CANDY CSO276TWMBRZ-19

CANDY CSO276TWMBRZ-19 7 KG Front Load Smart Pro Inverter Automatic Washing Machine User Manual

Model: CSO276TWMBRZ-19

Introduction

This manual provides essential information for the safe and efficient operation, installation, and maintenance of your CANDY CSO276TWMBRZ-19 7 KG Front Load Smart Pro Inverter Automatic Washing Machine. Please read these instructions carefully before using the appliance and keep them for future reference.

Proper use and maintenance will ensure optimal performance and extend the lifespan of your washing machine.

Safety Information

Important Safety Instructions:

- Always disconnect the appliance from the power supply before cleaning or performing any maintenance.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Do not install the appliance in a damp place or where it may be exposed to water splashes.
- Ensure the electrical supply matches the voltage and frequency specified on the rating plate.
- Do not use extension cords or multiple adapters.
- The water inlet hose must be connected to a cold water tap.
- Ensure all transit bolts are removed before installation to prevent damage.
- Never force the door open during a cycle.
- Only use detergents suitable for automatic washing machines.

Product Overview

The CANDY CSO276TWMBRZ-19 is a 7 kg front-load washing machine designed for efficient and convenient laundry care. It features an Inverter BPM motor for quieter operation and energy efficiency, Wi-Fi + BLE Smart Connectivity via the hOn App, and a durable stainless steel drum.

Key Features:

- **7 kg Capacity:** Suitable for small to medium-sized households.
- **1200 RPM Spin Speed:** Efficient water extraction for reduced drying time.
- **Wi-Fi + BLE Connectivity:** Remote control and monitoring via the hOn App.
- **Inverter Motor:** Quieter operation and enhanced energy efficiency.
- **16 Washing Programs:** Diverse cycles for various fabric types and cleaning needs.
- **Start Delay Option:** Schedule wash cycles up to 24 hours in advance.
- **Stainless Steel Drum:** Durable and rust-resistant for long-lasting performance.
- **Freestanding Design:** Flexible placement options within your home.

Appliance Components:



Figure 1: Front view of the CANDY CSO276TWMBRZ-19 washing machine, showing the control panel, detergent drawer, and loading door.

This image displays the front of the washing machine, highlighting the main loading door, the control panel with its display and program selector knob, and the detergent dispenser drawer located on the top left.



Figure 2: Close-up view of the control panel, showing the digital display and program selector.

This image provides a detailed view of the washing machine's control panel, including the digital display, various function buttons, and the rotary knob used for selecting wash programs.



Figure 3: Angled front-left view of the CANDY CSO276TWMBRZ-19 washing machine, showcasing its freestanding design.

This image presents an angled view of the washing machine from the front-left, illustrating its overall design and compact form factor suitable for freestanding installation.

Setup

1. Unpacking

- Carefully remove all packaging materials.
- Remove the transit bolts located at the rear of the machine. Keep these bolts for future transport.
- Inspect the appliance for any damage incurred during transport. Contact your retailer immediately if damage is found.

2. Location and Leveling

- Place the washing machine on a firm, level floor.
- Adjust the adjustable feet at the bottom of the machine until it is perfectly level and stable. Use a spirit level to verify.

- Ensure there is adequate space around the machine for ventilation and maintenance.

3. Water Connection

- Connect the supplied water inlet hose to a cold water tap with a 3/4" thread.
- Ensure the connections are tight to prevent leaks.
- Open the water tap fully and check for any leaks.

4. Drainage Connection

- Position the drain hose into a standpipe or over the edge of a sink, ensuring it is securely fixed to prevent displacement during operation.
- The height of the drain hose should be between 60 cm and 100 cm from the floor.

5. Electrical Connection

- Plug the appliance into a grounded electrical outlet.
- The washing machine operates on 220-240V, 50/60Hz. The plug type is UK, so an adapter may be required for other regions.
- Ensure the power cord is not trapped or crushed.

Operating Instructions

1. Preparing Laundry

- Sort laundry by fabric type, color, and degree of soiling.
- Check garment care labels for washing instructions.
- Empty pockets and close zippers or fasteners.

2. Loading Laundry

- Open the loading door.
- Place laundry loosely into the drum, ensuring not to overload the machine. The maximum capacity is 7 kg.
- Close the door firmly until it clicks shut.

3. Adding Detergent and Additives

- Pull out the detergent dispenser drawer.
- Add the appropriate amount of detergent to the main wash compartment.
- Add fabric softener or other additives to their respective compartments, if desired.
- Push the drawer back in completely.

