line Powered)
- **Product Dimensions:** 8.2 x 6.7 x 2.75 inches
- **Item Weight:** 1.32 pounds (600 Grams)
- **Dialer Type:** Single Keypad
- **Recording Capacity:** 18 minutes

Official Product Video

Your browser does not support the video tag.

This video provides an overview of the Big Button Phone for Seniors, highlighting its key features such as large buttons, photo speed dial, and hands-free operation. It demonstrates the phone's ease of use and accessibility features.

Warranty and Support

For warranty information, please refer to the documentation provided with your purchase or contact the manufacturer directly. If you encounter any issues not covered in this manual or require further assistance, please contact Excelltel customer support through their official website or the retailer where you purchased the product.
For more information, visit: www.excelltel.com

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

How do I store additional numbers in the photo speed dial on the Excelltel EX-LD-858HF phone?

To store additional numbers into the 9 photo speed dial buttons or the SOS button on your Excelltel EX-LD-858HF, follow these steps:Prepare the phone: Ensure the handset is in the cradle (on-hook).Set to Store...

Read full answer

I have successfully programmed my phone numbers on the Excelltel EX-LD-858HF, but communication cannot be established. What should I do to make it work?

If you have programmed your numbers but cannot make calls on your Excelltel EX-LD-858HF, please check the following steps based on the user manual:Check the STORE Switch: This is the most common cause. After...

Read full answer