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#### **COMFIER CF-6811-EU**

# COMFIER Cordless 4D Shiatsu Neck and Shoulder Massager with Heat

Model: CF-6811-EU

Introduction Safety Information Product

Overview Setup Operation Maintenance Troubleshooting Specifications Warranty & Support

#### 1. Introduction

Thank you for choosing the COMFIER Cordless 4D Shiatsu Neck and Shoulder Massager with Heat. This device is designed to provide deep kneading massage and soothing heat therapy to various body parts, including the neck, shoulders, back, and legs. Its cordless design offers flexibility and convenience for use at home, in the office, or while traveling.

This manual provides essential information for the safe and effective use of your massager. Please read it thoroughly before first use and retain it for future reference.

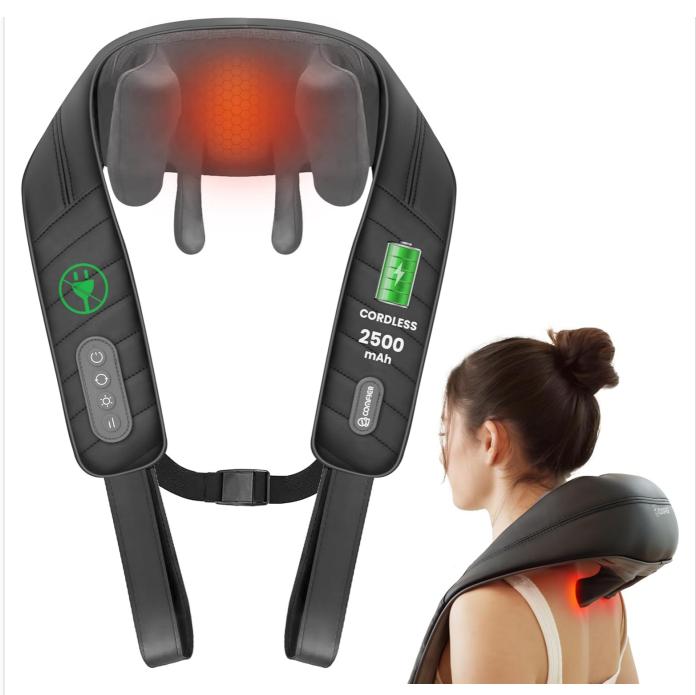


Image: The COMFIER Cordless 4D Shiatsu Neck and Shoulder Massager in use, highlighting its ergonomic design and heat function.

# 2. IMPORTANT SAFETY INFORMATION

Please read all safety warnings and instructions carefully before using this product to prevent injury or damage.

- Consult your physician before using this massager if you have any medical conditions, are pregnant, have a pacemaker, or are recovering from surgery.
- Do not use the massager on swollen, inflamed, or injured areas of the skin.
- Avoid using the massager for more than 15 minutes at a time. Allow the device to cool down before subsequent use.
- Keep the device away from water and high humidity. Do not use in a bathroom or near a water source.
- Do not attempt to disassemble or repair the device yourself. Contact customer support for assistance.
- · Keep out of reach of children. This device is not a toy.
- · Always disconnect the charger when not in use or before cleaning.

For detailed safety guidelines, refer to the product manual included in the packaging.

## 3. PRODUCT OVERVIEW

The COMFIER Cordless 4D Shiatsu Neck and Shoulder Massager features advanced technology for a comprehensive massage experience:

- Cordless Design: Equipped with two built-in 2500 mAh lithium batteries, providing up to 70-80 minutes of use on a full charge.
- 4D Deep Kneading Shiatsu Massage: Features 8 powerful deep-kneading massage nodes that mimic humanlike massage techniques to relieve muscle soreness and stiffness.
- Soothing Heat Function: Offers 2 levels of heat therapy (approximately 110°F 130°F / 43°C 54°C) to enhance relaxation and promote blood circulation.
- Adjustable Settings: Includes 2 massage modes and 2 adjustable intensity levels for a personalized massage experience.
- Premium Materials: Constructed from high-quality PU leather for durability and comfort.
- **Ergonomic Design:** Extended handles allow for comfortable positioning and hands-free use. An adjustable strap ensures a secure fit for various body types.
- Automatic Shut-off: Features a 10-minute auto-timer for safe usage.

