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KUCACCI

KUCACCI TUYA WiFi Gateway Instruction Manual

Model: WiFi Gateway
Brand: KUCACCI

INTRODUCTION

The KUCACCI TUYA WiFi Gateway is designed to enhance the functionality of your Kucacci Z1, Z2, and Q1 smart locks. This gateway enables remote control and voice control capabilities through the Smart Life or Tuya App, offering seamless integration with smart home ecosystems like Alexa and Google Assistant. It operates on a 2.4GHz Wi-Fi network.



Image: The KUCACCI TUYA WiFi Gateway device shown next to a smartphone displaying its control application.

SETUP AND INSTALLATION

Setting up your KUCACCI TUYA WiFi Gateway is a straightforward process. Ensure you have a stable 2.4GHz Wi-Fi network available.

1. **Connect the Gateway:** Plug the gateway into a power source using the provided Micro USB cable.
2. **Activate NICE DIGI App:** Open the NICE DIGI App (compatible with Tuya / Smart Life App) on your smartphone. The app should automatically detect the gateway. Tap "Add" when prompted.
3. **Network Connection:** Enter the name and password of your 2.4GHz Wi-Fi network to complete the connection.
4. **Add Existing Devices:** Once the gateway is added, tap on it within the app. Go to "Add Device" at the bottom of the page to add your existing Kucacci smart locks. Ensure your locks are already added to the app beforehand.

Packing List



Micro USB Cable*1

Smart Gateway

Product User Manual



User Manual*1



Smart Gateway*1



Network ▶

WiFi 2.4G

Power Interface ▶

Micro USB

Power Input ▶

5V/500mA

Image: Visual guide illustrating the three main steps for easy setup of the gateway and connecting it to the app.

Setup Video Guide

For a visual walkthrough of the setup process, please refer to the official video below:

Your browser does not support the video tag.

Video: A detailed guide on how to set up the Kucacci WiFi Gateway and connect it to the Nice Digi App for remote control and voice commands.

OPERATING THE GATEWAY

The KUCACCI TUYA WiFi Gateway provides several key functionalities for your smart locks:

- **Remote Control:** With the NICE DIGI App (compatible with Tuya / Smart Life App), you can remotely lock or unlock your Kucacci Z1, Z2, or Q1 smart locks from any location with internet access. This also allows for remote password changes and user management.
- **Voice Control:** Connect your smart locks to your Wi-Fi network (2.4GHz) via the gateway to enable seamless compatibility with voice assistants such as Amazon Alexa and Google Home. You can then use voice commands to

control your locks.

- **Real-time Notifications:** Stay informed about unlocking activity in real-time, even when you are away from home, enhancing security and peace of mind.
- **Multi-Device Support:** One gateway can connect and control multiple compatible Tuya devices simultaneously, provided the network signal is stable and devices are within 10 meters.

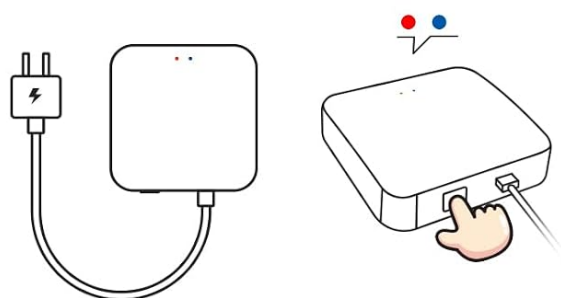
Remote Control in Action



Image: Demonstrates the remote control feature, allowing users to manage their smart lock from a distance via the app.

Voice Control Integration

Easy Set Up



01 Connect the Gateway

Plug in power, Press **RESET** button for 5s, Add it to APP while the red light is flashing.



02 Activate NICE DIGI App

Open App, Click "Add Device", Connect Wi-Fi, Select Wireless Gateway (BLE).

03 Add Existing Device

Open gateway page, Click "Add Device", Select the "Add Existing" to choose the lock(s) you have added, and then click "Confirm".

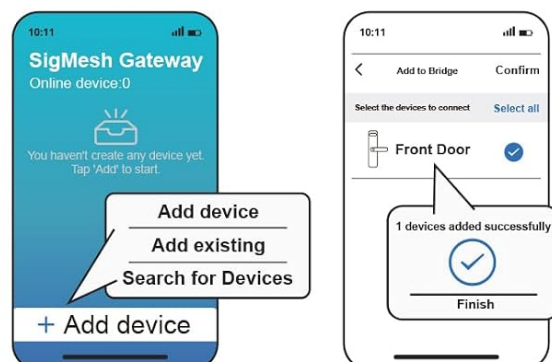


Image: Illustrates how the gateway enables voice control of the smart lock through compatible smart speakers like Alexa and Google Home.

