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Teracube THRIVE

Teracube Thrive Kids Smart Phone User Manual

Model: THRIVE (TC-THRIVE-PURPLE)

1. INTRODUCTION

The Teracube Thrive is a smart phone designed for children and teenagers, integrating robust parental controls to ensure a safe and managed mobile experience. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your device.

2. SETUP GUIDE

2.1 Unboxing and Initial Charge

Upon unboxing your Teracube Thrive, you will find the phone, a charging cable, and a pre-installed screen protector. It is recommended to fully charge the device before first use. Connect the charging cable to the phone's charging port and a compatible power adapter.



Image 1: The Teracube Thrive Kids Smart Phone, showcasing its design and user interface.

2.2 Teracube Wireless Service Activation

The Teracube Thrive requires a monthly plan with Teracube Wireless for full functionality. This service provides talk, text, and data. Activation is mandatory, as the device is not compatible with other service providers. Please refer to the Teracube Wireless website or included documentation for activation instructions and plan details.

Teracube Wireless

An affordable nationwide wireless service
(Monthly plan required)



Most Popular	Other Plans	
\$29.99/mo	\$34.99/mo	\$44.99/mo
Talk & Text	Talk, Text & 1GB Data	Talk, Text & 4GB Data

No contract, cancel anytime
Not compatible with other service providers

Image 2: Overview of Teracube Wireless service plans and nationwide coverage.

2.3 Installing the Thrive Parent App

To manage and monitor the Teracube Thrive, parents must install the Thrive Parent app on their own iOS or Android device. This app enables remote control over various phone features.

- Download the Thrive Parent app from the Apple App Store or Google Play Store.
- Follow the in-app instructions to link your child's Teracube Thrive device.

Manage Your Kids Phone Remotely Using **The Thrive Parent App**



Mom's iPhone

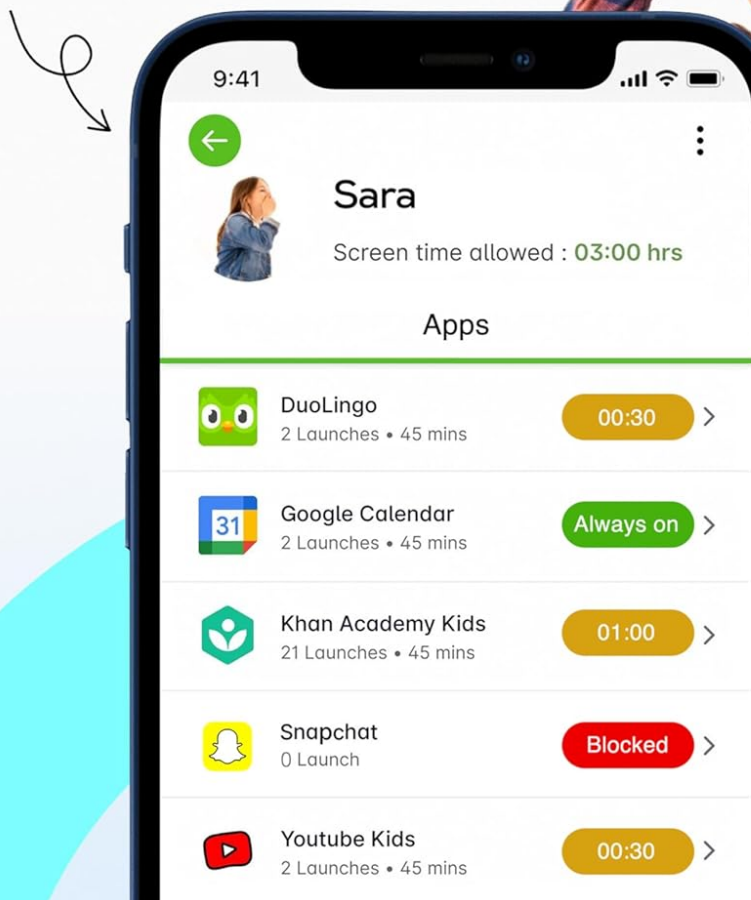


Image 3: The Thrive Parent App interface on a parent's smartphone, demonstrating remote management capabilities.