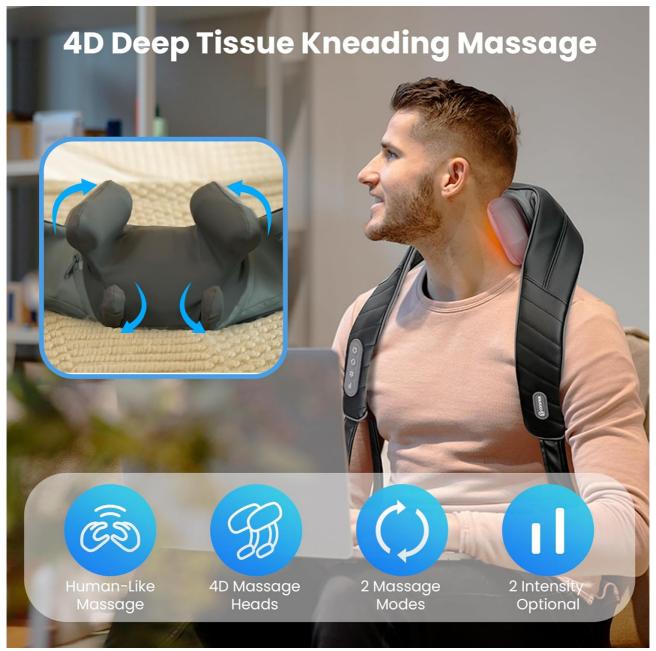


Image: Illustration of 4D deep tissue kneading massage features.

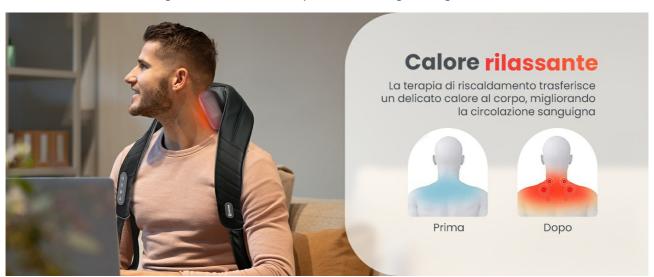


Image: Deep kneading Shiatsu massage nodes in action.

Image: Soothing heat therapy for enhanced comfort.

#### 4.1 Unboxing

Upon opening the package, ensure all components are present:

- 1. Neck Massager Unit
- 2. Removable Sleeve
- 3. USB Type-C Charging Cable
- 4. User Manual

# What are in the package?



Image: Package contents of the COMFIER massager.

# 4.2 Initial Charging

Before first use, fully charge the massager. The device is equipped with a Type-C charging port.

- 1. Connect the Type-C charging cable to the massager's charging port.
- 2. Plug the other end of the USB cable into a compatible USB power adapter (not included) or a computer USB port.
- 3. The charging indicator light will illuminate, typically red, during charging.

4. Charging takes approximately 2.5 hours for a full charge. The indicator light will change color (e.g., green or off) when fully charged.

A full charge provides approximately 70-80 minutes of massage time, or up to 100 minutes depending on usage (e.g., without heat).



Image: Cordless design and charging details.

# 5. OPERATING INSTRUCTIONS

The massager features intuitive controls located on one of the arm straps.

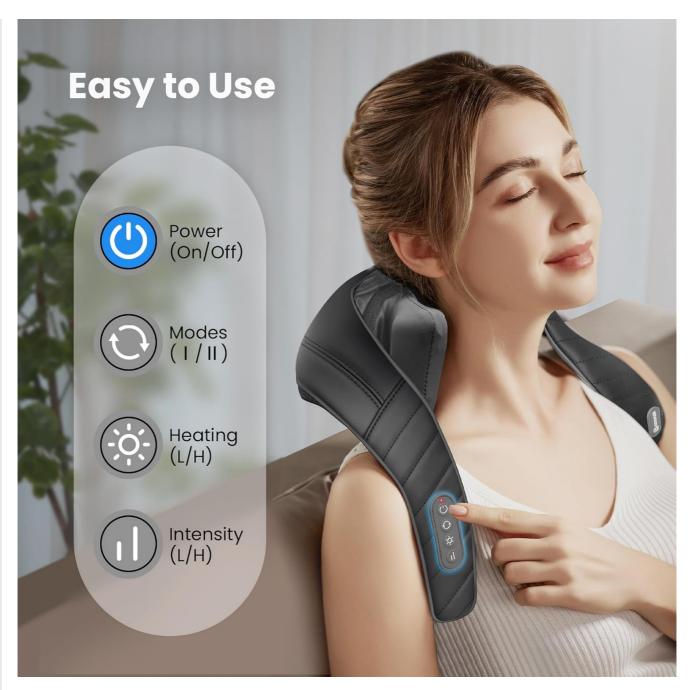


Image: Easy-to-use control panel.

#### 5.1 Power On/Off

**Power Button:** Press to turn the massager ON. Press and hold to turn it OFF. The device will automatically shut off after 10 minutes of continuous use.

## **5.2 Massage Modes**

**Modes Button:** Press to cycle between 2 different massage modes (Mode I and Mode II), which vary the rotation direction and pattern of the massage nodes.

#### 5.3 Heat Function

**Heating Button:** Press to activate the heat function. Press again to switch between 2 heat levels (Low/High). The heat function can be used independently or in conjunction with massage.

