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Bose 882826-0050

Bose QuietComfort Ultra Wireless Noise Cancelling Earbuds Instruction Manual

Model: 882826-0050 | Brand: Bose

Overview **What's in the**
Box **Setup** **Operation** **Maintenance** **Troubleshooting** **Specifications** **Warranty & Support**

1. OVERVIEW

The Bose QuietComfort Ultra Earbuds offer an immersive listening experience with world-class noise cancellation and spatial audio. Designed for comfort and extended use, these earbuds feature CustomTune technology for personalized sound and noise cancellation, along with multiple listening modes to adapt to your environment.

Key Features:

- **Spatial Audio:** Immersive audio that places sound directly in front of you.
- **World-Class Noise Cancellation:** CustomTune technology adapts sound and noise cancellation to your ear's shape.
- **Customizable Fit:** Nine combinations of eartips and stability bands for optimal comfort.
- **3 Listening Modes:** Quiet Mode (noise cancellation), Aware Mode (hear surroundings), and Immersion Mode (full noise cancellation + Immersive Audio).
- **Long-Lasting Battery:** Up to 6 hours of listening time (4 hours with Immersive Audio), with an additional 3 charges from the case.
- **Advanced Bluetooth 5.3:** Stable connection up to 30 feet.
- **Bose Music App:** For setup, customization, battery checks, and EQ settings.



Image 1: Bose QuietComfort Ultra Earbuds in Moonstone Blue. This image shows the earbuds themselves, highlighting their sleek design and Moonstone Blue color.

2. WHAT'S IN THE BOX

- Bose QuietComfort Ultra Wireless Noise Cancelling Earbuds
- Charging Case

- 3 pairs of ear tips (small, medium, large)
- 3 pairs of stability bands (1, 2, 3)
- USB-C® (A to C) cable (12")
- Safety sheet



Image 2: Bose QuietComfort Ultra Earbuds inside their charging case. This image displays the earbuds nestled within their compact charging case, ready for storage and recharging.

3. SETUP

3.1 Initial Charge

Before first use, fully charge your earbuds and charging case. Connect the provided USB-C cable to the charging case and a power source. The indicator light on the case will show charging status.

3.2 Pairing with a Device

1. Open the charging case. The earbuds will automatically enter pairing mode.
2. On your device (smartphone, tablet, computer), go to Bluetooth settings and select "Bose QuietComfort Ultra Earbuds" from the list of available devices.
3. Follow any on-screen prompts to complete the pairing process.

3.3 Bose Music App

For full functionality and customization, download the Bose Music app from your device's app store. The app will guide you through setup, allow you to customize controls, adjust EQ settings, and manage listening modes.

Your browser does not support the video tag.

Video 1: Bose QuietComfort Ultra Wireless Earbuds Overview. This video provides a general overview of the Bose QuietComfort Ultra Wireless Earbuds, demonstrating their design and key features.

4. OPERATING INSTRUCTIONS

4.1 Touch Controls

The earbuds feature intuitive touch controls for managing playback, calls, and volume. Swipe up or down on the earbud surface to adjust volume. Tap for play/pause, answer/end calls, and other customizable functions via the Bose Music app.

4.2 Listening Modes

Cycle through the three primary listening modes by tapping and holding the earbud surface (customizable in the app):

- **Quiet Mode:** Engages world-class noise cancellation for focused listening.
- **Aware Mode:** Allows you to hear your surroundings while still enjoying your audio.
- **Immersion Mode:** Combines full noise cancellation with Bose Immersive Audio for a deeply engaging experience.

4.3 Spatial Audio

Experience breakthrough spatialized audio that places your music directly in front of you, making it feel more real. This feature is best experienced with both earbuds and can be managed through the Bose Music app.



Image 3: A person wearing Bose QuietComfort Ultra Earbuds outdoors, demonstrating their comfortable and secure fit during active use.

5. MAINTENANCE

5.1 Cleaning

Regularly clean your earbuds and charging case to ensure optimal performance. Use a soft, dry cloth to wipe the surfaces. For ear tips and stability bands, remove them from the earbuds and gently clean with mild soap and water, then dry thoroughly before reattaching.

5.2 Storage

Always store your earbuds in their charging case when not in use to protect them and keep them charged. Store the case in a cool, dry place away from extreme temperatures.

5.3 Battery Care

To prolong battery life, avoid fully discharging the earbuds or case frequently. Charge them regularly, even if not used daily.

6. TROUBLESHOOTING

6.1 Connectivity Issues

- **Earbuds not connecting:** Ensure Bluetooth is enabled on your device and the earbuds are in pairing mode (open case). Try forgetting the device in your Bluetooth settings and re-pairing.
- **Intermittent connection:** Move closer to your device. Avoid physical obstructions between the earbuds and your device.

6.2 Charging Problems

- **Earbuds not charging:** Ensure the earbuds are properly seated in the charging case. Check the charging case battery level.
- **Case not charging:** Verify the USB-C cable is securely connected to both the case and the power source. Try a different cable or power adapter.

6.3 Sound Quality Issues

- **Low volume or poor sound:** Adjust the volume on both your device and the earbuds. Ensure ear tips and stability bands provide a secure seal. Clean any debris from the earbud nozzles.
- **Static or distortion:** Move away from sources of interference (e.g., Wi-Fi routers, other Bluetooth devices).

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Video 2: My Favorite Earbuds Review. This video features a user discussing their experience with the Bose QuietComfort Ultra Earbuds, highlighting aspects like sound quality, comfort, and noise cancellation.

7. SPECIFICATIONS

Brand	Bose
Model Number	882826-0050
Color	Moonstone Blue
Ear Placement	In Ear
Noise Control	Active Noise Cancellation
Connectivity Technology	Wireless (Bluetooth 5.3)
Bluetooth Range	30 Feet
Battery Average Life	6 Hours (up to 4 hours with Immersive Audio)
Battery Charge Time	2 Hours (earbuds), 4 Hours (case)
Item Weight	20 Grams
Material	Plastic (PC-ABS), Silicone, and Metal
Water Resistance Level	Not Water Resistant

8. WARRANTY & SUPPORT

The Bose QuietComfort Ultra Wireless Noise Cancelling Earbuds come with a 90-day limited warranty from the manufacturer. For detailed warranty information, product support, or service inquiries, please refer to the official Bose website or contact their customer service.

You can also find additional support and FAQs through the Bose Music app.