4. Selecting a Program

- Turn the program selector knob (refer to Figure 2) to choose one of the 16 available wash programs. Common programs include:
  - Cotton
  - Synthetics
  - Delicates
  - Rapid Programs (e.g., 14', 30', 44')
  - Wool/Hand Wash
  - Steam Program (for refreshing clothes and reducing wrinkles)

- The display will show the default temperature and spin speed for the selected program.

5. Adjusting Options

- Use the option buttons on the control panel to modify settings such as:
  - **Temperature:** Adjust the wash water temperature.
  - **Spin Speed:** Select a desired spin speed up to 1200 RPM.
  - **Delay Start:** Postpone the start of the wash cycle for up to 24 hours.
  - **Extra Rinse:** Add an additional rinse cycle.
  - **Mix Power System:** Activates a system designed to combine water and detergent more effectively for better cleaning.

6. Starting the Cycle

- Press the "Start/Pause" button to begin the wash cycle.
- The door will lock, and the machine will start filling with water.

7. Using the hOn App (Wi-Fi + BLE Smart Connectivity)

- Download the hOn App from your smartphone's app store.
- Follow the in-app instructions to connect your washing machine to your home Wi-Fi network.
- Once connected, you can remotely start, pause, and monitor wash cycles, access additional programs, and receive notifications.

Maintenance

Regular maintenance ensures the longevity and optimal performance of your washing machine.

1. Cleaning the Exterior

- Wipe the exterior surfaces with a soft, damp cloth.
- Do not use abrasive cleaners, alcohol, or solvents.

2. Cleaning the Detergent Dispenser Drawer

- Pull out the drawer completely.
- Rinse it under running water to remove any detergent residue.
- Clean the housing of the drawer with a brush.
- Reinsert the drawer.

3. Cleaning the Door Seal

- Regularly wipe the rubber door seal with a damp cloth to remove lint, dirt, and detergent residue.
- Ensure no foreign objects are trapped in the seal.

4. Cleaning the Filter

- Locate the filter cover at the bottom front of the machine.
- Place a shallow container beneath the filter to catch any residual water.
- Carefully unscrew the filter and remove any lint, coins, or other debris.
- Clean the filter under running water and screw it back in securely.

5. Descaling

- Periodically run a descaling cycle using a suitable washing machine descaler, especially in hard water areas. Follow the descaler product instructions.

Troubleshooting

Before contacting service, please check the following common issues:

Problem	Possible Cause	Solution
Machine does not start	No power supply; Door not closed properly; Start/Pause button not pressed; Delay Start active.	Check power plug and fuse; Ensure door is firmly closed; Press Start/Pause; Cancel or wait for Delay Start.
Water not filling	Water tap closed; Inlet hose kinked or blocked; Water pressure too low.	Open water tap; Straighten hose, check for blockages; Check household water pressure.
Water not draining	Drain hose kinked or blocked; Filter blocked; Pump malfunction.	Straighten hose, check for blockages; Clean the filter (see Maintenance section); Contact service if pump issue persists.
Excessive vibration/noise	Transit bolts not removed; Machine not level; Uneven load; Too little load.	Remove transit bolts; Level the machine; Redistribute laundry; Add more items for balance.
Detergent residue in drawer	Insufficient water pressure; Detergent clumping; Drawer blocked.	Check water pressure; Use less detergent or liquid detergent; Clean the detergent drawer.

If the problem persists after attempting these solutions, please refer to the Warranty and Support section for further assistance.

Specifications

Feature	Detail
Brand	CANDY
Model Number	CSO276TWMBRZ-19
Loading Type	Front Load
Capacity	7 kg
Maximum Spin Speed	1200 RPM
Motor Type	Inverter BPM
Connectivity	Wi-Fi + BLE (hOn App)
Number of Programs	16
Start Delay Option	Yes (up to 24 hours)
Drum Material	Stainless Steel
Color	Anthracite (dark gray)

Feature	Detail
Product Dimensions (H x W x D)	85 cm x 60 cm x 49 cm
Net Weight	60 kg
Voltage / Power / Frequency	220-240V / 1450W / 60Hz
Plug Type	UK
Noise Level Washing	58 dB
Noise Level Spinning	79 dB
Special Features	Delay Start, Easy Iron Plus 39', Hygiene Steam, Inverter, Smart Connectivity

Warranty and Support

For warranty information, please refer to the documentation provided with your purchase or contact your retailer. The warranty period and terms may vary by region.

For technical support, spare parts, or service requests, please contact the authorized CANDY service center in your region. You may need to provide your appliance's model number (CSO276TWMBRZ-19) and serial number (if applicable).

You can also find additional support and resources through the hOn App or the official CANDY website.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question