

TORRAS MS19

TORRAS MiniMag Power Bank User Manual

MODEL: MS19

Brand: TORRAS

Introduction

The TORRAS MiniMag Power Bank is an ultra-compact and lightweight portable charger designed for convenience and efficiency. Featuring a 5,000mAh capacity, it offers fast wireless magnetic charging compatible with MagSafe-enabled iPhones (16/15/14/13/12 series) and other devices via its USB-C port. Its slim profile and robust safety features make it an ideal companion for on-the-go power needs.



Image: The TORRAS MiniMag Power Bank in Azalea Pink, demonstrating its ultra-slim profile when attached to a smartphone.

What's in the Box

- 5000mAh Magnetic Power Bank
- USB-C Charging Cable
- User Manual
- 18-Month Warranty + Lifetime Support;

Setup

Before first use, fully charge your MiniMag Power Bank. Use the provided USB-C charging cable and connect it to a compatible power adapter (not included).

1. **Charging the Power Bank:** Connect the USB-C cable to the power bank's USB-C port and the other end to a power source. The LED indicators on the power bank will illuminate to show the charging status. Once all indicators are solid, the power bank is fully charged.
2. **Attaching to Your Device:** For MagSafe-compatible iPhones, simply align the MiniMag Power Bank with the back of your phone. The strong magnets will snap it into place, and wireless charging will begin automatically. Ensure your phone is MagSafe-enabled or has a MagSafe-compatible case for optimal magnetic attachment.



Image: The MiniMag Power Bank securely attached to the back of an iPhone via magnetic connection.



Image: A side profile view illustrating how minimally the power bank protrudes when attached to a phone.

Operating Instructions

The MiniMag Power Bank offers both wireless magnetic charging and wired USB-C charging.

1. **Wireless Magnetic Charging:** Simply attach the power bank to the back of your MagSafe-compatible iPhone. Charging will commence automatically. The power bank features an advanced NTC temperature control chip to ensure safe and efficient charging, reaching up to 100% in approximately 2 hours for compatible devices.
2. **Wired USB-C Charging:** For devices that are not MagSafe-compatible or for faster charging, connect your device to the power bank using a USB-C to USB-C cable (or appropriate cable for your device). The power bank supports fast charging via its USB-C port.

Your browser does not support the video tag.

Video: Demonstration of the TORRAS MiniMag Power Bank's ultra-slim design, ease of magnetic attachment, and portability compared to traditional power banks. It highlights how the slim design reduces bulk and weight in bags and makes handling easier.



Image: A user holding their phone with the MiniMag Power Bank attached, illustrating the comfortable and non-protruding design.



Image: A visual comparison demonstrating the significantly thinner profile of the MiniMag Power Bank compared to other portable chargers.

Maintenance

To ensure the longevity and optimal performance of your MiniMag Power Bank, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the surface of the power bank. Avoid using harsh chemicals or abrasive materials.
- **Storage:** Store the power bank in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** The power bank uses a durable lithium-polymer battery designed for over 500 charge cycles without significant aging for up to 3 years. For best battery health, avoid fully discharging the power bank regularly.
- **Protection:** Keep the power bank away from water and other liquids. Avoid dropping or subjecting it to strong impacts.

Troubleshooting

Problem	Possible Cause	Solution
Power bank not charging	Loose cable connection; faulty cable/adapter; power bank fully charged.	Ensure cables are securely connected. Try a different USB-C cable or power adapter. Check LED indicators; if all are solid, it's fully charged.
Device not charging wirelessly	Misalignment; non-MagSafe device/case; foreign object between power bank and phone.	Realign the power bank with your phone. Ensure your device/case is MagSafe-compatible. Remove any obstructions.
Power bank or phone getting warm during charging	Normal operation; excessive phone usage during charging; high ambient temperature.	Slight warmth is normal. Reduce phone usage during charging. Move to a cooler environment. The NTC temperature control will prevent overheating.
Slow charging speed	Using non-fast charging adapter/cable; phone usage during charging; wireless charging inherent speed.	Use a fast-charging compatible adapter and the provided USB-C cable. Minimize phone usage while charging. Wireless charging is generally slower than wired.

Specifications

Feature	Detail
Model Number	MS19
Battery Capacity	5000 Milliamp Hours
Product Dimensions	4.01 x 2.5 x 0.3 inches
Item Weight	4 ounces
Connector Type	USB Type C
Special Features	Fast Charging, Heat Dissipation System, Pocket Size, Slim, Wireless Charging
Color	Azalea Pink
Certifications	FCC, UL, TUV, DOE, CEC, UN, RoHS

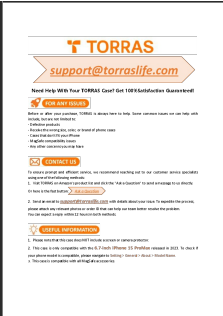
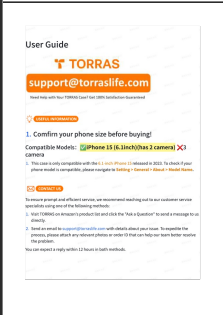

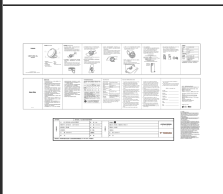
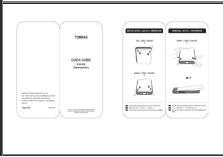
Warranty and Support

TORRAS is committed to providing high-quality products and excellent customer service.

- **Warranty:** Your TORRAS MiniMag Power Bank comes with an 18-month warranty from the date of purchase.
- **Customer Support:** Enjoy 7x24 lifetime professional support. If you encounter any issues or have questions, please contact TORRAS customer service for a satisfactory solution.
- **Returns/Replacements:** Free return or replacement options are available as per warranty terms.

For further assistance, please refer to the contact information provided in your product packaging or visit the official TORRAS website.

Related Documents - MS19

	<p>TORRAS iPhone 15 Pro Max Case: User Guide & Support</p> <p>Official guide for TORRAS iPhone 15 Pro Max cases, covering customer support, compatibility (6.7-inch iPhone 15 Pro Max, 2023), MagSafe, and detailed usage instructions for the camera kickstand.</p>
	<p>TORRAS User Guide for iPhone 15 Case</p> <p>User guide for TORRAS iPhone 15 clear case, detailing compatibility, features, and customer support contact information. Learn how to confirm your phone model and get assistance.</p>
	<p>TORRAS PB-P101-01 Power Bank Safety Manual and Specifications</p> <p>Comprehensive safety manual and specifications for the TORRAS PB-P101-01 10000mAh Power Bank, covering LED indicators, usage precautions, battery warnings, and FCC compliance.</p>
	<p>TORRAS WX3 Ostand Wireless Charger User Manual & Safety Guide</p> <p>Official user manual and safety instructions for the TORRAS WX3 Ostand Wireless Charger. Learn how to set up, use, and maintain your wireless charger, compatible with iPhone 12 and later models. Includes specifications, compatibility information, and important safety warnings.</p>
	<p>TORRAS YTP101065D Quick Guide: Installing and Removing Your iPhone 15 Pro Case</p> <p>Concise installation and removal guide for the TORRAS YTP101065D ultra-thin phone case for iPhone 15 Pro. Learn how to easily attach and detach your MagSafe-compatible case.</p>

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TORRAS iPhone 13/14 Case Compatibility and Support

Information on ensuring your TORRAS phone case is compatible with your iPhone 13 or iPhone 14 (6.1-inch screen) and how to contact TORRAS customer support.