

CANDY CSOW41496TMBRZ19

CANDY SmartPro Inverter 2-in-1 Washer and Dryer User Manual

Model: CSOW41496TMBRZ19

1. INTRODUCTION

This manual provides essential information for the safe and efficient use of your CANDY SmartPro Inverter 2-in-1 Automatic Washer and Dryer. Please read all instructions carefully before installation and operation. Keep this manual for future reference.

The CANDY SmartPro Inverter appliance combines a 14KG washing capacity with a 9KG drying capacity, featuring SmartPro technology for Wi-Fi and Bluetooth connectivity, an inverter motor, and a variety of programs for optimal laundry care.



Figure 1: Front view of the CANDY SmartPro Inverter 2-in-1 Automatic Washer and Dryer. This image displays the front of the CANDY SmartPro Inverter washer and dryer, highlighting its anthracite finish, large front-loading door, digital display, and program selection dial.

2. SAFETY INFORMATION

For your safety and to ensure proper operation, always adhere to the following precautions:

- Ensure the appliance is properly grounded.
- Do not allow children to play with or operate the appliance.
- Keep flammable materials away from the appliance.
- Do not wash or dry articles that have been cleaned in, washed in, soaked in, or spotted with combustible or explosive substances.
- Always unplug the appliance before cleaning or performing maintenance.
- Do not operate the appliance if it is damaged or malfunctioning. Contact qualified service personnel.
- Ensure all transport bolts are removed before use.

3. INSTALLATION AND SETUP

3.1 Unpacking

Carefully remove all packaging materials. Inspect the appliance for any damage. Report any damage to your retailer immediately.

3.2 Removing Transport Bolts

Before using the appliance, all transport bolts located at the rear of the machine must be removed. These bolts secure the drum during transit and must be removed to prevent damage during operation. Store the bolts for future transport if needed.

3.3 Placement

Place the appliance on a firm, level floor. Ensure there is adequate space around the machine for ventilation and access. Avoid placing it in areas exposed to direct sunlight or freezing temperatures.

3.4 Leveling

Adjust the adjustable feet at the bottom of the appliance to ensure it is perfectly level. A level machine reduces vibration and noise during operation.

3.5 Water Connection

Connect the water inlet hose to a cold water tap with a 3/4" thread. Ensure all connections are tight to prevent leaks. The drain hose should be securely placed into a standpipe or laundry tub, ensuring it is not kinked.

3.6 Electrical Connection

Connect the power cord to a grounded electrical outlet. The appliance operates on 220 Volts. Do not use extension cords or adapters.

4. OPERATING INSTRUCTIONS

4.1 Control Panel Overview

The control panel features a 6-digit digital display, a program selection dial, and various function buttons. Refer to the diagram in your quick start guide for specific button locations.

4.2 Loading Laundry

Open the door and load laundry into the drum. Do not overload the machine. For optimal washing and drying, ensure items can move freely. Close the door firmly.

4.3 Adding Detergent and Additives

Pull out the detergent dispenser drawer. Add appropriate amounts of detergent, fabric softener, and other additives to the designated compartments. The Intelligent Dispensing or Auto Dose feature can automatically dispense detergent for certain cycles.

4.4 Program Selection

Turn the program selection dial to choose the desired washing or drying program. The selected program will be indicated on the digital display.

4.5 Customizing Programs

After selecting a program, you can adjust options such as temperature, spin speed, and delay start using the corresponding buttons. The 24-hour delay start function allows you to set the machine to begin a cycle at a later time.

4.6 Starting a Cycle

Press the Start/Pause button to begin the selected program. The door will lock, and the cycle will commence.

4.7 Smart Connectivity (Wi-Fi + Bluetooth)

Download the CANDY SmartPro app to your smartphone. Follow the in-app instructions to connect your appliance via Wi-Fi or Bluetooth. This allows for remote monitoring, control, and access to additional features and programs.

5. PROGRAMS AND CYCLES

Your appliance offers 16 washing programs and 3 distinct drying modes. Here are some key programs:

- **Cotton:** For durable cotton items.
- **Mixed Colour:** Designed for mixed loads of colored garments.
- **Woolmark-Approved Cycles:** Gentle care for wool items, preventing shrinkage.
- **Rapid Programs (e.g., SPECIAL49')**: Quick cycles for lightly soiled items or smaller loads. There are 7 rapid programs available.
- **Easy Iron Plus 39' Steam Treatment:** A program designed to reduce wrinkles and make ironing easier.
- **Drying Modes:** Three distinct drying modes are available, allowing you to choose the appropriate level of dryness for your garments.

Consult the program chart in your quick start guide for a complete list of programs, their recommended load sizes, and specific settings.

6. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your appliance.

6.1 Cleaning the Detergent Dispenser

Periodically remove and clean the detergent dispenser drawer to prevent residue buildup. Rinse it under running water and reinsert.

6.2 Cleaning the Filter

The pump filter should be cleaned regularly to remove lint and small objects. Refer to your quick start guide for the exact location and procedure for cleaning the filter.

6.3 Cleaning the Drum

Run a maintenance wash cycle (e.g., a hot wash with no laundry and a descaling agent) periodically to clean the drum and remove any detergent residue or odors.

6.4 Cleaning the Exterior

Wipe the exterior of the appliance with a soft, damp cloth. Do not use abrasive cleaners or solvents.

