WiZ Connected 605450

WiZ Smart Plug Gen 2 Instruction Manual

Brand: WiZ Connected | Model: 605450

1. Product Overview

The WiZ Smart Plug Gen 2 transforms any standard electrical socket into a smart outlet, allowing you to control connected devices remotely via your smartphone or voice commands. This plug integrates seamlessly into your existing 2.4GHz Wi-Fi network without requiring an additional hub. It supports scheduling, timers, and custom presets, enhancing convenience and energy efficiency in your home. With Matter certification, it offers broad compatibility with popular smart home platforms like Alexa, Apple Home, and Google Home.



Image: The WiZ Smart Plug Gen 2 shown alongside its retail packaging, highlighting its compact design and branding.

Key Features:

- **Convenient Smart Control:** Control lamps, fans, coffee makers, and other everyday devices from anywhere using your smartphone.
- **Seamless Automation:** Automatically power connected devices from sunset to sunrise with Alexa, or when motion is detected using SpaceSense. (Note: SpaceSense requires at least two WiZ devices in a room.)
- **Customizable:** Create schedules, set timers, choose presets, or use voice commands to build a smart home that follows your lifestyle. Control is available from anywhere using the WiZ app.
- **Compact Design:** Slim profile fits neatly over outlets without blocking adjacent sockets, allowing room for another device or WiZ smart plug.
- **Simple Setup:** Plug in, open the WiZ app, connect to your 2.4 GHz Wi-Fi network, and get started in seconds – no hub or gateway required.
- **Matter Certified:** Compatible with Alexa, Apple Home, and Google Home, ensuring seamless connections with other Matter-certified devices.

2. What's in the Box

- 1 x WiZ Smart Plug Gen 2

3. Setup Guide

Follow these steps to set up your WiZ Smart Plug Gen 2 and integrate it into your smart home system.

1. **Step 1: Download the WiZ App**

   Download the official WiZ app from the App Store (for iOS) or Google Play Store (for Android). Create a new "Home" within the app if you haven't already.

2. **Step 2: Plug In and Power On**

   Plug your WiZ Smart Plug Gen 2 into a standard electrical outlet. Ensure the outlet is powered. The plug is designed with a slim profile to avoid blocking adjacent sockets.



Image: Two WiZ Smart Plugs are shown plugged into a standard wall outlet, illustrating their compact and slim design that allows both sockets to be used.

3. **Step 3: Connect to Wi-Fi via WiZ App**

   Open the WiZ app. The app should automatically detect the new smart plug via Bluetooth as soon as it's switched on. Follow the in-app instructions to pair the device. When prompted, connect your phone to your home's 2.4 GHz Wi-Fi network (5 GHz networks are not supported for initial setup and operation).

4. **Step 4: Configure and Enjoy**

   Once connected, you can begin configuring your smart plug. You can also control your smart plug using Alexa, Google Home, or Apple HomeKit by scanning the Matter QR code provided with your product or found in the WiZ app.