Access Log Monitoring

Remote Control Anywhere

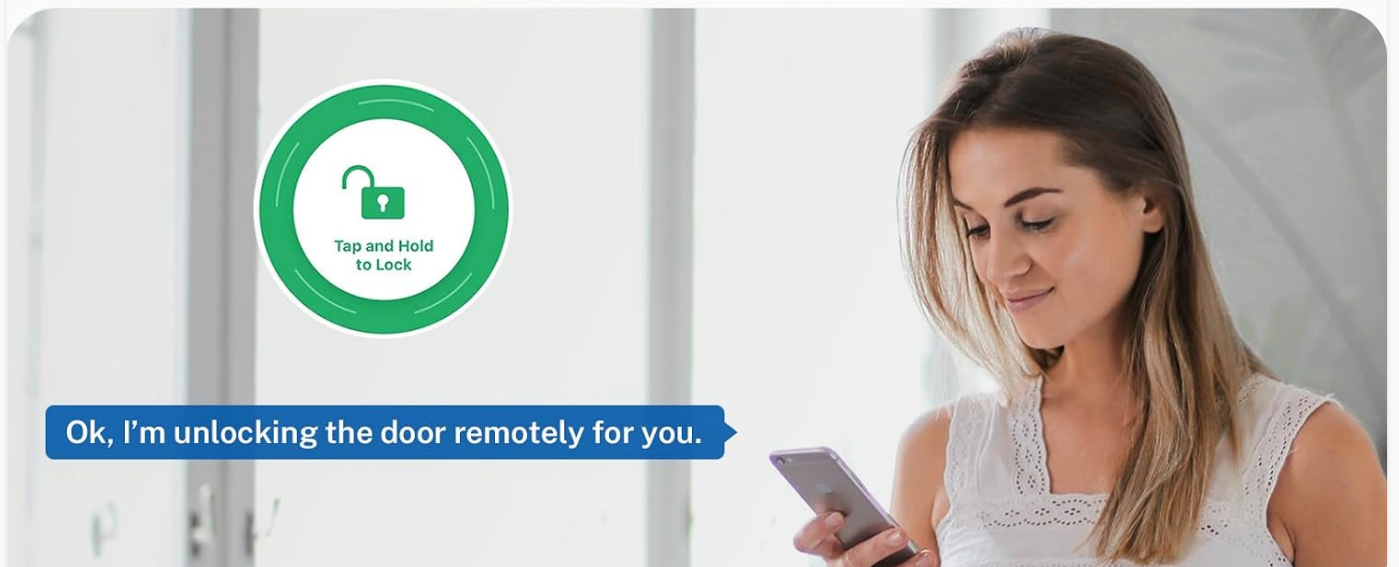
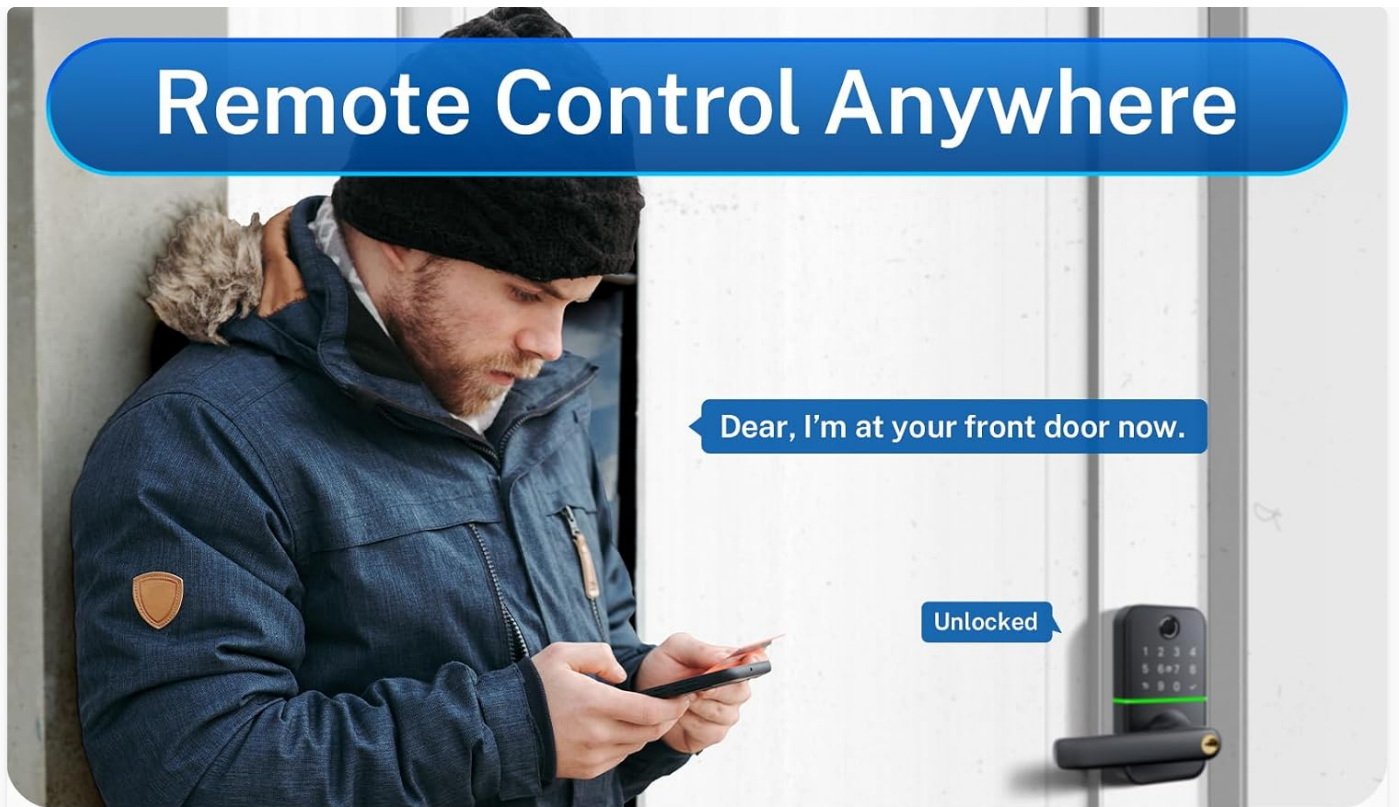