3. OPERATING THE DEVICE AND PARENTAL CONTROLS

The Teracube Thrive is designed with a suite of features to provide a safe environment for young users, managed through the Thrive Parent App.

3.1 App Management and Time Limits

All applications on the Thrive phone require parental approval before they can be used. Parents can set specific time restrictions for each approved app. These controls are tamper-proof, preventing children from bypassing them.

- **App Approval:** Any new app download or existing app usage requires explicit approval via the Thrive Parent App.

- **Time Restrictions:** Customize daily or weekly usage limits for individual applications.

Every app needs parent approval



Image 4: The app approval screen on the Teracube Thrive, requiring parent consent for app usage.

Set custom screen time limits to keep them doing what's more important



Image 5: The 'Time's up' notification on the Teracube Thrive, enforcing set time limits for applications.

3.2 Safe Calling, Search, and Browsing

The Thrive phone includes built-in features to protect users from inappropriate content and unwanted communication.

- **Call Blocking:** All unknown and spam calls are automatically blocked. Parents can manage approved contacts.
- **Safe Search & Browsing:** The device features integrated safe online search and browsing functionalities to filter out cyberbullying and inappropriate content.

3.3 GPS Tracking

For peace of mind, the Teracube Thrive includes real-time GPS tracking, allowing parents to monitor their child's location at all times through the Thrive Parent App.