#### 5.4 Massage Intensity

Intensity Button: Press to adjust the massage intensity. There are 2 levels (Low/High) to choose from.

# 5.5 Application Areas

The flexible design allows the massager to be used on various body parts:

- · Neck and Shoulders
- Upper and Lower Back
- Thighs and Calves

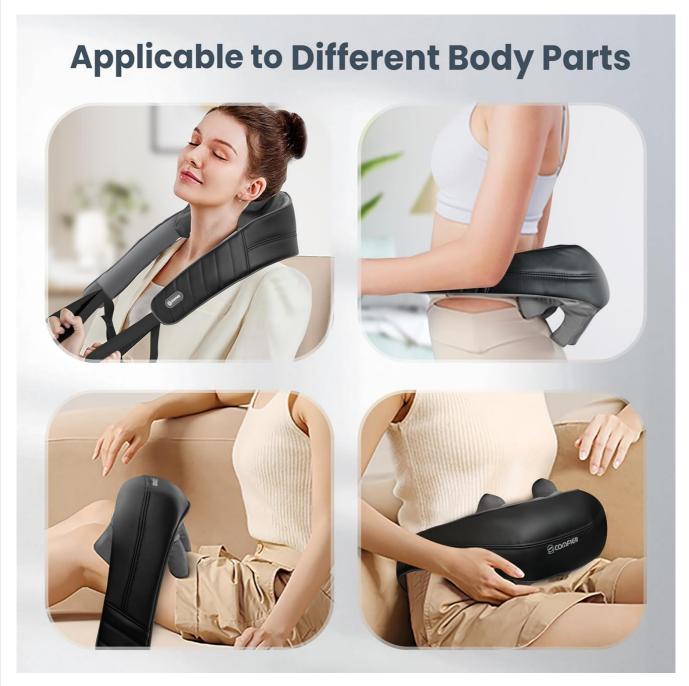


Image: Massager applicable to different body parts.



Image: Versatile use in various environments.

## 6. CARE AND MAINTENANCE

## 6.1 Cleaning

Ensure the massager is turned off and unplugged before cleaning.

- 1. The removable sleeve can be unzipped and gently hand-washed with mild detergent. Allow it to air dry completely before reattaching.
- 2. Wipe the main unit with a soft, slightly damp cloth. Do not use abrasive cleaners or immerse the unit in water.

#### 6.2 Storage

Store the massager in a cool, dry place, away from direct sunlight and extreme temperatures. Keep it in its original packaging or a protective bag to prevent dust accumulation.

## 7. TROUBLESHOOTING

If you encounter any issues with your COMFIER massager, please refer to the following common solutions:

- **Device not turning on:** Ensure the battery is fully charged. Connect the massager to the charger and wait for the charging indicator to confirm power.
- Massage nodes not moving: Check if the device is powered on and not in standby mode. If the battery is low, the massage function might be limited.
- **Heat function not working:** Ensure the heat button has been pressed. It may take a few minutes for the heat to become noticeable. If the battery is very low, the heat function might be disabled to conserve power.
- Unusual noises: If you hear unusual noises, turn off the device immediately and contact customer support.
- **Device stops unexpectedly:** The massager has a 10-minute auto shut-off feature for safety. If it stops before 10 minutes, the battery might be low and requires recharging.

If these steps do not resolve the issue, please contact COMFIER customer support for further assistance.

# 8. PRODUCT SPECIFICATIONS

Feature	Specification
Model Number	CF-6811-EU
Product Dimensions	16 x 16.3 x 23.3 cm (6.3 x 6.4 x 9.2 inches)
Weight	1.3 kg (2.87 lbs)
Power Source	Battery Powered
Battery Capacity	2 x 2500 mAh Lithium Batteries
Charging Port	Type-C USB
Charging Time	Approx. 2.5 hours
Battery Life	70-80 minutes (with heat), up to 100 minutes (without heat)
Automatic Shut-off	10 minutes
Massage Type	4D Deep Kneading Shiatsu
Heat Levels	2 levels (approx. 110°F - 130°F / 43°C - 54°C)
Massage Modes	2 modes
Intensity Levels	2 levels
Material	PU Leather
Color	Black

# 9. WARRANTY AND CUSTOMER SUPPORT

COMFIER products are designed for quality and reliability. For information regarding warranty coverage, please refer to the warranty card included in your product packaging or visit the official COMFIER website. If you have any questions, concerns, or require technical assistance, please do not hesitate to contact our customer support team:

Website: COMFIER Official Store

**Email:** Refer to your product manual for specific contact details. **Phone:** Refer to your product manual for specific contact details.

Please have your model number (CF-6811-EU) and purchase date ready when contacting support.

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