Image: A screenshot of the app's access log feature, providing a history of lock and unlock events.

MAINTENANCE

To ensure optimal performance and longevity of your KUCACCI TUYA WiFi Gateway, consider the following maintenance tips:

- **Keep Clean:** Regularly wipe the exterior of the gateway with a soft, dry cloth to remove dust and debris. Avoid using harsh chemicals or abrasive cleaners.
- **Optimal Placement:** Ensure the gateway is placed within 10 meters of your smart locks and in an area with good Wi-Fi signal strength to maintain stable connectivity. Avoid placing it near large metal objects or other devices that may cause interference.
- **Firmware Updates:** Periodically check the NICE DIGI App for any available firmware updates for the gateway. Installing updates can improve performance, add new features, and enhance security.

TROUBLESHOOTING

If you encounter issues with your KUCACCI TUYA WiFi Gateway, try the following troubleshooting steps:

- **No Connection:**
 - Ensure the gateway is powered on and its indicator lights are behaving as expected (blue light always on, red light blinking during pairing).
 - Verify your Wi-Fi network is 2.4GHz, not 5GHz.
 - Check that the gateway is within range of your Wi-Fi router and smart locks (within 10 meters).
 - Restart the gateway by unplugging it and plugging it back in.
 - Attempt to re-pair the gateway with the NICE DIGI App.
- **Remote Control Not Working:**
 - Confirm your smartphone has an active internet connection.
 - Ensure the gateway is online and connected to your Wi-Fi network.
 - Check if the smart lock is properly linked to the gateway within the NICE DIGI App.
- **Voice Control Issues:**
 - Verify that your NICE DIGI account is correctly linked to your Alexa or Google Home app.
 - Ensure the specific smart lock is enabled for voice control within the Alexa/Google Home app settings.
 - Check your voice commands for accuracy and clarity.

If problems persist, please refer to the Warranty & Support section for contact information.

SPECIFICATIONS

Feature	Detail
Product Dimensions	5 x 3 x 1 inches
Item Weight	2.29 ounces
Manufacturer	KUCACCI
Country of Origin	China
Item Model Number	Wifi Gateway
Batteries Required	No
Voltage	5 Volts (DC)
Display Type	No Display
UPC	709226851143

Smart Home Linkage



Image: Detailed view of the gateway's physical dimensions and power requirements.

WARRANTY AND SUPPORT

KUCACCI is committed to providing high-quality products and excellent customer service. Your KUCACCI TUYA WiFi Gateway comes with:

- **Lifetime Free App Access:** Enjoy continuous access to the NICE DIGI App without any subscription fees.
- **30-Day Money-Back Guarantee:** If you are not satisfied with your purchase, you may return it within 30 days for a full refund.
- **1-Year Product Warranty:** The gateway is covered by a one-year warranty from the date of purchase against manufacturing defects.
- **Lifetime After-Sales Support:** KUCACCI provides lifetime technical support for your product. For assistance, please contact KUCACCI customer service.

For further inquiries or support, please visit the official KUCACCI store or contact their customer service channels as provided with your product packaging.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

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