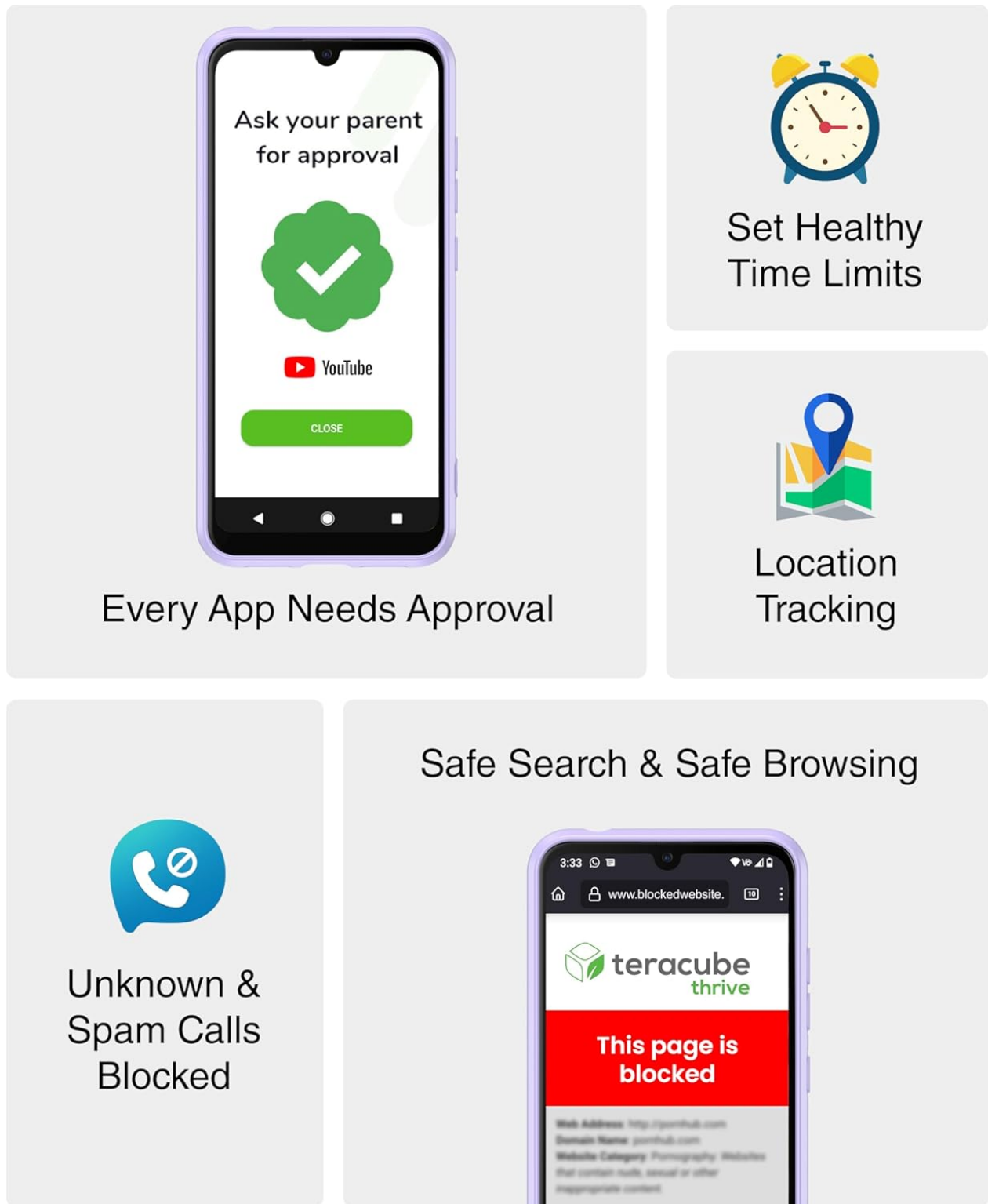


Image 6: Key parental control features of the Teracube Thrive, including app approval, time limits, location tracking, and safe communication.

4. MAINTENANCE

To ensure the longevity and optimal performance of your Teracube Thrive, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the screen and body of the phone. Avoid harsh chemicals or abrasive materials.
- **Protection:** The phone comes with a protective case and a pre-installed glass screen protector. Ensure these are properly fitted to guard against drops and scratches.
- **Environment:** Avoid exposing the phone to extreme temperatures, direct sunlight for prolonged periods, or excessive moisture.
- **Software Updates:** Regularly check for and install software updates to benefit from new features, security enhancements, and performance improvements.

5. TROUBLESHOOTING

If you encounter issues with your Teracube Thrive, try the following steps:

- **Device Not Responding:** If the phone is unresponsive, perform a force restart by holding down the power button for approximately 10-15 seconds until the device reboots.
- **Network Issues (Talk/Text/Data):** Ensure your Teracube Wireless plan is active and your device has a strong signal. Check the Teracube Wireless app for service status.
- **Slow Performance:** Close unused applications, clear cache, or restart the device. Ensure sufficient storage space is available.
- **Battery Not Holding Charge:** Ensure you are using the provided charging cable and a compatible power adapter. Avoid using the phone while charging. If issues persist, contact support.
- **Cannot Send/Receive Texts or Calls:** Verify that the Teracube Wireless service is active and that the phone's settings allow for calls and texts. Check parental control settings in the Thrive Parent App to ensure communication is not restricted.
- **No Built-in Voicemail:** The Teracube Thrive does not have a built-in voicemail feature. Users can download a third-party visual voicemail application, such as T-Mobile's Visual Voicemail, if compatible with their Teracube Wireless service.

For persistent issues not resolved by these steps, please refer to the Warranty and Support section.

6. SPECIFICATIONS

Feature	Detail
Model Name	THRIVE
Item Model Number	TC-THRIVE-PURPLE
Operating System	Android 14
CPU Model	MediaTek Kompanio 800T
RAM Memory	4 GB
Memory Storage Capacity	64 GB
Screen Size	6.1 Inches
Resolution	720 x 1560
Connectivity Technologies	Wi-Fi, 5G compatible
GPS	True
Camera Features	Front, Rear
Audio Jack	3.5 mm
Battery Capacity	4000 mAh (Lithium Ion, included)
Phone Talk Time	Up to 15 Hours
Product Dimensions	6.1 x 2.3 x 0.4 inches
Item Weight	13.7 ounces
Color	Purple
Manufacturer	Teracube
Included Components	Charging cable, Screen Protector (pre-installed)

7. WARRANTY AND SUPPORT

7.1 Teracube Care+ Protection

The Teracube Thrive includes Teracube Care+ protection. This service provides express phone replacements for defects and accidents, offering an additional layer of assurance for your device.

7.2 Contacting Support

For further assistance, technical support, or warranty claims, please visit the official Teracube website or contact their customer service department. You can find more information and resources at the Teracube Store.