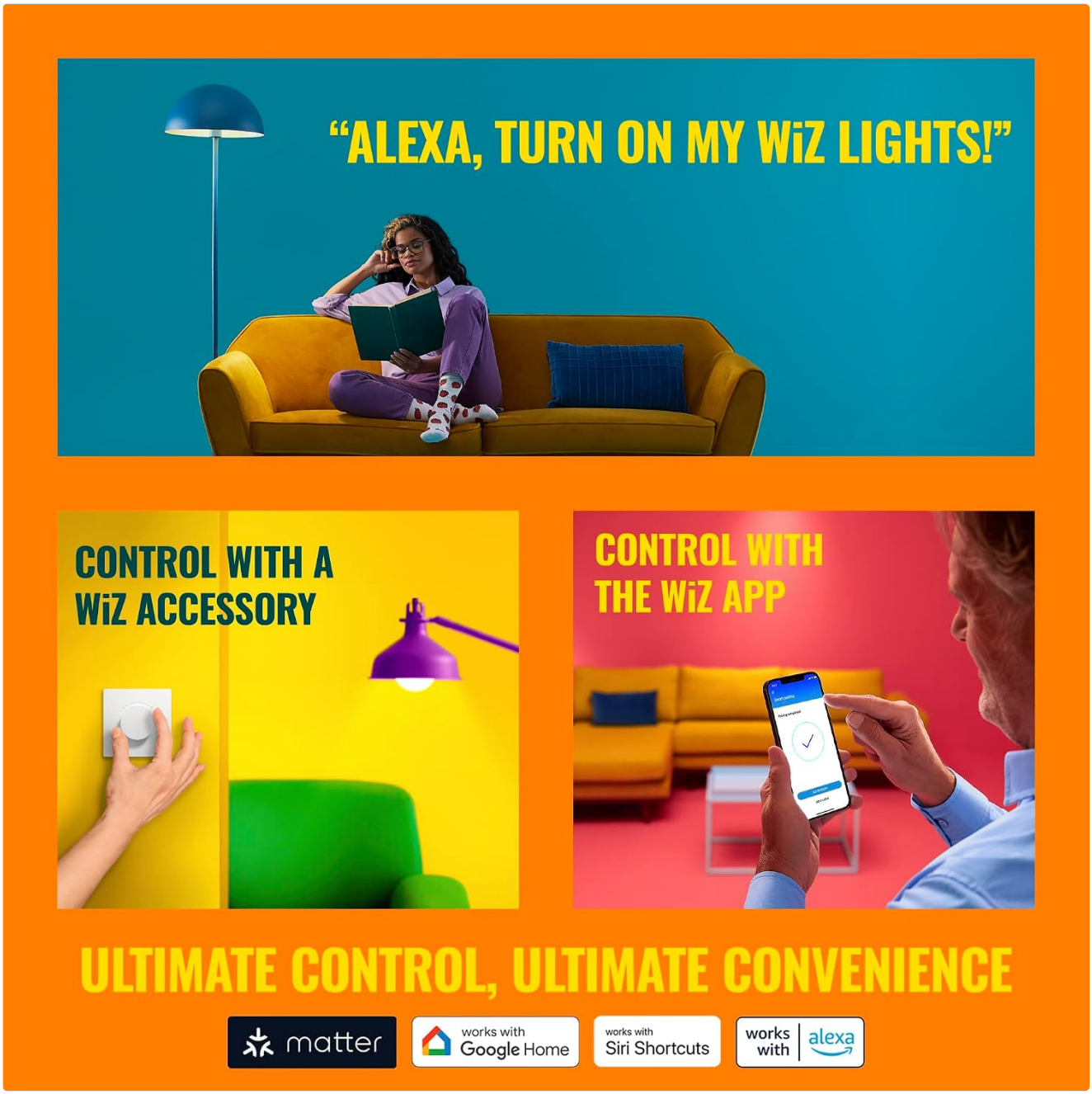


Image: A person is shown relaxing on a couch, using a smartphone to control smart devices, illustrating the ease of control and integration with voice assistants like Alexa.

4. Operating Instructions

4.1. App Control

The WiZ app provides comprehensive control over your smart plug. From the app, you can:

- Turn devices On/Off instantly.
- Set schedules for automatic power on/off times.
- Create timers for specific durations.
- Apply presets for various scenarios (e.g., "Movie Night," "Wake Up").