7. TROUBLESHOOTING

If you encounter issues with your appliance, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Appliance does not start	Power cord not plugged in; door not closed properly; Start/Pause button not pressed.	Check power connection; ensure door is securely latched; press Start/Pause button.
No water filling	Water tap closed; water inlet hose kinked; water supply interrupted.	Open water tap; straighten hose; check household water supply.
Water not draining	Drain hose kinked or blocked; pump filter clogged.	Straighten drain hose; clean pump filter (refer to Section 6.2).
Excessive vibration/noise	Transport bolts not removed; appliance not level; uneven load.	Remove transport bolts (Section 3.2); level the appliance (Section 3.4); redistribute laundry in the drum.
Clothes not drying properly	Overloaded; incorrect drying program selected; lint filter clogged.	Reduce load size; select appropriate drying program; clean lint filter (if applicable, refer to manual).

If the problem persists after attempting these solutions, please contact customer support.

8. SPECIFICATIONS

Brand	CANDY
Model Number	CSOW41496TMBRZ19
Washing Capacity	14 KG
Drying Capacity	9 KG
Spin Speed	1400 RPM

Energy Efficiency Class	A
Washing Class / Spin Class	A / A
Wattage	1450 watts
Voltage	220 Volts
Product Dimensions (WxDxH)	60 x 67 x 85 cm
Item Weight	74 Kilograms
Drum Material	Stainless Steel
Special Features	Delay Start, Inverter Motor, Wi-Fi + Bluetooth Smart Connectivity, Washer & Dryer Functionality
Number of Washing Programs	16
Number of Drying Modes	3

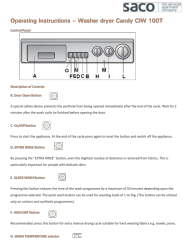
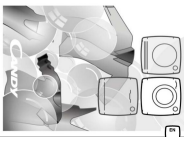
9. WARRANTY AND SUPPORT



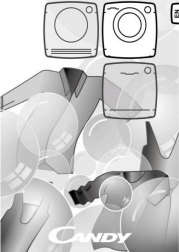
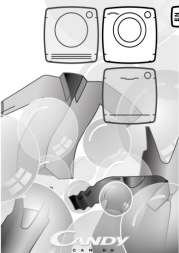
Your CANDY SmartPro Inverter 2-in-1 Washer and Dryer is covered by a manufacturer's warranty. Please refer to the warranty card included with your purchase for specific terms and conditions, including warranty duration and coverage details.

For technical assistance, service requests, or to purchase genuine spare parts, please contact CANDY customer support. Contact information can typically be found on the manufacturer's website or in your warranty documentation.

When contacting support, please have your appliance model number (CSOW41496TMBRZ19) and serial number ready.

Related Documents - CSOW41496TMBRZ19

	<p>Candy CIW 100T Washer Dryer: Operating Instructions and Guide</p> <p>Detailed operating instructions for the Candy CIW 100T washer dryer, covering control panel functions, wash programs, and drying cycles for optimal use. Learn how to operate your appliance efficiently.</p>
	<p>Candy Washing Machine and Dryer User Manual</p> <p>Comprehensive user manual for Candy washing machines and dryers, covering installation, operation, maintenance, troubleshooting, and safety guidelines. Learn how to use your appliance efficiently and effectively.</p>

 <p>Advertisement for the Candy GVW 364TC Washer Dryer. The image shows the front of the machine with various specifications listed: 'LAVANTE-SECHANTE GAIN DE PLACE', 'CAPACITE LAVAGE 6 KG', 'CAPACITE SECHAGE 4 KG', 'CLASSE ENERGIEUR B A++', 'VITESSE 1300 TMS', 'ATTACHE TOUCH', 'DURÉE CYCLE 24 H', 'PROFONDEUR 42 CM', and 'PROGRAMME AUTOMATIQUE 4 + 4'. The Candy logo and model number 'GVW 364TC' are at the bottom.</p>	<p>Candy GVW 364TC Washer Dryer: Features and Specifications</p> <p>Discover the Candy GVW 364TC, a space-saving washer dryer with a 6kg wash capacity, 4kg drying capacity, and 1300 RPM spin speed. This guide details its features, programs, performances, and technical specifications.</p>
 <p>Cover of the Candy CSOE C9TE-S Tumble Dryer User Manual. The cover is purple and white, featuring the Candy logo and the title 'Uputstvo za upotrebu (EN)'. It also mentions 'CANDY mašina za sušenje veta CSOE C9TE-S'.</p>	<p>Candy CSOE C9TE-S Tumble Dryer User Manual and Instructions</p> <p>Comprehensive user manual for the Candy CSOE C9TE-S tumble dryer. This guide provides detailed information on safe operation, installation, maintenance, troubleshooting, programs, and technical specifications for your Candy appliance.</p>
 <p>Cover of the Candy Washing Machine User Manual. The cover is white with a stylized illustration of a washing machine and the Candy logo.</p>	<p>Candy Washing Machine User Manual</p> <p>Comprehensive user manual for Candy washing machines, covering installation, operation, maintenance, troubleshooting, and program details. Includes safety instructions and energy-saving tips.</p>
 <p>Cover of the Candy Washer Dryer User Manual. The cover is white with a stylized illustration of a washer dryer and the Candy logo.</p>	<p>Candy Washer Dryer User Manual: Installation, Operation, and Maintenance</p> <p>Comprehensive user manual for Candy washer dryers, covering installation, safety guidelines, practical tips, maintenance, and troubleshooting. Learn how to use your Candy appliance efficiently and safely.</p>