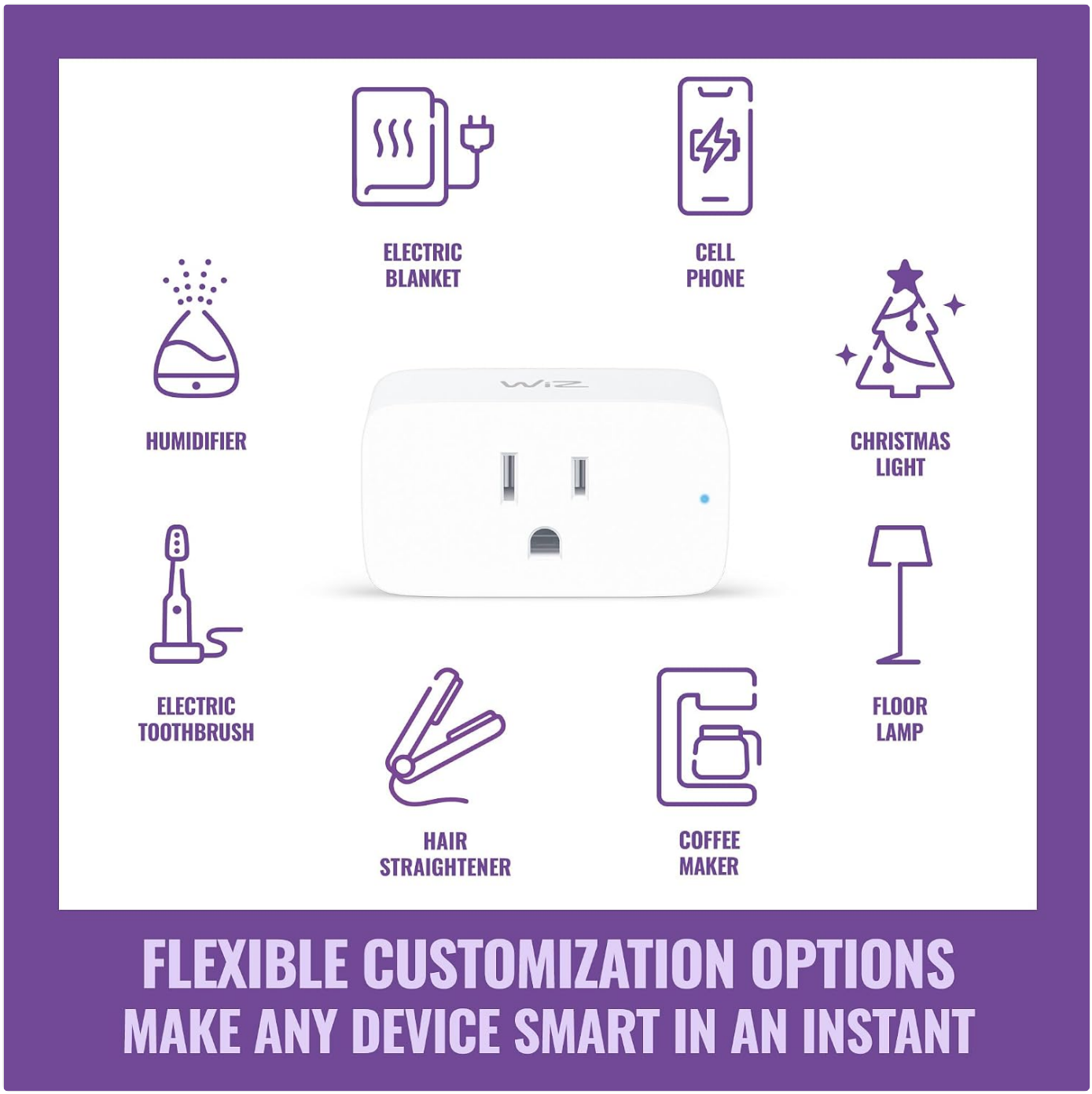


Image: An illustration showing various household items like electric blankets, humidifiers, coffee makers, and Christmas lights, demonstrating the flexible customization options of the WiZ Smart Plug to make any device smart.

4.2. Voice Control

The WiZ Smart Plug Gen 2 is compatible with major voice assistants. Once integrated with your preferred smart home platform (Alexa, Google Home, Siri Shortcuts), you can use simple voice commands to control your connected devices.

Example commands:

- "Alexa, turn on the coffee maker."

- "Hey Google, turn off the lamp."
- "Siri, activate the fan."

4.3. SpaceSense Automation

Leverage WiZ SpaceSense technology for advanced automation. When you have at least two WiZ devices in a room, SpaceSense uses Wi-Fi signals to detect movement, allowing your lights or connected devices to turn on automatically when you enter a room and off when you leave. You can adjust the sensitivity levels within the WiZ app to suit your needs, ensuring it responds to human movement while ignoring pets.



Image: A WiZ Smart Plug is shown plugged into a wall, controlling a lamp. This illustrates the scheduling and automation features, such as setting a preset sunset to sunrise routine with Alexa.

5. Maintenance

The WiZ Smart Plug Gen 2 requires minimal maintenance. To ensure optimal performance and longevity:

- **Cleaning:** Disconnect the smart plug from the power outlet before cleaning. Use a soft, dry cloth to wipe the

exterior. Do not use liquid cleaners or abrasive materials.

- **Environment:** Avoid exposing the smart plug to excessive moisture, extreme temperatures, or direct sunlight. Ensure it is used in a well-ventilated area.
- **Firmware Updates:** Regularly check the WiZ app for available firmware updates. Keeping your device's firmware up-to-date ensures you have the latest features and security enhancements.

6. Troubleshooting

Issue: Smart Plug is not connecting to Wi-Fi.

- Ensure your Wi-Fi network is 2.4 GHz. The WiZ Smart Plug does not support 5 GHz networks.
- Check that your Wi-Fi router is within range and functioning correctly.
- Restart your Wi-Fi router and the smart plug.
- Verify that your smartphone is connected to the same 2.4 GHz Wi-Fi network during the setup process.
- If the issue persists, try resetting the smart plug to factory settings (refer to the WiZ app for specific instructions on factory reset).

Issue: Voice commands are not working.

- Ensure your WiZ Smart Plug is correctly linked to your voice assistant (Alexa, Google Home, Siri Shortcuts) through the respective app.
- Check your internet connection.
- Verify the device name in the WiZ app matches the name you are using for voice commands.
- Try re-syncing devices in your voice assistant's app.

Issue: SpaceSense motion detection is not working or is too sensitive/insensitive.

- Ensure you have at least two WiZ devices in the room where SpaceSense is enabled.
- Adjust the sensitivity settings for SpaceSense within the WiZ app.
- Check for any obstructions that might interfere with Wi-Fi signal detection.

7. Specifications

Product Dimensions	2.32 x 2.32 x 1.97 inches; 3.7 ounces
Item Model Number	605450
Manufacturer	Signify North America Inc
Brand	WiZ Connected
Color	White
Voltage	250 Volts
Material	Plastic
Connector Type	Plug in



Image: A technical diagram illustrating the physical dimensions of the WiZ Smart Plug, including its length, width, and height in both millimeters and inches.

8. Warranty and Support

For detailed warranty information, please refer to the documentation included with your product or visit the official WiZ Connected website. If you encounter any issues or require technical assistance, please contact WiZ Connected customer support through their official channels.

Online Support: Visit the WiZ Connected support page for FAQs, troubleshooting guides, and contact options.

Product Registration: Consider registering your product online to receive updates and support notifications.

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